Tariff: LH1 - CTA No. 312 DOT No. 514

Carrier: Lufthansa - LH

Document Version No. 14

Issue Date: August 12, 2021

Effective Date: August 13, 2021

Issue and Effective Dates noted are applicable to the entirety of the tariff except as noted within specific Rule(s). Rule(s) applicable exclusively within the USA or points between the USA and Area 1/2/3 are effective immediately.

Title Page

Airline Tariff Publishing Company, Agent International Passenger Rules and Fares

Tariff No. LH1

Containing Local Rules, Fares & Charges on Behalf of

Deutsche Lufthansa AG

Applicable to the Transportation of Passengers and Baggage Between Points in

> Canada/USA and Points in Area 1/2/3

For list of participating carriers, see IPGT-1, DOT:581, CTA:373

This tariff is governed, except as otherwise provided herein, by Maximum Permitted Mileage Tariff No. MPM-1, DOT:424, CTA:239; Aircraft Type Seating Configuration Tariff No. TS-2, DOT:220, CTA:111; and International Passenger Governing Tariff No. IPGT-1, DOT:581, CTA:373 issued by Airline Tariff Publishing Company, Agent, supplements thereto and reissues thereof.

Issued by: Rolf Purzer, President Airline Tariff Publishing Company, Agent

Table of Contents

Title Page
Table of Contents2
Rule 1 Definitions4
Rule 2 Standard Format of Electronic Rules19
Rule 5 Application of Tariff37
Rule 6 Classes of Service43
Rule 10 Special Airport Lounge Facilities45
Rule 15 Electronic Surveillance of Passengers and Baggage48
Rule 21 Transport of Disabled Passengers49
Rule 25 Refusal to Transport-Limitations of Carrier53
Rule 30 Ground Transfer Service56
Rule 35 Passenger Expenses EN Route57
Rule 40 Taxes59
Rule 41 Other Charges Error! Bookmark not defined.
Rule 43 International/Domestic Surcharge(Applicable To/From Canada Only)
Rule 45 Administrative Formalities, Passports, Visas and Tourist Cards63
Rule 50 Preplanned Oxygen Service65
Rule 55 Liability of Carriers66
Rule 60 Reservations
Rule 65 Tickets
Rule 75 Currency of Payment86
Rule 80 Revised Routings, Failure to Carry and Missed Connections88
Rule 85 Schedules, Delays and Cancellations92
Rule 87 Denied Boarding Compensation101
Rule 89 Denied Boarding Compensation108
Rule 90 Refunds 108
Rule 99 Baggage Concept124
Rule 105 Acceptance of Pets and Animals143
Rule 130 Fares
Rule 135 Stopovers
Rule 145 currency applications219
Rule 200 Children's and Infants' Fares241
Rule 205 free and reduced rate transportation for agents244
Rule 210 Free and Reduced Fare Transportation for Tour Conductors.254

Tariff: LH1 - CTA No. 312 DOT No. 514

Carrier: Lufthansa - LH

Rule 1 Definitions

Africa means the area comprising all the countries on the continent of Africa, other than Algeria, Egypt, Morocco and Tunisia, but including the following islands: Comoros, Madagascar, Mauritius, Reunion and Seychelles. (refer also to West Africa).

A national means a person who has the citizenship of a country, either by birth or by naturalization.

A resident means a person normally living in a country; provided that a more restricted definition may form part of an agreement reached locally.

Airline designator code means an identification code comprised of two-characters which is used for commercial and traffic purposes such as reservations, schedules, timetables, ticketing, tariffs and airport display systems. Airlines designators are assigned by IATA. When this code appears on a ticket, it reflects the carrier that is marketing the flight, which might be different from the carrier operating the flight.

Arbitrary or arbitrary amount means an amount published for use only in combination with other fares for the construction of through fares.

Area 1 means all of the North and South American continents; Greenland; Bermuda; Cuba; Haiti; Dominican Republic; Puerto Rico; Jamaica; Netherlands Antilles; Trinidad; Bahamas, Leeward, Virgin and Windward islands; the state of Hawaii; Midway and Palmyra islands.

Area 2 means all of Europe (including that part of the Russian Federation lying west of the Urals) and the adjacent islands; Iceland; the Azores; all of Africa and the adjacent islands

(including Ascension); that part of Asia lying west of and including Iran, Islamic Republic of and all of the middle east.

Area 3 means all of Asia except that portion included in Area 2 above; all of the East Indies; Australia; new Zealand; all islands of Indonesia, Melanesia, Micronesia and Polynesia (except Midway and Palmyra islands); Guam islands; Wake Island; Marshall Islands; Mariana Islands (except Guam); Caroline Islands; Society Islands; Fiji Islands; Samoa islands; New Caledonia; Norfolk Island; and Tasmania.

Asia means the area comprised of the South Asian subcontinent and south east Asia.

Australasia - Australia; New Caledonia; New Zealand; new Hebrides; Fiji; Samoa; Cook Islands; Tahiti and the adjacent islands.

Baggage which is equivalent to luggage, means such articles, effects and other personal property of a passenger as are necessary or appropriate for wear, use, comfort or convenience in connection with his/her trip. Unless otherwise specified, it shall include both checked and unchecked baggage of the passenger.

Baggage check means those portions of the ticket which provide for the carriage of passenger's checked baggage and which are issued by carrier as a receipt for passenger's checked baggage.

Baggage rules means the conditions associated with the acceptance of baggage, services incidental to the transportation of baggage, allowances and all related charges. For example, baggage rules may address the following topics:

- . The maximum weight and dimensions of passenger bags, if applicable, both checked and unchecked;
- . The number of checked and unchecked passenger bags that can be transported and the applicable charges;
- . Excess and oversized baggage charges;
- . Charges related to check-in, collection and delivery of checked baggage;
- . Acceptance and charges related to special items, e.g. Surf boards, pets, bicycles, etc.;
- . Baggage provisions related to prohibited or unacceptable items, including embargoes;
- . Terms or conditions that would alter or impact the baggage allowances and charges applicable to
- passengers (e.g. Frequent flyer status, early check-in, pre-purchasing baggage allowance with a particular credit card); and,
- . Other rules governing treatment of baggage at stopover points, including passengers subject to special baggage allowances or charges, etc.

Baggage tag means a document issued by carrier solely for identification of checked baggage, the baggage (strap) tag portion of which is attached by carrier to a particular article of checked baggage and the baggage (claim) tag portion of which is given to the passenger.

Banker's buying rate means the rate at which, for the purpose of the transfer of funds through banking channels (i.e. Other than transactions in bank notes, travellers

checks and similar banking instruments,) a bank will purchase a given amount of foreign currency in exchange for one unit (or units) of a national currency of the country in which the exchange transaction takes place.

Banker's selling rate means the rate at which, for the purpose of the transfer of funds through banking channels (i.e. Other than transactions in bank notes, travellers checks and similar banking instruments,) a bank will sell a given amount of foreign currency in exchange for one unit (or units) of the national currency of the country in which the exchange transaction takes place.

Business class fare means the full fare established for a normal regular or usual service, the application of which is not dependent upon any specifically limited period of ticket validity or other special circumstances. Unless otherwise specified, for the application of the provisions of this tariff, business class fares shall be considered to include all year OW/RT/CT travel.

Calendar week means a period of seven days starting at 12:01 a.m. Sunday and ending at 11:59 p.m. Of the following Saturday; provided that when a carrier offers only once a week service between two points, it shall mean a period of eight days commencing with 12:01 a.m. On the day the flight operates.

Caribbean area means the area comprising Anguilla, Antigua, Aruba, Barbados, Bonaire, Cayman Islands, Cuba, Dominica, Dominican Republic, Grenada, Guadeloupe, Haiti, Jamaica, Martinique, Nevis, St. Kitts, St. Lucia, St. Martin, St. Vincent, Trinidad and Tobago.

Carriage which is equivalent to transportation, means carriage of passenger and/or baggage by air.

Carrier means any or all of the participating carriers named in this tariff.

Central Africa - Malawi, Zambia and Zimbabwe.

Central America means the area comprising Belize, Costa Rica, El Salvador, Guatemala, Honduras, and Nicaragua.

Checked baggage which is equivalent to registered luggage, means baggage of which carrier takes sole custody and for which carrier has issued a baggage check and baggage (claim) Tag(s).

Circle trip - Normal fares means travel from a point and return thereto by a continuous, circuitous air route including travel comprising two fare components but which do not meet the conditions of the round trip definition.

Tariff: LH1 - CTA No. 312 DOT No. 514

Carrier: Lufthansa - LH

Circle Trip - Special Fares means travel from a point and return thereto by a continuous, circuitous air route including travel comprising only two international fare components which do not meet the conditions of the round trip definition.

Civil Aeronautics Board means Department of Transportation.

Civil Aeronautics Board of the United States of America means Department of Transportation.

Conjunction ticket means two or more tickets concurrently issued to a passenger and which together constitute a single contract of carriage.

Consequential damages means damages which are reasonable out of pocket expenses and other provable damages incurred by passenger as the consequence of the loss, damage, or delay in the delivery of such personal property.

Continental U.S.A. means the 48 contiguous federated states and the federal District of Columbia of the United States of America.

Convention means the convention for the unification of certain rules relating to international carriage by air, signed at Warsaw, October 12, 1929, or that convention as amended by the Hague Protocol, 1955, or the Montreal convention whichever may be applicable to carriage hereunder.

Country of commencement of transportation means the country from which travel on the first international sector takes place.

Country of payment means the country where payment is made by the purchaser to the airline or its agent; payment by cheque, credit card or other banking instruments shall be deemed to have been made at the place where such instrument is accepted by the airline or its agent.

Date of transaction means the date of issuance of the ticket, MCO or PTA.

Days means full calendar days, including Sundays and legal holidays; provided that for purposes of notification the balance of the day upon which notice is dispatched shall not be counted and that, for purposes of determining durations of validity, the balance of the day upon which the ticket is issued or flight commenced shall not be counted.

Destination means the ultimate destination of the

passenger's journey as shown on the ticket.

Down line carrier means any carrier, other than the selecting carrier, who is identified as providing interline transportation to the passenger by virtue of the passenger's ticket.

East Africa means the area comprising Burundi, Djibouti, Ethiopia, Rwanda, Somalia, Kenya, Uganda and Tanzania.

Eastbound means travel from a point in Area 1 to a point in areas 2 and 3 via the Atlantic Ocean, or travel from a point in Area 3 to a point in Area 1 via the Pacific Ocean.

Eastern Hemisphere means the area comprised of Africa, Asia/Area 3, Europe, and the Middle East for travel via the Atlantic Ocean.

Economy class fare means the full fare established for a normal, regular or usual service, the application of which is not dependent upon any specifically limited period of ticket validity or other special circumstances. Unless otherwise specified, for the application of the provisions of this tariff, economy fares shall be considered to include all year OW/RT/CT and on-season (peak) and off-season (basic) fares for coach/economy class travel.

Endorsement - The transfer of authority required when a passenger with an international ticket wishes to rebook to a carrier other than the carrier shown on the ticket. Specific guidelines are outlined in Rule 80 of this tariff.

Europe means the area comprised of Albania, Algeria, Andorra, Austria, Azores, Balearic islands, Belgium, Bulgaria, canary islands, Czech Republic, Denmark, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Liechtenstein, Luxembourg, Madeira, Malta, Monaco, Morocco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Spain, Sweden, Switzerland, Tunisia, Turkey (in Europe and Asia), United Kingdom, Russian Federation (west of the Urals), and Yugoslavia.

Exchange - The issuance of a new ticket for a totally unused ticket necessitated by a change to the carrier, flight, date, class of service or sector of the first flight coupon of the ticket.

Fare component means a portion of an itinerary between two consecutive fare construction points. If the journey has only one fare component, the points of origin and destination are the only fare construction points.

Fare construction points - The terminal points of a fare

component (these are also termed fare break points)

fare, direct - For fare construction purposes, a fare between two points without the application of fare construction calculations

Flight coupons - That portion of a ticket annotated "good for passage" or a segment(s) of an electronic ticket

First class fare means the full fare established for a normal regular or usual service, the application of which is not dependent upon any specifically limited period of ticket validity or other special circumstances. Unless otherwise specified, for the application of the provisions of this tariff, first class fares shall be considered to include all year OW/RT/CT travel.

Foreign air transportation means transportation between a point in the United States and a point outside thereof. Freedom rights

- (1) Third freedom The right to deplane traffic in the foreign country that has been enplaned in the home country of the carrier.
- (2) Fourth freedom The right to enplane traffic in the foreign country that is bound for the home country of the carrier.
- (3) Fifth freedom The right to enplane traffic in one foreign country and to deplane traffic in another foreign country.

Gateway refers to the last U.S.A./Canadian point prior to departure on the Transatlantic/Transpacific leg of a trip or the first point of arrival in the U.S.A./Canada.

Hospitalization means confinement/admittance to a hospital on an in-patient basis for at least one night.

Note: Out-patient care does not constitute hospitalization.

IATA rate of exchange (ROE) means the rate of exchange notified by IATA quarterly to convert local currency fares to a NUC and to convert total NUC amounts to the currency of the country of commencement of transportation.

Iberia or Iberian peninsula means the area comprised of Gibraltar, Portugal (including Madeira), and Spain (including the Balearic and canary islands).

Immediate family except as otherwise indicated, shall mean spouse, children, adopted children, sons-in-law, daughters-in-law, grandchildren, brothers, brother-in-law, sisters, sisters-in-law, parents, fathers-in-law, mothers-in-law and grandparents.

Indian subcontinent means the area comprising Afghanistan, Bangladesh, India, Nepal, Pakistan and Sri Lanka.

Tariff: LH1 - CTA No. 312 DOT No. 514

Carrier: Lufthansa – LH

Indirect route - Means any scheduled continuous air route other than a direct route.

Interline agreement means an agreement between two or more carriers to CO-ordinated the transportation of passengers and their baggage from the flight of one air carrier to the flight of another air carrier (through to the next point of stopover).

Interline itinerary means all flights reflected on a single ticket involving multiple air carriers. Only travel on a single ticket is subject to the agency's approach provided the origin or the ultimate ticketed destination is a point in Canada.

Interline travel means travel involving multiple air carriers listed on a single ticket that is purchased via a single transaction.

Intermediate fare means the full fare established for a normal, regular or unusual service, the application of which is not dependent upon any specifically limited period of ticket validity or other special circumstances. Unless otherwise specified, for the application of the provisions of this tariff, intermediate fares shall be considered to include all year OW/RT/CT/OJ.

International carriage means (except when the Warsaw convention is applicable) carriage in which according to the contract of carriage, the place of departure and any place of landing are situated in more than one state. As used in this definition, the term "state" includes all territory subject to the sovereignty, suzerainty, mandate, authority or trusteeship thereof, international carriage as defined by the Warsaw convention means any carriage in which, according to the contract of carriage, the place of departure and the place of destination, whether or not there be a break in the carriage or transshipment, are situated either within the territories of two high contracting parties, or within the territory of a single high contracting party, if there is an agreed stopping place within a territory subject to the sovereignty, suzerainty, mandate or authority of another state, even though that state is not a party to the convention.

Interstate transportation means transportation between a point in any state of the United States or the District of Columbia and a point in any other state of the United States or the District of Columbia.

Issuing carrier means the carrier whose ticket will be issued to persons forming a group.

Journey - Origin or destination of the entire ticket.

Local combination - Combination of two fare components (normal and special fare or two different special fare types) to create a single pricing unit - provided the second fare component returns to the country of origin of the first fare component.

Note: 1) Canada and USA are considered one country.
2) Scandinavia is considered one country.

Local currency fares means fares and related charges expressed in the currency of the country of commencement of travel, as defined in "local currency fares and charges".

Marketing carrier means the carrier that sells flights under its code.

Micronesia means the area comprising Johnston Island, Koror, Kwajalein, Majuro, Ponape, Saipan, Truk and Yap.

Mid-Atlantic means the area comprised of Antigua, Aruba, Bahamas, Barbados, Bermuda, Bonaire, Cayman Islands, Cuba, Curacao, Dominica, Dominican Republic, French Guiana, Grenada, Guadeloupe, Guyana, Haiti, Jamaica, Martinique, St. Kitts-Nevis-Anguilla, Saint Lucia, St. Martin, St, Vincent, Surinam, Trinidad and Tobago.

Middle East means the area comprised of Bahrain Island; Cyprus; Egypt; Iran, Islamic Republic of; Iraq; Israel; Jordan; Kuwait state; Lebanon; Oman; People's democratic Republic of Yemen (southern Yemen); Qatar; Saudi Arabia; Sudan; Syrian Arab Republic; United Arab Emirates and Yemen Arab Republic.

Miscellaneous charges order (MCO) means a document issued by a carrier or its agents requesting issue of an appropriate passenger ticket and baggage check or provision of services to the person named in such document. This is also referred to as electronic miscellaneous document (EMD).

Month means a period of time starting with any date in a month and ending with the same date in the following month. In the event the same date does not occur in the following month, then this period will end on the last day of that month.

Most significant carrier (MSC) means is determined by a methodology, established by IATA (resolution 302), which establishes, for each portion of a passenger's itinerary where baggage is checked through to a new stopover point, which carrier will be performing the most significant part of the service. For travelers under the resolution 302 system, the baggage rules of the MSC will apply. For

complex itineraries involving multiple checked baggage points, there may be more than one MSC, resulting in the application of differing baggage rules through an itinerary.

Most significant carrier - IATA resolution 302 as conditioned by the agency means in this instance, the MSC is determined by applying IATA resolution 302 methodology as conditioned by the agency. The agency's reservation has stipulated that only a single set of baggage rules may apply to any given interline itinerary. The aim of the agency's reservation is to allow the selecting carrier to use the MSC methodology to determine which carrier's baggage rules apply to an international interline itinerary to or from Canada, while reinforcing the role of tariffs in the determination of which carrier's rules apply.

National - A person who has the citizenship of a country, either by birth or by naturalization.

Normal fare means the highest fare established for first, economy, business class service, the application of which is not dependent upon any specially limited period of ticket validity or other special circumstances.

Normal fare open jaw means travel from one country and return thereto, comprising two international fare components only and where

- a) Origin open jaw: The outward point of departure in the country of unit origin and the inward point of arrival in the country of unit origin are different, or
- Turnaround open jaw: The outward point of arrival and the inward point of departure are different, or
- c) Double open jaw: The outward point of departure in the country of unit origin and the inward point of arrival in the country of unit origin are different (origin jaw) and the outward point of arrival and the inward point of departure are different (turnaround open jaw).

North America means the area comprising Alaska, Canada, continental U.S.A. And Mexico.

North/central Pacific means all routes between points in the U.S.A. And points in Area 3, except points in the southwest Pacific, as defined below via the Pacific Ocean.

NUC means the neutral unit of construction.

On-line tariff data base means the remotely accessible, on-line version, maintained by the filer, of (1) the electronically filed tariff data submitted to the "Official D.O.T. Tariff database," and (2) the departmental approvals,

disapprovals and other actions, as well as departmental notations concerning such approvals, disapprovals or other actions, that subpart w of the proposed part 221 requires the filer to maintain in its database. The term "Official D.O.T. Tariff database" means those data records (as set forth in sections 221.283 and 221.286 of the rule) which would be in the custody of, and maintained by the department of transportation.

One way subjourney - Part of a journey wherein travel from one country does not return to such country and for which the fare is assessed as a single pricing unit using one way fares.

Open-jaw - (Special fares) means travel comprising only two international fare components with a surface break(s) which, unless otherwise specified in a special fares resolution, may be between any two points/countries in the area(s) of unit origin and/or turnaround for which the special fare resolution applies and for which the fare is assessed as a single pricing unit using half round trip fares in this context.

- A) For a "turnaround open jaw" the outward point of arrival and the inward point of departure are different, or
- For "origin open jaw" the outward point of departure and the inward point of arrival are different, or
- c) For "single open jaw" either (a) or (b) applies,
- d) For "open jaw" any combination of the above may apply.

Operating carrier means the carrier that operates the actual flight.

Other charges means charges such as taxes, fees, etc. Not to be shown in the fare construction box of the ticket excluding excess baggage charges.

Overseas transportation means transportation between a point in any state of the United States or the District of Columbia and a point in a territory of possession of the United States.

Participating carrier means includes both the selecting carrier and down line carriers who have been identified as providing interline transportation to the passenger by virtue of the passenger's ticket.

Passenger means any person, except members of the crew, carried or to be carried in an aircraft with the consent of carrier.

Passenger coupon means that portion of the passenger ticket constituting the passenger's written evidence of the contract of carriage.

Point of turnaround - The farthest geographical fare break on the pricing unit measured from the point of unit origin (Not applicable to one way pricing units).

Pricing unit means a journey or part of a journey which is priced as a separate entity, i.e. Is capable of being ticketed separately.

Rebooking - A change to the reservation data without a change to the ticketed points.

Reissue - The issuance of a revised ticket necessitated by a change to other than the first flight coupon of the ticket or a change to other than the carrier, flight, date or sector of the first flight coupon of the ticket.

Related charges means those charges to be shown in the fare construction box of the ticket and excess baggage charges.

Rerouting - Any change to ticketed points.

Reservations - The allotment in advance of seating or sleeping accommodation for a passenger or of space or weight capacity for baggage or goods.

Resident - A person legally living in a given country.

Return subjourney - Part of a journey wherein travel is from a point/country and return thereto and for which the fare is assessed as a single pricing unit using half round trip fares - round trip, circle trip, normal fare open jaw, also applicable to special fare open jaw returning to the same or another country.

Round trip means travel entirely by air from a point to another point and return to the original point comprising two half round trip fare components only, for which the applicable half round trip fare for each fare component, measured from the point of unit origin, is the same for the routing travelled; provided that this definition shall not apply to round the world travel.

If the fare to be used differ through class of service/seasonality/day of week/ carrier variations, the outbound fare shall be used also for the inbound fare component for the purpose of determining if the pricing unit is a round trip.

Round the world (RTW) means travel from a point and return thereto which involves only one crossing of the Atlantic Ocean and one crossing of the Pacific Ocean.

Scandinavia means the areas comprised of Norway, Sweden and Denmark (excluding Greenland).

Selected carrier means the carrier whose baggage rules apply to the entire interline itinerary.

Selecting carrier means the carrier whose designator code is identified on the first segment of the passenger's ticket at the beginning of an interline itinerary issued on a single ticket whose origin or ultimate destination is in Canada.

Side trip - Travel from and/or to an enroute point of a fare component

side trip combination - Combination of a pricing unit at an enroute point of a fare component.

Single ticket means a document that permits travel from origin to destination. It may include interline/code-share and intra-line segments. It may also include end-to-end combinations (i.e., stand alone fares that can be bought separately but combined together to form one price).

South America means the area comprising Argentina, Bolivia, Brazil, Chile, Colombia, Ecuador, French Guiana, Guyana, Panama, Paraguay, Peru, Suriname, Uruguay and Venezuela.

South Asian subcontinent means the area comprised of Afghanistan, Bangladesh, Bhutan, India, Maldive Islands, Nepal, Pakistan and Sri Lanka.

South east Asia means the area comprised of Brunei, Burma, China, Guam, Hong Kong, Indonesia, democratic Kampuchea, Laos People's democratic Republic, Malaysia, Mongolia, Philippines, Singapore, province of Taiwan, Thailand, Russian Federation (east of the Urals) and Vietnam.

Southern Africa means the area comprised of Lesotho, Mozambique, South Africa, south West Africa (Namibia) and Swaziland.

South west Pacific means that portion of Area 3 which includes Australia, Cook Islands, Ellice islands, Fiji islands, Gilbert islands, Loyalty Islands, Polynesian islands, Samoa islands, Society Islands, Solomon Islands, New Caledonia, New Zealand, New Hebrides islands, Norfolk islands, Papua, New Guinea, Tasmania and Tonga.

Special fare means a fare other than normal fare.

Star Alliance Partners Means Adria Airways (JP), Aegean Airlines (A3), Air Canada (AC), Air China (CA), Air India

(Ai), Ana (NH), Air New Zealand (NZ), Asiana Airlines (OZ), Austrian Airlines (OS), Avianca (AV), Avianca In Brazil (O6), Brussels Airlines (SN), Copa Airlines (CM), Croatia Airlines (OU), Egyptair (MS), Ethiopian Airlines (ET), Eva Air (BR), Lot Polish Airlines (LO), Lufthansa (LH), Scandinavian Air Services (SAS) (SK), Shenzeen Airlines (ZH), Singapore Airlines (SQ), South African Airways (SA), Swiss (LX), Tap Portugal (TP) Thai Airways (TG), Turkish Airlines (TK), United Airlines (UA).

Stopover takes place when a passenger breaks the journey at an intermediate point and is not scheduled to depart on the day of arrival, or within 24 hours of arrival if there is no connection on the day of arrival (exception for LH online travel only) If there is no LH connection departure scheduled on the date of arrival, departure on a LH flight the following day shall not be deemed a stopover.

Summary page at the end of an online purchase means a page on a carrier's web site which summarizes the details of a ticket purchase transaction just after the passenger has agreed to purchase the ticket from the carrier and has provided a form of payment.

Through fare - A fare applicable for travel between two consecutive fare construction points via an intermediate point(s).

Ticket - Either the document entitled "passenger ticket and baggage check" or an electronic ticket.

Ticketed point means points shown in the "good for passage" section of the passenger ticket plus any other point(s) used for fare construction and shown in the "fare construction box" of the passenger ticket; provided that two flight numbers or two carriers such as for an interchange flight will not be permitted on one flight coupon.

To validate means to stamp or write on the passenger ticket an indication that the passenger ticket has been officially issued by carrier.

traffic document - Ticket, MCO or any other accountable passenger traffic document.

Transatlantic sector means that portion of travel covered by a single flight coupon from the point of departure in area 1 to the point of arrival in Area 2, and vice versa.

Transfer point means any point in which a passenger transfers from the flight of one carrier to the flight of another carrier or change to another carrier flight (that is) a service bearing a different flight number of the same

carrier, irrespective of whether or not a change of aircraft occurs.

Transit point means any stop at an intermediate point on the route to be travelled (whether or not a change of planes is made) which does not fall within the definition of a stopover.

Transpacific sector means the portion of travel covered by a single flight coupon from the point of departure in area 1 to the point of arrival in Area 3 and vice versa.

Trust territory or trust territory of the Pacific islands means the area comprising the Caroline Islands, Mariana Islands and Marshall Islands.

Ultimate ticketed destination means in situations where a passenger's origin is a non-Canadian point and the itinerary includes at least one stop in Canada, as well as at least one stop outside of Canada. If the stop in Canada is the farthest checked point and the stop is more than 24 hours, the agency would consider the ultimate ticketed destination to be Canada.

Unchecked baggage which is equivalent to hand luggage, is baggage other than checked baggage.

Unit destination - the ultimate stopping place of a pricing unit.

Unit origin - the initial starting point of a pricing unit.

United inches means the total sum arrived at by adding the height, length and width.

United Kingdom or U.K. Means England, Scotland, Wales and Northern Ireland.

"United States of America" or "the United States" or "the U.S.A." each means, unless otherwise specified the area comprising of forty-eight (48) Contiguous federated states; the federal District of Columbia; Alaska; Hawaii; Puerto Rico; St. Croix and St. Thomas of the Virgin Islands; American Samoa; the Canal Zone; canton, Guam, Midway and Wake Islands.

Via used in conjunction with carrier two-letter abbreviation(s), means "applicable to" the carrier(s) specified when carriage is performed by such carrier(s).

West Africa means the area comprised of Angola, Benin, Burkino Faso, Cape Verde (Republic of), Cameroon, Central African Republic, Chad, Congo, Equatorial Guinea, Gabon, Gambia, Ghana, Guinea, Guinea Bissau, Ivory Coast, Liberia,

Mali, Mauritania, Niger, Nigeria, Sao Tome, Senegal, Sierra Leone, Togo and Zaire.

Westbound means travel from a point in Area 2 or 3 to a point in Area 1 via the Atlantic Ocean, or from a point in Area 1 to a point in Area 2 or 3 via the Pacific Ocean.

West coast means, except as otherwise indicated, Los Angeles, California; Portland, Oregon; San Francisco, California; Seattle, Washington; and Vancouver, British Columbia.

(Applicable to Transpacific Arbitraries of This Tariff Exception:

Only) West Coast Means Los Angeles, California, Portland, Oregon; San Francisco, California; and Seattle, Washington.

Tariff: LH1 - CTA No. 312 DOT No. 514

Carrier: Lufthansa – LH

Rule 2 Standard Format of Electronic Rules

Application and other conditions (Category 50**)
This category contains the rule title and defines the application of the rule. It will be used to indicate:

- (1) The geographical application of the rule fares shall apply to one way, round trip, circle trip, or open jaw travel between points in Area 1 and areas 2 and 3 via the Atlantic; and for travel wholly within areas 1, 2 or 3.
- (2) The type of service (first, intermediate, economy) The applicable fare shall apply to the class of service booked, applying all provisions and principles in rule 130.
- (3) The type of transportation (one way or round trip)
- (4) The type of journey (one way, round trip, circle trip, single open jaw, double open jaw or round the world)
 In the case of open jaw travel, the fare to be charged for the open jaw shall be the sum of 50 percent of the applicable round trip fare for each leg in the open jaw.
- (5) Provisions for capacity limitations
 The carrier shall limit the number of passengers
 carried on any one flight at fares governed by this
 rule and such fares will not necessarily be available
 on all flights. The number of seats the carrier makes
 available on any given flight will be determined by the
 carriers best judgement.
- (6) General rules which are not applicable Rule 35 (passenger expenses enroute) is not applicable to any fare other than those designated as "full, normal, unrestricted" fares.
- (7) Any miscellaneous information, which is not category specific, will also appear here.

Eligibility (Category 1) If eligibility requirements exist, ID is required at time of ticketing.

Day/time (Category 2)
Unless otherwise stated in the specific fare Rule

- (A) Midweek (X) fares are valid for travel Monday through Thursday
- (B) Weekend (w) fares are valid for travel Friday through Sunday.
- (C) The date of departure on the Transatlantic sector in each direction will determine the applicable midweek or weekend fare.

Tariff: LH1 - CTA No. 312 DOT No. 514

Carrier: Lufthansa - LH

Seasonality (Category 3)

- (A) Fares apply all year, except when designated with a seasonal indicator (as shown below)
- When fares apply only during certain periods (referred to as a season), travel must commence during such period(s).
- (C) (Applicable to Transatlantic fares). The date of commencement of the outbound Transatlantic sector shall determine the seasonal fare to be charged round trip.
- (Applicable to travel between areas) The date of commencement of the first outbound international sector shall determine the seasonal fare to be charged round trip.
- (Applicable to open jaw journeys/pricing units.) Where the country of arrival and the country of departure differ, the correct seasonal fare to be charged for the inbound portion of an open jaw is also determined by the outbound date of the Transatlantic, Transpacific or first international sector. For example, CHI-PAR surface LON-CHI. Passenger is departing Oloct. The applicable season for CHI-PAR (01oct) is k-season (based on the outbound Transatlantic sector) however, that same outbound date (01oct) for the CHI-LON fare falls in the l-season. The correct fare to be charged is 50 percent of the CHI-PAR-k-season fare outbound and 50 percent of the CHI-LON-l- season fare inbound. Standard seasonal indicators

- H Highest level of fare having more than one seasonal level
- K 2nd highest level of fare having more than two seasonal levels
- J 3rd highest level of fare having more than three seasonal levels
- L Lowest level of a fare having more than one seasonal level

Flight application (Category 4) Unless otherwise stated in the specific fare rule, travel is only valid via any LH designated flight.

Advance reservations/ticketing (Category 5)

- (A) Reservations
 - Unless otherwise specified in the specific fare rule, reservations may be made any time prior to departure of a desired flight provided space is available.
 - Unless otherwise specified in the specific fare rule, any advance reservation requirement in this

category refers to the number of days prior to the date of commencement of travel, from the point of origin, that reservations must be confirmed. The actual date of departure may not be included in counting the advance reservation requirement. When an advance reservation requirement is stated in months, reservations must be confirmed no later than the same day of the month when reservation deadline occurs. When there is no similar numerically designated day in the month in which the deadline occurs, the last day of the month will be considered as the deadline.

(3) If the fare has an advance reservations requirement, the waitlist segments may not be retained beyond the reservation deadline.

(B) Payment and ticketing

(1)

- (2) Payment and ticketing must be completed any time prior to departure from the point of origin; furthermore, such fares may be retroactively applied in the calculation of refunds. If, however, the specific fare rule specifically states "prior to departure", then payment and ticketing must occur any time prior to departure, but retroactive application for refund calculation shall not be permitted.
- (3) Any advance payment/ticketing requirements stated in this paragraph refers to the number of days prior to the date of commencement of travel that payment/ticketing must be completed. The actual date of departure may not be included in counting the advance payment/ticketing requirement. When the advance payment/ticketing requirement is stated in months, a ticket must be purchased no later than the same day of the month when the advance purchase deadline occurs. When there is no similar day of the month in which the deadline occurs, the last day of the month will be considered as the deadline.

(c) Special fare type provisions

-) Passengers holding confirmed reservations for special fare tickets may not standby for other flights.
- (2) Confirmed reservations are required for all sectors.
- (3) These fares apply only when purchased prior to commencement of travel.

Minimum stay (Category 6)
Unless otherwise stated in the specific fare rule, return
travel may commence at any time within the normal validity
of the ticket which is one year from the date travel
commences from the point of origin.

Minimum stay - The number of days/months counting from the day after departure, from the Transatlantic, Transpacific, or first international sector to the earliest day return travel may commence from the last stopover point outside the country of origin (including for this purpose the point of turnaround).

maximum stay (Category 7)

Unless otherwise stated in the specific fare rule, return travel may commence at any time within the normal validity of the ticket which is one year from the date travel commences from the point of origin.

Maximum stay - The number of days/months counting from the date or origin to the last day return travel may commence from the last stopover point (including for this purpose the point of turnaround).

Note: Unless otherwise stated in the specific rule, waivers may apply for death/illness of the passenger, traveling companion, or immediate family member.

- stopovers (Category 8)
 (A) Stopovers will be permitted under the following conditions and unless otherwise stated in the specific fare Rule
 - (i) Stopovers must be arranged with LH in advance and specified on the ticket.
 - (ii) Stopovers will be permitted at all intermediate points that can be included in an itinerary constructed either by the mileage system or based on a published routing, unless such stopover is prohibited by a specific rule.
 - (iii) Unless otherwise stated in a specific fare rule, unlimited stopovers are permitted, free of charge.
 - (iv) Only one stopover is permitted at any single point on the itinerary traveled at a one way or half round trip fare.
- (B) For the purpose of this tariff, a stopover is defined as follows:
 - Stopover means a deliberate interruption of the journey at an intermediate point from which the passenger is not scheduled to depart within 24 hours.
 - The terminal points of a single open jaw shall be considered to be the point of turnaround. (ii)
 - (iii) The arrival and departure points of a surface sector will be counted as one stopover.
- (C) Stopovers will be permitted in accordance with Rule 1 definitions and Rule 135 stopovers.

Transfers (Category 9)

- (A) Unless otherwise stated in a specific fare rule, for mileage based fares: unlimited transfers will be permitted on the publishing carrier. Note: For the purpose of this rule, transfers are defined as:
 - (i) From the services of the governing carrier to the same governing carrier-online.
 - (ii) From the services of a carrier (other than the governing carrier) to the services of the same carrier (other than the governing carrier)-online.
 - (iii) From the services of the governing carrier to the services of another carrier-interline.
 - (iv) From the services of a carrier (other than the governing carrier) to the services of another carrier (other than the governing carrier)-interline.
- (B) For routing based fares: Travel must be via the specified diagrammatic routing associated with the fare on file with ATPCO. If any portion of the ticket is open, the passenger must follow the original specified routing.

Permitted combinations (Category 10)

- (A) Construction
 - (i) Fares may not be combined with arbitraries.
 - (ii) All fares may be combined end-on with any fare permitting such combination.
 - (iii) When fares are used in end-on combination, travel must be via the fare construction points.
- (B) Combinations
 - (i) Subject to individual fare rules, any fare may be combined with any other fare, which by its own terms is combinable, provided all conditions of the fare are met subject to conditions and fare Construction principles as stated in Rule 130.
 - (ii) Fifty percent of a round trip fare published in this tariff may be combined with fifty percent of the same fare type published with the same global indicator by any carrier in any tariff.
 - (iii) (Applicable for combination of special fares)
 Where combination is permitted, the conditions of
 the special fare (including the application
 section) apply only to the use of the special fare
 and not to any combined fares.
 - and not to any combined fares.(iv) All fares governed by the same rule are combinable.
 - (v) A maximum of two international fare components is permitted.
 - (iv) One half of fares designated as midweek may be combined with one half of fares designated as weekend.
 - (vii) Only normal fares may be used to construct round

the world journeys.

- (viii) Unless otherwise specified, travel must be via the fare construction point.
 - (ix) When fifty percent of a published round trip fare is combined with fifty percent of another fare, and the governing provisions differ, the most restrictive conditions apply. The following provisions will determine the most restrictive conditions:
 - (aa) Minimum stay (Category 6)
 The longer minimum stay requirement shall apply to the entire pricing unit.
 - (bb) Maximum stay (Category 7) The shorter maximum stay limitation shall apply to the entire pricing unit.
 - (cc) Stopovers (Category 8)
 (Applicable to special and promotional type fares) The stopover provisions of each fare shall apply to the appropriate fare component for which the fare is assessed provided that the passenger will not receive more than the maximum number of permitted stops (whether free or at a charge) in the most restrictive rule.
 - (dd) Reservations and ticketing (Category 5)
 (i) The longer advance reservation requirement will apply to the entire pricing unit.
 - (ii) The longer advance-ticketing requirement will apply to the entire pricing unit.
 - (iii) Any rule provision requiring simultaneous reservations and ticketing shall apply in addition to the longer advance-ticketing deadline.
 - (ee) Routing/rerouting
 - (i) The routing conditions of each fare shall apply to the appropriate fare component for which the fare is assessed.
 - (ii) The voluntary rerouting provisions of each fare shall apply to the appropriate fare component for which the fare is assessed.
 - (iii) The involuntary rerouting provisions of each fare shall apply to the appropriate fare component for which the fare is assessed.
 - (ff) Cancellation and refunds
 The highest cancellation penalty will apply
 to the entire pricing unit.

Blackout dates (Category 11)
Restricted travel dates when applicable, apply per half
round trip, no sector of the pricing unit may be flown on
these days.

Surcharges (Category 12)

A so called q - surcharge may be applicable on specific fares and/or point of sales. In this case the application is stated in a specific fare rule.

Accompanied travel (Category 13)

Unless otherwise stated in the specific fare rule, when travel with one or more other passengers is necessary to qualify for a fare, all passengers must travel together for the entire journey.

Travel restrictions (Category 14) Intentionally left blank

Sales restrictions (Category 15)

(1) Applicable to special/promotional fares: Unless specifically stated in the individual fare rule, fares apply only when tickets are purchased at such fares prior to commencement of travel.

(2)

(3) Unless otherwise stated in the specific fare rule, extension of ticket validity may apply for death/illness of the passenger/traveling companion/immediate family member. Refer to Rule 65 (tickets) for conditions of extension.

Penalties (Category 16)
As used herein "voluntary rebooking" shall refer to changes only for the flight, date or time (origin, destination and connection/stopover points are unchanged) requested by a passenger not requiring ticket reissue. Rebooking is also referred to as revalidation.

referred to as revalidation.
As used herein, "Voluntary rerouting" shall refer to any changes in reservations of flights requested by a passenger requiring reissuance of the ticket. Rerouting is also referred to as reissue

referred to as reissue. As used herein "Inbound and outbound" shall refer to the inbound/outbound fare components.

(A) Changes - Before departure:

- (i) When voluntary rerouting involving a change of a totally unused ticket and where the original fare no longer applies, the original ticket may be reissued and the fare recalculated from the point of origin using the fare(s) and rate(s) of exchange applicable at the time of reissue.
- (ii) Unless otherwise stated in the specific fare rule, voluntary rebooking/rerouting shall be permitted. The revised routing must conform to the provisions of the original fare.
- (iii) In case of fares that have advance reservations restrictions, voluntary rerouting will be permitted without penalty prior to ticket issuance (Advance ticketing deadline).
- (iv) If there is a penalty charge for rerouting, reservations for the revised itinerary will only be confirmed prior to advance reservations deadline or upon simultaneous reissue/revalidation of the passenger's ticket and collection of the

penalty charge.

(v) If a penalty charge is applicable, the charge applies once the ticket is issued.'

(vii) If a penalty charge is applicable, the charge applies each time the ticket is presented for a change.

(vii) All changes must be made prior to the date of the originally scheduled flight as shown on the affected flight coupon.

(viii) Any changes to non-refundable fare type tickets must be made on or before the departure date of the scheduled flight as shown on the affected flight coupon. Failure to make the change prior to the scheduled flight as shown on the affected flight coupon, results in the ticket having no value for travel or exchange.

(ix) Changes are not permitted within the ticketing time limit.

- (X) If voluntary rerouting is not permitted in the specific fare rule, the cancellation provisions (outlined in the cancellation section of category 16 of the specific rule) shall apply whenever a passenger voluntarily changes confirmed reservations.
- (xi) Unless otherwise stated in a specific fare rule, one way fare penalties will be assessed per one way fare component.

(B) Changes - After departure

- (i) If there is a voluntary rerouting on any down line flight(s) after departure, the fare and charges must be reassessed using fares, rules and rate(s) Of exchange effective at the time that travel commenced from the point of origin.
- (ii) When a ticket is presented for rerouting after departure and the only coupons remaining in the ticket are for domestic transportation, the ticket may not be reissued for further international travel.
- (iii) If a penalty charge is applicable, the charge applies each time the ticket is presented for a change.

(iv) All changes must be made prior to the date of the originally scheduled flight as shown on the affected flight coupon.

(v) If a penalty charge is applicable for rerouting, reservations for the revised itinerary will only be confirmed upon simultaneous reissue/revalidation of the passenger's ticket and collection of the penalty charge.

collection of the penalty charge.

(vii) When 50 percent of a published round trip fare is combined with another fare, and the governing provisions differ, the following routing/rerouting provisions will apply as stated in the applicable

specific fare rule.

- (i) The routing conditions of each fare shall apply to the appropriate sector over which the fare is assessed.
- (ii) The voluntary rerouting provisions of each fare shall apply to the appropriate sector over which the fare is assessed.
- (iii) The involuntary rerouting provisions of each fare shall apply to the appropriate sector over which the fare is assessed.

Standard application for special fares:

- (i) Unless otherwise stated in the specific fare rule, no change is permitted to the first or subsequent flight coupon(s) up to and including the first international flight coupon.
- international flight coupon.(ii) There is no limit to the number of changes made within a pricing unit when the ticket is presented for a change.
- (C) Cancellation before departure Unless otherwise stated in the specific fare rule, rule 80 revised routing, failure to carry and missed connections) and 90 (refunds) are applicable to fares governed by this rule.

(a) Full refund will apply:

- (i) In the event of death or illness, as substantiated by a medical/death certificate of the passenger, immediate family member or traveling companion as described in Rule 1 (definitions). In the event of death of the passenger, fares will be refunded to such passengers state in accordance with the provisions in rule 90 (refunds). Any applicable administrative service charge will apply.
- (ii) In the event that cancellations are made after an increase in airfare occurs between the initial payment and the date of commencement of travel.
- (b) In the event of a cancellation or a failure to use confirmed space as ticketed for any reason other than those outlined in paragraphs (a)(i) Through (iii) above, the passenger will forfeit the penalty amount as stated in the specific fare rule.
- (c) Credit toward further transportation:
 In the event of failure to use confirmed space as ticketed, the full amount of the fare paid can be used as a credit towards the upgrade to any other type of fare, subject to the provisions of such fare and provided that such fare does not restrict the upgrade.
- (D) Cancellations after departure

- (a) Partial refund
 In the event a passenger discontinues his/her
 journey EN route for any reason other than those
 specified in LH general Rule 65 (tickets); the
 amount of refund shall be the difference between
 the fare paid and the fare for the transportation
 used, less the penalty charge as stated in the
 specific fare rule, if any.
- (b) Credit toward further transportation
 - (i) In the event of cancellation or failure to use confirmed space as ticketed, the full amount of the fare paid can be used as a credit towards the upgrade to any applicable fare calculated from the point of origin, subject to all provisions of such fares; provided that such fare does not restrict the upgrade.
 - (ii) Any fare with the statement "these fares apply only when purchased prior to commencement of travel", may not be used as the upgraded/reissued fare.
 - (iii) All rules of the new fare must be validated and the correct booking code used for the new fare.
 - (vii) A new ticket must be reissued and the new reservation must be repriced using current fares on the day of reissue.
 - (v) In the event of an upgrade, the original non-refundable amount shall remain non-refundable and is carried over to the new ticket. In this case, the change fee will not apply. Unless stated in a specific fare rule.
- (E) Schedule changes

In the event, after ticket issuance, scheduled changes are made by LH that:

- (a) Affects a passenger's departure and/or arrival by 2 or more hours;
- (b) Results in the addition of an intermediate stop on the passenger's itinerary;
- (c) Results in a substitution of equipment not acceptable to the passenger; or
- (d) If a cancellation or a change in either air or tour itinerary is initiated either by UA or its tour operators which is unacceptable to the passenger, the passenger will have the option of cancelling without penalty, or rerouting on different flights to/from the same or different destination. However, the passenger must pay any additional amounts resulting from the rerouting.
- (F) Group fares (including g.i.t. Fares)
 - (a) Prior to departure

> (i) Refunds shall be made only to or at the direction of the person responsible for the travel arrangements of the group.

(ii) In the event of voluntary cancellation by the group or a member of the group less than the number of days stated in the rule prior to commencement of outbound travel, except as provided in (iii) below, a portion of the group fare paid will be deemed non-refundable and will be forfeited by the non-departing group member(s). The applicable non-refundable amount will be specified in each group rule.

(iii) Full refund will be made in the case of:

- (aa) death or illness of the passenger or a member of the passenger's immediate family (attested to by an appropriate certificate);
- (bb) replaced passenger, if substitutions are permitted in the rule being detailed;
- (cc) cancellation of affinity/non-affinity/incentive/own use group transportation by the carrier.

(b) After departure

- (i) Normal cancellation and refund procedures will apply provided that in the event of cancellation or rerouting by a member of the group due to:
 - (aa) death of the passenger EN route, the difference, if any, by which the group fare paid exceeds the applicable fare for the portions actually flown by the passenger, calculated from the original point of origin, will be refunded;
 - (bb) a death in the immediate family of a passenger, the amount of the group fare paid by the passenger will be applied as a credit (but not in cash) towards the purchase of transportation at applicable fares for the portions actually flown by the passenger, calculated from the original point of origin. Similar arrangements may be made for other members of the travel group who belong to the immediate family of such passengers;
 - (cc) a passenger being unable to complete or continue his/her journey with the group due to illness, which must be substantiated by a medical certificate, the amount of the group fare paid will be applied as a credit towards the purchase of transportation at applicable fares for the portions actually flown by

the passenger, calculated from the original point of origin. Similar arrangements for transportation may be made for other members of the inclusive tour group who belong to the immediate family of such passenger.

- (ii) Except as provided above, in case of voluntary cancellation of the group or a member of the group, refund will be an amount equal to the excess of the group fare paid over the all-year fare applicable for transportation from the point of origin to the point of cancellation, less the percentage/penalty specified in the applicable rule.
- (iii) In the event a passenger discontinues his/her journey EN route for any reason, the amount of the fare paid will be applied as a credit toward the purchase of transportation at the applicable fare calculated from the point of origin.
- (c) In any of the circumstances described above, the remaining members of the travel group, regardless of their number, shall commence or continue with the itinerary, subject to all other conditions of the rule.

Higher Intermediate Point (Category 17)
Hip checks only apply from origin to (intermediate) stopover
points or between intermediate stopover points. Transfer
points are not considered. Unless otherwise stated in a
specific fare rule hip check and mileage surcharge apply.
Ticket endorsements (Category 18)

Intentionally left blank

Children's discounts (Category 19)

Unless otherwise stated in a specific fare rule charge 75 percent of the applicable adult fare for accompanied child's travel 2-11 years. Unless otherwise specified in a specific fare rule charge 10 percent of the applicable adult fare for infant travel 0-2 years. For infants turning 2 years enroute, due to safety regulations, a booked seat will be required for the remaining portion of the journey. When a separate seat is required on a portion of the journey the child fare has to be used for the entire journey.

tour conductor discounts (Category 20)

Intentionally left blank

Agent discounts (Category 21)

Intentionally left blank

All other discounts (Category 22)

Intentionally left blank

Miscellaneous provisions (Category 23)

Tariff: LH1 - CTA No. 312 DOT No. 514

Carrier: Lufthansa – LH

Intentionally left blank

(Category 24)
Currently not available

(Category 25)
Fare by rule
Groups (Category 26)
(1) Group size

- (a) The minimum number of passengers required to qualify for transportation at the group fare will be stated in the individual fare rule, where applicable.
- (b) For the purpose of determining the number of passengers.
 - (i) Two children each paying the applicable children's discounted fares shall be counted as one member of the group.
 - (ii) Infants paying 10 percent of the fare shall not be considered in determining the number of passengers in the group.
- (2) Travel together all members of the group must travel together on the same aircraft, except that when lack of seating accommodations or operating conditions prevent their doing so, members may be carried on the preceding and/or succeeding flights on which space is available.

Standard application:
Group must travel together on all outbound and inbound flights.

(3) Eligibility

(a) Affinity group requirements

- (i) The travel group must be formed only from affinity groups, i.e., member (or employee) Of the same association, corporation, company or other legal entity (referred to as the 'organization').
- (ii) The principal purpose, aims and objectives of the organization, must be other then travel.
- (iii) Each member of the travel group must be a member of the organization at the time of application for the group fares discount and must have been a member for at least six months immediately prior to the date of commencement of travel.
- (iv) The travel group may include the spouse and dependent children of a member of the organization from which the party to be transported is drawn. In addition, parents living in the same household as a member may be included. However, any such spouse, dependent children or parents must be

> accompanied on the flight by such member, unless the member has been compelled to cancel his passage.

(v) Limitations of solicitation With respect to the formation of affinity groups:

(aa) solicitation must be effected only by officials of the organization or members of the travel group.

- (bb) if the organizers of the travel group employ a travel agent to assist in the travel arrangements, he must in no way solicit members of the travel group. However, after the party to be transported is formed, the travel agent may contact members of the group for the purposes of arranging other travel services in addition to assisting in travel arrangements.
- (vii) Definition of 'public solicitation' public solicitation will be considered to exist when the group transportation is described, referred to, announced in advertisements or any other writing or means of public communication. However, a statement in public news other than advertisement which could not reasonably be construed as calculated or likely to induce travel as a member of the travel group and which has not been initiated by the organization, any member of the travel group carrier or an agent or representative of any of them, will not be considered public solicitation.
- (b) Incentive/own use group requirements The travel group shall be formed only for own use of one person or a legal entity, such as an association, partnership, company or corporation (referred to as the 'purchaser').(c) Incentive group requirements

- (i) Incentive groups mean groups of employees and/or dealers and/or agents (including their spouses) of the same business firm(s) corporation(s) or enterprise(s) (excluding non-profit organizations), also referred to as the 'organization', traveling under an established incentive travel program which rewards the employee, dealers and agents for past work or provides an incentive for future activities.
- (ii) The incentive travel program is to include air transportation, accommodations, sightseeing, entertainment and other features the cost of which is borne entirely by the

> business firm, corporation or enterprise and not passed on directly or indirectly to the employees, dealers or agents.

- employees, dealers or agents.

 (iii) Officials (and their spouses) of such business firms, corporations or enterprises may also be included in the group if they are traveling for the purpose of making awards or officiating in the incentive travel program.
 - (iv) Each member of the incentive group must be a member of the organization at the time of application for the group fare.
- (4) Documentation
 - (a) General requirements for all individual and group inclusive tours
 There must be vouchers specifying sleeping accommodations and any sightseeing or other features of the tour. Such vouchers, including those for ground transportation, must be available for inspection during check-in prior to commencement of outbound Transatlantic travel.
 - (b) Affinity/incentive/non-affinity/own use group requirement
 - (i) Written application, in the form required by LH, shall provide a full description of the travel desired, the names and total number of passengers, and, where applicable, the affinity/incentive/own use provisions under which the travel is being requested, and must be signed by the applicant (the person responsible for the travel arrangements of the group).
 - (ii) The application must be submitted to the issuing carrier (the carrier whose tickets are to be issued) prior to commencement of outbound travel. The deadline for receipt of the application is specified in each particular group travel rule.
 - (iii) Passenger substitution/additions
 If name changes and/or additions to the list
 of participants in the travel group may be
 made after the written application has been
 submitted, a statement will appear in this
 category giving the number of changes and/or
 additions permitted and the deadline, if any
 is involved.
 - (iv) Each travel group shall be identified by a definite number (group code) assigned by LH.
- (C) Tours (Category 27)
- (A) Fares used in conjunction with inclusive tours must include land arrangement for the minimum stay period.

(B) Land/tour arrangements

- (1) Land/tour arrangements must be published in appropriate tour brochures/literature and must include features or options as specified below which must be paid for prior to commencement of the tour.
- (2) Sleeping accommodations for the total duration of the trip in hotels, motels, commercially operated mobile/immobile caravan/trailers, commercially operated pensions or tents, or public transportation, which offers sleeping accommodations.
- (3) A program of one or more of the following for the total duration of the trip.

Sightseeing (i)

- Entertainment feature (ii)
- (iii) Motor economy trips

(iv)

Rail trips, or Car rental (not to include the purchase of (v) cars).

(C) Minimum tour price

- The minimum tour price for each passenger shall not be less than the individual or group inclusive tour fare plus a specific amount for the minimum stay period and a specific amount for each day in excess of the minimum stay period, as specified under each rule where applicable.
- (2) If the tour operator allows a discount on land arrangement for children and infants, the minimum selling price for children and infants may be reduced accordingly.
- (D) Modification to approved itineraries shall be permitted only when and to the extent modification of the itinerary of the entire travel group is necessitated by circumstances beyond the control of the tour operator. Other revisions to the approved air itineraries will be considered as cancellation of previously confirmed space and the provisions outlined in UA general rule 90 (refunds) and in the applicable fare rule shall apply.

Visit another country (Category 28) Intentionally left blank

deposits (Category 29) Intentionally left blank

Voluntary changes (Category 31)

As used herein "voluntary rebooking" shall refer to changes only for the flight, date or time (origin, destination and connection/stopover points are unchanged) requested by a passenger not requiring ticket reissue. Rebooking is also referred to as revalidation.

As used herein, "Voluntary rerouting" shall refer to any changes in reservations of flights requested by a passenger

requiring reissuance of the ticket. Rerouting is also referred to as reissue.

As used herein "inbound and outbound" shall refer to the inbound/outbound fare components.

(A) Changes - Before departure:

- (1) When voluntary rerouting involving a change of a totally unused ticket and where the original fare no longer applies, the original ticket may be reissued and the fare recalculated from the point of origin using the fare(s) and rates(s) of exchange applicable at the time of reissue.
- (2) Unless otherwise stated in the specific fare rule, voluntary rebooking/rerouting shall be permitted. The revised routing must conform to the provisions of the original fare.
- (3) In case of fares that have advance reservations restrictions, voluntary rerouting will be permitted without penalty prior to ticket issuance (advance ticketing deadline).
- (4) If there is a penalty charge for rerouting, reservations for the revised itinerary will only be confirmed prior to advance reservations deadline or upon simultaneous reissue/revalidation of the passenger's ticket and collection of the penalty charge.
- (5) If a penalty charge is applicable, the charge applies once the ticket is issued.
- (6) If a penalty charge is applicable, the charge applies each time the ticket is presented for a change.
- (7) All changes must be made prior to the date of the originally scheduled flight as shown on the affected flight coupon.
- (8) Changes are not permitted within the ticketing time limit.
- (9) If voluntary rerouting is not permitted in the specific fare rule, the cancellation provisions (outlined in the cancellation section of category 16 of the specific rule) shall apply whenever a passenger voluntarily changes confirmed reservations.
- (10) Unless otherwise stated in a specific fare rule, one way fare penalties will be assessed per one way fare component.

(B) Changes - After departure

- (1) If there is a voluntary rerouting on any down line flight(s) after departure, the fare and charges must be reassessed using fares, rules and rate(s) Of exchange effective at the time that travel commenced from the point of origin.
- (2) When a ticket is presented for rerouting after departure and the only coupons remaining in the ticket are for domestic transportation, the ticket

may not be rerouted for further international travel.

- (3) If a penalty charge is applicable, the charge applies each time the ticket is presented for a change.
- (4) All changes must be made prior to the date of the originally scheduled flight as shown on the affected flight coupon.
- (5) If a penalty charge is applicable for rerouting, reservations for the revised itinerary will only be confirmed upon simultaneous reissue/revalidation of the passenger's ticket and collection of the penalty charge.
- (6) When 50 percent of a published round trip fare is combined with another fare, and the governing provisions differ, the following routing/rerouting provisions will apply as stated in the applicable specific fare rule.
 - (i) The routing conditions of each fare shall apply to the appropriate sector over which the fare is assessed.
 - (ii) The voluntary rerouting provisions of each fare shall apply to the appropriate sector over which the fare is assessed.
 - (iii) The involuntary rerouting provisions of each fare shall apply to the appropriate sector over which the fare is assessed.

Standard application for special fares:

- (a) Unless otherwise stated in the specific fare rule, no change is permitted to the first or subsequent flight coupon(s) up to and including the first international flight coupon.
- (b) There is no limit to the number of changes made within a pricing unit when the ticket is presented for a change.

Involuntary changes (Category 33) Currently not available Negotiated fares (Category 35) Intentionally left blank

Carrier: Lufthansa - LH

Rule 5 Application of Tariff

(A) General

- (1) Except as provided below, the provisions of this tariff apply locally via the services of LH or jointly via the services of LH with the other participating carriers in this tariff:
- Rules stating any limitation on, or condition relating to, the liability of carriers for personal injury or death are not permitted to be included in tariffs filed pursuant to the laws of the United States, except to the extent provided in Rule 55 (liability of carrier) with respect to tariff C.A.B. No. 514 published by airline tariff Publishing Company, agent. Any such limitations or condition in any rule herein except to the extent provided in Rule 55 is not a part of tariff C.A.B. No. 514 filed with the department of transportation. Nothing in this tariff modifies or waives any provision of the Warsaw convention.
- (3) This tariff shall apply to carriage of passengers and baggage including all services incidental thereto performed by carrier under local and joint rates and charges of carrier contained in tariffs which make specific references to this tariff for governing rules, regulations and conditions of carriage.
- (4) Fares and charges or monetary amounts shown in dollars or cents are stated in terms of U.S. Currency except where fares and charges or monetary amounts are specifically stated as being published in Canadian currency or other currency.
- (5) Rules in this tariff govern the application of all fares and charges published in tariffs which specifically refer to and are made subject to this tariff with such exceptions as may be expressly stated in such tariffs. These rules constitute the conditions upon which each carrier transports or agrees to transport and are expressly agreed to by the passenger to the same extent as if such rules were included as conditions in the contract of carriage.
- (6) The rates, fares, charges, classifications, rules, regulations, practices and services provided herein and in tariffs governed by this tariff have been filed in each country in which filing is required by treaty, convention or agreement entered into between that country and Canada, in accordance with the provisions of the applicable treaty, convention or agreement.

- (7) Except as otherwise provided below, fare rule provisions, local or joint fares, including arbitraries contained in the on-line tariff database maintained by Airline Tariff Publishing company, agent on behalf of LH are considered to be part of this tariff.

 Exception: For fares published by rule, see page nos. LH-347 and LH-561 of C.A.B. No. 514, NTA(A) no. 312.
- (B) Gratuitous carriage With respect to gratuitous carriage, carrier reserves the right to exclude the application of all or any part of this tariff.
- (C) Change without notice Except as may be required by applicable laws, government regulations, orders and requirements, carrier's rules, regulations and conditions of carriage are subject to change without notice; provided, that no such change shall apply to a contract of carriage after the carriage has commenced.
- (D) When rules or provisions in this tariff or tariffs governed hereby provide for the application of fares and charges based upon percentages of other fares and charges, such proportionate fares and charges will be determined in accordance with percentage conversion instruction as published in this tariff.
- (E) Effective rules, fares and charges
 Except as otherwise provided herein, the applicable rules, fares and charges for carriage of passengers and/or baggage are those duly published by carrier and shall be those in effect on the date of commencement of carriage covered by the first flight coupon of the ticket. When the fares or charges collected are not the applicable fares or charges, the differences will be refunded to or collected from the passenger, as may be appropriate.

 Applicable only to sales and tickets issued in the U.S.A. For travel originating in the U.S.A. (not applicable to Canada)

- (a) No increase will be collected in cases where the LH ticket as been issued prior to the effective date of a tariff containing an increase in the applicable fare, effected through a change in the fare level, a change in conditions governing the fare, or a cancellation of the fare itself, provided:
 - (i) The originating Transatlantic flight coupon of the ticket WAS issued for a specific flight at the fare contained in a tariff lawfully in effect on the date

- of ticket issuance (determined by the validation of the ticket).
- (ii) The originating Transatlantic flight shown on the ticket is not voluntarily changed at the passenger's request on/after the effective date of any increase in the applicable fare.
- (iii) This provision shall apply only to the passenger to whom the ticket WAS originally issued. (Not applicable to Canada) Furthermore, this provision will not apply to sales made outside the U.S.A. For tickets to be issued in the U.S.A.
- (b) (Applicable to local transportation originating in the U.S.A.) This guarantee applies only to groups of 25 or more passengers whose fares are paid for and issued in the U.S.A. Upon the execution of a contract between the group organizer and LH and payment of USD 100.00 for travel commencing during October 1 through April 30 or 25 percent of the applicable fare for travel commencing May 1 through September 30, the fare to be charged will be either (i) Or
 - (ii) below, whichever produces a lower fare. (i) The fare in effect on the date of ticket
 - issuance.
 - (ii) The fare in effect on the date the organizer and LH entered into a contractual agreement, plus any fuel increase, war risk insurance, taxes, etc. Which becomes effective between the date of the contractual agreement and the date of ticket issuance.
- (2) (Applicable to LH for transportation which originates in Canada.) No increase in fares or charges applicable to the carriage of passengers will be collected or more restrictive conditions of such carriage applied in the event that an increase in fares or charges occurs or more restrictive conditions are imposed between the time of ticket issuance and the effective date of any subsequent tariff containing such an increase or more restrictive conditions of carriage, provided:
 - (a) The ticket is issued on LH ticket stock which means the ticket is imprinted with the LH carrier code in the ticket serial number (220) and issued and validated with an official LH validator by an authorized LH employee, an LH appointed travel agency or other person authorized to issue LH ticket stock:

- (b) The ticket is issued with confirmed reservations from point of origin in Canada to the first point of stopover in areas 1, 2, or 3 at the fares and charges applicable on the date of ticket issuance for the date of commencement of travel. The date of the ticket issuance is determined by the validator stamped or imprinted on the ticket.
- (c) The confirmed ticketed reservations are not changed and the ticket is not reissued at the passengers request.
- (d) Sale occurs and ticket is issued in Canada.
- (F) Air passenger protection regulations (appr) The obligations of the carrier under the air passenger protection regulations (appr) form part of the tariff and supersede any incompatible or inconsistent term and condition of carriage set out in the tariff to the extent of such inconsistency and incompatibility, but do not relieve the carrier from applying terms and conditions of carriage that are more favorable to the passenger than the obligations set out in the appr.
- (B) Gratuitous carriage With respect to gratuitous carriage, carrier reserves the right to exclude the application of all or any part of this tariff.
- (C) Change without notice Except as may be required by applicable laws, government regulations, orders and requirements, carrier's rules, regulations and conditions of carriage are subject to change without notice; provided, that no such change shall apply to a contract of carriage after the carriage has commenced.
- (D) When rules or provisions in this tariff or tariffs governed hereby provide for the application of fares and charges based upon percentages of other fares and charges, such proportionate fares and charges will be determined in accordance with percentage conversion instruction as published in this tariff.
- (E) Effective rules, fares and charges
 Except as otherwise provided herein, the applicable rules, fares and charges for carriage of passengers and/or baggage are those duly published by carrier and shall be those in effect on the date of commencement of carriage covered by the first flight coupon of the ticket. When the fares or charges collected are not the applicable fares or charges, the differences will be refunded to or collected from the passenger, as may be appropriate.
 - (1) Applicable only to sales and tickets issued in the

> U.S.A. For travel originating in the U.S.A. (not applicable to Canada)

- (a) No increase will be collected in cases where the LH ticket as been issued prior to the effective date of a tariff containing an increase in the applicable fare, effected through a change in the fare level, a change in conditions governing the fare, or a cancellation of the fare itself, provided:
 - (i) The originating Transatlantic flight coupon of the ticket WAS issued for a specific flight at the fare contained in a tariff lawfully in effect on the date of ticket issuance (determined by the validation of the ticket).
 - (ii) The originating Transatlantic flight shown on the ticket is not voluntarily changed at the passenger's request on/after the effective date of any increase in the applicable fare.
 - (iii) This provision shall apply only to the passenger to whom the ticket WAS originally issued. (Not applicable to Canada) furthermore, this provision will not apply to sales made outside the U.S.A. For tickets to be issued in the U.S.A.
- (b) (Applicable to local transportation originating in the U.S.A.) This guarantee applies only to groups of 25 or more passengers whose fares are paid for and issued in the U.S.A. Upon the execution of a contract between the group organizer and LH and payment of USD 100.00 for travel commencing during October 1 through April 30 or 25 percent of the applicable fare for travel commencing May 1 through September 30, the fare to be charged will be either (i) or (ii) below, whichever produces a lower fare.(i) The fare in effect on the date of ticket
 - issuance.
 - (ii) The fare in effect on the date the organizer and LH entered into a contractual agreement, plus any fuel increase, war risk insurance, taxes, etc. Which becomes effective between the date of the contractual agreement and the date of ticket issuance.
- (2) (Applicable to LH for transportation which originates in Canada.) No increase in fares or charges applicable to the carriage of passengers will be collected or more restrictive conditions of such carriage applied in the event that an increase in fares or charges

occurs or more restrictive conditions are imposed between the time of ticket issuance and the

such an increase or more restrictive conditions of carriage, provided:

(a) The ticket is issued on LH ticket stock which means the ticket is imprinted with the LH carrier code in the ticket serial number (220) and issued and validated with an official LH validator by an authorized LH employee, an LH appointed travel agency or other person authorized to issue LH ticket stock:

effective date of any subsequent tariff containing

(b) The ticket is issued with confirmed reservations from point of origin in Canada to the first point of stopover in areas 1, 2, or 3 at the fares and charges applicable on the date of ticket issuance for the date of commencement of travel. The date of the ticket issuance is determined by the validator stamped or imprinted on the ticket.

(c) The confirmed ticketed reservations are not changed and the ticket is not reissued at the

passengers request.

(d) Sale occurs and ticket is issued in Canada.

Carrier: Lufthansa - LH

Rule 6 Classes of Service

(A) First class or class "f" Fares apply when travel is in the first class compartment of combination compartment flights operated with jet aircraft.

(1) The first class section will be located in the forward-most compartment of LH aircraft.

(2) Separate check-in facilities will be provided for passengers eligible for first class seating, when airport space and staffing permit.

(3) Passengers eligible for first class seating will be afforded the use of first class lounges where such facilities exist.

- (4) Passengers seated in the first class section will (when flight time permits) be afforded in-flight amenities such as complimentary beverages (including cocktails and wine) and the complimentary use of headsets or audio/visual entertainment (where such feature is provided in flight).
- (B) Business class or class "c"
 - (1) The business class section will be located immediately behind the first class compartment.
 - (2) Separate check-in facilities will be provided for passengers eligible for business class seating where such facilities exist.
 - (3) Passengers seated in the business class section and between Canada/U.S.A. And Germany in the economy class section will be afforded in-flight amenities such as complimentary beverages (including cocktails, beer and wine) and the complimentary use of headsets for audio/visual entertainment (where such feature is provided in flight).
- (C) Premium economy class or class "w"
 The premium economy class section will be located immediately behind the first class compartment, except on aircraft operating with a business class section, where the premium economy class section will then begin immediately after the business class section.

 Passengers seated in the economy class section will (where flight time permits) be afforded in-flight amenities such as complimentary

beverages (excluding cocktails, beer and wine) and will be offered headsets for rental for audio/visual entertainment (where such feature is

provided in flight).

- D) Economy class or class "y"

 The economy class/tourist class section will be located immediately behind the first class compartment, except on aircraft operating with a business class section, where the economy class/tourist class section will then begin immediately after the business class section. Or else on aircraft operating a premium economy section it will begin directly after the premium economy class section.
 - (1) Passengers seated in the economy class section will (where flight time permits) be afforded in-flight amenities such as complimentary beverages (excluding cocktails, beer and wine) and will be offered headsets for rental for audio/visual entertainment (where such feature is provided in flight).

Carrier: Lufthansa - LH

Rule 10 Special Airport Lounge Facilities

(A) In order to provide special services for full paying passengers and status card holders, Lufthansa offers an extensive number of lounges worldwide.

The lounge strategy is based on 3 types of lounge operators:

- (1) LH lounges (hon circle first class lounge
 - FRA, senator, FTL, business)
 (2) Star alliance gold lounges (2)
 - Lounges operated by third parties (airports, (3) other airlines) Hon circle members have access to any type of lounge (LH, star gold, contract) Star alliance gold customers (f/cl, senators) have access to any star gold lounge worldwide in connection with a same day boarding pass departing on a flight of an alliance partner. LH-senators do not need a same day boarding
- pass to enter LH senator lounges. Below is shown a list of all lounges worldwide (in (b) three letter code format) with access for LH passengers (F/CL, SEN, FTL, C/CL). Remarks: *-LH lounge type is available

+passengers use other than LH lounge ARN ATH* ATL* AUH BAK ABV ACC ADD AGP AMM AMS BCN F/CL Х Х Χ Х Χ Χ Χ X X Χ SEN Х Х Х Χ Х Х Х Х Χ FTL Х Х Х Х Х Χ Х Х C/CL X Х Х Х Х Х Х Χ BEG BEY BHX BIO BKK* BLQ BLR BOM* BOS* BRE* BRU BSL F/CL Х Х Х Х Х Х SEN Х Χ Х Χ Х Χ Χ Χ Χ Χ FTL Х Х Х Х Х Х C/CL Χ Х Х Χ Х Х BUD CAI CCS CDG* CGK CGN* CMN CPT DEL DEN CLT CPH F/CL Х Х Х Х Х Х SEN Χ Χ Χ Χ Χ Χ Χ Х Х Х FTL Х Х Х Х C/CL Χ DFW DMM DRS* DTM DTW* DUS* EDI EWR* DUB DXB EZE FAO F/CL X Х Х Х Х Х Х Х Х Х SEN X Χ Χ Χ Х Х FTL Х Х Х Х Х Х Х C/CL X Х Χ Х Х Χ GVA* HAJ* FCO FLR FMO FRA* GOT GRU GRZ HAM³ HDY HEL F/CL X Χ Х Х Х Χ Χ Χ Χ Χ Χ SEN Х Χ Х Х Х Χ Χ Х Х Χ Х FTL Χ Χ Х Х

Х

Х

C/CL X			Х	Х	Х	х			Х	Х	X
,	IAD	IAH	ICN	IST	JED	JFK*	JNB+	KRD			KTW
F/CL X	X	X	X	X	X	X	X	X	X	X	X
SEN X	^	X	X	X	X	X	^	X	X	X	X
FTL		X	^	X	^	X		^	^	X	^
C/CL X	X	X	Х	X	Х	X	X			X	
KUL	KWI	LAX	LCA	LED	LEJ*	LHR*	LIN*	LIS	LNZ		LYS
F/CL X	X	X	_ 0, .	X	X	X	X	X	X	X	X
SEN X	X	X	X	X	X	X	X	X	X	X	X
FTL	X		X		X	X	X			X	
C/CL X	X		X		X	X	,,	Χ		X	
MAA	MAD	MAN	MCT	MEX	MIA	MLA	MNL		MUC ³		*NAP
F/CL X	X	X	X	X	X	Χ	X	X	Χ	Χ	
SEN X	X	X	Χ	X	X	Χ	X	Χ	Χ	Χ	Х
FTL		X	X			X		X	X	Χ	
C/CL X	X	X	Χ	X	X	Χ	Χ	Χ	Χ	Χ	X
NCE	NCL	NGO	NRT	NUE*	OP0	ORD	OSL	OTP	PEK	PHL	PHX
F/CL	X	Χ	Χ	Х	Χ	Χ	Χ		Χ	Χ	
SEN X	Χ	X	X	Χ	X	X	X	X	X	Χ	X
FTL	X	Χ		Χ						Χ	
C/CL X	X	X	X	Χ	X	X	X			Χ	
PRG	PVG	RIX	RUH	SAH	SCL	SF0	SGN	SIN	SJJ	SOF	
F/CL X	X	X	X	Χ	X	X	X	X	X	Χ	
SEN	Χ	X	X	Χ	X	X	X		X	Χ	
FTL			Χ	Χ			Χ				
C/CL X	X	Χ	Χ	Χ	Χ	Χ	Χ	Χ	Χ		
STR*	SVG	SV0	SVX	THR	TIP	TLL	TLV	TRN	TUN	TXL?	*VCE
F/CL X	X	Χ		Χ	Χ	Χ	Χ	Χ		Χ	X
SEN X	X	Χ	Χ	Χ	Χ	Χ	Χ	Χ	Χ	Χ	X
FTL X				X			Χ				
C/CL X	X		X	Χ	X	X	X		X	Χ	
VIE	VNO	WAW	YUL	YVR	YYZ	ZAG	ZRH				
F/CL X	X	X	Х	X	X		Χ				
SEN X	X	X	X	X	X	X	X				
FTL X	X										
C/CL X	X		Χ		Χ	Χ	Χ				

- (C) The services and facilities provided by LH at the above lounges are
 - (1) Self-service bar with free alcoholic beverages (subject to local laws) and free non-alcoholic beverages.
 - (2) A limited number of U.S. And German newspapers and magazines.
 - (3) Television set and telephone service.
- (D) Admission to the lounges is restricted to
 - (1) First class ticket holders.
 - (2) Honorary card holders, awarded to passengers who are frequent LH travelers.
 - (3) Very important passenger status granted to heads of states and other leading statesmen, princes of the church, secretaries of leading international organizations, artists of world

Carrier: Lufthansa - LH

renown, official government delegations.

(E) Exception to the admission requirements
At the discretion of LH, persons otherwise not
eligible may be admitted to these lounges when, in
the opinion of the station manager, this becomes
necessary in the cases of emergencies or other
extraordinary circumstances involving health or
security of passengers or government regulations.

Carrier: Lufthansa – LH

Rule 15 Electronic Surveillance of Passengers and Baggage

Passengers and their baggage are subject to inspection with an electronic detector with or without the passengers' consent or knowledge.

Carrier: Lufthansa - LH

Rule 21 Transport of Disabled Passengers

(A) Definitions - Passengers shall be considered disabled when their physical, medical or mental condition requires individual attention on enplaning, deplaning, during flight, in an emergency evacuation or during ground handling which is normally not extended to other passengers.

(1) Ambulatory - A person who is able to move about

within the aircraft unassisted.

Non-ambulatory - A person who is not able to move

within the aircraft unassisted.

- (3) Self-reliant A person who is independent, self-sufficient and capable of taking care of all physical needs during flight, and who requires no special or unusual on board attention beyond that afforded to the general public. Except that assistance in boarding and deplaning may be required.
- (4) Non-self-reliant A person who is incapable of self-care during a flight. Determination of self-reliance

The carrier will accept the disabled person's determination as to self-reliance.

- (6) Assistant (personal attendant) (ix). An able-bodied person physically capable of assisting a disabled passenger to an exit in the event of an emergency and who will attend to the personal needs of that passenger during flight, where such is required.
- wheelchair-bound athlete A non-ambulatory person with upper body and arm development such as to make him/her physically capable of egressing an aircraft in an emergency with minimal assistance, and who is a member of a bona-fide sports organization.

(8) Random seating - The assignment of any passenger seat on the main deck of an aircraft except a seat in a row of seats at an emergency exit.

(9) Planned seating - The assignment of passenger seats at or near the end of an evacuation line to an exit which, in general, will be floor level exit.

Acceptance of disabled passenger

- LH will make every effort to accommodate a person with a disability and will not refuse to transport a person solely based on the person's disability, except as permitted or required by law.
- (2) Unless LH determines a safety assistant is essential for safety, pursuant to paragraph (b)(3)

Below, LH will accept the determination made by or on behalf of a person with a disability as to self-reliance. Once advised that the person is "self-reliant", LH shall not refuse such passenger transportation on the basis that the person with a disability is not accompanied by a personal attendant or based on the assumption that the passenger may require extraordinary assistance from airline employees in meeting the passenger's needs.

- (3) Carrier will refuse to transport or will remove at any point, any passenger whose mental or physical condition is such as to render him/her incapable of caring for himself/herself without assistance unless;
 - (a) He/she is accompanied by an attendant who will be responsible for caring for him/her EN route, and;
 - (b) With the care of such attendant, he/she will not require unreasonable attention or assistance from employees of the carrier.
- (4) Seating assignments when a person identifies the nature of his/her disability, LH will, to the extent possible, accommodate the passenger with a seat assignment that suits the passenger's needs, including seating the passenger together with any safety attendant or personal attendant traveling with the passenger.
- (5) Service animals
 - (a) Carrier accepts for transportation without charge a properly harnessed dog to lead the blind, and/or assist the deaf, when it accompanies a passenger with impaired vision/hearing dependent upon such a dog. The dog will be permitted to accompany such passenger into the cabin, but will not be permitted to occupy a seat.
 - (b) Blind passengers are not allowed on the upper deck during flight of aircraft with spiral stairways.
- (6) Reservations Reservations should be made at least 48 hours in advance of travel (except for oxygen and/or stretchers, which must be made at least five (5) working days in advance), advising the carriers as to the nature of the disability and assistance required, so that carrier arrangements can be made. Carriers will make every effort to accommodate passengers who fail to make timely reservations.
- (7) Seating restrictions Persons with a disability will not be permitted to occupy seats in designated emergency exit rows in

over-wing emergency exit rows, where the ventral stair may be used as an emergency exit, or in upper deck of the aircraft or, otherwise in accordance with safety rules or regulations administered by transport Canada or the department of transportation.

- (8) Assistance to disabled persons. If requested at least 48 hours before scheduled time of departure of the person's flight, the carrier will provide the following assistance:
 - (a) Registration at the check-in counter

(b) Proceeding to the boarding area

(c) Boarding and deplaning

- (d) Stowing and retrieving the person's carry-on baggage
- (e) Retrieving the person's checked baggage

(f) Transferring the person:

- (i) Between: The person's own wheelchair, scooter or other mobility aid and: a wheelchair, boarding chair or other mobility aid provided by the carrier
- (ii) Between: A wheelchair, boarding chair or other mobility aid and: the person's passengers seat
- (g) Assisting the person, other than by carrying the person, in moving to and from an aircraft washroom, including assisting the person in using an on-board wheelchair where one is available
- (h) Serving special meal, where available, and providing limited assistance with meals such as opening packages, identifying items and cutting large food portions
- (i) Inquiring periodically about the person's needs when persons in wheelchairs who are not independently mobile are awaiting a flight after check-in, when in transit between flights and during the flight
- (j) Assembling and disassembling of mobility aids
- (k) Proceeding to the general public area or to a representative of another carrier If the request for these services is not made within 48 hours of the designated departure time, LH will make reasonable effort to provide the services.
- (9) Pre-boarding
 when a request is made by a person for boarding or seating or stowing carry-on baggage, LH may require the person to board the aircraft in advance. Persons with disabilities needing assistance will be boarded separately (normally prior to all other passengers) and disembarked

separately (normally after all other passengers).

(C) Mobility aids

(1) Wheelchair manual driven (WCMP) and wheelchair battery driven with dry cell or non-spillable battery (WCBD) are accepted by carrier for passengers booking in need of wheelchair services. Batteries must be disconnected for acceptance for carriage on passenger's flight. Wheelchair battery driven with wet cell or spillable battery (WCBW) are not accepted for carriage on LH operated flights.

(2) Carrier provides on-board wheelchairs for all flights operated from Canada/US and on all connecting flights. Carrier does not make available on-board wheelchairs on any codeshare

flights operated by partner airlines.

Carrier: Lufthansa - LH

Rule 25 Refusal to Transport-Limitations of Carrier

(A) Refusal, cancellation or removal

- (1) Carrier will refuse to carry, cancel the reserved space of, or remove EN route any passenger:
 - (a) When such action is necessary for reasons of safety;
 - (b) When such action is necessary to prevent violation of any applicable laws, regulations, or orders of any state or country to be flown from, into or over;
 - (c) When the conduct, age, status or mental or physical condition of the passenger is such as to:
 - (i) Require special assistance of carrier; or
 - (ii) Cause discomfort or make himself objectionable to other passengers; or
 - (iii) Involve any hazard or risk to himself or to other persons or to property.
 - or to other persons or to property.

 (d) When the passenger refuses on request to produce positive identification.
 - Note: Carrier shall have the right, but shall not be obligated, to require positive identification of persons purchasing tickets and/or presenting a ticket(s) for the purpose of boarding aircraft.
 - (e) When the passenger refuses to permit search of his person or property for explosives or a concealed, deadly or dangerous weapon or article.
 - (f) When the passenger refuses to obey the fasten seat belt signs, or announcements by the crew to fasten seat belts.
- (2) If question arises of any aircraft being overloaded, carrier shall decide which passengers or articles will be carried.
- (3) Subject to the provisions of Rule 87, (denied boarding compensation) herein, the sole recourse of any person so refused carriage or remove EN route for any reason specified in the foregoing paragraphs shall be recovery of the refund value of the unused portion of his/her ticket as hereinafter provided in rule 90 (refunds).
- (4) (for travel originating in Canada) Determination of self-reliance - LH will accept the determination of a person with a disability as to self reliance.
- (B) Conditional acceptance for carriage
 - (1) If a passenger, whose status, age, or mental or

physical condition is such as to involve any hazard or risk to himself is carried, it is on the express condition that carrier shall not be liable for any injury, illness or disability, or any aggravation or consequence thereof, including death caused by such status, age, or mental or physical condition (see note):

Note: Except to the extent provided in Rule 55 (liability of carrier) with respect to tariff C.A.B. No. 514 issued by airline tariff Publishing Company, agent, rules affecting liability of carriers for personal injury or death are not permitted to be included in tariffs filed pursuant to the laws of the United States, and rule 25 (refusal to transport- limitations of carrier) is included herein as part of the tariff filed with governments other than the United States and not as part of tariff C.A.B. No. 514 issued by airline tariff Publishing Company, agent, filed with the Department of Transportation of the United States.

(2) Medical clearance

- (a) If carrier determines, in good faith and using reasonable discretion, that a passenger's medical condition is such that air travel risks causing aggravation to said condition and/or may cause passenger to require urgent medical attention, carrier is entitled to require passenger to provide a medical certificate.
- (b) Carrier will review the medical certificate provided and determine whether it can be accepted and the passenger cleared for carriage. Review and clearance will be performed by medical officers employed by carrier or under contract with carrier. In cases where such officers are not available, external medical authorities (e.g. Local medical doctors or hospital staff) may provide the required review and clearance.
- (c) If carrier determines, acting in good faith, that a passenger's medical or physical condition involves an unusual hazard or risk to self or other persons (including, in the case of expectant mothers, unborn children) or property, carrier may refuse transportation to the person posing such hazard or risk.
- (d) Pregnant passengers
 - (i) Expectant mothers with complication free pregnancies can travel on carrier flights up to the 36th

> week of their pregnancy or up to four weeks before their expected due date without a medical certificate.

(ii) Expectant mothers who are in or beyond the 36th week of their pregnancies must present a physician's certificate dated within 72 hours of the scheduled time of departure. The certificate must state that the physician has examined the patient and found her to be physically fit for travel by air and must state the estimated date of birth.

(C) Carriage of unaccompanied children

- (1) Children under twelve (12) years of age will be accepted for carriage unaccompanied only under the following conditions:
 - (a) They are accompanied to the airport at the time of departure by a parent, guardian or responsible adult who shall remain with the child until enplaned and evidence is presented by such parent, guardian or responsible adult that the child will be met at the airport of stopover or destination by another parent, guardian or responsible adult upon deplaning.

(b) The flight on which space is held is not expected to terminate short of or by-pass the destination due to weather conditions.

- (2) Children under five (5) years of age will not be accepted unless advance arrangements have been made with the carrier and must be escorted by an adult:
 - When brother or sister the escort must be at least 16 years old.
 - When not brother or sister the escort must be at least 18 years old.
 Exception: Cancelled
- (3) Children between five and eleven (5-11) years need not be handled as unaccompanied minors if accompanied by a passenger at least 12 years or older.

Carrier: Lufthansa – LH

Rule 30 Ground Transfer Service

(A) General

- (1) Except as otherwise provided below, carrier does not maintain, operate or provide ground transfer service between airports or between airports and town centers. Except where ground transfer service is directly operated by carrier, it is agreed that any such service is performed by independent operators who are not and shall not be deemed to be agents or servants of carrier. Anything done by an employee, agent or representative of carrier in assisting the passenger to make arrangements of such ground transfer service shall in no way make carrier liable for the acts or omissions of such an independent operator. In cases where a carrier maintains and operates for its passengers local transfer services, the terms, conditions, rules and regulations of the carrier, including (but without limitation) those stated or referred to in their tickets, baggage checks and baggage valuation agreements shall be deemed applicable to such local services. No portion of the fare shall be refundable in the event local transfer services are not used.
- (2) In the case of scheduled overnight stops on through service via the same or a combination of carriers named, ground transfer charges may be borne by the carrier.
- (B) At points in Area no. 1
 - (1) Ground transfer service between airports and the town centers served is not included in the fare.
 - (2) Ground transfer service between airports serving the same city is provided at the following points at no additional charge.

Between:

John f. Kennedy international; and La Guardia; Newark (NJ)

and:

For passenger paying First class or business class fares governed by rules 2000/2100 making connections with other air services within the U.S.A. Which are scheduled to depart not more than 12 hours after passengers arrival on the carriers Transatlantic flights.

Carrier: Lufthansa - LH

Rule 35 Passenger Expenses EN Route

Passenger expenses en route

This rule does not apply for travel originating USA/Canada. Meals, hotel accommodations, ground transportation and transit taxes (Applicable to LH for passengers who have purchased a first class, business class or economy class normal through fare provided LH is the international carrier.)

(A) If food is provided, it is provided at no charge.

(B) Hotel expenses, charges for ground transportation service, meals (other than those served aloft), airport service charges and transit taxes are not included in passenger fares:

Exception 1: Such expenses may be absorbed under the following conditions:

- (1) At any scheduled stopping point on a single carrier through-flight; or
- (2) At points where carrier's flight connects with another of its flights, or with the flight of another carrier, provided that:
 - (a) The passenger, before arrival at the connecting point, is ticketed and holds confirmed space out of such connecting point; and
 - (b) The passenger does not stop over and is not ticketed to stop over at the connecting point.
 - (c) The minimum revenue amount to/from the connecting point for LH shall not be less than USD 1000.00/CAD 1335.00.
- (3) Expenses shall not be absorbed:

 (a) Beyond the departure of the next scheduled connection of the carrier in the class of service for which the passenger is ticketed and on which space is available, or beyond 24 hours after arrival at the connecting point,
 - whichever is earlier; or(b) Beyond 24 hours after arrival at the connecting point where

Carrier: Lufthansa - LH

there is an onward flight of the carrier scheduled to depart within such 24 hour period; or

- Where the passenger does not depart from such connecting point within 24 hours although there is an onward flight of the carrier scheduled to depart within such 24 hour period.
- (4) In addition, such expenses shall not be absorbed:
 - At connecting points where international service connects to domestic service or vice versa; or
 - (b) At connecting points_in Europe for passengers traveling wholly within Europe; or
 - (c) At connecting points within the Southwest Pacific for passengers originating, terminating or turning around in the Southwest Pacific; or
 - (d) For passengers traveling wholly within Area 1.

Exception 2: Such expenses shall only be absorbed for passengers making same-day connections where the time between arrival and scheduled departure on the connecting

flight is in excess of six hours. For the purpose of this rule, connecting Note: point means a point to which a passenger holds or held confirmed space on a flight of one carrier and out of which the passenger holds or held confirmed space on a flight of the same or another carrier. All airports by which a city is served by any carrier shall be deemed to be a single connecting point when the receiving carrier has confirmed reservations to the delivery carrier.

Carrier: Lufthansa – LH

Rule 40 Taxes

Any tax or other charge imposed by government authority and collectible from a passenger will be in addition to the published fares and charges.

Exception: Transit taxes at connecting points will be borne by carrier in case of scheduled overnight or other stops on through services.

Rule 43 International/Domestic/and Distribution Cost Surcharge(Applicable To/From Canada Only)

- (A) Lufthansa will collect an international/domestic surcharge on LH flight sectors in addition to the air fare.
- (B) The code "YQ" will be used.

(1) The value of this surcharge is:

- (a) CAD 259 on Transatlantic sectors for journey originating in Canada for first & business class fares, except for noted as below in (2) or (3) below.
- (b) CAD 193 on Transatlantic sectors for journey originating in Canada for premium economy and economy class fares, except for noted as below in (4) or (5) below.
- (2) Following are the exceptions to the Transatlantic surcharge on the Transatlantic journey (per one-way) for first class fares noted in (1)(a) above:
 - (a) CAD 695 from Canada to Europe

(b) CAD 750 from Canada to India

- (c) CAD 730 from Canada to Afghanistan, Bangladesh, Pakistan, Sri Lanka, Maldives, Tajikistan, Turkmenistan, Uzbekistan, Kirgizstan, Kazakhstan, Russia (east of Urals).
- (d) CAD 730 from Canada to Africa
- (e) CAD 730 from Canada to the Middle East
- (f) CAD 535 from Canada to the rest of traffic Area 2.
- (3) Following are the exception to the Transatlantic surcharge on the Transatlantic journey (per one-way) for business class fares noted in section (1)(a) above:
 - (a) CAD 517 from Canada to Great Britain
 - (b) CAD 505 from Canada to Ireland
 - (c) CAD 420 from Canada to Iceland
 - (d) CAD 410 from Canada to Algeria, Morocco(e) CAD 585 from Canada to the rest of Europe
 - (f) CAD 640 from Canada to India
 - (g) Not used
 - (h) CAD 630 from Canada to Afghanistan,
 Bangladesh, Pakistan, Sri Lanka, Maldives,
 Tajikistan, Turkmenistan,
 Uzbekistan, Kirgizstan, Kazakhstan and Russia
 (east of Ural)
 - (i) CAD 630 from Canada to Africa
 - (j) CAD 460 from Canada to Israel
 - (k) CAD 600 from Canada to United Arab Emirates

- (1) CAD 500 Canada to Lebanon
- (m) CAD 630 from Canada to the rest of middle east
- (n) CAD 630 from Canada to the rest of traffic Area 2
- (4) Following are the exception to the Transatlantic surcharge on the Transatlantic journey (per one-way) for premium economy noted in (1)(b) above:
 - (a) CAD 225 from Canada to Iceland
 - (b) CAD 260 from Canada to Great Britain
 - (c) CAD 300 from Canada to Ireland
 - (d) CAD 245 from Canada to Algeria/Morocco
 - (e) CAD 335 from Canada to the rest of Europe
 - (f) CAD 372 from Canada to India
 - (g) CAD 340 from Canada to Africa
 - (h) CAD 290 from Canada to Lebanon
 - (i) CAD 340 from Canada to Israel
 - (j) CAD 340 from Canada to Middle East
 - (k) CAD 340 from Canada to Afghanistan, Bangladesh, Pakistan, Sri Lanka, Maldives, Tajikistan, Turkmenistan, Uzbekistan, Kirgizstan, Kazakhstan, Russia (east of Ural)
 - (1) CAD 340 from Canada to the rest of traffic Area 2
- (5) Following are the exception to the Transatlantic surcharge on the Transatlantic journey (per one-way) for economy class fares noted in (1)(b) above:
 - (a) CAD 205 from Canada to Iceland
 - (b) CAD 220 from Canada to Great Britain
 - (c) CAD 260 from Canada to Ireland
 - (d) CAD 265 from Canada to Portugal
 - (e) CAD 225 from Canada to Algeria/Morocco
 - (f) CAD 285 from Canada to the rest of Europe
 - (g) CAD 322 from Canada to India
 - (h) CAD 290 from Canada to the rest of Africa
 - (i) CAD 250 from Canada to Lebanon
 - (j) CAD 310 from Canada to Israel(1) CAD 290 from Canada to the res
 - (1) CAD 290 from Canada to the rest of middle east
 - (m) CAD 290 from Canada to Afghanistan, Bangladesh, Pakistan, Sri Lanka, Maldives, Tajikistan, Turkmenistan, Uzbekistan, Kirgizstan, Kazakhstan, Russia (east of Ural)
 - (n) CAD 290 from Canada to the rest of traffic Area 2
- (6) YQ does not apply on LH flight numbers operated by ground transportation operated by busses and does not apply for "railfly" services operated by trains.
- (C) The charge applies on tickets of Lufthansa or

interlining carrier's ticket (1).

Exception: YQ does not apply to the portion of journeys where LH flight numbers are

operated by

ground transportation (busses) or "railfly"

services (trains).

- (D) This surcharge applies on departure. The international/domestic surcharge amount is charged at the time of ticket issuance and shown in the ticket tax/fees/charges box.
- (E) The charge applies to all passengers in all flight class on all fare types (2).
 Exception: This charge does not apply to infants and ID (industry discount) travel.
 (1) Provided the respective interline carrier does collect such surcharges
 (2) Except as noted above

distribution cost surcharge (dcc)

- (A) Lufthansa will collect a distribution cost surcharge (dcc) for tickets issued on LH ticket stock when LH is participating carrier in the itinerary.
- (B) The charge will only be applicable at original/first issue and only when sales are made with travel agencies or online agencies.
- (C) The charge is not applicable when tickets will be reissued.
- (D) Only ad interim code "YR" will be used. The value of this surcharge is the amount in CAD equivalent to EUR 16 when at time of ticketing. CAD 23 for journeys originating Canada. EUR 16 for all other journeys.

Carrier: Lufthansa - LH

Rule 45 Administrative Formalities, Passports, Visas and Tourist Cards

(A) Compliance with regulations The passenger shall comply with all laws, regulations, orders, demands or travel requirements of countries to be flown from, into or over, and with all rules, regulations and instructions of carrier. Carrier shall not be liable for any aid or information given by any agent or employee of carrier to any passenger in connection with obtaining necessary documents or complying with such laws, regulations, orders, demands, requirements or instructions, whether given orally or in writing; or for the consequences to any passenger resulting from his failure to obtain such documents or to comply with such laws, regulations, orders, demands, requirements or instructions.

(B) Passports and visas

- (1) The passenger must present all exit, entry and other documents required by laws, regulations, orders, demands or requirements of the countries concerned. Carrier will refuse carriage to any passenger who has not complied with applicable laws, regulations, orders, demands or requirements or whose documents are not complete. Carrier is not liable to the passenger for loss or expense due to the passenger's failure to comply with this provision.
- (2) Subject to applicable laws and regulations, the passenger agrees to pay the applicable fare whenever carrier, on government order, is required to return a passenger at his point of origin or elsewhere due to the passenger's inadmissibility into a country, whether of transit or of destination. Carrier will apply to the payment of such fares any funds paid by the passenger to carrier for unused carriage, or any funds of the passenger in the possession of carrier. The fare collected for carriage to the point of refusal or deportation will not be refunded by carrier.
- (3) Passengers travelling without a visa (TWOV) (IX) . service charges. A passenger travelling without a visa who transits a point within a country requiring a visa for lawful entry, will be assessed a service charge of USD 50.00/CAD 60.00 or its equivalent converted at the applicable banker's rate when LH is the carrier providing the passenger with transportation to/from such point. Note: The service charge will be assessed

either when LH issues or reissues the passenger's ticket or when passenger checks-in for flight.

- (C) Customs inspection If required, the passenger must attend inspection of his baggage, checked or unchecked, by customs or other government officials. Carrier accepts no responsibility toward the passenger if the latter fails to observe this condition. If damage is caused to carrier because of the passenger's failure to observe this condition, the passenger shall indemnify carrier therefor.
- (D) Government regulation No liability shall attach to carrier if carrier in good faith determines that what it understands to be applicable law, government regulation, demand, order or requirement requires that it refuse and it does refuse to carry a passenger.

Carrier: Lufthansa - LH

Rule 50 Preplanned Oxygen Service

- (A) LH provides oxygen usable for a maximum constant flow of 150 minutes. The flow of 4 litres per minute is not adjustable but device may be switched on and off as required. Add oxy cannot be installed to/from stations without LH maintenance. Add oxy cannot be installed in C/Cl or F/Cl on long haul aircraft (footrests). Add oxy is only possible on LH operated flights (not CLH/EW/IQ/EN, add oxy is not suitable for infants or toddlers due to the size of the mask and high oxygen flow).
- (B) The charge for this service is CAD 70/ EUR 50 per segment.
- (C) Verification and confirmation of their fitness to travel by air, by the LH medical service or by presenting a certificate from an attending physician describing passengers condition and attesting to his/her need for oxygen.
- (D) Own oxygen information
 Small gaseous oxygen or air cylinders required for all medical use with maximum 2 litres and 200 bar pressure (ttl 400 litres) may be used on board LH-ops aircraft (except for flights to/from/via USA/can/MEX) and must be carried in a manufacturer approved outer packaging protection of the outlet value. Own oxygen must not be dependent on aircraft power supply or on batteries but has to be self powered. LH physicians clearance is required. Own oxy equipment may be purchased from suppliers of surgical equipment. (Sanitaetshaeuser).

Carrier: Lufthansa - LH

Rule 55 Liability of Carriers

- (A) For the purpose of international carriage governed by the Montreal Convention, the liability rules set out in the Montreal Convention are fully incorporated herein and shall supersede and prevail over any provisions of this tariff which may be inconsistent with those rules.
- (B) Successive carriers Carriage to be performed under one ticket or under a ticket and any conjunction ticket issued in connection therewith by several successive carriers is regarded as a single operation.

(C) Laws and provisions applicable

- (1) Carriage hereunder is subject to the rules and limitations relating to liability established by the convention (Rule 1, (definitions) herein) Unless such carriage is not "international carriage" as defined by the convention (Rule 1, (definitions) herein).
- (2) To the extent not in conflict with the provisions of paragraph (1) above, all carriage under this tariff and other services performed by each carrier are subject to:
 - (a) Applicable laws (including national) laws implementing the convention or extending the rules of the convention to carriage which is not "international carriage" as defined in the convention), government regulations, orders and requirements;
 - (b) Provisions set forth in the passenger's ticket;
 - (c) Applicable tariffs; and
 - (d) Except in transportation between a place in the United States and any place outside thereof, and also between a place in Canada and any place outside thereof, conditions of carriage, regulations and timetables (but not the times of departure and arrival therein specified) of carrier, which may be inspected at any of its offices and at airports from which it operates regular services.
- (3) Carrier's name may be abbreviated in the ticket and carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket; and for the purpose of the convention, the agreed stopping places are those places, except the place of departure and the place of destination set forth in the ticket

and any conjunction ticket issued therewith or as shown in carrier's timetable as scheduled stopping places on the passenger's route. A list giving the full name, and its abbreviation of each carrier concurring is published in this tariff.

- (D) Limitation of liability Except as the convention or other applicable law may otherwise require:
 - (1) Carrier is not liable for any loss or claim of whatsoever nature (hereinafter in this tariff collectively referred to as "damage") arising out of or in connection with carriage or other services performed by carrier incidental thereto, unless such damage is proved to have been caused by the negligence or willful fault of carrier and there has been no contributory negligence of the passenger.
 - (2) Under no circumstances will carrier be liable for damage to unchecked baggage not attributable to negligence of carrier. Assistance rendered the passenger by carrier's employees in loading, unloading or transshipping unchecked baggage shall be considered as gratuitous service to the passenger.
 - (3) Carrier is not liable for any damage directly and solely arising out of its compliance with any laws or with governmental regulations, orders or requirements, or from failure of the passenger to comply with same, or out of any cause beyond the carrier's control.
 - (4) (Applicable on LH only)
 - In accordance with article 22(1) Of the convention for the unification of certain rules relating to international transportation by air signed at Warsaw, October 12, 1929 or said convention as amended by the protocol signed at the Hague on 25 September 1955 ("the protocol"), LH agrees that, as to all international transportation by LH as defined in the said convention or said convention as amended by said protocol, which, according to the contract of carriage, includes a point in the United States of America as a point of origin, point of destination, or agreed stopping place, LH shall not invoke the limitation of liability in article 22(1) Of the convention as to any claim for recoverable compensatory damages arising under articles 17 of the convention.
 - (b) LH shall not avail itself of any defense under article 20(1) Of the convention with respect to that portion of such claim which

does not exceed 100,000 SDRs.

- (c) Except as otherwise provided in paragraphs
 (a) and (b) hereof, LH reserves all defenses available under the convention to any such claim. With respect to third parties, LH also reserves all rights of recourse against any other person, including without limitation, rights of contribution and indemnity.
- (d) Neither the waiver of limits nor the waiver of Defenses shall be applicable in respect of claims made by public social insurance or similar bodies (except with respect to any such bodies of the United States), however asserted. Such claims shall be subject to the limit in article 22(1) and to defenses under article 20(1) of the convention. Note: In the United States, paragraph (c)(4) Of Rule 55 shall expire upon any final motion of the Department of Transportation which does not make provision for tariffs identical to that paragraph.
- (5) In any event, liability of carrier for delay of passenger shall not exceed the limitation set forth in the convention.
- (6) Any liability of carrier is limited to 250 French gold francs, USD 20.00, CAD 20.00, per kilogram in the case of checked baggage, and 5,000 French gold francs, USD 400.00, per passenger in the case of unchecked baggage or other property, unless a higher value is declared in advance and additional charges are paid pursuant to carrier's tariff. In that event, the liability of carrier shall be limited to such higher declared value. In no case shall the carrier's liability exceed the actual loss suffered by the passenger. All claims are subject to proof of amount of loss.

Note: For the purpose of determining liability under the convention with respect to passenger baggage acceptable for checking under Rule 115 (baggage), the weight of each piece of such baggage shall be deemed to be the maximum allowable weight for each piece of such baggage under the rule unless the actual weight is stated on the baggage check.

(7) In the event of delivery to the passenger of part but not all of his checked baggage (or in the event of damage to part but not all of such baggage) the liability of the carrier with respect to the not delivered (or damaged) portion shall be reduced proportionately on the basis of weight, notwithstanding the value of any part of the baggage or contents thereof.

- (8) Carrier is not liable for damage to a passenger's baggage caused by property contained in the passenger's baggage. Any passenger whose property caused damage to another passenger's baggage or to the property of carrier shall indemnify carrier for all losses and expenses incurred by carrier as a result thereof.
- (9) Liability for fragile, irreplaceable or perishable articles
 Carrier is not liable for loss, damage or delay in the delivery of: fragile or perishable articles, money, jewelry, silverware, negotiable papers, securities or other valuables, liquids, food, prescription drugs, computers, photographic equipment, video equipment, cellular telephones, electronic and mechanical items, glass, artistic items, Chinaware, ceramics, pottery, musical instruments and equipment, paper (includes but not limited to photographs, negatives, prints, historical documents, maps), sporting goods and trophies, and business documents or samples which are included in the passenger's checked baggage, whether with or without the knowledge of carrier.
- (10) Carrier will refuse to accept any articles which do not constitute baggage as such term is defined herein, but if delivered to and received by carrier, such articles shall be deemed to be within the baggage valuation and limit of liability and shall be subject to the published rates and charges of carrier.
- (11) Liability services of other airlines

 a) A carrier issuing a ticket or checking baggage for carriage over the lines of others does so only as agent.

- (b) No carrier shall be liable for the delay of a passenger, or the loss, damage or delay of unchecked baggage, not occurring on its own line; and no carrier shall be liable for the loss, damage or delay of checked baggage not occurring on its own line, except that the passenger shall have a right of action for such loss, damage or delay on the terms herein provided against the first carrier or the last carrier under the agreement to carry.
- (c) No carrier shall be liable for the death or injury of a passenger not occurring on its own line (see note).

Note: Except to the extent provided in rule 55 (liability of carriers) with respect to tariff C.A.B. No. 514, issued by Airline Tariff Publishing Company.

carriers for personal injury or death are not permitted to be included in tariffs filed pursuant to the laws of the United States, and Rule 55, is included herein, as part of the tariff filed with governments other than the United States and not as part of tariff C.A.B. No. 514 issued by Airline Tariff Publishing Company, agent, filed with the department of transportation.

- (12) Carrier shall not be liable in any event for any consequential or special damage arising from carriage subject to this tariff, whether or not carrier had knowledge that such damages might be incurred.
- (13) Whenever the liability of carrier is excluded or limited under these conditions, such exclusion or limitation shall apply to agents, servants or representatives of the carrier and also any carrier whose aircraft is used for carriage and its agents, servants or representatives.
- (14) Passengers must be present at the departure gate by the boarding time printed on the boarding pass. If they fail to do so, carrier reserves the right to cancel the space reserved. Passengers will be responsible for all costs associated with failure to comply with same. Carrier will not be liable for any loss or expense incurred.
- (E) Gratuitous transportation
 - (1) Gratuitous transportation by carrier of persons, as hereinafter described, shall be governed by all the provisions of this rule, except paragraphs (2) And (3) Which follow, and by all other applicable rules of this tariff.
 - (a) Transportation of persons injured in aircraft accidents on the lines of carrier and physicians and nurses attending such persons.
 - (b) Transportation of persons, the object of which is that of providing relief in general epidemics, pestilence or other calamitous visitation.
 - (c) Transportation of persons, which is required by and authorized pursuant to part 223 of the economic regulations of the department of transportation.
 - (d) Transportation of persons which is subject to the convention.
 - (e) Transportation of officers, employees and servants of carrier traveling in the course of their employment and in the furtherance of carrier's business.
 - (2) Except with respect to gratuitous transportation

of persons described in paragraph (d) (1) above, carrier in furnishing gratuitous transportation shall not be liable (the provisions of Rule 55 (liability of carriers) to the contrary notwithstanding) under any circumstances, whether of its own negligence or that of its officers, agents, representatives or employees, or otherwise, and the person using such free transportation, on behalf of himself, his heirs, legal representatives, defendants and other parties in interest, and their representatives, assignees, releases and agrees to indemnify carrier, its officers, agents, representatives and employees from all liability (including cost and expenses), for any and all delay, and for failure to complete passage, and from any and all loss or damage to the property of such person.

(3) Except with respect to gratuitous transportation of persons described in paragraph (d)(1). Above, carrier, in furnishing gratuitous transportation, shall not be liable (the provisions of Rule 55 (liability of carriers) to the contrary notwithstanding) under any circumstances whether of its own negligence or that of its officers, agents, representatives or employees, or otherwise, and the person using such free transportation, on behalf of himself, his heirs, legal representatives, defendants and other parties in interest, and their representatives, assignees, releases and agrees to indemnify carrier, its officers, agents, representatives and employees from all liability (including cost and expenses) for any and all death or injury, to such person (see note).

Note: Except to the extent provided in Rule 55 (liability of carriers), with respect to C.A.B. No. , issued by airline tariff Publishing Company, agent rules affecting liability of carriers for personal injury or death are not permitted to be included in tariffs filed pursuant to the laws of the United States, and Rule 55 (liability of carriers) is included herein as part of the tariff filed with governments other than the United States and not as part of C.A.B. No. 514, issued by airline tariff Publishing Company, agent filed with the Department of Transportation.

(F) Time limitations on claims and actions

(1) No action shall lie in the case of damage to baggage unless the person entitled to delivery complains to an office of carrier forthwith after the discovery of the damage, and, at the latest,

within seven (7) days from the date of receipt; and in the case of delay or loss, unless the complaint is made at the latest within twenty-one (21) days for all carriers from the date on which the baggage has been placed at his disposal (in the case of delay) or should have been placed at his disposal (in the case of loss). Every complaint must be in writing and dispatched within the times aforesaid. Where carriage is not "international carriage" as defined in the convention, failure to give notice shall not be a bar to suit where claimant proves that:

(a) It WAS not reasonably possible for him to give such notice, or

 That notice WAS not given due to fraud on the part of carrier, or

(c) The management of carrier had knowledge of damage to passenger's baggage.

- (2) Any right to damages against carrier shall be extinguished unless an action is brought within two (2) years reckoned from the date of arrival at the destination or from the date on which the aircraft ought to have arrived, or from the date on which the carriage stopped.
- (G) Overriding law, modification and waiver
 - (1) Overriding law insofar as any provision contained or referred to in the ticket or in this tariff may be contrary to mandatory law, government regulations, orders, or requirements, such provision shall remain applicable to the extent that it is not over-ridden thereby. The invalidity of any provision shall not affect any other part.
 - (2) Modification and waiver No agent, servant or representative of carrier has authority to alter, modify or waive any provisions of the contract of carriage or of this tariff.

Carrier: Lufthansa – LH

Rule 60 Reservations

(A) General
A ticket will be valid only for the flight(s) for which reservation(s) shall have been made, and only between the points named on the ticket or applicable flight coupons. A passenger holding an unused open-date ticket or portion thereof or miscellaneous charges order for onward travel, or who wishes to change his ticketed reservation to another date, shall not be entitled to any preferential right with respect to the obtaining of a reservation.

(B) Conditions of reservations
Reservations shall be tentative unless and until
carrier has issued a validated ticket or miscellaneous
charges order to the carriage for which space is
reserved. Carrier will cancel a reservation at any
time without notice on the failure of the passenger to
purchase a ticket for the space reserved.

Exception 1: A reservation of space on a given flight is valid when the availability and allocation of such space is confirmed by a reservation agent of the carrier and entered in the carrier's computer.

Exception 2: A reservation or seat request (waitlist) is valid only for the passenger in whose name the reservation or request WAS originally made.

Transfer of reservations or seat requests (name changes) from one passenger to another is not permitted. As an exception to such rule, name changes for totally unused LH (220-) documents are permitted free of charge for legal name change reasons (for Example: marriage or

divorce) provided supporting and eligible documentation will be presented

along with such request (e.g.; copy of the respective passport and/or marriage certificate).

In the event that such transfer occurs without prior approval of LH, LH reserves the right to cancel said reservation, waitlisted or requested space.

Exception 3: Subject to payment or satisfactory credit arrangement, a validated ticket will be issued by the carrier indicating such confirmed space provided the

Carrier: Lufthansa – LH

passenger applies to carrier for such ticket before the expiration of the time agreed upon between the carrier and the passenger when the reservation WAS confirmed. However, if airport ticketing WAS agreed upon, at least 90 minutes prior to the scheduled departure time of the flight.

Exception 4:

- (a) If the reservation is made within two days of the departure of the flight, the ticket must be issued not later than the times specified below:
- (b) If airport ticketing WAS agreed upon, at least 90 minutes prior to the scheduled departure time of the flight.
- (c) Such reservation of space is subject to cancellation by the carrier without notice if the passenger has not obtained a validated ticket specifying thereon his/her confirmed reserved space by the time limit agreed upon between the carrier and the passenger.

Exception 5:

Carrier may accept reservations of space for specific flights in excess of available space on board the aircraft. The number of excess reservations planned by the carrier for a particular flight is based on the anticipated booking pattern for such flight. The determination of this pattern takes into consideration current conditions which may affect the expected utilization of space on the flight as well as historical factors such as the rate of late cancellations for the flight, failure of persons with confirmed reservations to show for the flight and the absence of any record for certain reservations in the carrier's inventory of the flight.

Exception 6:

In the event that the number of persons presenting themselves with confirmed reservations for carriage on a flight exceeds the number of seats available, those passengers with confirmed reservations who are not accommodated will be subject to Rule no. 87, (denied boarding compensation), herein.

Carrier: Lufthansa – LH

(C) Communication charges
The passenger will be charged for any communication
expense paid or incurred by carrier for telephone,
telegraph radio or cable arising from a special request
of the passenger concerning a reservation.

(D) Allocation of accommodations Carrier does not guarantee allocation of any particular seat in the aircraft.

(E) Advance seats selection

(1) The passenger may pre-select a seat when booking a fare. However, a seat selection fee will be assessed if it is a condition of the fare purchased.

Exception: Persons with disabilities will not be charged a seat selection fee. The advance seat selection fee will be charged per passenger and per segment and will be applied as follows.

Applicable fees per segment on LH operated flights:

(i) Within Europe:

Purchase via Lufthansa.com desktop and mobile, ticket ĊAD counter/service center: USD CHF Economy Class Standard Seat 14 14 12 25 17 Preferred Seat 30 25 Legroom Seat 45 30 30 25 Purchase via travel agent/GDS: CAD USD CHF EUR **Economy Class** Standard Seat 28 21 21 19 40 24 Preferred Seat 32 32 Legroom Seat 55 37 37 32

(ii) Between Germany and Amman, Ashgabat, Beirut, Cairo, Erbil, Marsa Alam, Tel Aviv, Ovda: Purchase via Lufthansa.com desktop and mobile, ticket counter/service center: CAD USD CHF Economy Class Standard Seat 17 17 15 21 Preferred Seat 33 28 28 20 45 40 Legroom Seat 55 45 Purchase via travel agent/GDS: CAD USD CHF **EUR** Economy Class Standard Seat 31 24 24 22 35 35 27 Preferred Seat 43 65 47 Legroom Seat 52 52

(iii) Between Germany and Abuja, Addis Ababa, Bahrain, Dammam, Doha, Dubai, Jeddah, Kuwait, Lagos, Port Harcourt, Riyadh, Tehran:
 Purchase via Lufthansa.com desktop and mobile, ticket counter/service center:
 CAD USD CHF EUR Economy Class
 Standard Seat
 35 30 30 25

	Preferred Seat	52	40	40	35
	Legroom Seat	75	60	60	50
	Premium Economy Class				
	Standard Seat	52	40	40	35
	Purchase via travel agent/GDS:	CAD	USD	CHF	EUR
	Economy Class	4.5	27	27	22
	Standard Seat	45	37	37	32
	Preferred Seat	62 85	47 67	47 67	42 57
	Legroom Seat	00	67	67	37
	Premium Economy Class Standard Seat	62	47	47	42
(iv)					42
(17)	Mumbai, Boston, Chicago, Charlot	te D	elhi	Detro	it
	Luanda, Chennai, Miami, Male, Na	irohi	. New	York	,
	Orlando, Philadelphia, Pune, Mal	abo.	Tampa.	Nur-	
	Sultan, Washington, Montreal, Ot	towa.	Toror	ito:	
	Purchase via Lufthansa.com deskt	op an	d mobi	ile, t	icket
	counter/service center:	ĊAD	USD	CHF	EUR
	Economy Class				
	Standard Seat	42	35	35	30
	Preferred Seat	62	50	50	45
	Legroom Seat	110	100	100	75
	Premium Economy Class				
	Standard Seat	62	50		45
	Purchase via travel agent/GDS:	CAD	USD	CHF	EUR
	Economy Class	E 2	42	42	37
	Standard Seat Preferred Seat	52 72	42 57	42 57	57 52
	Legroom Seat	120	107	107	82
	Premium Economy Class	120	107	107	02
	Standard Seat	72	57	57	52
(v)	Between Germany and Austin. Beii	ina.	Banako	ok. Bo	dota.
	Buenos Aires, Caracas, Cape Towr	ı, Can	cun, F	long K	ong,
	Johannesburg, Mexico City, Mauri	tius,	Nagoy	⁄a,	
	Nanjing, Osaka, Panama City, Ric	de J	aneiro), San	
	Diego, Sao Paulo, Seoul, Shangha	ιi, Sh	enyang],	
	Singapore, San Jose (California)	, San	Jose	(Cost	a
	Rica), Qingdao, Tokyo:				
	Purchase via Lufthansa.com deskt				
	counter/service center:	CAD	USD	CHF	EUR
	Economy Class	49	40	40	2 5
	Standard Seat Preferred Seat	72	40 60	40 60	35 55
	Legroom Seat	130	115	115	100
	Premium Economy Class	130	113	113	100
	Standard Seat	72	60	60	55
	Purchase via travel agent/GDS:	CAD	USD	CHF	EUR
	Economy Class	J. 12	302	2	
	Standard Seat	59	47	47	42
	Preferred Seat	82	67	67	62
	Legroom Seat	140	122	122	107
	Premium Economy Class				
	Standard Seat	82	67	67	62

Carrier: Lufthansa - LH

(vi)	Angeles, Seattle, San Francisco, Vancouver:							
	Purchase via Lufthansa.com desktop and mobile, ticket							
	counter/service center:	CAD	USD	CHF	EUR			
	Economy Class							
	Standard Seat	49	40	40	35			
	Preferred Seat	72	60	60	55			
	Legroom Seat	165	125	125	110			
	Premium Economy Class							
	Standard Seat	72	60	60	55			
	Purchase via travel agent/GDS:	CAD	USD	CHF	EUR			
	Economy Class							
	Standard Seat	59	47	47	42			
	Preferred Seat	82	67	67	62			
	Legroom Seat	175	132	132	117			
	Premium Economy Class							
	Standard Seat	82	67	67	62			

(2) Seat selection fees are non-refundable unless:

(i) The carrier must move the passenger from their prepaid, pre-selected seat to a lower seat category due to an involuntary schedule or airport change or operational reason

(ii) The passenger has a voluntary rebooking in a higher compartment .

(F) Accompanied minors: complimentary seat assignment for minors under the age of 14

(1) Minors under the age of 14 will receive complimentary family seating to ensure that they are seated in close proximity to a parent, guardian or tutor travelling with them. If seating assignments are not selected (or selection is not an option) at time of reservation confirmation, then the complimentary seating assignments will be provided at check in or the boarding gate. These seating assignments will be based on seating availability, and will be provided as follows:

(a) in the case of a child who is 4 years of age or younger, a seat that is adjacent to their parent, quardian or tutor's seat:

- guardian or tutor's seat;
 (b) in the case of a child who is 5 to 11 years of age, a seat that is in the same row as their parent, guardian, or tutor's seat and that is separated from that parent, guardian or tutor's seat by no more than one seat; and
- (c) in the case of a minor who is 12 or 13 years of age, a seat that is in a row that is separated from the row of their parent, guardian or tutor's seat by no more than one row.
- (d) In the event that there is no seating availability on the date of travel, volunteers will be approached for reseating to accommodate family seating.
- (G) Arrival of passengers at airports The passenger must present himself at the airport of

> departure for check-in at least the number of minutes indicated below for each carrier prior to the schedule departure time of the flight on which he/she holds a reservation. If the passenger fails to arrive at such airport of departure by the established time limit or appears improperly documented and not ready to travel, carrier(s) will cancel space reserved for him/her. Departure will not be delayed for passengers who arrive at airports of departure too late for such formalities to be completed before scheduled departure time. Carrier(s) is not liable to the passenger for loss or expense due to passenger's failure to comply with this provision.

Carrier LH

Check-in time in minutes 30 at Houston, TX/Washington, D.C. 45 at Anchorage, AK/Boston, MA/Chicago, IL/new York/ Philadelphia, PA/Toronto. on/Montreal, QUE/Calgary/Alberta/ Edmonton/Vancouver, B.C. 60 at Atlanta, GA/Dallas, TX/Los Angeles, CA/Miami FL/QU/San Francisco. CA/San Juan, PR

- (H) Communications costs upon cancellation Except as otherwise provided in this tariff, whenever a passenger cancels reservations made for himself/herself and such cancellation is not subject to a service charge, carrier will require payment from the passenger to cover the communications costs of making such reservations and subsequent cancellation thereof. The passenger will be charges for any communication expense paid or incurred by carrier including, but not limited to: telephone, telex, facsimile, courier, radio or cable.
- (I) Reconfirmation of reservation Carrier will cancel the reservation of an international portion of an itinerary (including the complete remaining international itinerary) of any passenger on a flight operated by it:
 - (1)
 - From any stopover point; or From the point of origin of the continuing or return trip, unless the passenger advises the carrier of his/her intention to use his/her reservation by communicating with a reservations

Carrier: Lufthansa - LH

or ticket office of the carrier at least 72 hours before scheduled departure of the flight. However, reconfirmation of reservations is not required if the passenger remains at any point less than 72 hours.

(J) Cancellation of continuing space
If a passenger fails to occupy space which has been reserved for him/her, carrier will cancel all other reservations held by such passenger for continuing or return space. Carrier is not liable for such cancellation but carrier will refund in accordance with voluntary refunds provisions published herein.

Carrier: Lufthansa - LH

Rule 65 Tickets

(A) general

- (1) A ticket will not be issued and in any case carrier will not be obliged to carry until the passenger has paid the applicable fare or has complied with credit arrangements established by carrier.
- (2) A ticket which has not been validated or which has been altered, mutilated or improperly issued, shall not be valid.
- (3) No person shall be entitled to transportation except upon presentation of a valid ticket. Such ticket shall entitle the passenger to transportation only between points of origin and destination and via the routing designated thereon.
 - Note: The fare paid shall only be applicable when international travel actually commences in the country of the point of origin shown on the ticket, i.e. If international travel actually commences in a different country, the fare must be reassessed from such country. For example, if the ticket WAS issued at the Hong Kong dollar fare for travel HKG-TYO-LAX and the passenger actually commences travel in Tokyo instead of Hong Kong, the fare must be reassessed at the TYO-LAX, Japanese yen fare level.
- (4) Name changes
 Name changes for totally unused LH (220-)
 documents are permitted free of charge for legal
 name change reasons (for Example: marriage or
 divorce) provided supporting and eligible
 documentation will be presented along with such
 request (e.g.: copy of the respective
 passport and/or marriage certificate)
- (5) Airline tickets issued outside the Philippines for international transportation of passengers originating in the Philippines shall not be valid for such transportation. (see notes 1 and 2 below)
 - Note 1: For the purpose of this rule, a passenger traveling abroad from the Philippines shall be deemed originating in the Philippines if:
 - (a) He is a resident of the Philippines;or
 - (b) His travel abroad from the Philippines is subject to the

payment of the travel tax imposed under pd1183, as amended; or

(c) The first leg of his actual trip starts in the Philippines, as verified by the absence of the corresponding immigration entry on his passport, subsequent to the date of issuance of the airline ticket abroad.

Note 2: For the purpose of this rule, an airline ticket is deemed issued outside the Philippines if it shows on its face that it has been issued outside the Philippines.

(B) Validity

(1) General

When validated, the ticket is good for carriage from the airport at the place of departure to the airport at the place of destination, via the route shown therein and for the applicable class of service and is valid for one year from the date or commencement of flight, except as otherwise specified in carrier's tariffs. Each flight coupon will be accepted for carriage on the date and flight for which accommodation had been reserved. When flight coupons are issued on an "Open date" basis, accommodation will be reserved upon application, subject to the availability of space. The place and date of issue are set forth on the flight coupons. Any extension of ticket validity will be in accordance with carrier's tariffs.

Exception 1: If the ticket is for, or includes, an excursion or other special fare having a shorter period of ticket validity than indicated above, such shorter period of validity shall apply only in respect to such excursion or special fare transportation.

Exception 2: If no portion of the ticket is used, the period of validity will be one year from the date of issuance of the ticket.

(2) Periods of validity Tickets expire at midnight on the date of expiration of ticket validity, except that such period of validity will be extended by carrier, without additional collection of fare, as follows:

 a) For no longer than seven days beyond the original limit when a passenger who holds a ticket valid for one year is unable to obtain space at time of application to carrier.

- (b) For no longer than thirty days beyond the original limit when carrier is unable to provide previously confirmed space; or a flight is cancelled or postponed during the period of validity; a scheduled stop which is either a stopover or destination for the passenger is omitted; carrier substitutes a different class of service; or causes a passenger to miss a connection; or fails to operate a flight reasonably according to schedule.
- (c) Until the date when the passenger, who is prevented from traveling within the period of validity of his ticket by reason of illness, becomes fit to travel according to a medical certificate, or until the first service of the class for which the fare has been paid on the carrier on which space is available after such date from the point where the journey is resumed or from the last connecting point, provided that when the flight coupons remaining in a ticket having a one year validity involve one or more stopovers, the validity of such ticket will be extended for not more than 3 months from the date shown on such certificate. In such circumstances carrier will extend similarly the period of validity of tickets of persons traveling with an incapacitated passenger.
- (d) For no longer than forty-five (45) days after the date of death of a passenger for tickets of the persons accompanying the deceased passenger.
- (e) A miscellaneous charges order issued without definite date of passage must be presented for a ticket within one year from date of issue; otherwise it will not be honored for a ticket.
- (3) Cancelled
- (C) Reissue of ticket's that is/are used out of sequence definition "Out of sequence"

A ticketed coupon of an (already partially flown) Itinerary is not used. This means the processing described below applies in a scenario before and after departure in case the coupon is not used in the booked order.

Example: CAI-FRA-SAO-MUC-CAI itinerary - Cai-FRA not used

CAI-FRA-Sao-MUC-CAI itinerary - MUC-CAI not used or a ticketed coupon of an itinerary WAS/is/will be used after a subsequent ticketed coupon of the same itinerary.

Example: CAI-FRA-Sao-MUC-CAI itinerary - FRA-SAO and

Sao-MUC used, remaining coupons are to be used thereafter. Reissue processing for all tickets This rule applies to all fares any time. Reissue must be based on the lowest applicable fare in the highest originally ticketed booking class to/from final destination per direction or if no fare is available in the originally ticketed booking class any higher applicable fare. As long as the passenger continues on originally booked flights. Example: CAI-W/CL-FRA-W/CL-SAO-Q/CL-MUC-Q/CL-CAI Reissue to FRA-W/CL-SAO-Q/CL-MUC only possible if applicable fare in w/cl and q/cl exists CAI-W/CL-FRA-W/CL-SAO-Q/CL-MUC-Q/CL-CAI reissue to FRA-V/CL-SAO-Q/CL-MUC if no applicable fare in w/cl but only in V/cl exists across pricing units (end-on-end combinations) CAI-W/CL-FRA-Q/CL-SAO-W/CL-MUC-H/CL-CAI CAI-FRA/MUC-CAI (pricing unit 1) FRA-SAO-MUC (pricing unit 2) Reissue to CAI-Q/CL-FRA// Sao-h/cl-MUC if applicable booking class is not available, contact carrier for confirmation. Reissue will always be based on the original ticket issue date (past date pricing) incl BSR applicable at time of original ticket issue date. All fare conditions including advance purchase of the new applicable fare must be complied with. For restricted fare (all fares that originally allow changes against charge or do not allow changes at all), collect charge for reissue according to original fare conditions or minimum of EUR 50 for travel within Europe and EUR 100 for all other travel. In case the passenger requests further changes in and out of sequence itinerary (e.g. Flight date or reroutings), the standard reissue processing applies, i.e. It must based on actual booking class availability at the time of reissue and performed according to the penalty conditions of the originally ticketed fare.
Originally paid amount is credited towards the payable amount of the reissued fare, though the original non-refundable amount remains non-refundable. If the new applicable fare is lower than the originally ticketed fare, no refund is granted in case of non-refundable fares. Reissue is mandatory for any case of out of sequence travel. The passenger is always entitled to refund the old ticket and to purchase a new ticket according to the fare conditions of the respective fare. In this case the new ticket has to be annotated: "Voluntary new

Tariff: LH1 - CTA No. 312 DOT No. 514

Carrier: Lufthansa - LH

purchase due to out of sequence":

penalty conditions of the respective fare.

Changes that do not fall under the "out of sequence" provisions will be regularly processed according to the

Carrier: Lufthansa – LH

(D) Absence, loss or irregularities of ticket Carrier will refuse carriage to any person not in possession of a valid ticket. In case of loss or non-presentation of the ticket or the applicable portion thereof, carriage will not be furnished for that part of the trip covered by such ticket or that portion thereof until the passenger purchases another ticket at the current applicable fare for the carriage to be performed. Carrier will not accept a ticket if any part of it is mutilated or if it has been altered by other than carrier or it is presented without the passenger's coupon and all unused flight coupons. Notwithstanding the foregoing, carrier will issue, at the passenger's request, a new ticket to replace the lost one, upon receipt of proof of loss satisfactory to carrier, and if the circumstances of the case in carrier's opinion warrant such action; provided that the passenger agrees, in such form as may be prescribed by carrier, to indemnify carrier for any loss or damage which carrier may sustain by reason thereof.

(E) Non-transferability

- (1) A ticket is not transferable, but carrier shall not be liable to the person entitled to be transported or to the person entitled to receive such refund for honoring or refunding such ticket when presented by someone other than the person entitled to be transported thereunder or to a refund in connection therewith.
- (2) If a ticket is in fact used by any person other than the person to whom it WAS issued, with or without the knowledge and consent of the person to whom it WAS issued, carrier will not be liable for the destruction, damage, or delay of such unauthorized person's baggage or other personal property arising from or in connection with such unauthorized use.
- (3) If a ticket is in fact used by any person other that the person to whom it WAS issued, with or without the knowledge and consent of the person to whom it WAS issued, carrier will not be liable for the death or injury of such unauthorized person arising from or in connection with such unauthorized use (see note).

Note: Except to the extent provided in Rule 55
(liability of carriers), rules affecting
liability of carriers for personal injury
or death are not permitted to be included
in tariffs filed pursuant to the laws of
the United States, and this rule is
included herein as part of the tariff filed
with governments other than that of the
United States and not as part of LH-1

tariff, C.A.B. No. 514 and NTA(A) no. 312 issued by Airline Tariff Publishing CO., agent.

- (G) Waiver of minimum/maximum stay requirements
 - (1) When a ticket is sold at a special fare containing a minimum stay requirement, the minimum stay requirement will be waived on presentation of a death certificate, or copy thereof, for passengers who are:
 - (a) Members of the immediate family of a passenger who dies EN route, or
 - (b) Other persons actually accompanying a passenger who dies EN route.
 - (2) If a passenger holding a special fare ticket with a minimum stay requirement desires to commence the return before the expiration of the minimum stay period owing to the death of an immediate family member not accompanying the passenger, and a death certificate or copy thereof is not immediately available, the passenger will be entitled to a refund of the additional amounts paid to permit earlier return on presentation of a death certificate attesting to the death of such family member after the passenger's commencement of travel.
- (H) Acceptance of tickets
 - (1) All airlines operating to, from or through the Philippines, including off-line carriers with sales offices and/or general sales agents in the Philippines, are hereby prohibited from importing into the Philippines airline tickets issued outside the Philippines for international air transportation of passengers originating in the Philippines.
 - (2) All airlines operating to, from and/or through the Philippines, shall ascertain whether or not the tickets for international air transportation of passengers originating in the Philippines, presented by such passengers at the airline check-in counters at the manila international airport, have been issued outside the Philippines. If so, said airlines shall not honor such tickets.

Carrier: Lufthansa - LH

Rule 75 Currency of Payment

Except as otherwise provided below, fares and charges are payable in any currency acceptable to carrier. When payment is made in currency other than the currency in which the fare is published such payment will be made at the rate of exchange established for such purpose by carrier, the current statement of which is available for inspection by the passenger at carrier's office where the ticket is purchased. The provisions of this paragraph are subject to applicable exchange laws and government regulations.

(1) Payment of fares in the U.S. For travel originating in the U.S. Shall be in U.S. Dollars.

(2) Payment of fares in Canada for travel originating in Canada shall be in Canadian dollars.

(3) Payment of fares for travel originating at a point outside the U.S. Or Canada and destined to a point in the U.S. Or Canada shall be in the currency of the country of origin, except as provided in (4) below.

- (4) Payment of fares for travel originating at a point outside the U.S. Or Canada and destined to a point in the U.S. Or Canada may also be made in the U.S. Or Canada in U.S. Or Canadian dollars. When the fare in the currency of the country of origin is converted to U.S. Or Canadian dollars the local bankers' buying rate of exchange will apply.
- (5) (a) When a transportation document is presented for either rerouting or refund at:

(i) Points in the U.S.A./Canada

- (ii) Points outside the U.S.A. Covering travel originating and paid for in the U.S.A.; and the difference between the value of the revised journey and the value of the original transportation document shall be calculated in the currency of the country in which travel commenced; and
- (b) If the value of the revised journey exceeds the value of the original transportation document, the difference in value shall constitute an additional collection and it shall be converted from the currency in which calculated into the currency being collected from the passenger or purchaser at the local bankers' buying rate of exchange in effect at the time of such transaction; or
- (c) If the value of the original transportation document exceeds the value of the revised journey, the difference in value shall constitute a refund and it shall be converted from the currency in which calculated into the currency being refunded to the passenger or purchaser at the local

bankers' buying rate of exchange in effect at the time of such transaction.

Note: Carrier will pay the refund in the same form (i.e., cash, check, credit card etc.) that WAS used in purchasing the original transportation document. Carrier, in making the refund, will observe any refund restriction that may be published in the applicable rules governing the original transportation document. Further, carrier will observe any government or carrier restriction imposed on the conversion and refund of currencies outside the country whose currency WAS originally collected.

(6) For travel commencing in Area 1 (except U.S.A./Canada/Area 2/Area 3 via a point in the U.S.A. When tickets are issued and paid for in the U.S.A.)

- (a) Where one way, round trip, circle trip or open jaw transportation originates outside the U.S.A./Canada and travel is via the U.S.A. On any portion of the journey, the applicable fare shall be the sum of:
 - (i) The applicable U.S. Dollar fare(s) from the first ticketed point of arrival or the last point of departure in the U.S.A. To the first Construction point outside the U.S.A.; plus
 - (ii) The applicable local currency fare for all other portions of the journey, calculated in the currency of the country of origin, converted to U.S. Dollars at the bankers' buying rate.
- (b) Separate ticket(s) must be issued for any portion of travel calculated in accordance with (a) above where the fare for such portion is based on the U.S. Dollar fare from the U.S.A.

Carrier: Lufthansa - LH

Rule 80 Revised Routings, Failure to Carry and Missed Connections

(A) Changes requested by passenger

- At the passenger's request, carrier will effect a change in the routing (other than the point of origin), carrier(s), class(s) of service, destination, fare or validity specified in an unused ticket, flight coupon(s) or miscellaneous charges order by issuing a new ticket or by endorsing such unused ticket, flight coupon(s) or miscellaneous charges order, provided that:
 - (a) (b)
 - Such carrier issued the original ticket or; Such carrier is the carrier designated in the "via carrier" box, or no carrier is designated in the "via carrier" box, of the unused flight coupon or miscellaneous charges order for the first onward carriage from the point on the route at which the passenger desires the change to commence, however, where the carrier who issued the ticket is designated as carrier for any subsequent section(s) and has an office or general agent, who is authorized to make endorsements, at the point on the route where the change is to commence or where the passenger makes his request for such change, the reissuing carrier shall obtain such issuing carrier's endorsement; or
 - (c) Such carrier has received written or telegraphic authority to do so from the carrier entitled, under (a) or (b) above, to effect the change.
- when the rerouting results in a change of fare, the new fare and charges shall be constructed as follows:
 - (a) (Not applicable to/from points in the U.S.A.)
 - (1)Partly used tickets Where the rerouting results in a fare change, the new fare and charge(s) shall be recalculated from the last fare Construction point preceding the point from which the flight coupon(s) will be uplifted to the destination or the next fare construction point beyond which the original fare calculation remains applicable; provided once travel on a fare component has been completed such fare component may not be used for subsequent voluntary rerouting.
 - Note 1: for the purpose of this rule, fare Construction point, as used herein, means the point to which the previous

fare WAS calculated. Charges to be used for the construction of the new fare shall be those which would have been applicable as of the date of commencement of carriage.

Note 2: for the purpose of this rule, fare Construction point, as used herein, means the point to which the previous fare WAS calculated.

(2) Totally unused tickets Unless otherwise specified in the applicable fare rule used:

(a) When a totally unused ticket is presented for a change in routing, the ticket shall be refunded and a new ticket shall be issued.

- (b) The fare for the new itinerary shall be assessed based on the fares applicable at the time of commencement of the new transportation and the rate of exchange applicable at the time of the new assessment.
- (c) The ticket issuance details from the old ticket shall not be carried forward to the new ticket.
- (b) (Applicable only from/to points in the U.S.A.) -

(1) Partly used tickets

- (a) The new fare shall be calculated upon the basis of that which would have been applicable had the passenger purchased transportation for the revised itinerary (which includes those points for which transportation has already been completed) prior to departure from point of origin.
- (b) Additional passage at the through fare and charges shall not be permitted unless request therefor has been made prior to arrival at the destination named on the original ticket or miscellaneous charges order; and, after carriage has commenced:
 - (i) A one-way ticket shall not be converted into a round, circle

Carrier: Lufthansa – LH

or open jaw trip ticket at the round, circle or open jaw trip discount for any portion already flown. Discount will only be applied only to any rerouted portion of the trip and only from the point of rerouting, not based on any portion of the trip already flown;

- (ii) A round, circle or discounted open jaw trip ticket can be converted into any other one of these categories provided that the request therefor is made prior to arrival at the destination named on the original ticket or miscellaneous charges order.
- (2) Totally unused tickets
 Unless otherwise specified in the applicable fare rule used:
 - (a) When a totally unused ticket is presented for a change in routing, the ticket shall be refunded and a new ticket shall be issued.
 - (b) The fare for the new itinerary shall be assessed based on the fares applicable at the time of commencement of the new transportation and the rate of exchange applicable at the time of the new assessment.
 - (c) The ticket issuance details from the old ticket shall not be carried forward to the new ticket.
- (3) Any difference between the fares and charges applicable under paragraph (2) above, and the fares and charges paid by the passenger, will be collected from the passenger by the carrier accomplishing the rerouting who will also pay to the passenger any amounts due to account of refunds.
- (4) The expiration date of any new ticket issued for a revised routing will be limited to the expiration date that would have been applicable had the new ticket been issued on the date of sale of the original ticket or miscellaneous charges order.
- (5) Time limits on cancellations and charges for late cancellations will be applicable to revised routings requested by passenger.

- (B) Involuntary revised routing
 In the event carrier cancels a flight, fails to operate
 according to schedules, substitutes a different type of
 equipment or different class of service, or is unable
 to provide previously confirmed space, or the passenger
 is refused passage or removed, in accordance with rule
 25 (refusal to transport- limitations of carrier)
 herein, carrier will either:
 - (1) Carry the passenger on another of its passenger aircraft on which space is available; or
 - (2) Endorse to another carrier or to any other transportation service the unused portion of the ticket for purposes of rerouting; or
 - (3) Reroute the passenger to destination named on the ticket or applicable portion thereof by its own services or by other means of transportation; and, if the fare, excess baggage charges and any applicable service charge for the revised routing is higher than the refund value of the ticket or applicable portions as determined from rule 90 (refunds) herein, carrier will require no additional payment from the passenger, but will refund the difference if the fare and charges for the revised routing are lower; or
 - (4) Make involuntary refund in accordance with the provisions of rule 90 (refunds) herein.
- (C) Missed connections
 In the event a passenger misses an onward connecting flight on which space has been reserved for him/her because the delivering carrier did not operate its flight according to schedules, or changed the schedule of such flight, the delivering carrier will arrange for the carriage of the passenger or make involuntary refund in accordance with rule 90 (refunds) herein.
- (D) (cancelled)
- (E) (cancelled)

Carrier: Lufthansa - LH

Rule 85 Schedules, Delays and Cancellations

(A) Schedules
The times shown in timetables or elsewhere are
approximate and not guaranteed, and form no part of the
contract of carriage. Schedules are subject to change
without notice and carrier assumes no responsibility
for making connections. Carrier will not be
responsible for errors or omissions either in
timetables or other representations of schedules. No
employee, agent or representative of carrier is
authorized to bind carrier as to the dates or times of
departure or arrival or of the operation of any flight.

(B) Delays and cancellations

Part I: Applicable only to flights or portions of flights originating in the EU and terminating in Canada

The rules set out in EU regulation no. 261/2004 are fully incorporated herein and shall supersede and prevail over any provisions of this tariff which may be inconsistent with those rules.

(1) Applicability

The following rules shall apply:

(a) In respect of flights departing from an airport in the European Union (EU) and flights departing from an airport in a third country bound to an airport in the EU unless passenger received benefits or compensation and were given assistance in that third country;

(b) On condition that passengers have a confirmed reservation on the flight concerned and presents himself/herself for check-in at the time indicated in advance and in writing or electronically; or; if no time is indicated; not later than 60 minutes before the published departure time;

(c) Only to the passenger traveling with a valid ticket including tickets issued under a frequent flyer or other commercial programme with confirmed

reservations and

(i) Presents himself at the appropriate place and has observed published minimum check-in times

(ii) Has complied with Lufthansa's ticketing and reconfirmation procedures

(iii) Is acceptable for transportation under the carrier's tariff and the flight for which the passenger holds confirmed reservations is unable to accommodate the passenger and

departs without him/her

- (d) Where LH is the operating carrier of the flight exceptions: The following passengers will not be entitled to compensation:
 - (i) Passengers travelling to EU who have received benefits or compensation in a third country
 - (ii) Passengers travelling between two airports outside the EU unless the sector is part of a flight (same flight number) that originated in the EU
 - (iii) Passengers without confirmed reservations(iv) Passengers who have not presented themselves for check-in on time
 - (v) Passengers on free or reduced fares not directly or indirectly available to the public, e.g. ID and ad tickets
- public, e.g. ID and ad tickets

 (e) The passenger is accommodated on the flight for which he/she holds confirmed reservations, but is seated in a compartment of the aircraft other than that reserved, provided that when the passenger is accommodated in a class of service for which a lower fare is charged, the passenger will be entitled to the appropriate refund.
- (2) Cancellation of flights
 - (a) In case of cancellation of a flight the passengers will be entitled to the following:
 - (i) Right to compensation according to paragraph(c) and
 - (ii) Right to choose between reimbursement/rerouting with the same options as mentioned under (a)(1) above and
 - (iii) Right to care including
 - Meals and refreshments, reasonably related to the waiting time
 - 2 telephone calls or telex, e-mails, faxIf necessary, hotel accommodation plus
 - transfer between airport and hotel (b) Amount of compensation payable
 - (i) The amount of compensation depends on the distance of the scheduled flight or the alternative flight proposed. Compensation amounts in EUR:

Flight km between and Amount in EUR
0-1500 250
1500 - 3500 400
Intra EU flights of more than 1500 400

Greater than 3500 600
(ii) If an alternative flight is offered and the new scheduled arrival time does not exceed 2 hours versus the originally planned, the

compensation amounts shown under (i) above can be reduced by 50 percent:

•	Amount in
Flight km between and	EUR
0-1500	125
1500-3500	200
Intra EU flights of	
More than 1500	200
Greater than 3500	300

- (iii) In lieu of cash payment of the amounts mentioned in (b)(i) and (b)(ii) the passenger may choose compensation in the form of a voucher valid for further travel on the services of Lufthansa, then the compensation amount will be 150 percent of the amount mentioned in (b)(i) and (b)(ii). Following conditions shall apply to such vouchers:
 - Validity is 1 year from the date of issue
 If, after one year the voucher has not been used, it will be refunded but only at the cash values as applicable in (b)(i) and (b)(ii).
 - Lost vouchers will not be replaced
 - A ticket may only be issued in exchange for the voucher in the same name as that on the voucher
 - If the value of a desired ticket exceeds the value of the voucher, the passenger shall pay the applicable difference
 If the value of the voucher exceeds the
 - If the value of the voucher exceeds the value of a desired ticket, the difference will not be refunded.
- (3) Long delay

This rule is only applicable when a flight is delayed at departure, not when a flight leaves on time and is subsequently delayed. A long delay is considered a flight that is delayed according to the following parameters:

Trips less than 1,500 km

More than 2 hours

Trips between 1,500-3,500 km & all intra EU flights in excess of 1,500 km More than 3 hours

Trips more than 3,500 km (non intra EU) More than 4 hours

- In this case the passengers are entitled to the following(a) Right to care provided this does not result in a further delay of the flight including
 - Meals and refreshments, reasonably related to the waiting time
 - 2 telephone calls or telex, e-mails, fax
 - If necessary, hotel accommodation plus transfer

> between airport and hotel; in case the flight is delayed until the next day hotel accommodation and transfer are mandatory.

(b) If flight is delayed more than 5 hours right to be reimbursed within 7 days:

(i) Outbound passenger: Cost of ticket
(ii) Inbound passenger: Cost of non-used coupon
(iii) Transit passenger: Cost of non-used coupon, if the flight no longer serves any purpose; also cost of the tickets for parts of the journey already made and if relevant return flight to the first point of departure

(iv) For package tour passengers the value of reimbursement will have to be assigned to unused flight coupon(s)

Part II: Applicable only to flights or portions of flights originating Canada and terminating in the EU

The rules set out in the Canadian APPRs are fully incorporated herein and shall supersede and prevail over any provisions of this tariff which may be inconsistent with those rules.

(1)Applicability

- The following rules shall apply:
 (a) In respect of flights departing from an airport in Canada bound to an airport in the European Union (EU) unless passenger received benefits or compensation and were given assistance in the EU or a third country
- (b) On condition that passengers have a confirmed reservation on the flight concerned and presents himself/herself for check-in at the time indicated in advance and in writing or electronically; or; if no time is indicated; not later than 60 minutes before the published departure time;
- Only to the passenger traveling with a valid ticket including tickets issued under a frequent flyer or other commercial programme with confirmed reservations and
 - Presents himself at the appropriate place and has observed published minimum check-in times

(ii) Has complied with Lufthansa's ticketing and

reconfirmation procedures

- (iii) Is acceptable for transportation under the carrier's tariff and the flight for which the passenger holds confirmed reservations is unable to accommodate the passenger and departs without him/her
- (d) where LH is the operating carrier of the flight exceptions: The following passengers will not be entitled to compensation:
 - (i) Passengers travelling to EU who have received

benefits or compensation in the EU or a third country

- (ii) Passengers travelling between two airports outside of Canada unless the sector is part of a flight (same flight number) that originated in Canada
- (iii) Passengers without confirmed reservations
- (iv) Passengers who have not presented themselves for check-in on time
- (v) Crew members, airline employees or passengers on free or reduced fares not directly or indirectly available to the public, e.g. ID and AD tickets
- (2) When a flight is delayed or cancelled (including before the day of travel), an airline has minimum obligations to passengers. The obligations depend on whether the disruption is:
 - (a) Within the control of the airline, such as staff issues, aircraft preparation activities, decisions to consolidate flights because of low demand and disruptions due to routine and scheduled maintenance (including any work to address issues found during that maintenance).
 - (b) Within the airline's control but required for safety. In this category "required for safety" means "required by law to reduce risk to passengers". Generally, these are situations in which an airline must delay or cancel a flight to follow rules put in place to make sure the flight and people on board are safe. These rules include the Canadian Aviation Regulations and its standards, or
 - prace to make sure the flight and people on board are safe. These rules include the Canadian Aviation Regulations and its standards, or Outside the airline's control, such as security incidents, medical emergencies, bad weather or orders from applicable authorities.
- (3) Obligations in situations within the airline's control
 - (a) Standards of treatment
 If LH does not notify passengers of a flight
 disruption at least 12 hours before the scheduled
 departure time, it will provide passengers with
 certain amenities, free of charge, when it cancels a
 flight or when a flight delay reaches two hours.
 These are described below.
 - (i) LH will provide a meal voucher and means of communication.
 - (ii) In the event the passenger will wait overnight for the new flight, LH will provide a voucher for hotel accommodation in the vicinity of the airport, if the airport is not within a reasonable distance to the passenger's residence.
 - (iii) LH may limit or refuse to provide the standards of treatment if doing so would further delay the passenger.
 - (b) Alternate travel arrangements

> when a flight is cancelled, or once a flight delay has reached three hours, LH will offer to make alternate travel arrangements free of charge. The passenger may also choose to continue to wait for their original flight.

LH will provide the passenger with a confirmed reservation on the next available flight operated by LH or that is operated by another carrier with which they have a commercial agreement. The new flight:

May take any reasonable route out of the same airport to the passenger's final destination; and

- Must depart within nine hours of the departure time on the passenger's original ticket.
- (ii) If LH cannot meet the obligations in (3)(b)(i) above, it must provide the passenger with a confirmed reservation as soon as possible, on a flight that is operated by any carrier on any reasonable route out of the same airport to the

passenger's destination.
(iii) If LH cannot provide the reservation from the same airport within 48 hours of the original departure time, LH will book the passenger from a nearby airport. LH will also provide the passenger with transportation to that airport, free of charge.

(c) Refund If the alternate travel arrangements an airline offers do not meet the passenger's needs, the passenger is entitled to a refund of the unused portion of the ticket. However, if the disruption has caused the passenger's travel to no longer serve a purpose and the passenger is no longer at the point of origin on their itinerary, LH will provide the passenger with a confirmed reservation back to the point of origin on the ticket and refund the full amount of the ticket.
Refund will be made to the person who purchased

the ticket, in the same form of payment the ticket or additional service was purchased.

- (d) Compensation
 - If LH informs the passengers 14 days or less before their original departure time, they will compensate the passengers for the inconvenience of the disruption. The compensation is determined by the time of arrival at destination compared to the arrival time on their original itinerary and is as follows:
 - \$400 if the passenger arrives three or more hours late, but less than six hours \$700 if the passenger arrives six or more hours late, but less than nine hours; and \$1000 if the passenger arrives nine or
 - more hours late.
 - (ii) Passengers who choose to take a ticket refund instead of alternative travel arrangements must

> still be compensated for inconvenience. The compensation is \$400.

Responding to a claim
A passenger has one year to make a compensation
claim with LH from the date the flight delay or
cancellation happened. LH has 30 days to respond by (e) issuing a payment or saying why it believes compensation is not owed.

(i) LH will offer compensation in monetary form;

this can include cash, cheque, bank drafts, and electronic bank transfers.

(ii) LH may offer another form of compensation,

e.g., vouchers, but only if:

- It tells the passenger the monetary amount they are entitled to;

- It tells the passenger in writing the value of the other form of compensation it is offering;
- The other form is greater in value than the monetary amount the passenger is entitled to; The other form of compensation has no expiry

date; and

The passenger confirms in writing they know that monetary compensation is available, but they choose the other form of compensation.

- Communicating with passengers (f) the reason for the delay or cancellation, including the reason for the delay or cancellation, available compensation, standards of treatment, and their rights and options for making a complaint.
 During flights delays, LH will provide regular flight
 status updates until a new departure time or flight arrangement has been confirmed.
- (4) Obligations in situations within the airline's control, but required for safety If an airline delays or cancels a flight for reasons within its control, but required for safety, it does not have to compensation passengers. All other obligations such as rebooking and care referenced above will be provided to the passenger.
- Obligations in situations outside the airline's control Unigations in situations outside the airline's contr If an airline delays or cancels a flight for reasons outside its control, it does not have to compensate affected passengers, and the minimum standards of treatment do not apply. However, LH will follow the communication requirements described in (3)(f) above. LH will also make alternative travel arrangements for passengers as follows.

Alternate travel arrangements LH will ensure that the passengers complete their journey. If a flight is cancelled or once a flight delay has reached three hours, LH will offer to make alternate travel arrangements for passengers free of charge.

LH will provide the passenger with a confirmed reservation on the next available flight

operated by LH or that is operated by another carrier with which they have a commercial agreement. The new flight:

May take any reasonable route out of the same airport to the passenger's final destination;

Must depart within 48 hours of the end of the event that caused the delay or cancellation.
 (ii) If LH cannot meet the obligations in (5)(a)(i)

(ii) If LH cannot meet the obligations in (5)(a)(i) above, then LH will provide the passenger with a confirmed reservation as soon as possible, on a flight that is operated by any carrier on any reasonable route out of the same airport to the passenger's destination.

(iii) If LH cannot provide the reservation from the same airport, LH will book the passenger as soon as possible from a nearby airport. LH will also provide the passenger with transportation to that airport, free of charge.

to that airport, free of charge.
(b) Refunds

There is no refund requirement for flight delays or cancellations outside the airline's control.

(C) Cancellations

- (1) Carrier may, without notice, substitute alternate carriers or aircraft.
- (2) Carrier may, without notice cancel, terminate, divert, postpone or delay any flight or the further right of carriage or reservation of traffic accommodations and determine if any departure or landing should be made, without any liability except as further defined in this Rule 85:
 - (a) Because of any fact beyond its control (including, but without limitation, meteorological conditions, acts of god, force majeure, strikes, riots, civil commotions, embargoes, wars, hostilities, disturbances, or unsettled international conditions) Actual, threatened or reported or because of any delay, demand, conditions, circumstance or requirement due, directly or indirectly, to such fact; or
 - (b) Because of any fact not to be foreseen, anticipated or predicted; or
 - (c) Because of any government regulation, demand or requirement; or
 - (d) Because of shortage of labor, fuel or facilities, or labor difficulties or carrier or others.
- (3) Carrier will cancel the right or further right of carriage of the passenger and his baggage upon the refusal of the passenger, after demand by carrier, to pay the fare or the portion thereof so demanded, or to pay any charge so demanded and assessable with respect to the baggage of the passenger without being subject to any liability

therefor except to refund, in accordance herewith, the unused portion of the fare and baggage charge(s) previously paid, if any.

Carrier: Lufthansa – LH

Rule 87 Denied Boarding Compensation

(A) Definitions

For the purpose of this rule, except as otherwise specifically provided herein:

Airport means the airport at which the direct or connecting flight, on which the passenger holds confirmed reserved space, is planned to arrive or some other airport serving the same metropolitan area, provided that transportation to the other airport is accepted (i.e. Used) by the passenger.

alternate transportation is air transportation (by an airline licensed by the Department of Transportation) or other transportation used by the passenger which, at the time the arrangement is made, is planned to arrive at the passenger's next scheduled stopover (of 4 hours or longer) or if none, at the airport of final destination no later than 4 hours after the passenger's originally scheduled arrival time.

carrier means:

- (1) A direct air carrier, except a helicopter operator, holding a certificate issued by the Department of Transportation pursuant to section 401(d)(2), 401(d)(2), 401(d)(5), or 401(d)(8) of the act, or an exemption from section 401(a) of the act, authorizing the transportation of persons, or
- (2) A foreign route air carrier holding a permit issued by the Department of Transportation pursuant to section 402 of the act, or an exemption from section 402 of the act, authorizing the scheduled foreign air transportation of persons.

Comparable air transportation means transportation provided to passenger at no extra cost by a carrier as defined above.

confirmed reserved space means space on a specific date and on a specific flight and class of service of a carrier which has been requested by a passenger and which the carrier or its agent has verified, by appropriate notation on the ticket or in any other manner provided therefore by the carrier as being reserved for the accommodation of the passenger.

Stopover means a deliberate interruption of a journey by the passenger, scheduled to exceed four hours, at a point between the place of departure and the place of

final destination.

the sum of the values of the remaining flight coupons means the sum of the applicable one way fares including any surcharges and air transportation taxes, less any applicable discounts.

volunteer means a person who responds to carrier's request for volunteers and who willingly accepts carrier's offer of compensation, in any amount, in exchange for relinquishing his confirmed reserved space. Any other passenger denied boarding is considered, for the purposes of this rule, to have been denied boarding involuntarily, even if he accepts denied boarding compensation.

- Applicable only to flights or portions of flights originating in the United States
 - Conditions for payment of compensation Subject to the exceptions in this subparagraph, carrier will tender to the passenger the amount of compensation specified in paragraph (2) when:
 - (a) Passenger holding a ticket for confirmed reserved space presents himself/herself for carriage at the appropriate time and place, having complied fully with carrier's requirements as to ticketing, check-in (see Rule 65 (tickets)) and reconfirmation procedures and being acceptable for transportation under carrier's tariff; and

Exception:

(Applicable only for travel originating/tickets sold and issued in the U.S.A. And only to passengers travelling at first/business class fares.) If a passenger is holding confirmed reservations in first class and no first class seating on LH flights to/from Germany is available at the time of boarding, LH will transport the passengers in business class free of charge. If a passenger is holding confirmed reservations in business class on LH flights to/from Germany and no business class seating is available at the time of boarding, LH will either upgrade the passenger into first class at no additional charge or if first class is also not available, transport the passenger in tourist class free of charge. Conditions

Minimum published check-in times

must be adhered to at the airports prior to boarding. Refund conditions Claims for refunds must be made in writing within 60 days of occurrence and must include a copy of the original passenger coupon indicating the involuntary downgrade signed by the boarding agent.

- (b) The flight for which the passenger holds confirmed reserved space is unable to accommodate the passenger and departs without him/her.
 - Exception: The passenger will not be eligible for compensation if:
 - (i) The flight upon which the passenger holds confirmed reserved space is unable to accommodate him/her because of substitution of equipment of lesser capacity when required by operational and/or safety reasons; or
 - (ii) Passenger is accommodated on the flight for which he/she holds confirmed reserved space, but is offered accommodations or is seated in a compartment of the aircraft other than that specified on his/her ticket, provided that a passenger seated in a section for which a lower fare is charged shall be entitled to an appropriate refund.
 - (iii) If the carrier arranges comparable air transportation accepted by the passenger which at the time such arrangement is made, is planned to arrive at the airport of the passenger's next stopover, or if none the airport of the passenger's destination not later than one hour after the time the direct connecting flight on which the confirmed space is held.
- (2) Amount of compensation payable
 - (a) Compensation for denied boarding If you have been denied a reserved seat on (name of air carrier), your are probably entitled to monetary compensation. This notice explains the airline's obligation and the passenger's rights in the case of an oversold flight, in accordance with regulations of the U.S. Department of transportation.
 - (b) Volunteers and boarding priorities If a flight is oversold (more passengers hold

confirmed reservations than there are seats available), no one may be denied boarding against his or her will until airline personnel first ask for volunteers who will give up their reservation willingly, in exchange for compensation of the airline's choosing. If there are not enough volunteers, other passengers may be denied boarding involuntarily in accordance with the following boarding priority of (name of air carrier); (in this space the carrier inserts its boarding priority rules or a summary thereof, in a manner to be understandable to the average passenger.)

- (c) Compensation for involuntary denied boarding If you are denied boarding involuntarily, your are entitled to a payment of "denied boarding compensation" from the airline unless:
 - (1) You have not fully complied with the airline's ticketing, check-in and reconfirmation requirements, or you are not acceptable for transportation under the airline's usual rules and practices; or
 - (2) You are denied boarding because the flight is canceled; or
 - (3) You are denied boarding because a smaller capacity aircraft WAS substituted for safety or operational
 - reasons; or
 (4) On a flight operated with an aircraft having 60 or fewer seats, you are denied boarding due to safety-related weight/balance restrictions that limit payload; or
 - (5) You are offered accommodations in a section of the aircraft other than specified in your ticket, at no extra charge (a passenger seated in a section for which a lower fare is charged much be given an appropriate refund); or
 - (6) The airline is able to place you on another flight or flights that are planned to reach your next stopover or final destination within one hour of the planned arrival time of your original flight.
- (d) Amount of denied boarding compensation International transportation Passengers traveling from the United States to a foreign point who are denied boarding involuntarily from an oversold flight originating at a U.S. Airport are entitled

to:

- (i) No compensation if the carrier offers alternate transportation that is planned to arrive at the passenger's destination or first stopover not later than one hour after the planned arrival time of the passenger's original flight;
- (ii) 200% of the fare to the passenger's destination or first stopover, with a maximum of \$650, if the carrier offers alternate transportation that is planned to arrive at the passenger's destination or first stopover more than one hour but less than four hours after the planned arrival time of the passenger's original flight; and
- (iii) 400% of the fare to the passenger's destination or first stopover, with a maximum of \$1,300, if the carrier does not offer alternate transportation that is planned to arrive at the airport of the passenger's destination or first stopover less than four hours after the planned arrival time of the passenger's original flight.

0 to 1 hour arrival delay.

compensation

NΩ

1 to 4 hour arrival delay.

200% of one-way fare (but no

more than \$650).

Over 4 hours arrival delay.

400% of one-way fare (but no more than \$1,300).

Alternate transportation
"Alternate transportation" is air
transportation with a confirmed
reservation at no additional charge (by
any scheduled airline licensed by DOT),
or other transportation accepted and used
by the passenger in the case of denied
boarding.

(e) Method of payment
Except as provided below, the airline must give each passenger who qualifies for involuntary denied boarding compensation a payment by cash or check for the amount specified above, on the day and at the place the involuntary denied boarding occurs. If

> the airline arranges alternate transportation for the passenger's convenience that departs before the payment can be made, the payment shall be sent to the passenger within 24 hours. The air carrier may offer free or discounted transportation in place of the cash payment. In that event. The carrier must disclose all material restrictions on the use of the free or discounted transportation before the passenger decides whether to accept the transportation in lieu of a cash or check payment. The passenger may insist on the cash/check payment or refuse all compensation and bring private legal action.

- (f) Passenger's options Acceptance of the compensation may relieve (name of air carrier) from any further liability to the passenger caused by its failure to honor the confirmed reservation. However, the passenger may decline the payment and seek to recover damages in a court of law or in some other manner.
- (3) Boarding priority
 - Passengers holding a confirmed reservation will always be boarded before any passenger not holding a confirmed reservation or not entitled to a firm reservation.
 - (b) Passengers holding a confirmed reservation who have fully paid a fare (including special fares, excursion fares, discounted fares-such as for children) approved by the U.S. Department of Transportation for publication and sale to the general public, will be boarded in the sequence in which they have presented themselves, properly documented for the flight and at the appropriate time and place, for check-in.
 - Exception: The following passengers cannot be left behind:
 - (i) LH crew members traveling with confirmed reservations.
 - (ii) LH employees on duty traveling with confirmed reservations.
 - (iii) Unaccompanied children (under 12 years of age).
 - (iv) Sick and handicapped passengers.
 - (v) Heads of states and other leading statesmen, official government delegations, diplomatic couriers (vii) Inaugural flight invitees

(vii) Hardship cases, as
 determined by the manager on
 duty

(4)

Carrier: Lufthansa – LH

Rule 89 Denied Boarding Compensation

Part I: Applicable only to flights or portions of flights originating in the EU and terminating in Canada

The rules set out in EU regulation no. 261/2004 are fully incorporated herein and shall supersede and prevail over any provisions of this tariff which may be inconsistent with those rules.

(A) Applicability

The following rules shall apply:

- (1) In respect of flights departing from an airport in the European Union (EU) and flights departing from an airport in a third country bound to an airport in the EU unless passenger received benefits or compensation and were given assistance in that third country;
- (2) On condition that passengers have a confirmed reservation on the flight concerned and presents himself/herself for check-in at the time indicated in advance and in writing or electronically; or; if no time is indicated; not later than 60 minutes before the published departure time;
- (3) Only to the passenger traveling with a valid ticket including tickets issued under a frequent flyer or other commercial programme with confirmed reservations and
 - (a) Presents himself at the appropriate place and has observed published minimum check-in times
 - (b) Has complied with Lufthansa's ticketing and reconfirmation procedures
 - (c) Is acceptable for transportation under the carrier's tariff and the flight for which the passenger holds confirmed reservations is unable to accommodate the passenger and departs without him/her
- (4) Where LH is the operating carrier of the flight exceptions:
 - The following passengers will not be entitled to compensation:
 - (a) Passengers travelling to EU who have received benefits or compensation in a third country
 - (b) Passengers travelling between two airports outside the EU unless the sector is part of a flight (same flight number) that originated in the EU
 - (c) Passengers without confirmed reservations
 - (d) Passengers who have not presented themselves for check-in on time
 - (e) Passengers on free or reduced fares not directly or indirectly available to the

public, e.g. ID and AD tickets

(5) The passenger is accommodated on the flight for which he/she holds confirmed reservations, but is seated in a compartment of the aircraft other than that reserved, provided that when the passenger is

that reserved, provided that when the passenger is accommodated in a class of service for which a lower fare is charged, the passenger will be

entitled to the appropriate refund.

(B) Passenger rights

Denied boarding Volunteers Volunteers have the right of mutually agreed benefits plus the right to choose between reimbursement and rerouting with the following options:

(a) Reimbursement within 7 days of coupons not used or

(b) Rerouting to final destination at the earliest opportunity under comparable transport conditions or

(c) Rerouting to final destination at a later date according to passenger's convenience but subject to availability of space. Volunteers are not entitled to care, such as phone calls, food, accommodation etc.

(2) Involuntary denied boarding In case of involuntary denied boarding the passengers are entitled to the following:

(a) Right to compensation according to paragraph(c) and

(b) Right to choose between reimbursement/rerouting with the same options as mentioned under (a)(1) above and

(c) Right to care including

- Meals and refreshments, reasonably related to the waiting time

- 2 telephone calls or telex, e-mails, fax

- If necessary, hotel accommodation plus transfer between airport and hotel

(3) Amount of compensation payable

(a) The amount of compensation depends on the distance of the scheduled flight or the alternative flight proposed. Compensation amounts in EUR: Flight km between and Amount in

0-1500 250 1500 - 3500 400 intra EU flights of more than 1500 400 greater than 3500 600

(b) If an alternative flight is offered and the new scheduled arrival time does not exceed 2

hours versus the originally planned, the compensation amounts shown under (1) above can be reduced by 50 percent:

- (c) In lieu of cash payment of the amounts mentioned in (b)(1) and (b)(2) The passenger may choose compensation in the form of a voucher valid for further travel on the services of Lufthansa, then the compensation amount will be 150 percent of the amount mentioned in (b)(1) and (b)(2). Following conditions shall apply to such vouchers:
 - conditions shall apply to such vouchers:
 Validity is 1 year from the date of issue
 If, after one year the voucher has not been
 - If, after one year the voucher has not been used, it will be refunded but only at the cash values as applicable in (b)(1) and (b)(2).
 - Lost vouchers will not be replaced
 - A ticket may only be issued in exchange for the voucher in the same name as that on the voucher
 - If the value of a desired ticket exceeds the value of the voucher, the passenger shall pay the applicable difference
 - If the value of the voucher exceeds the value of a desired ticket, the difference will not be refunded.
- (4) Cancellation of flights
 - (a) In case of cancellation of a flight the passengers will be entitled to the following:
 - (1) Right to compensation according to paragraph (c) and
 - (2) Right to choose between reimbursement/rerouting with the same options as mentioned under (a)(1) above and
 - (3) Right to care including
 - Meals and refreshments, reasonably related to the waiting time
 - 2 telephone calls or telex, e-mails, fax
 If necessary, hotel accommodation plus

transfer between airport and hotel

- (b) Amount of compensation payable
 - (1) The amount of compensation depends on the distance of the scheduled flight or the alternative flight proposed.

Compensation amounts in EUR:

Flight km between and Amount in EUR 0-1500 250

Tariff: LH1 - CTA No. 312 DOT No. 514

Carrier: Lufthansa – LH

1500 - 3500 400 intra EU flights of more than 1500 400 Greater than 3500 600

Greater than 3500 600

(2) If an alternative flight is offered and the new scheduled arrival time does not exceed 2 hours versus the originally planned, the compensation amounts shown under (1) above can be reduced by 50 percent:

Amount in Flight km between and 0-1500 125 1500-3500 200 Intra EU flights of More than 1500 200 Greater than 3500 300

- (3) In lieu of cash payment of the amounts mentioned in (b)(1) and (b)(2) the passenger may choose compensation in the form of a voucher valid for further travel on the services of Lufthansa, then the compensation amount will be 150 percent of the amount mentioned in (b)(1) and (b)(2). Following conditions shall apply to such vouchers:
 - Validity is 1 year from the date of issue
 If, after one year the voucher has not been used, it will be refunded but only at the cash values as applicable in (b)(1) and (b)(2).

- Lost vouchers will not be replaced

- A ticket may only be issued in exchange for the voucher in the same name as that on the voucher
- If the value of a desired ticket exceeds the value of the voucher, the passenger shall pay the applicable difference
- If the value of the voucher exceeds the value of a desired ticket, the difference will not be refunded.
- (C) Long delay This rule is only applicable when a flight is delayed at departure, not when a flight leaves on time and is subsequently delayed. A long delay is considered a flight that is delayed according to the following parameters:

Trips less than 1,500 km More than 2 hours

Trips between 1,500-3,500 km & all intra EU flights in excess of 1,500 km

More than 3 hours

Trips more than 3,500 km (non intra EU) More than 4 hours

In this case the passengers are entitled to the following

(1) Right to care provided this does not result in a

further delay of the flight including

- Meals and refreshments, reasonably related to the waiting time
- 2 telephone calls or telex, e-mails, fax If necessary, hotel accommodation plus transfer between airport and hotel; in case the flight is delayed until the next day hotel accommodation and transfer are mandatory.
- (2) If flight is delayed more than 5 hours right to be reimbursed within 7 days:

 - Outbound passenger: Cost of ticket
 Inbound passenger: Cost of non-used coupon
 Transit passenger: Cost of non-used coupon, (b)
 - (c) if the flight no longer serves any purpose; also cost of the tickets for parts of the journey already made and if relevant return flight to the first point of departure
 - (d) For package tour passengers the value of reimbursement will have to be assigned to unused flight coupon(s)
- (3) Downgrading of passengers
 - In case of involuntary downgrading to a lower class of service passengers will be entitled to the following reimbursement within 7 days
 - 30 percent of the ticket price for trips less than 1,500 km
 - 50 percent of the ticket price for trips between 1,500 and 3,500 km & all intra EU
 - flights in excess of 1,500 km
 (c) 75 percent of the ticket price for all other trips more than 3,500 km

Note:

In all cases the relevant distance is understood to be the sector on which the passenger is downgraded. The ticket price is understood to be the one way coupon value for the sector on which the passenger is downgraded.

- (D) Boarding priority
 - Passengers holding confirmed reservations will be boarded before:
 - Any passengers not holding confirmed reservations. (1)
 - Any who are not entitled to confirmed reservations.

Passengers holding confirmed reservations and a valid ticket for the flight in question will be boarded in the sequence in which they have presented themselves for check-in.

Exceptions:

The following passengers cannot be left behind:

- Lufthansa crew members travelling with confirmed reservations
- Lufthansa employees on duty travel holding confirmed reservations

Sick and/or handicapped passengers

Unaccompanied children (12 years and under)

Heads of state and other leading statesmen, official government delegations, diplomatic couriers

Hardship cases as determined by the manager on duty

Part II: Applicable only to flights or portions of flights originating Canada and terminating in the EU

The rules set out in the Canadian APPRs are fully incorporated herein and shall supersede and prevail over any provisions of this tariff which may be inconsistent with those rules.

Applicability

The following rules shall apply:
(1) In respect of flights departing from an airport in Canada and bound to an airport in the EU unless passenger received benefits or compensation and were given assistance in the European Union or a third country;

- (2) On condition that passengers have a confirmed reservation on the flight concerned and presents himself/herself for check-in at the time indicated in advance and in writing or electronically; or; if no time is indicated; not later than 60 minutes before the published departure time; only to the passenger traveling with a valid ticket
- including tickets issued under a frequent flyer or other (a) Presents himself at the appropriate place and has observed published minimum check-in times
 (b) Has complied with Lufthansa's ticketing and

- reconfirmation procedures
 Is acceptable for transportation under the carrier's tariff and the flight for which the passenger holds (c) confirmed reservations is unable to accommodate the passenger and departs without him/her
- (4) where LH is the operating carrier of the flight exceptions: The following passengers will not be entitled to compensation:

Passengers travelling to EU who have received (a) benefits or compensation in the EU or a third country

(b) Passengers travelling between two airports outside of Canada unless the sector is part of a flight (same flight number) that originated or transits from Canada to the EU

- Passengers without confirmed reservations Passengers who have not presented themselves for check-in on time
- Crew members, airline employees or passengers on free or reduced fares not directly or indirectly available to the public, e.g. ID and AD tickets
- Denied boarding Denied boarding is defined as when a passenger has a valid ticket for a flight, but is not allowed to occupy a seat on board the aircraft because the number of passengers who have checked in and are at the gate on time is greater than the

> number of available seats that can be occupied. Passengers presenting themselves for travel must also have confirmed reservations and valid travel documents. The following are the valid denied boarding scenarios:

The flight is intentionally oversold; There are fewer seats than originally anticipated;

Exceptions:

- When a passenger is denied for health, safety, or (a) security reasons;
- When a passenger has failed to follow carrier rules (b) or instructions;
- when a passenger does not have appropriate travel documents;
- When a passenger has failed to respect check-in and departure gate cut-off time limit. (d)
- The obligations discussed in this Rule 89 do not apply to refusal to transport as defined and governed by Rule 25.

There are three categories of denied boarding:

Within the carrier's control, such as overbooking or the switching out of an aircraft to one with fewer seats for

- commercial reasons.
 Within the carrier's control, but required for safety.
 Outside the carrier's control: Often, situations outside the carrier's control affect all passengers on the aircraft, which would not be considered denied boarding, but rather a delay or cancellation of the entire flight.
- (E) Volunteers Carrier personnel will ask for volunteers who will give up their reservation willingly to travel on a later flight, in exchange for compensation.

Compensation

- \$400 for arrival delays up to and including 4 hours after original scheduled arrival time. (a)
- \$800 for arrival delays over 4 hours after scheduled (b) arrival time.
- Involuntary denied boarding
 If there are not enough volunteers, other passengers may be denied boarding involuntarily in accordance with the below boarding priority. If the passenger is denied boarding involuntarily, the passenger is entitled to the services mentioned in (H), (I) or (J) below.
- Boarding priority
 The following passenger groups are subject to pre-acceptance to avoid involuntary denied boarding.

(1) (2) Dead head crews HON/SEN/Star Alliance Gold passengers

- Disabled passengers (WCHR, WCHS, WCHC)
 Disabled passengers with support person, service animal or
 emotional support animal, if any.
 Unaccompanied minors (UMNR)
 Families with infants (INF)
- (6)
- Families with children (CHD)

- (8) Passengers who were previously denied boarding on the same
- (H) Obligations in situations within the carrier's control

Alternative travel arrangements

LH will provide the passenger with a confirmed reservation on the next available flight operated by LH or that is operated by another carrier with which they have a commercial agreement. The new flight:

(i) May take any reasonable route out of the same

- airport to the passenger's destination; and

 (ii) Must depart within nine hours of the departure
 time on the passenger's original ticket.

 If LH cannot meet obligations listed in H(1)(a)
- (b) above, it must provide the passenger with a confirmed reservation on the next available flight that is operated by any carrier on any reasonable route out of the same airport to the passenger's destination.
- (2) Comparable conditions To the extent possible, LH will provide alternative travel arrangements comparable to the ones the passenger originally purchased in terms of:

(a) The class of service; (b) Added services the passenger purchased. Refund of additional services if not available or

- (3) transferable In the event that a passenger is rebooked into a lower class of service, a refund of the fare differential will be processed to the passenger's original form of payment, as governed by Rule 90. LH will also refund any additional services the passenger purchased if:
 - They do not receive those services on the alternative flight:
 - (b) They must pay for those services a second time.
- (4) Refund If the alternate travel arrangements an airline offers do not meet the passenger's needs, the passenger is entitled to a refund of the unused portion of the ticket. However, if the disruption has caused the passenger's travel to no longer serve a purpose and the passenger is no longer at the point of origin on their itinerary, LH will provide the passenger with a confirmed reservation back to the point of origin on the ticket and refund the full amount of the ticket.

(5) Form of refund Refund must be made to the person who purchased the ticket, in the same form of payment in which the ticket or additional service was purchased.

(6) Standards of treatment

- In the event that there is a layover in the original airport, in excess of one hour, LH will provide a meal voucher and means of communication.
- Overnight accommodation In the event the passenger will wait overnight for the new flight, LH will provide a voucher for hotel accommodation in the vicinity of the airport, if the

airport is not within a reasonable distance to the passenger's residence.

- (7) Compensation In all denied boarding cases within the carrier's control, except those required for safety, the passenger will be
 - compensated for the inconvenience.

 (a) The compensation is determined by time of arrival at
 - destination and is as follows:
 (i) \$900 if the passenger's arrival time at their destination on the original ticket is delayed by less than six hours:
 - by less than six hours:

 (ii) \$1800 if the arrival time is delayed by six hours or more, but less than nine hours and
 - hours or more, but less than nine hours and (iii) \$2400 if the arrival time is delayed by nine hours or more.
 - (b) When and how to pay The compensation is based on delay at arrival. LH must put in writing the compensation agreed to, prior to the flight departure and customer has to sign for compensation other than cash. Compensation is payable within 48 hours or as soon as operationally feasible. Compensation other than cash must be of greater value. If the delay at final destination is greater than expected, compensation has to be adjusted.
- (I) Obligations in situations within the carrier's control, but required for safety
 If a passenger is denied boarding for reasons within the carrier's control, but required for safety purposes, no compensation is due. All other accommodations such as rebooking and care referenced above will be provided to the passenger.
- (J) Obligations in situations outside the carrier's control
 If an airline denies boarding for reasons outside its control,
 it does not have to look for volunteers.
 (1) Alternative travel arrangements
 - (a) LH will provide the passenger with a confirmed reservation on the next available flight operated by LH or that is operated by another carrier with which they have a commercial agreement. The new flight:
 - (i) May take any reasonable route from the airport where the passenger is located to the passenger's destination; and(ii) Must depart within 48 hours of the end of the
 - (ii) Must depart within 48 hours of the end of the event that caused the airline to deny boarding to the passenger.
 - (b) However, if LH cannot accommodate the above, then LH will provide the passenger with a confirmed reservation on the next available flight operated by any other airline. The new flight:
 - any other airline. The new flight:
 (i) May take any reasonable route to the passenger's original destination, from the airport where the passenger is located or another airport that is within reasonable distance of that airport; and
 - distance of that airport; and

 (ii) If the new departure is from an airport other than one in which the passenger is located, the

carrier must provide transportation to that other airport. $% \left(1\right) =\left(1\right) \left(1\right) \left$

(2) Refunds Refunds in situations outside of the carrier's control will be governed by the provisions of Rule 90. Tariff: LH1 - CTA No. 312 DOT No. 514

Carrier: Lufthansa - LH

Rule 90 Refunds

(A) General

- (1) In case of refund, whether due to failure of carrier to provide the accommodation called for by the ticket, or to voluntary change of arrangements by the passenger, the conditions and amount of refund will be governed by carrier's tariffs.
- Except as otherwise provided in paragraph (F) of this rule, refund by carrier for an unused ticket or portion thereof or miscellaneous charges order will be made to the person named as the passenger in such ticket or miscellaneous charges order unless at the time of purchase the purchaser designates on the ticket or miscellaneous charges order another person to whom refund shall be made in which event refund will be made to persons so designated, and only upon delivery of the passenger coupon and all unused flight coupons of the ticket of miscellaneous charges order. A refund made in accordance with this procedure to a person representing him as the person named or designated in the ticket or miscellaneous charges order will be considered a valid refund and carrier will not be liable to the true passenger for another refund.

Exception 1: Refund in accordance with paragraph (E) below of tickets for transportation which have been issued against a credit card will be made only to the credit card account of the person to whom such credit card has been issued.

Exception 2:

- Carrier will refuse to refund on a ticket which has been presented to government officials of a country or to carrier as evidence of intention to depart therefrom, unless the passenger establishes to carrier's satisfaction that he has permission to remain in the country or that he will depart therefrom by another carrier or conveyance.
- (B) Currency All refunds will be subject to government laws, rules, regulations, or orders of the country in which the ticket WAS originally purchased and of the country in which the refund is being made. Refund will be made subject to the following provisions:
 (1) Voluntary refunds of tickets, miscellaneous

charges orders/electronic miscellaneous

document (EMD) or deposit receipts purchased in currency other than U.S. Dollars shall be made in currency used for such purpose, and in the country where such purchase WAS made. However, if the government laws, rules, regulations or orders of the country in which the ticket WAS originally purchased permit refunds outside that country, then such refund can be made outside that country.

- (2) Voluntary refunds of tickets, miscellaneous charges orders/electronic miscellaneous document (EMD) or deposit receipts purchased in U.S./Canadian dollars may be made in U.S. Dollars or local currency in any country provided such refund is not prohibited by local governmental exchange control regulations point of refund.
- (C) Special handling by carrier Carrier will make all or any individual refunds through its general accounting offices or regional sales or accounting offices and will require prior written applications for refunds to be prepared by passenger on special forms furnished by carrier.
- (D) Involuntary refunds See also Rule 80 (revised routings, failure to carry and missed connections) and Rule 87 (denied boarding compensation) For the purpose of this paragraph, the term "involuntary refund" shall mean any refund to a passenger who is prevented from using the carriage provided for in his ticket because of cancellation of flight, inability of carrier to provide previously confirmed space, substitution of a different type of equipment or different class of service by carrier, missed connections, postponement or delay of flight, omission of a scheduled stop, or removal or refusal to carry under conditions prescribed in Rule 25 (refusal to transport- limitations of carrier). Notwithstanding any provision or rule to the contrary, passengers shall not be entitled to a refund under this section if they have been denied boarding or had a flight cancelled pursuant to Rule 25 (a)(1)(a),(a)(1)(b),(a)(1)(c)(i),(a)(1)(c)(ii),(a)(1)(c)(iii), (a)(1)(d), (a)(1)(e), (a)(1)(f) or rule45(b)(1). Except as noted, involuntary refunds will be computed as follows:
 - (1) When no portion of the trip has been made, the amount of refund will be equal to the fare paid.
 - (2) When a portion of the trip has been made, the amount of refund will be:
 - (a) Either an amount equal to the one-way fare less the same rate of discount, if any, that WAS applied in computing the original one-way fare (or on round or circle trip tickets, one-half of the round trip fare) and charges

> applicable to the unused transportation from the point of termination to the destination or stopover point named on the ticket or to the point at which transportation is to be resumed, via:

> (i) The routing specified on the ticket, if the point of termination WAS on such routing; or

routing; or

(ii) The routing of any carrier operating between such points, if the point of termination WAS not on the routing specified on the ticket; in such case the amount of refund will be based on the lowest fare applicable between such points; or

(b) The difference between the fare paid and the fare for the transportation used, whichever is higher.

Exception:

when a passenger holding a ticket for carriage for a higher class of service between an origin and a destination is required by carrier to use a lower class of service for any portion of such carriage, the amount of refund will be as follows:

- (1) For one-way tickets: the difference between the fare for the higher class of service and the fare for the lower class of service between the points where the lower class service is used;
- (2) For round trip, circle trip or open-jaw tickets: The difference between 50 percent of the round trip fare for the higher class of service and 50 percent of the round trip fare for the lower class of service between the points where the lower class of service is used.

For the purpose of this exception fares are published in the following descending order of classes of service:

- (a) First class fares;
- (b) Business/intermediate
 class fares;
- (c) Economy class, tourist

Tariff: LH1 - CTA No. 312 DOT No. 514

Carrier: Lufthansa – LH

class or coach class
fares;

- (3) The service charge provided for in Rule 60 herein, will not be assessed and any communication expenses paid by the passenger in accordance with Rule 60 will be refunded, or if such expense at the time has not been collected by carrier, its collection will be waived.
- (E) Voluntary refunds
 For the purpose of this paragraph, the term "voluntary refund" shall mean any refund of a ticket or portion thereof other than an involuntary refund, as described in paragraph (D) of this rule. Voluntary refunds shall be computed as follows:

 Voluntary changes to the first flight coupon of a totally unused ticket (exchanges).

- (a) When a passenger requests a change to the carrier, flight, date, class of service and/or sector of the first flight coupon, a new ticket must be issued.
- (b) The new fare shall be calculated from origin to destination of the new journey based on the fares applicable at the time of commencement of the new transportation and the IATA rate of exchange respectively bankers selling rate of exchange (BSR) Applicable at the time of reassessment (current fares and IROE/BSR).

(c) All other changes to the first flight coupon are reissues and the provisions of reissues apply.

Note: Any applicable service charge and communication expenses (see Rule nos. 60 (reservations) and 65 (tickets) might still apply.

(2) Refunds for partly used tickets.

(a) Refunds will be assessed as follows:

- (i) The amount of the refund will be assessed in the currency of the country of commencement of transportation.
- (ii) The fare for the travel undertaken will be assessed using the fare(s) applicable at the time of commencement of transportation and the IATA rate of exchange respectively bankers selling rate (BSR) applicable at the time of the original transaction.
- (iii) (a) When original payment has been made in a currency other than the currency of the country of commencement of transportation, refunds in the same currency as originally tendered will be made at

the exchange rate used for original payment.

(b) Refunds other than outlined in subparagraph (iii) (a) will be made at the bank rate in effect on the date of refund.

Note: Any applicable service charge and communication expenses (see Rules nos. 60 (reservations) and 65 (tickets) might still apply.

- (3) When the refunding of any portion of a ticket would result in the use of such ticket between any points where the carriage of traffic is prohibited, the refund, if any, will be determined as if such ticket had been used to a point beyond which would not result in the violation of carrier's operating rights or privileges. The passenger will be refunded the difference between the fare paid from the point of origin to such farther point and the total fare paid, less any applicable charges.
- (4) A penalty for voluntary cancellation shall not apply and the total amount paid shall be refunded if such cancellation is made after an increase in the fare is made applicable between the time of the initial payment and the date of travel.
- (F) Lost ticket

The following provisions will govern refund of a lost ticket or unused portion thereof:

(1) When a lost ticket or portion thereof is not found, refund as stipulated will be made upon receipt of proof of loss satisfactory to carrier and after receipt of written request for refund from the passenger. Refund will only be made provided that the lost ticket or portion thereof has not been honored for transportation, or refunded, upon surrender by any person prior to the time the refund is made and further provided that the passenger agrees to indemnify and hold carrier harmless against any and all loss, damage, claim or expense, including without limitation, reasonable attorney fees, which carrier may suffer or incur by reason of the making of such refund and/or the subsequent presentation of said ticket(s) for transportation or refund of any other use whatsoever.

Exception: Carrier will not refund lost tickets less than six months after the expiration date of the lost ticket.

(2) The amount of refund for lost tickets shall be the difference between the total amount paid for the carriage, including any replacement ticket,

and the cost of the carriage actually used.

(3) The foregoing provisions shall also apply to lost miscellaneous charges order, deposit receipts and

excess baggage tickets.

(4) (Applicable only to documents originally issued in the U.S.A./Canada.) A service charge as indicated below will be imposed per passenger/document for handling such request for refund or replacement of a lost ticket stated in USD/CAD (or the equivalent local currency):

lost ticket

USD/ EUR CAD 100.00 135.00

```
Rule 99 Baggage Concept
Allowance
        Free checked baggage allowance
Free carry-on allowance (cabin baggage)
Additional free checked baggage allowance (sporting
        equipment)
        Additional free checked baggage allowance (status
        passengers)
                  Origin & destination: To/from/via North America
Origin & destination: World-wide (except
                  to/from/via North America)
       Special free checked baggage allowance (specific sectors or products in economy class)
Specific baggage allowance (specific passengers/specific reasons)
(5)
                  Carry-on baggage using additional seats (EXST means extra seat and CBBG means carry-on baggage)
                  Incapacitated passengers
Combined first/business or economy class travel
         (c)
                  Animals (AVIH means animal in hold)
Animals (PETC means pet in cabin)
Musical instruments (heavy)/large)
         (d)
        (e)
(f)
        (g) Specific LH fare products
Specific regulations for sporting equipment
Charges
       Charges for LH piece concept (PC)
Charges for LH FBAG (within Europe)
Charges for OAL weight concept (WC) (OAL means any airline other than LH)
Charges for sporting equipment
Charges for carry-on baggage
        Charges for animals
(a) Animals (AVIH)
(b) Animals (PETC)
       Charges for musical instruments (heavy/large)
      Selection of currency for charges
Baggage selection criteria
        Origin & destination:
Origin & destination:
                                                to/from the U.S.
                                               to/from Canada
       Origin & destination:
                                               any other destination
General baggage conditions
(1) Free baggage allowance (FBA)
        Excess baggage
```

Unchecked baggage (carry-on baggage) allowance

Any of the allowances listed below will only apply in case LH determines the baggage allowance and charges as per the valid industry rules. In case another airline determines the applicable baggage

Tariff: LH1 - CTA No. 312 DOT No. 514

Carrier: Lufthansa - LH

Checked baggage

(2)

Note:

and charges, such allowances and charges may differ from those of Lufthansa.

(1) Free checked baggage allowance Intercontinental (PT 1)

Intercontinental (PI .	L)		Premium		
Max number of free pieces (PT 3)	First Class 3	Business Class 2	Economy Class 2	Economy Class (PT 2) 1	
Max weight of each free piece (PT3)	32 kg	32 kg	23 kg	23 kg	
Max dimension of each free	158 CM	158 CM	158 CM	158	
Within Europe (PT 4)					
		Economy			
	Business Class (BUZ/ BXX)	Flex Class (flx)	Economy Class (cls)	Economy Light (LGT)	
Max number of free	2	1	1	0	
pieces (pt 3) Max weight of each free piece (pt 3)	32 kg	23 kg	23 kg		
Max dimension of	158 CM	158 CM	158 CM		
each free piece (pt 1) Including European feeder traffic for intercontinental flights					

(pt 2) For specific exceptions see (5) below

(pt 2) For specific exceptions see (5) below
(pt 3) Not applicable to infants (INF is a passenger less
 than the age of two who does not occupy a
 seat). The free checked baggage allowance for an INF
 is one piece with a max weight of 23 kg (Applicable
 to first, business, premium economy and economy class
 (except for economy light (LGT) tariff within Europe)
 plus one additional collapsible buggy or carrying
 basket or car seat. In case of INF turning 2 years
 EN-route, a seat must be booked and the applicable
 children fare has to be applied.

(pt 4) AD, AL, AT, BA, BE, BG, BY, CH, CY, CZ, DE, DK, EE,
 ES, FI, FO, FR, GB, GE, GI, GR, HU, HR, IE, IS, IT,
 LI, LT, LU, LV, MA, MC, MD, ME, MK, MT, NL, NO, PL,
 PT, RO, RS, RU, SE, SI, SK,
 SM,TN, TR, UA, VA

Note 1: Baggage weight exceeding 32 kg per piece as per

Baggage weight exceeding 32 kg per piece as per the limitations above, the baggage must be checked as air cargo at the respective air cargo charges. In total 100 kg per passenger and per flight allowed. Total excess baggage of more than 100 kg per passenger and per piece exceeds 110 x 120 x Note 1:

kg per passenger and per flight or when size per piece exceeds 110 X 120 X 75 CM possible upon request only. Normal excess baggage charges applicable. Pax with reduced mobility:

In case the bag allowance is 1 piece, disabled passengers or passengers with reduced mobility may be granted up to 2 pieces free of charge, provided the total Note 2:

baggage weight does not exceed their original allowance in kilograms, and the passenger can show this special need credibly, e.g. By a medical certificate.

- Note 3: Objects which are not suitable for carriage as checked baggage (e.g. delicate musical instruments) will only be accepted for transportation in the passenger cabin of the aircraft if advance notice is given to the carrier and the carrier agrees to carry the object.

 Passengers should contact the carrier or review its website for more information about which objects are not suitable for carriage as checked baggage and will only be accepted for transportation in the passenger cabin of the aircraft upon prior agreement with the carrier.
- (2) Free carry-on allowance (cabin baggage)
 In addition to the checked baggage allowance each
 passenger may carry without additional charges
 carry-on baggage suitable for placement in the closed
 overhead rack or under the passenger's seat.
 Duty free purchases are part of the following
 allowances.

	First Class	Business	Premium Economy	
Max number of carry-on pieces	2(pt 1) 1(pt 3)	2(pt 1) 1(pt 3)	(pt 2) 1(pt 2)	(pt 2) 1
Max weight of each carry-on piece	8 kg	8 kg	8 kg	8 kg
Max dimensions of each carry-on piece Max dimensions of foldable garment bag	55 X 40 X 23 CM 57 X 54 X 15 CM	55 X 40 X 23 CM 57 X 54 X 15 CM	55 X 40 X 23 CM 57 X 54 X 15 CM	55 X 40 X 23 CM 57 X 54 X 15 CM

- pt 1 May consist of two carry-on pieces such as e.g.:

 Brief case, board case, travel bag, attaché case or one
 carry-on piece and one foldable garment bag (applies on
 international flights only)
- pt 2 May consist of one carry-on piece such as e.g.:
 Briefcase, board case, travel bag, attaché case or one
 foldable garment bag. Limitation also applicable to HON,
 SEN, FTL or other status customers
- pt 3 May consist of one carry-on piece such as e.g.:
 Briefcase, board case, travel bag, attaché case or one
 foldable garment bag (applies to Lufthansa regional partners
 flights)
- Note 1: Limitations with respect to the max number of carry-on pieces on LH may apply, if required by government restrictions (such as to/from the United States, Italy or India) or on LH regional aircraft

 Note 2: In addition, each passenger may carry:
 1 personal item (such as 1 ladies' handbag or 1 laptop bag or 1 shoulder-strapped bag).
 The allowed may size of such an item is 40 x 30 x
- Note 2: In addition, each passenger may carry:
 1 personal item (such as 1 ladies' handbag or 1
 laptop bag or 1 shoulder-strapped bag).
 The allowed max size of such an item is 40 x 30 x
 10 CM and, in addition, if applicable (for INF and CHD
 only) 1 baby basket, or 1 fully collapsible baby
 stroller/push chair, or 1 car seat (pt 1). For

handicapped passengers, the following items will be included if they are needed during the

be included in the partial be carried in belly free of charge if the space on board is limited pt 2 - Items will be carried in belly only and must be requested in advance

(3) Additional free checked baggage allowance (sporting equipment) ⊏irst Rusiness Premium Economy

Destination	Class	Class	Economy Class	Class
To/from/via North America (excluding Canada) (pt 1)	NIL	NIL	NIL	NIL
Any other	Plus 1	Plus 1	Plus 1	Plus 1
origin &	ski or	ski or	ski or	ski or
destination	snow	snow	snow	snow
(pt 2)	board	board	board	board
			equipment	
	(pt 3)	(pt 3)	(pt 3)	(pt 3/4)

pt 1 - North America: United States of America,
 Mexico, Belize, Costa Rica, Guatemala, Honduras,
 Nicaragua, El Salvador, Panama

pt 2 - Except to/from/via North America (excluding Canada)

pt 3 - Definitions see (7b) below (maximum weight of
 additional ski or snow board equipment as per the
 respective compartment ticketed)

pt 4 - Not applicable to economy light (LGT) tariff within new
 Furnment fares

European fares.

(4) Additional free checked baggage allowance (status

	engers)				_
(a)	Origin & de				America (pt 1)
	Status	First	Business		Economy
		class	Class	Economy	Class
		-	-	Class	(pt 3)
	HON	plus	plus	plus	plus
		1 PC	1 PC	1 PC	1 PC
	SEN	plus	plus	plus	plus
		1 PC	1 PC	1 PC	1_PC
	FTL	NIL	NIL	NIL	plus
		-	-	-	1 _{PC}
	Star	plus	plus	plus	plus
	Alliance	1 PC	1 PC	1 PC	1 PC
	Gold card				
	Swiss golf	plus 1	plus 1	plus 1	plus 1
	Traveller	golf	golf	golf	golf
(l-)	member	(pt 2)	(pt 2)	(pt 2)	(pt 2)
(b)	Origin & de	stination:		de (except	
			to/trom/\	/ia North /	America (pt 1)

Business Premium Economy Status First

	class	class	Economy	Class
HON	plus 1 PC plus 1	plus 1 PC plus 1	Class plus 1 PC plus 1	(pt 3) plus 1 PC plus 1
SEN	golf (pt 2) plus 1 PC	golf (pt 2) plus 1 PC	golf (pt 2) plus 1 PC	golf (pt 2) plus 1 PC
	plus 1 golf (pt 2)	plus 1 golf (pt 2)	plus 1 golf (pt 2)	plus 1 golf (pt 2)
FTL	NIL	NIL	NIL	plus
Star Alliance Gold card	plus 1 PC plus 1 PC	plus 1 PC plus 1 PC	plus 1 PC plus 1 PC	1 PC plus 1 PC plus 1 PC
Swiss golf Traveller member Maximum wei	plus 1 golf (pt 2) ght of add	plus 1 golf (pt 2) itional 1 F	plus 1 golf (pt 2) PC/1 golf a	2) golf(pt2) plus 1 golf (pt 2) as per

- Note 1: the respective compartment ticketed
- pt 1 North America: United States of America, Canada,
 Mexico, Belize, Costa Rica, Guatemala,
 Honduras, Nicaragua, El Salvador, Panama
 pt 2 Definitions see (7b) below
 pt 3 Not applicable to economy light (LGT) tariff within
- new European fares
- (5) Special free checked baggage allowance (specific sectors or products in economy class)
 In cases where LH is the selected carrier determining the baggage allowance and charges as per the current industry selection criteria, LH economy class passenger(*) will be granted different free baggage allowances with respect to the free number of nieces and partly with pieces and partly with respect to the max weight per piece on selected sectors or for specific fare products(**):

to/from Japan (pt 5) to/from West-/Central Africa to U.S.A, Canada and Mexico (pt 1) (pt 5) from South Africa to U.S.A, Canada and Mexico (pt 5/7)	Max	Max	Max
	Number	Weight	Dimension
	of	per	per
	piece	piece	piece
	2	23 kg	158 CM
	2	23 kg	158 CM
Journey origin in the USA,	Max	Max	Max
	Number	Weight	Dimension
	of	per	per
	piece	piece	piece
	2	23 kg	158 CM

```
Carrier: Lufthansa - LH
               Canada and journey
               destination
               in South Africa (pt 3)
Between the U.S.A.,
               and Afghanistan,
               Rahrain, , Iran,
Iraq, , Kuwait,
, Oman, Pakistan,
Qatar, Saudi Arabia, Syria,
               Turkey, U.A.E., Yemen (pt. 5)
                                                                                                                 2
                 Between the Canada,
                                                                                                                                         23 kg
                                                                                                                                                                       158 CM
                Mexico and Afghanistan,
                Bahrain, Egypt, Iran,
Iraq, Jordan, Kuwait,
                 Lebanon, Oman, Pakistan,
                Qatar, Saudi Arabia, Syria,
Turkey, U.A.E., Yemen
(pt. 5)
               Journey origin in the U.S.A.
                                                                                                           2
                                                                                                                                   23 kg
                                                                                                                                                                 158 CM
               and journey destination
               in India (pt 2)
Journey origin in Canada and
destination in India,
Bangladesh, Bhutan, Nepal,
Maldives, Sri Lanka,
                                                                                                                                    23 kg
                                                                                                                                                                 158 CM
               (pt 3)
               From Canada to Algeria
For tvl BTN 01Jun19 and
                                                                                                           2
                                                                                                                                   23 kg
                                                                                                                                                                 158 CM
               150ct19 (pt 5)
                Journey origin in India and
                                                                                                           2
                                                                                                                                    23 kg
                                                                                                                                                                 158 CM
               journey destination in
U.S.A., Canada (pt 3)

(*) Not applicable to infants (INF)

(**) In case of open jaws or multi-stop routings the special free checked baggage allowance may be granted at all or on all segments of the journey.

pt 1 - Angola, Benin, Burkina Faso, Burundi, Cameroon, Cape Verde, central Africa Republic, Chad, Congo (Brazzaville), Congo Kinshasa), Cote d'Ivoire, Djibouti, Eritrea, Ethiopia, Equatorial Guinea, Gabon, Gambia, Ghana, Guinea, Guinea Bissau, Kenya, Liberia, Mali, Mauritania, Niger, Nigeria, Rwanda, Sao Tome, Senegal, Sierra Leone, Somalia, South Sudan, Sudan, Togo, Tanzania, Uganda pt 2 - Only applicable from/to Lufthansa destinations in the U.S. (Seattle, San Francisco, Los Angeles, Denver, Chicago, Atlanta, Houston, Dallas, Charlotte, New York, Washington, Boston,
               U.S.A., Canada (pt 3)
Charlotte, New York, Washington, Boston,
Philadelphia, Detroit, Miami, Orlando Tampa and San
Jose) and only in case the routing is via Europe.
Applicable for the entire journey irrespective of
possible stop-over EN route.

pt 3 - Only applicable in case the routing is via Europe.
Applicable for the entire journey irrespective of
possible stop-over EN-route
```

Tariff: LH1 - CTA No. 312 DOT No. 514

- pt 4 Not applicable in case of stop-over (i.e. In case you pick up your luggage at an intermediate point), however it is applicable from/to the U.S. Or Canada irrespective of possible stop-over EN-route.
- pt 5 Applicable for the entire journey irrespective of possible stop-over EN-route.
- pt 6 Applicable for the entire journey irrespective of possible stop-over EN-route but not applicable to destination in North/Central America.
- pt 7 Applicable to both premium economy and economy class
 pt 8 Botswana, Comoros, Lesotho, Madagascar, Malawi,
 Mauritius, Mayotte, Mozambique, Namibia, Reunion,
 Seychelles, South Africa, Swaziland, Zambia,
 Zimbabwe.
- (6) Specific baggage allowance (specific passengers/specific reasons)
 - (a) Carry-on baggage (CBBG) using additional seats or extra seats (EXST)
 Upon requested and advance arrangements, a passenger will be permitted the exclusive use of two adjacent seats subject to booking class and seat availability
 CBBG not allowed in first cabin has to be booked in the same booking class and same brand (new European fares) as the passenger
 Not eligible for rebated fares (such as CHD/INF or others)
 Taxes, refund and change fees shall not be collected for the additional seat (YQ and YR will be charged)
 The total FBA is a combination of the passengers ticket and the extra ticket for CBBG/EXST
 CBBG: the maximum weight shall be 75 kg per seat.
 - (b) Incapacitated passengers
 Incapacitated passengers may carry two wheelchairs
 or other mobility devices they are dependent on
 free of charge
 - (c) Combined first/business or premium economy/economy class travel
 In cases where LH is the selected carrier determining the baggage allowances and charges as per the current industry selection criteria and the passenger has a mixed class itinerary (mixed F/C/Y equals "cross compartment"), the FBA on each portion of the itinerary shall be the one applicable to the class of service for which the fare is paid.
 (d) Animals (AVIH)
 - (d) Animals (AVIH)
 AVIH generally not included in the free baggage allowance (FBA)
 Only the following species will be accepted as AVIH: cats, dogs, hares, rabbits.
 The animal shall be carried in a container which meets the specifications of the "IATA live animals regulations"
 The general weight limitation of max 32 kg per

> piece does not apply for AVIH (exception to the Max dimensions (CM) Container Size 60 x 45 x 40 125 x 75 x 85 Medium Large

Animals (PETC) PETC (pet and container) generally not included in the FBA Max one container per passenger allowed Only cats or dogs permitted as PETC Dimensions (CM) Max weight (kg)

(pt 1)8 55 X 40 X 23

pt 1 - Consisting of both container and animal Musical instruments Heavy/large musical instruments generally not included in the FBA Such instruments may - upon confirmation by LH be carried on a LH operated flight though the max weight per instrument exceeds the max limitation of 32 kg per piece (exception to the rule) Such heavy/large instruments could be any kind of bass (such as double bass, violone, viola da gamba) or heavy/large drums (Kettledrum/timbal or cimilar) similar)

Dimensions (CM) Max weight (kg)

(pt 1)

52 Length max 200 Width max 75

(pt 1) Consisting of both container and musical instrument

- Specific LH fare products LH may grant specific free baggage allowances for (a) specific customer segments or fare products which are not communicated to the general public.

 In such cases, a different FBA may be stipulated in the respective ticket or passenger's receipt with the respective weight attached to the prevailing conditions. Such FBA is binding even if deviation from the normal regulations.
- Specific regulations for sporting equipment
 Lufthansa offers special excess baggage charges for
 sports baggage (pt 1). These changes will be applied per
 baggage travel unit (BTU equals sector from baggage
 drop off until next baggage collection). In general,
 sporting equipment is treated like any other baggage.
 Thus, sporting equipment is included in the free
 baggage allowance (FBA) if the respective limitations
 (with respect to number and weight) are not exceeded.
 Step-by-step approach to determine the applicable sport Step-by-step approach to determine the applicable sport baggage allowances:

Is the sporting equipment contained in the list below included in the individual FBA with respect to number and weight?

The sporting equipment is transported free of charge within the respective FBA Check for (b) Yes

No

(b) Is the specific sporting equipment within the max. Weight limitation of 32 kg per piece and contained in the list for sports baggage?

Nr	Type of Sporting Equipment	Definition	Pre-RSVN Req'd? Max #bags PC./ctns
3	Bicycle	1 regular bike (No motor/no e-bike) or 1 special children's trolley to use with a bike or 1 one-	Yes/1
7	normal Fishing equip- ment normal	wheel bike 1 tackle box or 1 Haversak or 1 angle's basket,	Yes/2
8	Golf equip-	angle's basket, 1 rod, 1 bag or 1 box 1 golf bag containing one set of golf clubs, golf balls and tees, 1 pair of	Yes/1
9	normal Hang gliding equip. bulk	golf shoes 1 set of hand gliding equipment Packed in 1	Yes/1
10	Hockey equipment	container 1 hockey bag, hockey sticks, 1 pair of ice skates, 1 set of body protection (knee, arms, etc.) 1 helmet	Yes/2
nr	Type of Sporting Equipment	Definition	Pre-rsvn Req'd? Max #bags PC./ctns
19	Scuba equipment normal	1 diving mask, snorkel, fins, wet suit, bcd jacket regulator, 1 empty tankbottle, (1 lamp switched off, energy source separately packed, removed battery protected against short circuit)	Yes/2
Nr	Type of Sporting Equipment	Definition	Pre-rsvn Req'd? Max #bags PC./ctns
23	Sporting /hunting weapons	sporting/hunting guns, pistols, rifles (packed in a	Yes/2

```
bag) plus ammunition max 5 kg.
               plus
              ammunition
                                                (according to IATA
              normal
                                               DGR regulations
                                                even if packed in
                                               separate bag)
1 tandem bike with
               Tandem
                                                                                         Yes/1
                                               max 2 seats (no
motor/no e-bike)
              bike bulk
                                               1 pair of ski or
              Winter
                                                                                         Yes/2
              sport equipment
                                               One snowboard
                                                1 pair of ski/
                                               snowboarding
                                               1 pair of ski poles
1 helmet
                                                                                           1
                                               Boards up to 2m
               Boards
                                                                                         Yes/1
               small
                                                length
               normal
              Boards
                                               Boards above 2m
                                                                                         Yes/1
                                               Length up to 3.15m
Length
              Long bulk
                         Respective charges to be applied - Refer to charges for sporting equipment.
                          Check for (c)
              No
                 Any sporting equipment not contained in the list is treated as normal excess baggage with
         (c)
                  the respective charges of normal excess
baggage (pt 3).
pt 1 - Where applicable, country-specific
surcharges for sports baggage and excess baggage will be levied.

pt 2 - For journeys originating in Indonesia rates will be charged in IDR, please refer to www.iflybags.com for IDR rates.

pt 3 - Or as cargo with applicable cargo charges in cargo wight exceeds 22 kg por piece.
            in case weight exceeds 32 kg per piece
Sporting equipment shall not contain
normal luggage items, otherwise, it will
be treated as regular excess baggage and
charged with the applicable charges
Firearms and ammunition for hunting and
Note 1:
Note 2:
                  sporting purposes may be accepted as checked baggage only.
Carriage of ammunition is subject to
                   ICAO and IATA regulations. Requirements
                   for dangerous goods transportation must
                  be adhered to. Due to local security procedures, an additional airport
                  handling fee for weapons will always be
                  charged
                  locally at departures in JNB/CPT: 50
EUR , Italy: 60 EUR , Spain: 60 EUR ,
Turkey: 30 EUR
Charges
(1) Charges for LH pieces concept (PC)
Note: Any of the charges listed below will only apply in
case LH determines the baggage allowance
```

Tariff: LH1 - CTA No. 312 DOT No. 514

Carrier: Lufthansa - LH

> and charges as per the valid industry rules. The below listed charges will be applied per baggage travel unit (BTU equals sector from baggage drop-off until next baggage collection). In case another airline determines the applicable baggage and charges, such charges may differ from those of Lufthansa. Lufthansa offers flat charges for checked baggage being within the free baggage allowance (with respect to pieces) but possibly exceeding the limits in respect of weight and/or dimensions

Excess baggage charges piece concept per piece

Definitions:

Standard weight: Economy/Premium Economy Class: 23kg (50LB)
Business/First Class: 32kg (70LB)

Standard size:

Second piece:

158cm (62in) (LXWXH)

Maximum 23kg (50LB) and 158cm (62in)

Economy/Premium Economy Class: Maximum 23kg Extra piece:

(50LB) and 158 CM. (62in)

Heavy: 24-32kg (51-70LB) Over 158cm (62in) Oversized:

Within Germany LH flights

Purchaše via Lufthansa.com

CHF EUR USD CAD 22 First piece eco light: 20 16

Within Germany

LH flights purchase via GDS

First piece CHF EUR USD CAD 29 Eco light: 25 20 21

Within Germany

LH flights purchased at airport counter or at the check-in

CHE **EUR** USD CAD First piece eco light: 60 50 60 75 80 70 80 105 Extra piece: Heavy: 40 46 46 60 Oversized: 40 60

Within Germany

LH flights purchase at gate

CHF EUR USD CAD First piece 60 55 60 80

Within-Europe and within third countries LH flts purchase via Lufthansa, com and LH service centers

CAD FUR USD CHF First piece eco light: 30 25 27 37

Within-Europe (including Morocco,

> Tunisia and Turkey) and within third countries LH flights purchase via GDS

CHF EUR USD CAD First piece eco light: 35 30 32 44

Within Europe and Within third countries LH flights purchase at airport tickets counter or at the check-in

CHF EUR USD CAD 75 First piece eco light: 60 59 60 92 57 92 80 120 Extra piece: Heavy: 57 50 75 Oversized:

Within Europe and Within third countries LH flights Purchase at gate

CHF EUR USD CAD First piece eco light: 60 55 60 80

Between Europe and JO,TM,LB,EG,IQ,IL,IR,SY LH flights purchase at airport ticket counter or at the check-in

For short intercontinental flights (i.e. Between Europe, JO,TM,LB,EG,IQ,IL,IR,SY AND AE,BH,BJ,BF,CM,CU,CF,TD,CI, DJ,ER,ET,GM,GH,GN,GW,KW,LR,LY,ML,MR,NE,NG,PS,OM,QA,RU, SA,SN,SL,SS,SD,TG,YE,AG,BS,BB,DM,DO,GD,HT,JM,KN,LC,VC) LH flights purchase at airport ticket counter or at the check-in,

FUR USD CAD 172 225 172 150 Extra piece: 115 Heavy: 115 100 150 Oversized: 115 100 115 150

Between Europe and CA/US LH flights purchase via Lufthansa.com, LH service and GDS

CHF EUR USD CAD First piece eco light 70 60 70 70

Between Europe, JO, TM, LB, EG, IQ, IL, IR, SY, and East Coast Canada/East Coast USA LH flights purchase at airport ticket counter or at check-in

CAD CHF **EUR** First piece eco light Second piece: 70 70 70 60 90 100 100 100 200 230 300 Extra piece: 230 138 Heavy: 138 120 180 Oversized: 138 138 180

Tariff: LH1 - CTA No. 312 DOT No. 514

Carrier: Lufthansa – LH

For medium intercontinental flights (i.e. Between Europe, JO, TM, LB, EG, IQ, IL, IR, SY AND AF, AO, BD, BI, CG, CD, GQ, GA, GL, IN, KZ, MV, PK, RW, SC, SO, UL, TJ, TZ, UG, UZ, ZM) LH flights purchase at airport ticket counter or at check-in)

	CHF	EUR	USD	CAD
Extra piece:	230	200	230	300
Heavy:	138	120	138	180
Oversized	138	120	138	180

Between Europe, JO, TM, LB, EG, IQ, IL, IR, SY and West Coast Canada/West Coast USA/MX or between CA/US/MX and all other destinations. LH flights purchase at airport ticket counter or at the check-in.

	CHF	EUK	บรม	CAL
First piece eco light	70	60	70	70
Second piece:	100	90	100	100
Extra piece:	287	250	287	375
Heavy:	173	150	173	225
Oversized:	173	150	173	225

For long intercontinental flights (between Europe, JO, TM, LB, EG, IQ, IL, IR, SY AND AI, AS, AR, AW, AU, BZ, BM, BT, BO, BQ, SAB, BW, BR, BN, KH, KY, CL, CN, CX, CC, CO, KM, CK, CR, CU, CW, EC, SV, FK, FJ, GF, PF, GP, GU, GT, GY, HN, HK, CN, ID, KI, KR, LA, LS, MO, MG, MW, MY, MP, MH, MQ, MR, MU, YT, FM, MN, MS, MZ, MM, NA, NR, NP, NC, NZ, NI, NU, NF, PW, PA, PG, PY, PE, PH, PR, RE, WS, ST, SG, SX, SB, ZA, SH, PM, SR, SZ, TW, TH, TL, TO, TT, TC, TV, US, UY, VU, VE, VN, VI, WF, ZW) or between any other destinations.

LH flights purchase at airport ticket counter or at the check-in.

	CHF	EUR	USD	CAD
Extra piece:	287	250	287	375
Heavy:	173	150	173	225
Oversized:	173	150	173	225

For travel to/from Japan LH flights purchase at airport ticket counter or at the ${\sf check-in}$

	CHF	EUR	USD	CAD
Extra piece:	180	100	200	200
Heavy:	120	100	150	150
Oversized:	240	200	300	300

- (2) Not used
- (3) Not used
- (4) Charges for sporting equipment
 Category normal on LH flights for travel:

 CHF/USD EUR CAD
 Within Germany 80 70 105
 Within Europe 92 80 120
 (incl. MA,TR,
 TN) or within
 third countries:

Between Europe and JO,TM,LB,	115	100	150
EG,IQ,ÏL,IR,SY: Between Europe JO,TM,LB,EG,IQ,	172	150	225
IL,IR,SY and short intercontinental: Between Europe, JO,TM,LB,EG,IQ, IL,IR,SY and medium intercontinental or	230	200	300
East Coast Canada and USA: Between Europe, JO,TM,LB,EG,IQ, IR,SY and long intercontinental or West Coast Canada and USA or any other	287	250	375
destinations: Category bulk on LH fligh CHF Within Germany Within Europe (incl. MA,TR,	ts for /USD 126 149	EUR	1 CAD 165 195
TN) or within third countries: Between Europe and JO,TM,LB,EG,	201	175	262
IQ,IL,IR,SY: Between Europe JO,TM,LB,EG,IQ,	287	250	375
IL,IR,SY and short intercontinental Between Europe, JO, TM,LB,EG,IQ,IL,IR, SY and medium intercontinental or east	368	320	480
coast Canada or east coast USA: Between Europe, JO, TM,LB,EG,IQ,IL,IR,SY and long intercontinental or West Coast Canada or West Coast USA or any oth destinations:	460 er	400	600

- (5) Charges for carry-on baggage No specific charges for carry-on baggage available since no additional carry-on baggage is permitted.
- (6) Charges for animals Animals (AVIH)

Note:

- AVIH medium: Containers up to a maximum size of 60x45x40 CM

Containers up to a maximum size of 125x75x80 CM - Avi large:

Flights operated NY LH cityline: Only AVIH medium

- Flights operated NY LH cityline: Only AVIH medium allowed, larger sizes cannot loaded AVIH medium (point-to-point journeys):

 (a) Domestic: CHF/USD 92, EUR 80, CAD 120

 (b) Within Europe or within third countries: CHF/USD 115, EUR 100, CAD 150

 (c) Between Europe and JO,TM,LB,EG,IQ,IL,IR,SY: CHF/USD 149, EUR 130, CAD 195

 (d) Between Europe,JO,TM,LB,EG,IQ,IL,IR,SY short intercontinental: CHF/USD 172, EUR 150, CAD 225

- intercontinental: CHF/USD 172, EUR 150, CAD 225 Between Europe, JO,TM,LB,EG,IQ,IL,IR,SY and medium intercontinental or East Coast Canada or East Coast USA: (e)
- Thtercontinental or East Coast Canada or East Coast USA: CHF/USD 195, EUR 170, CAD 255
 Between Europe, JO,TM,LB,EG,IQ,IL,IR,SY and long intercontinental or West Coast Canada or West USA or any other destinations: CHF/USD 218, EUR 190, CAD 285
 AVIH medium (journeys via FRA, MUC, VIE, ZRH, GVA): Domestic: CHF/USD 265, EUR 230, CAD 345
 Within Europe or Within third countries: CHF/USD 250 CAD 375

(a)

(b) ÉÚR 250, CAD 375 288.

(c) Between Europe and JO,TM,LB,EG,IQ,IL,IR,SY:

- CHF/USD 322, EUR 280, CAD 420
 Between Europe, JO, TM, LB, EG, IQ, IL, IR, SY short intercontinental: CHF/USD 345, EUR 300, CAD 450
- Between Europe, JO,TM,LB,EG,IQ,IL,IR,SY and medium intercontinental or East Coast Canada or East Coast USA: CHF/USD 368, EUR 320, CAD 480
 Between Europe, JO,TM,LB,EG,IQ,IL,IR,SY and long intercontinental or West Coast Canada or West USA or
- any other destinations: CHF/USD 391, EUR 340, CAD 510 arge (point-to-point journeys): (a) Domestic: CHF/USD AVIH large (point-to-point journeys): 184. 160, CAD 240 FUR
 - Within Europe or within third countries: CHF/USD 230, (b) EUR 200, CAD 300
 - (c) Between Europe and JO, TM, LB, EG, IQ, IL, IR, SY CHF/USD 299, EUR 260, CAD 390
 - Between Europe, JO, TM, LB, EG, IQ, IL, IR, SY and short intercontinental: CHF/USD 345, EUR 300, CAD 450 Between Europe, JO, TM, LB, EG, IQ, IL, IR, SY and medium (d)
 - (e) intercontinental or East Coast Canada or East Coast USA: CHF/USD 391, EUR 340, CAD 510
 - (f) Between Europe, JO, TM, LB, EG, IQ, IL, IR, SY and long intercontinental or West Coast Canada or West Coast USA or any other destinations: CHF/USD 437, EUR 380, CAD 570 AVIH large (journeys via FRA, MUC, VIE, ZRH, GVA):

 (a) Domestic: CHF/USD 357, EUR 310, CAD 465

 (b) Within Europe or within third countries: CHF/USD 403,

- EUR 350, CAD 525
- Between Europe and JO, TM, LB, EG, IQ, IL, IR, SY CHF/USD 472, (c) EUR 410, CAD 615
- Between Europe, JO, TM, LB, EG, IQ, IL, IR, SY and short intercontinental: CHF/USD 519, EUR 450, CAD 675 Between Europe, JO, TM, LB, EG, IQ, IL, IR, SY and medium (d)
- intercontinental or East Coast Canada or East Coast USA: CHF/USD 564, EUR 490, CAD 735
 Between Europe, JO, TM, LB, EG, IQ, IL, IR, SY and long
- intercontinental or West Coast Canada or West Coast USA

or any other destinations: CHF/USD 610, EUR 530, CAD 795Animals (PETC)

(a) Domestic: CHF/USD 57, EUR 50, CAD 75

- (b) Within Europe or within third countries: CHF/USD 69, EUR 60, CAD 90
- (c) Between Europe and JO,TM,LB,EG,IQ,LB,IR,SY: CHF/USD 92, EUR 80, CAD 120
- (d) Between Europe, JO, TM, LB, EG, IQ, IL, IR, SY and short intercontinental: CHF/USD 103, EUR 90, CAD 135
 (e) Between Europe, JO, TM, LB, EG, IQ, IL, IR, SY and medium
- (e) Between Europe, JO, TM, LB, EG, IQ, IL, IR, SY and medium intercontinental or East Coast Canada or East Coast USA: CHF/USD 115, EUR 100, CAD 150
- (f) Between Europe, JO, TM, LB, EG, IQ, IL, SY and long intercontinental or West Coast Canada or West Coast USA or any other destinations: CHF/USD 126, EUR 110, CAD 165
- (7) Charges for musical instruments (heavy/large)
 Charge in Charges in
 EUR USD/CAD
 Within Europe and 200 300
 within third countries
 intercont 300 400
- (8) Selection of currency for charges (pt 1)
 Herein, charges may be published in different currencies.
 In cases where charges are published in more than one currency, the following currencies are used as basis for calculation, however the charges will be converted from this currency into the respective local currency (if applicable: CAD (if baggage check-in in Canada). EUR (if baggage check-in in Europe), JPY(pt 3) (if baggage check-in Japan) IDR (if baggage check-in Indonesia), or otherwise USD (if baggage check-in in places other than mentioned before). Itineraries to/from the US or Canada do have a different allocation of currency: The currency applicable at the point of origin (not the point of baggage check-in will be used to determine the charges for the whole itinerary. Charges may be converted into local currency following this selection of currency rules.
- selection of currency rule.
 pt 1 Not applicable for "charges for OAL weight concept
 (WC)" and new European fares.
- pt 3 Valid where charge is explicitly published in JPY

Bag Selection Criteria

(1) Origin & destination: To/from the U.S. US DOT order 2009-9-20 (government reservation to IATA resolution 302)

Background: In July 2012, the United States Department of transportation (US DOT) Rule 399.87 came into effect. Under this rule, all carriers selling transportation to passengers, whose ultimate ticketed origin or destination is in the United States, must apply the same baggage policy and fees throughout a passenger's journey (including the return portion), regardless of the number of baggage check-ins during the journey.

Accordingly, the US DOT requirements stipulate that it is only the first marketing carrier(pt 1) on the first flight segment of an itinerary that has the right to establish the baggage rules (consisting of the free baggage allowance, the dimensions and weight of each of the bags, the level of any charges that may be incurred and carry-on luggage regulations) to apply for the entire journey.

This is irrespective of stopovers or other carrier flights listed on the single ticket. If Lufthansa is listed on the first flight segment of the ticket, then Lufthansa baggage regulations will apply throughout the entire journey (pt 2) - both on the outbound and the return flight. Charges, if any, will apply from the point of "baggage check-in" until the next stopover, or the next point of baggage collection. Thus, each time baggage is re-checked by the passenger, the same charges will apply.

However, if Lufthansa is not the first marketing carrier on the itinerary, such carrier has the right to choose to apply its baggage rules, the rules of the MSC (most significant carrier), or those of any other carrier on the single ticket. In case of itineraries where the first flight is operated on a code-share basis, the rules of the marketing carrier do apply.

Consequently, Lufthansa cannot guarantee that - though the ticket might have been issued on Lufthansa ticket stock - the Lufthansa baggage rules will apply in such cases. Other airlines often have baggage rules which differ from those of Lufthansa.

- (2) Origin & destination: to/from Canada CTA decision no. 144-a-2014 (government reservation to IATA resolution 302)
 - (a) Applicability
 Paragraph (2) is applicable to all interline
 itineraries issued on a single ticket whose
 origin or ultimate ticketed destination is in
 Canada. It establishes how the carrier will
 determine which carrier's baggage rules apply to
 any passenger's entire interline itinerary.

 (b) General
 - For the purposes of interline baggage acceptance:
 (i) The carrier whose designator code is identified on the first segment of the passenger's interline ticket will be known as the selecting carrier.
 - (ii) Any carrier who is identified as providing interline transportation to the passenger by virtue of the passenger's ticket will be known as a participating carrier.
 - known as a participating carrier.

 (c) Baggage rule determination by selecting carrier

 (i) Checked baggage

 The selecting carrier will:

 (aa) Select and apply its own baggage rules

as set out in its tariff to the entire interline itinerary or;

- (bb) Select the most significant carrier, as determined by IATA resolution 302 and conditioned by the Canadian transportation agency, in order for that carrier's baggage rules, as established in its tariff, to apply to the entire interline itinerary. The carrier identified by means of (aa) or (bb) will be known as the selected carrier.
- (ii) Carry-on baggage
 Each operating carrier's carry-on baggage
 allowances will apply to each flight segment
 in an interline itinerary. Notwithstanding,
 the carry-on baggage charges that will apply
 to the entire interline itinerary will be
 those of the selected carrier
- those of the selected carrier.

 (iii) Where the carrier is not the selected carrier on an interline itinerary but is a participating carrier that is providing transportation to the passenger based on the ticket issued, the carrier will apply as its own the baggage rules of the selected carrier throughout the interline itinerary.

 Disclosure of baggage rules

(d) Disclosure of baggage rules
Summary page at the end of an online purchase and
e-ticket disclosure

- (i) For baggage rules provisions related to a passenger's 1st and 2nd checked bag and the passenger's carry-on baggage (i.e., the passenger's "standard" baggage allowance), when the carrier sells and issues a ticket for an interline itinerary, it will disclose to the passenger on any summary page at the end of an online purchase and on the passenger's itinerary/receipt and e-ticket at the time of ticketing the baggage information relevant to the passenger itinerary as set out in paragraph (ii) below. The disclosed information will reflect the baggage rules of the selected carrier.
- (ii) The carrier will disclose the following information:
 - (aa) Name of the carrier whose baggage rules apply;
 - (bb) Passenger's free baggage allowance and/or applicable fees;
 - (cc) Size and weight limits of the bags, if applicable;
 - (dd) Terms or conditions that would alter or impact a passenger's standard baggage allowances and charges (e.g. Frequent flyer status, early check-in, pre-purchasing baggage allowances with a particular credit card);

> (ee) Existence of any embargoes that may be applicable to the passenger's itinerary; and,

(ff) Application of baggage allowances and

charges (i.e., whether they are applied once per direction or if they are applicable at each stopover point).

(iii) The carrier will provide this information in text format on the passenger's e-ticket confirmation. Any fee information provided for carry-on bags and the first and second checked bag will be expressed as specific charges.

Web site disclosure The carrier will disclose on its website, in a convenient and prominent location, a complete and comprehensive summary of all of the carrier's own baggage rules, including information concerning:

(a) The maximum weight and dimensions of passenger bags, if applicable, both checked and unchecked;

(b) The number of checked and unchecked passenger bags, and the complete that can be transcent and the applicable.

bags that can be transported and the applicable

- Excess and oversized baggage charges; Charges related to check in, collection and delivery of checked baggage; (d)
- Acceptance and charges related to special items, e.g. Surfboards, pets, bicycles, etc.;
 Baggage provisions related to prohibited or unacceptable items, including embargoes;
 Terms or conditions that would alter or impact (e)

(f)

- (g) the baggage allowances and charges applicable to passengers (e.g. Frequent flyer status, early
- check in, pre-purchasing baggage allowances with a particular credit card); and, Other rules governing treatment of baggage at stopover points, including passengers subject to special baggage allowances or charges, etc. (h)
- (3) Origin & destination: Any other origin or destination (except to/from the U.S./Canada) IATA resolution 302(pt 1) Background: Recognizing the industry requirement for more flexible baggage allowance and fees, on April 1, 2011, IATA resolution 302 came into force which sets out a new methodology to determine which carrier's baggage rules would apply in the case of any given journey, whether via an interline or code-share arrangement. Such new rule is based on the most significant carrier (MSC) approach to baggage allowance and charge determination and defines which airline's baggage rules would apply with respect to both allowance (i.e. Number of free pieces, size, weight, etc.) and charges (baggage fees and excess baggage fees).
 - The MSC shall be determined in the following order. The marketing carrier crossing from one TC area to another, or otherwise(pt 2)

- The marketing carrier crossing from one TC sub-area to another sub-area, or otherwise
- 3) The marketing carrier performing the first international sector within a TC sub-area MSC rule applies on each portion of an itinerary where baggage is through checked (from where a passenger checks a bag to the point the passenger collects the bag). Baggage rules of the MSC are applicable from the point of "baggage check-in" until the next stop-over, or the next point of baggage collection. Thus, each time baggage is re-checked by the passenger, a MSC is once again defined and such MSC's baggage rules do apply.
- pt 1 not applicable to/from the United States or Canada
- pt 2 Exception: For itineraries from tc1 to TC 3
 (via tc2): First carrier on the Transatlantic portion

General Baggage Conditions

(1) Free baggage allowance
 In case LH determines the free baggage allowance (FBA) of a journey, the piece concept of LH applies per checked portion of the baggage (Note: Exception may apply to/from the U.S. And Canada)
 The FBA shall always be handled as shown on the respective ticket or the passenger receipt.
 A passenger may carry some baggage free of charge, subject to LH conditions and limitations which are mentioned in the

A passenger may carry some baggage free of charge, subject to LH conditions and limitations which are mentioned in the ticket and according to the terms of Lufthansa. The weight of each piece of baggage must not exceed 32 kg.

Excess baggage
In case of baggage in excess of the free allowance a

passenger has to pay the charges as published by Lufthansa

- (3) Checked baggage
 Checked baggage will be accepted according to the general
 conditions of carriage which can be found on www.LH.com
 under terms & conditions.
- (4) Unchecked baggage (carry-on baggage)
 In addition to the checked baggage allowance, each passenger may carry, without additional charges, carry-on baggage suitable for placement in the closed overhead rack or under the passenger's seat.
 If baggage cannot be stored by this means or exceeds the limitations in regards of weight, size and number or is considered unsafe for any reason, it must be checked as checked baggage in the cargo compartment.

Rule 105 Acceptance of Pets and Animals

and a pre-reservation is mandatory.

2)

(A) General conditions of acceptance(1) Pets, limited to dogs, cats and household birds,

Tariff: LH1 - CTA No. 312 DOT No. 514

Carrier: Lufthansa - LH

when properly crated and accompanied by valid health and rabies vaccination certificate, entry permits and other documents required by countries of entry or transit will be accepted for carriage subject to the following requirements.

(2) Pets will be accepted as baggage only when accompanied by a passenger traveling on the same

aircraft.

(3) Advance arrangements must be made.

- (4) The passenger must make all arrangements and assume full responsibility for complying with any applicable laws. Customs, and/or other government regulations, requirements or restrictions of the country, state or territory to which the animal is being transported.
- (5) The passenger must assume all financial obligations involved in transporting the animal, including but not limited to the cost of obtaining vaccinations, health certificates, quarantine charges, etc.

(6) Acceptance is subject to the availability of space at departure time.

- (7) The animal will be transported in either the cargo compartment or in the passenger cabin of the aircraft.
- (8) The animal must be harmless, inoffensive, odorless, and require no attention during transit.
- (9) Environmental conditions must pose no hazard to
- the safety or comfort of the animal.

 (10) Animals will not be accepted as checked baggage for interline carriage.

(B) Containers

- The animal must be confined in a cage or container subject to inspection and approval by UA prior to acceptance.
- (2) The passenger is responsible for insuring that the container meets all governmental requirements for the safe and humane transportation of the animal being transported.
- (3) The container cannot exceed 21 inches in length, 13 inches in width and during take off and landing must collapse to a maximum of 9 inches of height if transported in the passenger cabin.
- (4) The maximum outside linear dimensions of the container checked as baggage may not exceed 97 inches.
- (5) Only one container is permitted in passenger cabin per passenger.
- (6) Containers must be leak proof.

(C) Pets in the passenger cabin

(1) Maximum number of animals(a) Widebody aircraft

Tariff: LH1 - CTA No. 312 DOT No. 514 Carrier: Lufthansa - LH

Carriage of pets in the passenger compartment is limited to one pet per cabin in first and connoisseur; three per cabin in economy class.

- (b) Narrow body aircraft Carriage of pets in the passenger compartment is limited to one pet per cabin in first and two pets per cabin in economy.
- (2) Container and animal storage
 The container must be stored under the seat
 directly in front of the passenger. The animal
 will not be carried in the first (bulkhead) row or
 adjacent to an emergency exit. The animal must
 remain in the container while in the boarding
 area, during boarding or deplaning and at all time
 while on board the aircraft.
- (3) Provisions of carriage
 In the event the animal becomes offensive or
 causes a disturbance during transit, the animal
 may be removed at the captain's discretion, at the
 first enroute stop and placed in the cargo
- compartment for continuing transportation.

 (4) Animals will not be permitted to travel with unaccompanied minors.
- (5) Acceptance of animals as carry-on will be in lieu of one (1) piece of carry-on baggage and subject to charges in (D) below.

(D) Charges

- (1) (Except to/from Japan, within Germany and for certified service animals trained to assist the disable) The animal and it's container will not be included in determining the free baggage allowance and will always be subject to a charge as follows:
 - (a) For an animal traveling in a small or medium container (maximum dimensions 27x20x19 inches 68x50x48 CM), 100 percent of an excess baggage charge as listed in rule 99, paragraph (g).
 - (b) For an animal traveling in a large or extra large container, 200 percent of an excess baggage charge.
- (2) (to/from Japan) The animal and it's container will not be included in determining the free allowance and will always be subject to a charge of 200 percent of an excess baggage charge as listed in rule 99, paragraph (g).
- (3) If the animal is not called for within 6 hours after arrival at destination, a storage charge of USD 20.00/CAD 27.00 per day, or a fraction thereof, will be assessed.

-General The mileage routings or specified routing contained in this tariff shall apply only when transportation between the last point of departure in the area compromising Area 1 and the first point of arrival outside such area, or vice versa, is via the service of LH unless otherwise prohibited by said tariff. Fares apply only for carriage from the airport at the point of origin to the airport at the point of destination and do not include ground transfer service between airports and city centers except where Rule 30 specifically provides that such ground transfer service will be furnished without additional charge. (B) Applicable fares (1) Fare construction definitions (a) One way trip/one way subjourney Part of a journey where travel from one country does not return to such country and for which the fare is assessed as a single pricing unit using a one way fare. (b) Round trip (i) The term "round trip" is equivalent to a return journey and means travel entirely by air from a point to another point and return to the original point comprising two half round trip fares components only, for which the applicable half round trip fare for each fare component, measured from the point of unit origin, is the same for the routing travelled; provided that this definition shall not apply to round the world travel if the fares to be used differ through class of service/seasonality/ day-of-week/carrier variations, the outbound fare shall be used also for the inbound fare component for the purpose of determining if the pricing unit is a round trip. (ii) When a round trip ticket is purchased prior to commencement of carriage, the fare for such trip will be the round trip fare published for the desired routing and

 $^{^\}dagger$ Tracked changes applicable to travel to/from Canada and annotated through the entirety of Rule 130 are effective August 13, 2021 pursuant to Order Number 2021-A-3 of the CTA.

the class of service used. If no round trip fare is published, the applicable fare will be the sum of the one way fares published for the seaments of the desired routing and for the class of service used. When transportation is partially via fares governed by this tariff and partially via fares published in other tariffs, 50 percent of a round trip fare governed by this tariff may be combined with 50 percent of a round trip fare published in other tariffs to construct a through round trip or circle trip fare provided that: (aa) fares which, by their own terms, are not combinable with other fares, shall not be used in the Construction of round trip fares; (bb) this provision will not apply when any part of the round trip is via the services of a nonscheduled carrier or on a charter or military flight. (cc) the most restrictive provisions applicable to any fare used in the Construction will apply to the entire trip. -Circle trip (1)Circle trip travel from a point and return thereto by a continuous, circuitous air route. including travel comprising only two fare components but which do not meet the conditions of the round trip definition. (a) Applicable fare for a circle trip shall be the lowest combination of half round trip fares in the direction of travel along respective sections involved in the trip, beginning the calculation from the point of unit origin of the trip; provided that for any fare component which terminates in the country of unit origin, the fare applicable to such fare component from the country of unit origin shall be used. (b) (1) The applicable fare for a circle trip (excluding any side trip which has been charged as a separate pricing

——————————————————————————————————————
the direct route normal or
special round trip fare, as
appropriate, for the highest
rated pair of points
applicable to the class of
service used from the point of
——————————————————————————————————————
point on the route of travel.
(2) (i) The foregoing provisions
shall not annly to local
shall not apply to local combinations of normal
and special fares.
(ii) When there are round trip
fares with different
——————————————————————————————————————
the point of unit origin
to any stopover point,
the fare to be used for
the check must be that
applicable to the flown
itinerary.
(iii) When the flown itinerary
incorporates such
different global
indicators (including
round the world travel),
the fare must not be less
than the lower of such
round trip fares from the
——————————————————————————————————————
provided that, only
direct route fares
between two points with
the appropriate global
indicators shall be used,
if there is no direct
route fare with the
appropriate global
indicators or there is no
routing, it is not
necessary to construct
such fares.
(iii)
Example
——————————————————————————————————————
PAR 1500
X/SEL m
HKG 1450
fare component 1:
HKG-PAR(EH) half RT 1500

	fare component 2:
	HKG-PAR(TS) half RT 1450
	total CT
	2950
-	(iv) Circle trip minimum check
	(for the above example)
	(1) Identify the RT
	fares from HKG to
	<u>all stopover points</u>
	based on the routing
	flown outbound and
	inbound.
	(2) Delete the higher of
	the two fares
	HKG-MOW (FE) RT 1600
	and (TS) RT 2000
	HKG-IST (EH) RT 3000
	and (TS) RT 4200
	HKG-PAR (EH) RT 3000
	and (TS) RT 2900
	(3) From the remaining
	lower RT amounts,
	select the highest
	(HKG-IST RT 3000) As
	the minimum fare and
	total.
	(4) As this is higher,
	the circle trip is
	raised to 3000.
(3) Whon	there are round trip fares from the
	t of unit origin to any stopover
	t which differ according to
carr	ier(s) used outbound and inbound,
	fare to be used for check shall be
	lower of such round trip fares.
(4) Whor	e more than one normal fare is
	ished for the carrier(s) and the
	s of service used, the lower, lowest
	1 may be used subject to seasonality
	luding black out dates) and day of
	application.
	round the world travel originating
	ustralia/New Zealand the provisions
	ubparagraph (b)(1) and (2) Shall not
app1	
(6) Whon	checking the circle trip minimum
	, when special fares are used the
	arison shall be as provided the
	aragraph for hip checks in this
rule	
	foregoing provisions need not be
	ied for points which have been
——————————————————————————————————————	uded from the higher intermediate
- exc l	adea it om the higher intermediate

	maint mula subject to the same
	point rule, subject to the same
	conditions contained in the exclusion.
	(8) Special fare only: the foregoing
	provisions need not be applied for
	points which have passed the hip check
	and have not qualified to be a hip
	point.
(d)	Partly via air and partly via sea
	(Applicable to round trip and around the
	world fares.) when tickets are purchased
	-prior to commencement of carriage for a round
	trip or around the world journey for combined
	air and sea travel, the air fare for each one
	way section of the air journey will be 50
	percent of the all year round trip fare
	published in tariffs governed by this tariff
	and applicable between the points and via the
	class of service used. A break in the round
	trip is permitted to allow passengers to make
	their own way by any means of transportation
	between airports and adjacent seaports.
(0)	Around the world fares
(C)	Circle trip fares which apply to continuous
	EB or WB travel via both the Atlantic or
	Pacific, commencing and returning to the same
(6)	-point.
(T)	Open jaw trips
	(i) Normal fare open jaw
	Travel from one country and return
	thereto, comprising two international
	fare components only and where.
	(aa) The outward point of departure in
	the country of unit origin and the
	inward point of arrival in the
	country of unit origin are
	different (origin open jaw)
	(i) Only domestic surface sectors
	are permitted.
-	(bb) The outward point of arrival and
	the inward point of departure are
	different (turnaround open jaw)
	(i) Both international and
	domestic surface breaks are
	permitted.
	(ii) When the surface sector is an
	international sector the
	distance of such surface
	sector must not be greater
	than the flown distance of the
	longer of the two fare
	<u> </u>
	components. (cc) The outward point of departure in
	the country of unit origin and the
-	inward point of arrival in the

different (origin jaw) and the
outward point of arrival and the
inward point of departure are
different (turnaround open jaw)
(i) Combination of an origin open
jaw and a turnaround open jaw
sector.
(ii) Combination of an origin open
jaw and a turnaround open jaw
with an international surface
sector.
(dd) The fare for a normal open jaw
pricing unit shall be the sum of
half the applicable round trip
fares for both international leg of
the open jaw, provided that when a fare
component terminates in the country
of unit origin, the fare applicable from the country of unit origin
shall be used.
Note:
For the purpose of a normal open
jaw Canada, USA shall be considered
as one country; except for pricing
units wholly within Scandinavia,
shall be considered as one country;
Aruba, Bonaire, St. Eustatius,
Saba, Curacao, St. Maarten shall be
<u>considered as one country; except</u>
for pricing units wholly within
Europe, Europe shall be considered
as one country.
(ii) Special fares open jaw
Except as otherwise specified in a fare
rule, the fare for a special fares open
jaw shall be the sum of half the
applicable round trip fares for both
legs of the open jaw; provided that when
a fare component terminates in the
country of unit origin, the fare
applicable from the country of unit
origin shall be used.
Exception: For travel originating and
terminating in Europe (except for travel
wholly within Europe: where an open jaw
applies between countries in Europe, the
fare component which terminates in
Europe shall be assessed in the
direction from Europe.
(g) Side trip
(g) Side trip

A side trip is defined as travel from and/or to an enroute point of a fare component and which will be a separately charged air fare(s) that interrupts a through international fare. (h) Surface sectors (i) Imbedded surface sector Imbedded surface sector means a domestic or international surface sector within a fare component but not to or from a fare Construction point. Imbedded surface sectors are allowed in any itinerary at the passenger's request unless restricted in a specific fare rule. (ii) Fare construction surface sector Fare construction surface sector means either the origin point or the terminal point of a domestic or international surface sector is at a point of turnaround or destination of a pricing unit. Fare construction surface sectors are allowed in any itinerary at the passenger's request unless restricted in a specific fare rule. A fare Construction surface sector from the point of origin of a PU shall not be permitted. A fare construction surface sector at the beginning or end of the journey shall not be permitted. Origin of a PÚ shall not be permitted. (i) Special area definitions Each of the following areas will be considered one country, for the purpose of fare construction; (i) Canada, U.S.A. are considered one (ii) Denmark, Norway, Sweden are considered one country (C) Applicable fares (1) Except as provided in (D)(1) below, where a fare is published via the desired routing from point of origin to point of destination, such fare is applicable over such route notwithstanding that it is higher or lower than the combination of intermediate fares of the same type via the same routing. For the purpose of this rule, a published fare includes a fare obtained by combining a published arbitrary and a published international fare. (2) Where no through fare is specifically published

for a desired itinerary, for the class of service used, it must be constructed. Such constructed fares must not be less than the lowest amount

-obtained by combining two or more sectional fares -along the desired routing which produces the -lowest fare.

- (3) Fares must be used directionally outbound until the component which returns to the country of international travel origin. The fare for such component will be applied directionally from the country of origin. For fares assessed on side trips, the point of fare interruption will be considered as the point of origin for determining the fare directionally of the separately assessed side trip components.
- 4) All published fares governed by this tariff and all fares constructed in accordance with this tariff are applicable only when in compliance with all the provisions governing travel as stated herein. Mileage routings (see maximum permitted mileage tariff no. MPM-1 C.A.B. No. 424, NTA(A) No. 239) May be applied to any published or constructed fare; however, if a diagrammatic or linear routing is specified in connection with a fare, such routings must be observed for that portion of the transportation covered by that fare.
- (5) The fare paid shall only be applicable when international travel commences in the country of the point of origin shown on the ticket, i.e. If international travel actually commences outside the country of the ticketed point of origin, the fare must be reassessed from the point where international travel actually began. For example, if a ticket is purchased at the swiss francs fare for travel between Zurich-Frankfurt-New York and the passenger actually commences travel in Frankfurt instead of Zurich, the fares must be reassessed at the Frankfurt-New York, Euro level.

(D) Construction of fares

- (1) Combinations
 - fares may be combined with other fares, provided that such fares permit combinability.
 - (a) Unless otherwise stated in a particular fare rule, half of a round trip fare governed by one rule must not be combined with half of another round trip fare governed by a different rule in order to construct a
 - different type of round or circle trip fare.

 (b) Special round trip fares must not be used for
 Construction of around the world fares, nor
 must one-half of a round or circle trip
 special fare be used to construct another
 type of round or circle trip special fare.

 (c) When constructing open jaw or circle trip

special fares involving cities with different
conditions, (advance purchase requirements, minimum/maximum stay, cancellation penalty)
<pre>minimum/maximum stay, cancellation penalty)</pre>
The most restrictive conditions govern the
entire journey.
(d) Unless otherwise stated in an applicable fare
rule, when combining special fares with other
types of fares, the restrictive provisions of
the special fare apply only to special fare
and not to any other fare used in
combination.
(e) Combinations with other fares must not extend
the validity period.
(2) Combining domestic U.S.A. Fares with international
fares
(a) Domestic U.S.A. Fares
a normal fare applicable within the U.S.A.
May be combined end-on-end with an
international fare to construct a through
fare, which is less than the published
international through fare from point of
origin to point of destination, provided
travel is via the fare construction points.
(b) Domestic U.S.A. Special fares
(i) A special fare applicable within the
U.S.A. May be combined with any
international fare to construct a
through fare, which is less than the
published fare from point of origin to
point of destination, provided that the
passenger complies with all conditions
(e.g., period of validity,
minimum/maximum stay, advance purchase
requirements, group size, etc.) Of the
special fare.
Exception: Any minimum tour price
required by the special fare
within the U.S.A. Will not
be applicable when that fare
is combined with an
international inclusive tour
fare having a minimum tour
price of the same or higher
amount.
(ii) Passengers traveling under a fare
constructed in (i) above may be routed
via any gateway city regardless of the
fare construction point(s), subject to
the routing conditions governing the
international fare.
(iii) When a mileage routing applies to the
international fare, mileage routings
provided for (see maximum permitted
mileage tariff no. MPM-1, C.A.B. No.
mirroage carrir not min 1, C.A.B. No.

424, NTA(A) no. 239 published by airline tariff Publishing Company, agent) may be applied to a fare constructed under (i) Above either for the entire journey between the point in the U.S.A. And the point in Area 2 or 3, or between a U.S.A. Gateway and the point in Area 2 or 3.
(3) Combining arbitraries with international fares.
Between a point in Area 1 and a point in Area 2 or 3, the fare for such transportation will be established by combining the published arbitrary and the published international fare for the fare class applicable to the transportation. The passenger may be routed via any gateway city
regardless of the point(s) used in establishing
the fare, subject to the
provisions of (c) above. In case a specified fare is published for the desired itinerary and a combination of arbitraries would be possible as well as the specified fare always take precedence.
(4) Surface transportation segments
(a) Surface transportation due to lack of
(a) Surface transportation due to lack of reasonably direct air service
(i) When no reasonably direct scheduled air
service is available between two points
of a circle trip, a break in the circle
may be travelled by any other means of
transportation without changing the
— permitted within a fare component when
applying the mileage system. The break
may only appear between two fare
components if the circle trip status is
to be retained.
(b) Itineraries containing both air and surface
transportation segments.
When a journey by air is interrupted by the use of surface transportation between points
not listed in sub-paragraph (c) below, the
fare should be constructed by whichever of
the following methods produces the lowest
fare:
(i) The sum of two or more applicable one
way fares.
(ii) A one way, round or circle trip fare
covering all portions of the itinerary
whether travelled by air or surface
transportation.
(iii) A round or circle trip fare for that
portion of the itinerary which meets the
requirements of a round or circle trip
plus one or more one way fares for those

portions not inclu	ded in the round or
circle trip fare.	ded in the round or
(c) Permissible surface tra	neportation soctors
(i) When an itinerary	
transportation bet	ween certain
	s, the mileage between
such intermediate	
<u>disregarded when c</u>	omputing sector
mileages.	
(ii) The exclusion of t	hese mileages will not
affect the status	of a round or circle
trip.	
(iii) These sectors may	not be used as points
of origin/destinat	ion.
(iv) When routing itine	rary includes surface
transportation bet	woon intermediate
	intermediate points
	. and the through fare
	, and the through rare
shall be applied.	
Exception: Permissible surf	
sec	
Between	and
Alghero, Italy	Olbia, Italy
Alicante, Spain	
Alicante, Spain	——— Murcia, Spain
Almeria, Spain	Malaga, Spain
Amman. Jordan	Jerusalem.
	Israel
Amritsar, India	Lahore.
	Pakistan
Amsterdam. Netherlands	Rotterdam.
Amsterdam, Netherrands	Netherlands
Antwerp, Belgium	Brussels.
Antwerp, bergruiii	,
Andrea Chille	Belgium
Arica, Chile	Tacna, Peru
Barcelona, Spain	Gerona, Spain
Barcelona, Spain Basle, Switzerland	Reus, Spain
Basle, Switzerland	Mulhouse,
	France
Beijing, China	Tianjin, China
Berlin, Germany	
<u> </u>	Germany
Berlin, Germany	Leipzig Halle,
	Germany
Berne, Switzerland	Geneva.
berne, swrezer rand	Switzerland
Berne, Switzerland	
Berne, SWITZEFIANG	Zurich,
-17h	Switzerland
Bilbao, Spain	San Sebastian,
	Spain
Bilbao, Spain	Santander,
	Spain
Bilbao, Spain	Vitoria, Spain Florence/Pisa,

	- Italy
Brazzaville, Congo	
Republic	Kinshasa, Zaire
Bremen, Germany	- Hamburg,
	- Germany
Sectors	
Between	—And
Bremen, Germany	Munster.
	- Germany
Brownsville, United	
States	- Matamores.
	- Mexico
Catania, Italy	
Ciudad Juarez, Mexico	Palermo, Italy El Paso, United
Crudad Juarez, Mexico	States
Cologno Commany	— States — Dusseldorf.
Cologne, Germany	
Callanua Cammanii	Germany
Cologne, Germany	Munster,
- 1.11 12	- Germany
Curitiba, Brazil	- Joinville,
	-Brazil
Cuzco, Peru	- LA Paz, Bolivia
— Detroit, United States	- Windsor, Canada
	Leipzig,
	-Germany
Dubai, United Arab	Sharjah, United
Emirates	Arab Emirates
Dusseldorf, Germany	- Munster,
	- Germany
Florence, Italy	-Pisa, Italy
Granada, Spain	- Malaga, Spain
Guatemala, Guatemala	Tapachula,
· · · · · · · · · · · · · · · · · · ·	- Mexico
Guayaramerin, Bolivia	Porto Velho.
	-Brazil
Hamburg, Germany	Munster.
	- Germany
Hanover, Germany	Hamburg,
	Germany
Hanover, Germany	- Munster.
Thanover, dermany	- Germany
Hilo, United States	Kona, United
milo, omicea seaces	States
Hong Kong Hong Kong	
Hong Kong, Hong Kong	Macao, Macao
Hong Kong, Hong Kong	Shenzhen, China
Hong Kong, Hong Kong	Zhuhai, China
	Iguassu Falls,
	-Brazil
Jerez DE LA Frontera,	- 122 - 1
	- Seville, Spain
<u>Kabul, Afghanistan</u>	-Peshawar,
	-Pakistan
Krabi, Thailand	- Phuket,
	Thailand

LA Coruna, Spain	Santiago DE
	- Compostela,
	- Spain
Larnaca, Cyprus	Paphos, Cyprus
Laredo, United States	— Nuevo Laredo, — Mexico
— Leticia, Columbia	Tabatinga,
Livingston, Zimbabwe	— Brazil — Victoria Falls.
	Zimbabwe
Livramento, Brazil	Rivera, Uruguay
Ljubljana, Slovenia	Zagreb, Croatia
McAllen, United States	Reynosa, Mexico
Milan Ttaly	Turin Ttaly
Milan, Ítaly Munich, Germany	Turin, Ítaly Nuremberg,
Marrier, dermany	Germany
Ocaka Janan	
Osaka, Japan	Nagoya, Japan
Paso DE Los Libres,	
	- Uruguaiana, Brazil
Podgorica, Serbia And	Tivat, Serbia
	And
	- Montenegro
Puerto Montt, Chile	San Carlos DE
ruci co monec, cirre	Bariloche.
	— Argentina
San Diego, United States	- Tijuana, Mexico
Santiago DE Compostela,	,
Spain	- Vigo, Spain
Split, Croatia	- Zadar, Croatia
	- Vasteras,
	- Sweden
Swakopmund, Namibia	- Walvis Bay,
	Namibia
Venice, Italy	- Verona, Italy
(5) Mileage system	
The maximum permitted mileage (MP	M) published in
connection with a fare governs th	e maximum
distance a passenger is allowed t	o travel EN route
between two particular points at	the direct
through one way or half round tri	p fare. In order
to determine whether a desired ro	uting between two
points is permissible at the thro	ugh one way or
half round trip fare, the followi	ng stons should
be taken;	ng seeps shourd
(a) Determine the applicable MPM	hotwoon the
terminal points of the fare.	
(b) Add up the ticketed point mi	loagos (TDM)
Between the cities on the it	inorary
including all intermediate t	ickotod points
including all intermediate t	noints
and fictitious construction	puints. ab £1:ab+
Intermediate points of throu	gn riignts are
not taken into account when	
<u>mileages.</u> The ticketed poin	t mileages to be

used to determine the actual mileage for the
itinerary are those published in the
International Air Transport Association
ticketed point mileage manual.
Note: "ticketed points" are shown in the
"good for passage" section of a
passenger ticket, plus any other
points used for fare construction
shown in the fare construction box.
Two flight numbers or two carriers
(such as an interchange flight) are
not permitted on the flight coupon.
(i) If on a through fare, a portion of
the journey is to be traveled by
means of surface transportation,
the direct or lowest combination of
<u>currently published ticketed point</u>
mileages is to be used, whether or
not air services exist over such
sectors.
(ii) Limitations on indirect travel
a fare component must not include
more than one departure from fare
— component origin or more than one
arrival at fare component
destination or more than one
stopover an any one intermediate
ticketed point.
——————————————————————————————————————
(aa) A fare component within tc1
or within tc31 must not
<u>include more than one arrival</u>
and one departure at any
ticketed point.
(bb) For a journey originating in
tcl no fare component within
tcl may include more than one
international departure and
one international arrival at
any ticketed point in the
country where travel
originates.
Example:
POA-BUE-Sao-NYC - through
fare not permitted because of
two international departures
from Brazil.
(cc) Except for journeys wholly
within South America for a
pricing unit originating in
Brazil, a fare component from a point in Brazil must not
include more than two domestic sectors in Brazil.
domestic sectors in Brazil.

		Exa	mples:	
		- 1.	BSB-RIO-NYC at	a through
			fare BSB-NYC is	3
			-permitted.	
		2.	POA-RIO-SSA-LIS	at a
			through fare PO	A -LIS is
			nermitted	
		3.	FLN-X/CWB-IGU-X	/Sao-LON
			at a through fa	re FLN-LON
			is not permitte	d. The
			-first internati	onal fare
			component must	be
			assessed from C	WB and
			FLN-CWB charged	
			-separately.	
	(dd) For	a pricing unit	
	•	ori	ginating in Germ	any a fare
		com	ponent from/to a	point in
			many must not in	
		tha	n two domestic s	ectors in
		Ger	many.	
	(ee) A f	are component fr	om/to/via
		Jap	an must not incl	ude more
			n three domestic	
		in	Japan.	
(i:	ii) Extra mi	leage	allowances are p	ermitted
	in certa	in mar	kets in addition	to the
	publishe	d MPM'	s; however, only nce is permitted	one extra
	mileage	allowa	nce is permitted	-in
	connecti	on wit	h a one way or h	alf round
	trip far	e. Ex	tra mileagé allo	wances
	apply on	ly in	connection with	the
	through	fares	between the poin	ts or
	areas sp	ecifie	d, and the route	-of
	travel,	includ	ing scheduled st	opovers,
	intermed	iate t	ransit points an	d
	connecti	na poi	nt(s), must be t	icketed
	via the	point(s) specifically	indicated.
	The extr	a mile	age allowance sh	ould be
	deducted	from	the sum total of	the TPM's
			the comparison b	
			the applicable	
Between			via Al	
Or/WA	Europe		USA	750
USA (Except	Europe		HOU	750
Or/WA)				
	Europe			2600
Or/WA) Anchorage	Furone			200
Or/WA) Anchorage Boston Maryland/	Furone		Washington, Dc London	2600 200 500
Or/WA) Anchorage Boston Maryland/ Pennsylvania/	Europe Ireland		Washington, Dc London	200
Or/WA) Anchorage Boston Maryland/ Pennsylvania/	Europe Ireland		Washington, Dc London	200
Or/WA) Anchorage Boston Maryland/	Europe Ireland		Washington, Dc London	200
Or/WA) Anchorage Boston Maryland/ Pennsylvania/ Washington, De	Europe Ireland Area 2/3		London	200 500

Togo	PAR-DLA	1500
Congo (Dom		
Pop of)		
Coto d'Tyoine		
Faustorial		
Curinos		
Caban Cambia		
Chana Cuinca		
Gnana, Guinea,		
Guinea-Bissau,		
Liberia, Maii,		
- Mauritania,		
Niger, Nigeria,		
- Sao Tome		
& Principe,		
- Senegal,		
- Sierra Leone,	_	2200
- Togo	Europe	-2300
- Europe	<u>Montreal and/or</u>	400
		<u>.</u>
a	- Ottawa and/or	
	St_Johns,	
	- Halltax	
Furono	Roston and/or	- 1500
	- Montreal and/or	1
	Toronto and/or	
	Ottawa	
- Israel	YHZ/YMQ/YTO	500
Europe	YHZ	700
Teranl	VVT /VH7 /	- 1600
	VMO/VTO	
Europe	SJU-EWR	1000
Europe	New York	- 550
Europe	EWR/NYC/WAS	- 500
Europe	HOU-CHI	2400
New York	OSI And CPH	50
iv) Polar routo	mileage computation	n must b
annlied when	an itinorary incl	udos a
applica witch	an remember of the	/···
flight botwo	on Furono and Jana	n/karaa
flight betwe	en Europe and Japa	in/Korea h doos n
	n any routing which	:h does n
via Area 1 o touch a poin	n any routing whic t in North America	:h does n
via Area 1 o touch a poin 60 degrees N	n any routing which	th does not south o
	Angola, Benin, Burkina Faso, Cameroon, Cape Verde, Central Africa Republic, Chad, Congo, Congo (Dem. Rep. of), Cote d'Ivoire, Equatorial Guinea, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Liberia, Mali, Mauritania, Niger, Nigeria, Sao Tome & Principe, Senegal, Sierra Leone, Togo Europe a Europe Israel Europe Europe Europe Europe Europe Europe New York iv) Polar route applied when	Angola, Benin, Burkina Faso, Cameroon, Cape Verde, Central Africa Republic, Chad, Congo, Congo (Dem. Rep. of), Cote d'Ivoire, Equatorial Guinea, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Liberia, Mali, Mauritania, Niger, Nigeria, Sao Tome & Principe, Senegal, Sierra Leone, Togo Europe Montreal and/or Toronto And /Or a Ottawa and/or St Johns, Halifax Europe Boston and/or Montreal and/or Toronto and/or Ottawa Israel YHZ/YMQ/YTO Europe SJU-EWR Europe New York Europe HOU-CHI New York Osl And CPH iv) Polar route mileage computatic

Formatted: English (United States)

itineraries between points in area
<u> </u>
regular fares and maximum mileages
appropriate to travel via the
Atlantic should be applied. TPM's
should be calculated over the
actual route of travel.
(bb) When an itinerary involving Polar
Route travel extends to points
beyond Japan/Korea, the
TransAtlantic fare must be broken
Fukuoka/Nagoya/Osaka/Seou1/Tokyo
and then combined with an
appropriate fare in accordance
with the lowest combination
principle.
Note: When a Europe-Japan/Korea
polar flight is included in
an around the world
itinerary, apply the
Construction principles in
(c)(6), below.
(c) Compare the total TPM's to the applicable MPM
permitted at the direct fare between the two
points. If the total TPM's is equal to or
less than the MPM, the itinerary is allowed
at the published direct fare.
(d) If the total TPM for a desired routing
exceeds the MPM published in connection with
a fare, a surcharge becomes necessary.
Note: If a surcharged fare exceeds a
- combination of sector fares, such
combination of fares may be used
provided it is not less than the
unsurcharged direct fare between the
points of origin and destination.
Where the sum of the ticketed point mileages
for the routing option is greater that the
fare shall be surcharged in accordance with
the following formula:
Divide the sum of the ticketed point
percentage the mileages by the maximum
permitted fare shall be mileage.
If the Surcharged
result is:
Over 1.00 but less than or equal to 1.05 5
Over 1.05 but less than or equal to 1.10 10
Over 1.10 but less than or equal to 1.15 15
Over 1.15 but less than or equal to 1.20 20
Over 1.20 but less than or equal to 1.25 25
(e) If the sum total of TPM exceeds the
adjusted MPM shown at 25 percent in the
augustea with short at 25 percent in the

excess mileage percentage table, the
applicable fare will be the combination
of two or more fares along the desired
routing which produces the lowest fare.
(6) Travel via a higher-rated intermediate point
(a) Normal fares
except as provided in 6(c)(f) below, a
through fare between origin and
destination must not be lower than:
(i) The normal fare between the point
of origin and any intermediate
stopover point along the routing;
(ii) The normal fare from each
intermediate stopover point to each
subsequent fare break point.
(iii) The normal fare from any
- intermediate stopover point to each
subsequent stopover point along the
routing.
(iv) When the direct normal through fare
is lower than any of the fares
applicable fares checked under (i)
To (iii) above, the direct normal
fare must be raised to the highest
of any such intermediate point
(v) when the total of TPM's for an
itinerary exceeds the MPM, the
normal fare must be surcharged in
accordance with the procedures for
excess mileage surcharges. If the routing passes through a higher
intermediate ticketed point, the
appropriate fare to be surcharged
is the normal fare between the
origin and destination of that
segment which has been raised to the level of the higher
intermediate ticketed point normal
(vii) All conditions of the normal fare
between origin and destination
apply.
(b) Special fares (except as provided in
(6) (c)-(f) below)
(i) If there is no higher normal fare
between:
(aa) The point of origin and any
intermediate stopover point; or
(bb) From any intermediate stopover
point to each subsequent stopover
point/fare break point along the
routing the special fare
(surcharged, if necessary) applies
(5,) wpp

(11)	between origin and destination.
(11)	If there is a higher normal fare between
	the points checked under (i)(aa) and
	(i)(bb) above:
	(aa) The special fare must be raised to the level of such higher normal
	fare (surcharged, if necessary),
	unless;
	(bb) The same or lower special fare of
	the same type exists between such
	points, in which case the special
	fare (surcharged, if necessary)
	Applies; (cc) A higher special fare of the same
	type exists between such points,
	in which case such higher special
	fare (surcharged, if necessary)
(444)	——————————————————————————————————————
(111)	the came type must be used and shall
	the same type must be used and shall mean the same class of service, the same
	seasonal application and the same
	general conditions. In defining a fare
	of the same type, the comparison shall
	be limited to the class of service and:
	Column 1 Column 2 Column 3
	Unreserved Excursion Promotional
	Normal Budget fare of the
	Reserved Instant same fare
	Normal Purchase type.
	OW APEX
	RT APEX
	when fares are not available for the
	same fare type in Column 2, the
	component should be repriced at the next
	higher fare type shown in Column 2.
	Note 1: Ticket validity and
	minimum/maximum stay
<u> </u>	requirements need not be the
	same.
	Note 2: In case there is more than one
	special fare of the same type
	for comparison on any given
	sector, the fare with the
	conditions most similar to
	those of the special fare
	between the terminal points
	should be used for comparison.
	If from the origin ticketed point to any
	intermediate stopover point there is no
	special fare of the same type as the
	through special fare, the fare shall not
	be less than the lowest of any higher
	type of special or normal fare in the

absence of a special fare, in the same
class of service.
(c) Higher Intermediate Point checks will apply
as follows:
(1) Normal fares
(a) If in any routing otherwise
permissible at the direct route
normal fare, there is a direct
route normal fare(s) of the same
class of service from
(i) Fare component origin to each subsequent intermediate
stopover point
(ii) Each intermediate stopover
point to each subsequent
intermediate stopover point
(iii) Each intermediate stopover
point to the subsequent fare
break point which is higher
than the direct route normal
fare between the fare
Construction points, the fare
shall not be less than the
highest fare referred to above
(hip). In the case of fares
which are established by
season (including blackout
dates) or day of week, or flight application the check
will be based on the
applicable fare (by
seasonality including blackout
dates; or by day of week or
by flight application).
(b) If in any indirect routing
otherwise permissible at the direct
route normal fare plus a percentage
(EMS), there is a direct route
normal fare(s) of the
same class of service involving
points as specified in
(a),(i),(iii) above which is
higher than the direct route normal
fare between the fare construction
points, the fare for the indirect
route shall not be less than the highest fare referred to above
(hip), and the milage surcharge
percentage (EMS) applicable to the
through fare shall be applied to
such higher intermediate fare.
(c) When comparing normal fares of the
'same class of service' in order to
determine if there is a higher

intermediate fare, the following
intermediate fare, the following
sequence shall be followed:
(i) Sleeper seat fare is compared
with sleeper seat; if no
sleeper seat fare, compare
with the highest first class
fare ignoring any fare rule
provision.
(ii) First class fare is compared
<u>with first class (provided</u>
that where more than one first
class fare is published,
compare with the highest first
class); if no first class
fare, compare with the highest
intermediate/ business class
fare (or next lower class
fare) ignoring any fare rule
provisions.
(iii) Intermediate/business class
fare is compared with
intermediate/ business class
fare; if no
intermediate/business class
fare, compare with the highest
premium economy class fare;
(or next lower class fare).
(iv) Premium economy class fare is
<u> </u>
fare, compare with the highest
economy class fare, ignoring
any fare rule provisions.
(v) Economy class fare is compared
with economy class fare; if no
economy class fare to compare,
no check is required.
(d) When comparing normal fares in
accordance with the foregoing, the
comparison shall be made in the
same direction as the fare
trip fares the comparision shall be
made using half round trip fares.
When using one way fare the
comparison shall be made using one
way fares.
(e) where more than one normal fare is
published for the carrier and the
class of service used, the
subject to any stopover, transfer,
seasonality (including blackout

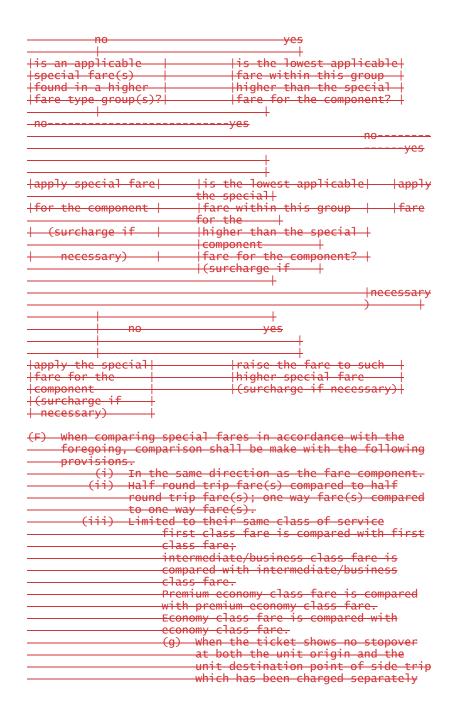
	datas) flight annliastion manting
	dates), flight application, routing
	validation, day of week
	limitations, of the lower/lowest
	fare (excluding application of the
	-stopover charges).
(f)_	when a ticket shows no stopover at
	both the unit origin and the unit
	destination point of a side trip
	which has been charged separately
	(due to transfer connections on
	both occasions) a stopover shall be
	considered to be taken at such
	point unless the time interval
	between the arrival immediately
	preceding the side trip and the
	departure immediately following the
	side trip does not constitute a
	stopover as defined in resolution
	-012.
(n)	When there is an imbedded surface
	sector the hip check applies to the
	point of arrival by air immediately
	preceding the surface sector and to
	the point of departure immediately
	following the surface sector.
	unless the time interval between
	the arrival and departure does not
	- constitute a stopover as defined in
	resolution 012, however, such check
	shall not apply between the
	terminal points of the unflown
	-sector.
(h)	When there is a fare construction
(11)	surface sector, the hip check
	applies to the point of such
	surface sector that is not the fare
	Construction point unless the time
	interval between the arrival and
	departure at such point does not
	constitute a stopover as defined in
	resolution 012; however, such check
	shall not apply between the terminal points of the unflown
	-sector.
(1)	Notwithstanding the above
	(aa) For journey originating in
	Western Africa, the hip check
	in each fare component shall
	be applied on all ticketed
	points in Western Africa.
	(bb) For journey wholly between
	Kilimanjaro and Nairobi, the
	
	component shall be applied on

	all ticketed points.
	(cc) For journeys originating in
-	Malawi, the hip check in each
-	fare component shall be
	applied on all ticketed
	points in Malawi.
(i)	- Day-of-week-application
	in establishing the day-of-week
	fare level to be used for the hip
	check the rule for the application
	of the day-of-week fares AHLL be
	applied solely to the sector(s) for
-	which the check is being made. The
-	day of travel on such sector(s)
	Shall be used to determine the day
	of week fare level to be used for
	the hip check
	Example:
	Routing: GVA-FRA-CAI-AMS-GVA
	first fare component (GVA-CAI)
	Fare GVA-CAI is established using
	the day of week of the first
	international sector GVA-FRA
	fare GVA-FRA is a non-day-of-week
	fare
	there are day-of-week fares
	FRA-CAI with the rule that the
	first international sector
	determines the day of the week
	fare to be applied
	to established the day-of-week
	fare level to be used for the hip
	check on the sector FRA-CAI the
	date of travel FRA-CAI will be
	— used
	second fare component (fare in
	the direction from GVA-CAI)
	Fare GVA-CAI is established using
	the day of the week of the first
	international sector GVA-AMS.
	Note: The first international
	sector is taken in the
	direction of the fare
	fare GVA-AMS is a non-day-of-week
	fare
	there are day-of-week fares
	AMS-CAI with the rule that the
	first international sector
	determines the day-of-week fare
-	to be applied
-	to establish the day-of-week fare
-	— level to be used for the hip
	check on the sector CAI-AMS the

date of travel CAI to AMS will be used. (k) In establishing the seasonal fare level to be used for the hip check the rule for the application of the seasonal fares shall be applied solely to the sector(s) for which the check is being made. The seasonal rule for such sector shall be used to determine the seasonal fare level to be used for the hip check. Where reference in a seasonal rule is to a specific segment of travel, e.g. First international sector, the specific segment shall be assessed within the sector(s) for which the hip level is being established. Example: Routing a-b-c-b-a first fare component (a to c) Fare a-c is a non-seasonal fare fare a-b is a non-seasonal fare there are seasonal fares b-c with the rule that the first international sector determines the seasonal fare to be applied to establish the seasonal fare level to be used for the hip check on the sector b-c the date of travel b to c will be used second fare component (fare in the direction from a to c) Fare a-c is a non-seasonal fare fare a-b is a non-seasonal fare there are seasonal fares b-c with the rule that the first international sector determines the seasonal fare to be applied to establish the seasonal fare level to be used for the hip check on the sector c-b the date of travel c to b will be used. (2) Special fares (a) If any routing otherwise permissible at the direct route special fare there is a direct route special fare(s) of the same class of service from. (i) Fare component origin to each intermediate stopover point. (ii) Each intermediate stopover point to the fare component destination which is higher

	than the direct route special
	fare between the fare
	Construction points, the fare
-	shall not be less than the
	highest applicable fare
-	referred to above (hip).
(b) If	any indirect routing otherwise
per	missible at the direct route
	ecial fare plus a percentage
	(S), there is a direct route
- CDC	ecial fare(s) of the same class
	service involving points as
- Spc	ecified in (a) (i) and (ii)
	ove, which is higher than the
	ect route special fare between
	e fare construction points, the
	e for the indirect route shall
not	: be less than the highest
	olicable special fare referred to
	ove (hip), and the surcharge
nor	centage (EMS) applicable to the
	ough fare shall be applied to
	th higher intermediate fare.
	sequence described below shall
(C) HIC	followed for each sector
	licated in (a) (i) and (ii)
	ove.
(a a	i) The special fare of the fare
	component shall not be less
-	than the lower/lowest
	applicable special fare of
	the same fare type.
(bb) If there is no matching
	applicable special fare of
	the same type, the special
	fare of the fare component
	shall not be less than the
	lower/lowest applicable
	special fare within the same
	fare type group.
(cc	:) If there is no applicable
	special fare within the same
	fare type group, the special
·	fare of the fare component
	shall not be less than the
	lower/lowest applicable
	special fare within the next
	higher fare type group.
	Continue to the next group
	only if there is no
	applicable special fare
	found.
(de	l) If there is no applicable
·	special fare within any

```
higher fare type group, the
                                direct route special fare,
                                 surcharged if necessary,
                                 should be used.
                                Note: The conditions which
                                       define "applicable
                                        fare" are listed in
                                        resolution 012c (hip).
                                        Any stopover/transfer
                                        charges which apply to
                                        an intermediate
                                       stopover point are
                                        <del>exciluded.</del>
                     (d) In defining a "special fare of the
                          same fare type group", the comparison shall be from the
                          lowest to the highest of the
                          following fare type groups:
-Fare type groups
-Column 1
                      Column 2
                                         column 3 column 4
(a) APEX fare or,
                      (a) GIT fare, or public group status
                                                       fare
                                               Note: if no
                                                     <del>status</del>
                                                     fare of
                                                     the same
                                                      fare type
                                                      is found,
                                                     no hip
                                                   will apply
                      (b) individual
(b) instant
-purchase/PEX-
                      IT fare
fare, or
(c) excursion
<del>fare, or</del>
(d) all other
-individual
-special fares
<del>(except status,</del>
-IT fares)
(E) All conditions attached to the special fare for the
     fare component will apply.
     Exception: Hips will not be checked when routing fares
     are used.
          Flow chart (for special fares)
     (when no matching applicable special fare type is
is an applicable special fare(s) found for the
|same class of service within the same fare type
group from fare component origin to intermediate
|stopover point(s) and from an intermediate
|stopover point(s) to fare component destination?
```



	(due to transfer connection points
	on both occasions) a stopover
	shall be considered to be taken at
	such point unless the time interval
	between the arrival immediately
	proceeding the side trip and the
	departure immediately following the
-	<u>side trip does not constitute a</u>
	<u>stopover as defined in resolution</u>
	-012.
(h)	when there is an imbedded surface
-	sector the hip check applies to the
	point of arrival by air immediately
	preceding the surface sector and
	to the point of departure
	immediately following the surface
	sector, unless the time interval
	between the arrival and the
	departure does not constitute a
	stopover as defined in resolution
	012. However, such check shall not
	apply between the terminal points
	of the unflown sector.
(4)	When there is a fare construction
	surface sector, the hip check
	applies to the point of such
	surface sector that is not the fare
	Construction surface sector unless
	the time interval between the
	arrival and departure at such point
	does not constitute a stopover as
	defined in resolution 012.
	However, such check shall not apply
-	between the terminal points of the
	-unflown sector.
(j)	Notwithstanding the above
	(aa) For journey originating in
	Western Africa, the hip check
	in each fare component shall
·	be applied on all ticketed
	points in Western Africa.
-	(bb) For journey wholly between
	Kilimanjaro and Nairobi, the
	hip check in each fare
	component shall be applied on
	all ticketed points.
	(cc) For journeys originating in
	Malawi, the hip check in each
	fare component shall be
	applied on all ticketed
	points in Malawi.
(k)	Day-of-week-application
(1-)	
	in establishing the dav-of-week
	in establishing the day of week fare level to be used for the hip

check the rule for the application of the day-of-week fares shall be applied solely to the sector(s) for which the check is being made. The day of travel on such sector(s) Shall be used to determine the day of week fare level to be used for the hip check Example: Routing: GVA-FRA-CAI-AMS-GVA first fare component (GVA-CAI) Fare GVA-CAI is established using the day of week of the first international sector GVA-FRA fare GVA-FRA is a non-day-of-week fare there are day-of-week fares FRA-CAI with the rule that the first international sector determines the day of the week fare to be applied to established the day-of-week fare level to be used for the hip check on the sector FRA-CAI the date of travel FRA-CAI will be used second fare component (fare in the direction from GVA-CAI) Fare GVA-CAI is established using the day of the week of the first international sector GVA-AMS. Note: The first international sector is taken in the direction of the fare component fare GVA-AMS is a non-day-of-week there are day-of-week fares AMS-CAI with the rule that the first international sector determines the day-of-week fare to be applied to establish the day-of-week fare level to be used for the hip check on the sector CAI-AMS the date of travel CAI to AMS will be used. (1) Seasonality application in establishing the seasonal fare level to be used for the hip check the rule for the application of the seasonal fares shall be applied solely to the sector(s) for which the check is being made. The

seasonal rule for such sector shall be used to determine the seasonal fare level to be used for the hip check. Where reference in a seasonal rule is to a specific segment of travel, e.g. First international sector, the specific segment shall be assessed within the sector(s) for which the hip level is being established. Example: Routing: GVA-PAR-CAI-PAR-GVA first fare component (a to c) fare GVA-CAI is a non-seasonal fare fare GVA-PAR is a non-seasonal fare there are seasonal fares PAR-CAI with the rule that the first international sector determines the seasonal fare to be applied to establish the seasonal fare level to be used for the hip check on the sector PAR-CAI the date of travel PAR-CAI will be used second fare component (fare in the direction from a to c) Fare GVA-CAI is a non-seasonal fare fare GVA-PAR is a non-seasonal fare there are seasonal fares PAR-CAI with the rule that the first international sector determines the seasonal fare to be applied to establish the seasonal fare level to be used for the hip check on the sector CAI-PAR the date of travel CAI to PAR will be used. (7) Mixed class travel (Applicable to normal f, c and y fares only) (a) Mixed class travel is when an itinerary involves travel in two or more classes of service: (i) On a sector(s) within a fare component (ii) In an entire fare component of a journey/subjourney with more than one -fare component (iii) In an entire pricing unit (PU) (b) In assessing the fare for mixed class transportation, special fares must not be (c) Differentials are assessed in the same direction as the fare used for the lowest class of service. (d) When half round trip fares are used, differentials are assessed using half round trip fares. When one way fares are used;

differentials are assessed using one way (e) Class differential calculation is only subject to the hip check; no further minimum checks apply When comparing normal fares of the "same class of service", in order to determine the fare to be used in a class differential calculation, the following sequence shall apply: if no sleeper seat fare, use first class fare. If no first class fare, use business class fare. If no business class fare, use premium economy class fare. If no premium economy class fare, use economy class fare provided that where more than one economy class fare is published, use the highest economy class fare. (g) Fare calculation (i) Establish the fare for the itinerary in the lowest class of service used applying all necessary fare construction checks; provided that if no fare is found in the lowest class of service used, drop down to the next lower class of service common to all the fare components in the pricing unit. Example: TYO C SEL F TSN C DLC C TYO (sector fares) when there is no C fare available for SEL TSN, calculate with premium economy fare for the entire pricing unit and apply ctm check using premium economy fares. Establish whether as a result of (i) Above the mixed class sector(s). (aa) apply within a fare component; or (bb) constitute an entire fare component; or (cc) constitute an entire pricing unit (iii) Mixed class sector(s) within a fare component if the calculation in the lower class of travel establishes that the mixed class sector(s) fall within a fare component, the differential for the sector(s) travelled in a higher class shall be the lowest of the following: (a) The difference between the lower class fare for the sectors flown in the higher class and the fare for the higher class of travel in those sectors. (b) The difference between the applicable fare for the fare component in the lower class of

service and the applicable fare for the fare component in the higher class of service for consecutive sectors within a fare component travelled in a higher class of service, the difference shall be the lower of (1) The difference between the lowest of applicable fare for the lowest class of service used and the lowest applicable fare for the higher class of service used, or (2) Lowest applicable through fare for the lowest class used for the sectors concerned and the lowest applicable through fare for the higher class used for such sectors. (iv) An entire fare component in a higher class if the calculation in the lower class of travel establishes that the mixed class sector(s) constitute an entire fare component(s), the differential shall be the difference between the applicable fare for the lower class of travel for the fare component and the applicable fare for the higher class of travel for the fare component. An entire pricing unit in a higher class if the calculation in the lower class of travel establishes that the mixed class sector(s) constitute an entire pricing unit, the differential shall be the difference between the applicable fare for the lower class of travel for the pricing unit and the applicable fare for the higher class of travel for the pricing unit. in applying this methodology the resultant level will only be applied if it gives a lower level than other calculations. (8) Minimum fares having established the international fare for a one way, open jaw, circle trip, or around the world journey in accordance with normal rules, including the higher intermediate fare rule and mileage surcharge where applicable, a separate calculation, ignoring mileage surcharge, must be made. When this separate calculation results in a higher fare, such higher fare must be charged. (a) One way backhaul (i) This paragraph does not apply (aa) For pricing units wholly within

tc1
(bb) For pricing units between
——————————————————————————————————————
Paraguay, Uruguay and tc2.
(ii) This paragraph applies only when using
normal one way pricing units.
(iii) If any fare component travel is via a
higher rated immediate stopover point,
the fare for such fare component shall
be the higher of:
(aa) The applicable fare between the
fare construction points, or
(bb) The fare from the fare component
origin to the highest rated
intermediate stopover point plus
the difference between such fare
and the direct route fare between
the fare construction points.
Examples: A-B-C-D
fares a to b NUC 50
A to C 150
A to D 140
B to C 175
B to D 160
fare to be charged is B to C NUC

A to C NUC 150 plus the difference
between a to c and a to d 10 ttl
NUC 160 (whichever is higher)
The one way backhaul rule check
need not to be applied for points
which have been excluded from the
provisions of this resolution,
subject to the same conditions
contained in the exclusion.
(b) Separate fares are assessed for side trips.
(c) Circle trip minimum
the fare for a circle trip shall be not less
than the highest direct normal or special
round trip fare, as appropriate, applicable to the lowest class of service used from the
— point of origin to any stopover point on the
route of
travel, excluding any separately assessed
side trips.
(d) Fares for other than round or circle trips
(the following rules apply to all fares
except round trip special fares) (see note)
(i) For transportation wholly within Area 1
(ii) For sales made in Area 1 for
transportation commencing in Area 1
(iii) For sales made in Canada/U.S.A./U.S.
Territories for international travel
commencing outside this area that has
commentering outstact thris area that has

its destination or point of turnaround
in this area.
(iv) When travel originates in Benin, Burkina
Faso, Cameroon, Central African
Republic, Chad, Congo, Cote d'Ivoire,
Eguatorial Guinea, Gabon, Ghana,
Liberia, Mali, Niger, Senegal or Togo
and is sold in another of these
(v) For the sale in the U.S.A. And US
territories of fares between foreign
points, the fare to be charged shall be
based on the actual direction of travel.

——————————————————————————————————————
countries for transportation
to/from Canada and fares sold
in Canada for foreign
originating travel are the
fare and conditions of
lawful tariffs on file and in
effect with the national
transportation agency or the
- competent foreign air
authority and in each case be
of travel.
(ii) For sales in Canada in
Canadian dollars, the fare
shall be converted into
Canadian dollars at the
applicable banker's buying
rate of exchange in effect on
the day of transaction at the
Canadian point of sale.
(f) Around the world minimum
(i) After an around the world fare has been
routing, including fictitious
Construction points, must be checked to
see whether any round trip fares exist
from the point of origin to any stopover
points on the routing including points
on a side trip which are higher than the
<u>constructed fare. The fare for an</u>
around the world journey must be less
than the highest direct normal round
trip fare applicable to the cabin of
service used from the point of origin to
any stopover point on the route of
travel. In general, Transatlantic round
trip fares from the point of origin to
other points on the routing differ from
other points on the roating arrier from

the corresponding Transpacific round trip fares from the point of origin to the same points. For the purpose of this rule, Transatlantic round trip fares must be compared with Transpacific round trip fares from point of origin for each stopover point on the routing and the lower of the two will be considered the direct fare. (ii) One class of service the fare for an around the world journey traveled in one class of service must not be less than the highest direct round trip fare from the point of origin to any ticketed point on the routing. (iii) Different classes of services the fare for an around the world journey involving different classes of service must not be less than the highest direct round trip fare for the lowest class of service assessed, from the point of origin to any ticketed point on the routing plus applicable differentials for sectors traveled in higher classes of service. (g) Unpublished fares when an itinerary includes a ticketed point for which no through fare is published, or for which a fare is published in only one global direction, the fare for such point/global direction should be constructed by using whichever particular combination of fare results in the lowest fare. (i) Normal fare construction principles apply. (ii) If the itinerary includes more than one unpublished point/global direction, separate fare calculations must be made for each such point/global direction.

(A) General

Fares/rules apply for carriage from the airport at the point of origin to the airport at the point of destination and do not include ground transfer service between airport or between airports and city centres except where Rule 35 specifically provides that such ground transfer service will be furnished without additional charge.

(B) Acronyms, sequence of checks, international sales indicators (ISI).

List of common acronyms used for fare constructions.

(1) List of common acronyms used for fare

Construction	<u>:</u>				
BHC On	e Way Back Haul Chec untry of Unit Origin	<u>ck</u> n Minimum			
COP CO	untry of Payment Che	eck			
CPM CO	mmon Point Minimum				
CTM Ci	<u>rcle Trip Minimum</u>				
	rectional Minimum Ch				
EMA Ti	<u>cketed Point Mileage</u>	<u>Deduction</u>			
	Previously Extra Mil	<u>leage</u>			
	<u>Allowance)</u> tra Mileago Surchano				
HIP Hi	tra Mileage Surcharg gher Intermediate Fa	<u>je</u> Pre Check			
MPM Ma	ximum Permitted Mile	Page			
	e Way Subjourney Che				
RSC Re	turn Subjourney Chec	ck			
RWM Ro	und the World Minimu	um .			
TPMi	cketed Point Mileage	2			
(2) Sequence of					
	<u>e constructions sha</u> l	<u>ll be accomplished</u>			
in NUCs					
	<u>ying fare constructi</u>				
	ng sequence shall ar	oply to such			
checks.		Annlicable Fance			
Name	Acronym	Applicable Fares			
Mileage Checks	TPM/MPM/				
Mireage cheeks	EMS/EMA				
Higher Intermediate P					
One Way Backhaul Chec		OW			
One Way Subjourney Ch	eck OSC	Normal OW			
Country of Unit Origi	n COM	<u>OW</u>			
Minimum	DMC				
<u>Directional Minimum</u> Circle Trip/Round the	DMC CTW/RWM	OW, Normal OJ CT/RTW			
World Minimum	CTW/ RWM	CI/RIW			
Common Point Minimum	СРМ	 Normal OJ			
Return Subjourney Che		Normal CT,OJ,RT			
Local Currency Fare C		Normal CT, RT			
(C) Application					
	<u>ied in this tariff b</u>	<u>petween any two</u>			
<u>points are s</u>					
	<u>imum permitted milea</u>				
	<u>as mileage fares, pr</u>				
	exceeds the MPM, th				
	ged in accordance wi				
	<u>ess mileage surchard</u>				
	fied diagrammatic or				
(2) Applicable f	<u>d to herein as routi</u>	ing rares.			
		ral fourney chall			
ha the appli	assessed for the tot cable fares effective	vo on the date of			
<u>departure on the first international sector.</u> provided Canada and the USA are considered as one					
country.	ada and the USA are	constuered as one			
Country:					

(3)	Arbitrary construction
(Fares published by use of a published arbitrary
	and a published international gateway fare. These
	fares are referred to as constructed fares. When
	Construction with arbitraries is used, travel need
	not be via the point of combination.
(4)	Non-adherence to precedence of through published
	<u>fares</u>
	Except for the provisions in paragraphs (8) below
	the combination of two or more fares may
	be applied between any two points even if the
	amount results in less than the through published fare in this tariff. All rules of such fares
	combined must be observed.
(5)	
(3)	When no through fare is published between any two
	ticketed points, a fare must be constructed for
	the purpose of applying fare construction checks.
	The applicable fare must be constructed using
	sector fares over an intermediate ticketed point
	for the class of service used.
	(a) The fare must be constructed in the direction
	of travel except that for any fare component
	into the country of Pricing unit origin, the
	fare applicable from the country of pricing unit origin shall be used.
	(b) When the same fare construction point is used
	both for the outbound and inbound fare, the
	provisions of end-on combinations apply.
	(c) When used for fare checks, the constructed
	fare must be shown on the ticket as "C"/.
	When used for other purposes, the fares must
	be shown separately on the ticket.
(6)	<u>Direction of fares</u>
	(a) Fares shall be assessed in the direction of
	travel, except that the fare component into
	the country of Pricing unit origin shall be assessed in the direction from such country,
	i.e. not in the direction of travel.
	Note: Canada and the U.S.A. shall be
	considered the same country. Denmark,
	Norway and Sweden shall be considered
	the same country.
	Example: Travel: TRA-MAD-JNB-MAD-FRA
	Construction could be:
	FRA-JNB RT 1 Pricing unit
	Or DA MAD DE 1 Defende unit
-	FRA-MAD RT 1 Pricing unit MAD-JNB RT 1 Pricing unit
	MAD-JNB RT I Pricing unit total of 2 Pricing units
	Component JNB-MAD must be in the
	direction from mad to JNB.
	Exception 1: Except for RT pricing
	units, fare components
_	

<u>between Canada and the</u>
U.S.A. and between
Denmark, Norway and
Sweden shall be assessed
<u>in the direction of</u> travel.
Exception 2: (Applicable to Open Jaw
special fares only) For
travel originating and
terminating in Europe
(where an Open Jaw
applies between
countries in Europe) for
the last fare component
into the country of unit
destination the fare
applicable from the
country of unit
<u>destination shall be</u>
<u>used.</u>
(b) Fares shall be assessed in the direction of
travel, except that when a Pricing unit for a
One Way subjourney terminates in a country
from which a previous Pricing unit has been
assessed, the Pricing unit for the One Way
subjourney into such country shall be
assessed from such country, i.e. not in the
direction of travel.
Example: Travel ATL-LON-STO-LIS-GLA Construction: ATL-LON OW 1 Pricing unit
LON-STO OW 1 Pricing unit
STO-LIS OW 1 Pricing unit
GLA-LIS OW 1 Pricing unit
total of 4 Pricing units
fare component LIS-GLA must be in the
direction of GLA-LIS because the termination
point (GLA) is in the same country from which
a previous Pricing unit (LON-STO) was
assessed.
(C) Application
(7) End on combinations
When two or more fares are combined end-on, the
provisions of Round Trip, Circle Trip, one
way_or Open Jaw_journeys, as applicable, shall
apply separately to each.
(8) Combination of fares - U.S.A.
(a) Combination of U.S. domestic normal/special
fares with international fares to construct a
through fare which is less than the published
fare from the point of origin to the point of
destination is permitted; provided the
<pre>passenger complies with all conditions of the fares.</pre>
<u> </u>

Exception 1: The minimum tour price, if any,
required by the U.S. domestic
fare will not be applicable
when the minimum tour price of
the international fare is
higher.
Exception 2: The advance purchase, if any,
required by the U.S. domestic
fare will not be applicable
when combining with an
<u>international fare which has a</u>
greater advance purchase for
transportation to/from points
outside the U.S.A./Canada/
<u>Mexico/Bermuda/Bahamas/west</u>
<u>indies.</u>
Exception 3: The requirement of ticketing
<u>within a specified time after</u>
reservations are made, if any,
required by the U.S. domestic
fare will not be applicable
when combining with
international fares for
transportation to/from points
outside the U.S.A./Canada/
Mexico/Bermuda/Bahamas/west
indies.
(b) The maximum permitted mileage shall apply
from the gateway used for fare
Construction/combination.
(c) Travel must be via the fare combination
point(s).
(9) When fares are expressed as a percentage of
another fare and different percentages apply on a
journey, the following rule applies.
(a) Apply the percentage to the base fare to
establish the fare level as an amount
(b) Use such fare for the applicable of all fare
Construction rules
Example: journey A-B-C-d-a
<u>children's fares</u>
A-B 75 percent of adult fare
A-C 50 percent of adult fare
B-C 67 percent of adult fare
A-d 50 percent of adult fare
(i) Calculate amounts resulting from
application of above percentages.
(ii) Apply HIP/CTM etc. Rules using the
resultant levels.
(10) Fare construction must be via the itinerary of the
passenger. The addition of points not on the
passenger's itinerary is not permitted.
Exception: Constructions using add-on amounts.
(11) All published fares governed by this tariff and

add fares constructed in accordance with the
tariff are applicable only when compliance with
the provisions governing travel via a higher
<u>created intermediate point (paragraph f3).</u>
Mileage routings (see maximum permitted mileage
tariff no. MPM-1, C.A.B. no. 424 NTA(A) no. 239)
May be applied to any published or constructed
fares; however, if a diagram on linear routing is
specified in connection with a fare, such routing
must be observed to that portion of the
transportation covered by that fare.

- (D) Defining journey or Pricing unit concept
 (1) The fare for a journey (excluding side trips
 assessed separately) shall be the lowest of:
 (a) A single Pricing unit for the journey, or
 (b) Any series of end-on combined Pricing units,
 - which collectively comprise the journey being
 - traveled.
 To determine the fares for 1) above using normal fares refer to the flow chart below:

Normal Fare Flow Chart

Is the journey a RT/CT by definition?							
Yes	<u>No</u>						
<u>Half RT fares</u>	<u>If the journey is not a</u>						
<u>must be used</u>	RT/CT by definition then						
	then the journey contains						
<u>Is there a common</u>	domestic and/or int'l						
<pre>point(s) country</pre>	surface breaks. Are all						
that/would allow	<u>surface domestic?</u>						
the assessment							
of two or more	Yes No						
<u>separate return</u>	and the Control of th						
	Can the fare be assessed Is there a						
	using international half common point/						
Yes	Round Trip fares?country?						
Is the fare to	YesNo YesNo						
be broken more	<u>YesNo</u> <u>YesNo</u>						
than once at	Is there a common point/ Is the fare						
such common	country between the to be broken						
point/country?	between the country of at such						
	origin and the country common pts						
Yes	of turnaround? In such						
1	countries?						
N							
Would (all)	YesNoYesNo						
resulting							
subjourneys	Is the fare to be Are any sub-						
permit the	broken more than journeys to/						

continued use	once at such	common	from	ı such		
of half RT	point/country?					
fares?			cour	itries		
			retu	ırn sub-		
			jour	neys?		
Yes	No	YesN	0	YesNo		
The fares must	The fare must			: The return		
<u>be assessed as a</u>	be assessed as	be asse	ssed	sub-		
series of return				journeys		
<u>subjourneys</u>	journey	<u>of retu</u>	ırn	must be		
		<u>subjour</u>	'neys	assessed		
				using half		
				round RT		
				fares. Use		
				<u>OW fares</u>		
				for		
				<u>remaining</u>		
				subjourney		
				subject to		
				the		
<u> </u>				following		
				-for NOJS		
-						
				Use OW		
	Fon NO	journey	ıc /cub	<u>fares</u>		
	Journey		3/ Sub-			
-	Is ther					
			more			
<u>common point or more</u> than one point in						
	either the country					
	of origin or the					
·		of turn				
	or both			•		
		_	1			
	Yes		No			
	Is the fare	to be	$\overline{}$			
	broken at s	uch				
	other point	:s?	No			
	Yes		Use 2			
			RT far	<u>'es</u>		
<u> </u>	The NOJ can					
<u> </u>	<u>assessed as</u>					
	domestic fa					
	and a retur	<u>'n</u>				
	subjourney					
General Notes:						
1. If for pricing purposes the journey is changed (e.g.						
Closing surface gap or adding a sector that creates a						
surface gap) then the new journey will determine which path of the flow chart should be taken.						
<u>patii di the r</u>	TOW CHAIL SHOULD	ı ve take				
/ Lor and_an ca	mbination of nor	hac Icm	specia	1 fares		

complet	tely	separat	te the	spe	cial	and	normal	fare	e and	<u> </u>
assess	the	normal	fare	subj	ourn	ey a	ccording	to	the	flow
chart.										

- The flow chart does not apply for local combination of normal and special fares - refer to the special fares rule.
 - (3) (a) If the journey fulfills the definition of a Round Trip or Circle Trip or normal/special fare Open Jaw trip, the Pricing unit must be assessed as a Round Trip, or Circle Trip or normal/special fare Open Jaw trip as applicable and must use half Round Trip fares. The use of One Way fares is not permitted. For end-on combination of normal and special fares, completely separate the special and normal fare and assess the normal fare subjourney according to the flow chart. Example: Travel: LON-MIL-STO-LON Construction:

 LON-MIL
 1/2 RT

 MIL-STO
 1/2 RT
 1 Pricing unit

 LON-STO
 1/2 RT

- OW fares are not permitted as travel is continuous, circuitous and returns to the same point - CTM check LON-MIL RT and LON-STO RT Last fare component from country of origin
- If there is a common point/country on the routing, the journey may be broken into more than one Pricing unit provided these must be for return subjourneys using half Round Trip fares.

Example: Travel: HEL-BKK-TYO-SEL-TYO-BKK-HEL Construction could be:

H	<u>IEL-BKK</u>	RT	1	Pricing	unit
Е	KK-TYO	RT	1	Pricing	unit
Т	TYO-SEL	RT	1	Pricing	unit
	or			_	
Н	IEL-TYO	RT	1	Pricing	unit
7	TY0-SEL	RT	1	Pricina	unit

RT 1 Pricing unit HEL-BKK BKK-SEL RT 1 Pricing unit

A return subjourney only occurs if the fare is broken more than once at the common point/country. The fare for travel between such fare break points must be priced as a Round Trip; Circle Trip or normal/special fare Open Jaw, as applicable, and must use <u>half Round Trip fares.</u>

Example: Travel: NYC-LON-JNB-MAN-NYC Construction could be:

NYC-LON 1/2 RT
NYC-MAN 1/2 RT 1 Pricing unit
LON-JNB 1/2 RT
MAN-JNB 1/2 RT 1 Pricing unit
- Both subjourneys fall within the
definition of OJ
- (note that above journey could
<u>also be constructed as NYC-JNB RT)</u>
(d) If travel between such fare break points
would require the use of One Way fares.
this is not permitted.
Example: Travel: NYC-LON-RIO-JNB-MAN-NYC
Construction could not be:
NYC-LON 1/2 RT
NYC-MAN 1/2 RT
LON-RIO OW
RIO-JNB OW - not possible
MAN-JNB OW
- Travel LON-RIO-JNB-MAN is not
within the definition of an OJ
- Use of OW fares is not permitted.
- Total journey falls within
definition of CT and may only be
constructed as
a single Pricing unit.
(4) If the routing of the journey fulfills the
(1) It are trained to the jean to jean
<pre>definition of a normal/special fare Open Jaw trip, the Pricing unit shall be assessed as two half</pre>
The Pricing unit shall be assessed as two half
Round Trip fares, provided that, if there is a
common point(s) or other points in either the
country of origin or the country of turnaround or
both, the fare may alternatively be assessed as a
return subjourney from/to the common point(s) or
other points and a One Way subjourney(s) for the
domestic sector(s). If this type of pricing
option is used then One Way Pricing units must be
assessed using One Way fares and the return
subjourney must be assessed using half Round Trip
<u>fares.</u>
<u>Example: Travel: KHH-TPE-SIN-TPE</u>
<u>Construction could be:</u>
KHH-SIN 1/2 RT
TPE-SIN 1/2 RT 1 Pricing unit
<u>or</u>
KHH-TPE OW 1 Pricing unit
TPE-SIN RT 1 Pricing unit
<u>whichever is the lower.</u>
<pre>Example 2: Travel KHH-TPE-JKT-DPS surface JKT-TPE</pre>
Construction could be:
KHH-DPS 1/2 RT)

	TPE-JKT	1/2 RT)	1 Pricing unit						
or									
	KHH-TPE	OW	1 Pricing unit						
	TPE-JKT	RT	1 Pricing unit						
	JKT-DPS	OW	1 Pricing unit						
<u>or</u>									
	KHH-TPE	<u>OW</u>	<u>1 Pricing unit</u>						
	TPE-DPS	1/2 RT)							
	TPE-JKT	1/2 RT)	1 Pricing unit						
<u>or</u>	WILL TRE	1 /2							
	KHH-TPE	1/2 RT)	1 Bulaina mais						
	TPE-JKT	<u>1/2 RT)</u> OW	1 Pricing unit						
	JKT-DPS	er is the lower	<u>1 Pricing unit</u>						
	wirichev	er is the lower	-						
Example 3	: Travel GLA-M	IAN-ROM-LON							
	Construction	could be:							
	GLA-ROM	1/2 RT)							
-	LON-ROM	1/2 RT)	1 Pricing unit						
or	LON-ROM	1/2 KI)	1 Filenig unit						
	GLA-MAN	OW	1 Pricing unit						
-	MAN-ROM	1/2 RT)	I TITETIIG GITTE						
	LON-ROM	1/2 RT)	1 Pricing unit						
		, ,							
(5) A)	If the routing	<u>of a journey o</u>	<u>loes not fulfill</u>						
	the definition	of Round Trip.	<u>Circle Trip or</u>						
	<u>normal/special</u>	fare Open Jaw	<u>trip, it shall</u>						
		follows, subje	ect to the						
	<u>routing</u>								
	i) As a On	<u>le Way journey</u>							
	ii) As a series of One Way subjourneys iii) As a Round Trip or Circle Trip journey								
1									
	iv) If ther	re is a common p	or assumed flown						
	1V) II thei	v of a Common p	subjourney and a						
-	as a IIII roturn	subjourney (as	shown in						
	naragra	ph 3.c. above).	SHOWII III						
Example 1		TH	_						
<u> </u>	1 HAVET TAKE	<u> </u>							
	Construction	: PAR-ATH (W 1 Pricing unit						
	does not qua	lify for RT, CT	, or normal fares						
	OJ								
<u>Example 2</u>	: Travel PAR-B	KK-VIE-ROM							
	Construction	could be:							
	PAR-BKK	OW	1 Pricing unit						
	BKK-VIE	OW	1 Pricing unit						
	VIE-ROM	OW	1 Pricing unit						
or									
	PAR-BKK	OW	<u>1 Pricing unit</u>						

	BKK-ROM	OW	1 Pricing unit
No return	to country of	origin, fares	in direction of
travel	-	-	
Example 3:	Travel STO-N	IBO surface SE	Z-NBO-STO
	Construction	could be:	

	STO-NBO	OW	1 Pricing unit
	STO-SEZ	OW	1 Pricing unit
<u>or</u>			
	STO-NBO	RT	1 Pricing unit
	SEZ-NBO	OW	1 Pricing unit
<u>or</u>			
	STO-SEZ	RT	1 Pricing unit
B) The	One Way journe	y/subjourney(s)	above must be

- B) The One Way journey/subjourney(s) above must be assessed using One Way fares. The use of half Round Trip fares is not permitted. The Round Trip journey/subjourney(s) above must be assessed using half Round Trip fares.
- (E) Limitations on indirect travel/inclusion of surface sectors on a through mileage calculator
 (1) Limitation on indirect travel
 a) General limitations: A fare component
 - must not include
 more than:

 I) One departure from fare component origin
 - or

 ii) One arrival at fare component destination
 or
 - iii) More than one stopover at any one intermediate ticketed point
 - B) Additional limitations
 i) For a journey originating in Europe (not
 - applicable for travel wholly within
 Europe) a fare component must not include
 more than one international departure and
 one international arrival at any ticketed
 point in the country where travel
 originates; provided that when the
 country of origin is transited, to/from
 another point in Europe; stopovers will
 not be permitted in such country.

 Example 1: AMS-TYO-AMS-LON-RTM with

Example 1: AMS-TYO-AMS-LON-RTM with a stopover in AMS between TYO and LON at a through TYO-LON fare is not permitted (country of origin is transited to another point in Europe)

Example 2: LON-NYC-LON-TYO with a stopover in LON between

NVC and TVO at a through
NYC and TYO at a through
NYC-TYO fare is permitted
(country of origin is not
<u>transited_to/from_another</u>
point in Europe)
<u>ii) The restriction in (i) above shall also</u>
apply for the country of payment in
Europe if not identical to the European
<u>country where travel originates.</u>
<u>Example 1: ZRH-MIL-TYO</u>
<u>sold in MIL with a</u>
stopover in MIL at a
through fare ZRH-TYO is
not permitted.
(country of sale is
transited from another
point in Europe)
Example 2: LON-NYC-X/LON-AMS-TYO
sold in FRA with a
stopover is AMS at a
through fare NYC-TYO is
permitted.
(Country of origin is
transited to another
point in Europe but no
stopover is made)
Area 1 and Area 3 (via the Pacific) must
not include more than one arrival and
one departure at any ticketed point.
iv) For a journey originating in Area 1, no
fare component within Area 1 may include
more than one international departure and
one international arrival at any ticketed
<u>point in the country where travel</u>
<u>originates.</u>
Example 1: POA-BUE-SAO-NYC-through
<u>fare not permitted</u>
because of two
<u>international departures</u>
from Brazil.
Additionally, this
restriction applies for
<u>the country of payment if</u>
not identical to the
country where travel
<u>originates.</u>
Example 2: NYC-SAO-BUE-POA sold in
Brazil - through fare not
permitted because of two
international arrivals in
Brazil which is the
country of sale.
v) Applicable for travel commencing in

Brazil (except for journeys wholly within
South America) irrespective of where the
fare is paid, the first international
fare component must not include more than
one Brazilian domestic flight coupon.
Where more than one Brazilian domestic
flight coupon is issued, the first
international fare component must be
assessed from the point immediately prior
to the point of commencement of the
international sector.
Example 1: BSB-RIO-NYC at a through
fare BSB-NYC is
permitted.
Example 2: POA-RIO-SSA-LIS at a
through fare POA-LIS is
not permitted. The
<u>international fare</u>
component_must_be
assessed from RIO and
POA-RIO charged
separately.
Example 3: FLN-X/CWB-/CWB-IGU-XSAO-L
<u>on at a through fare</u>
FLN-LON is not permitted.
<u>This first international</u>
<u>fare component must be</u>
assessed from IGU and
FLN-CWB-IGU charged
separately.
vi) For a Pricing unit originating in
Germany, a fare component from/to a point
in Germany must not include more than two
domestic sectors in Germany.
vii) Journey application
A journey on a ticket or conjunction
ticket, at the time of original issue
or when reissued, must not include
more than four international arrivals
and four international departures in
any one country; except in Europe, not
more than three international arrivals
and three international departures in
one country in Europe; provided for
the counting of arrivals and
departures surface sectors are
considered to be flown
(2) Inclusion of a surface sector on a through mileage
<u>calculation</u>
Surface of a transportation between two
intermediate ticketed points must be included in
the ticketed point mileage computation. In the
<u>absence of a single ticketed point mileage, the</u>
<u>lowest combination of ticketed point sector</u>

mileage wil	l apply.
	When travel between the following
	ticketed points are by surface
	transportation, and neither point is
	the point of origin or destination of
	the fare sector, the mileage between
	such points will be disregarded.

Between	and
Alicante, Spain	Murcia, Spain
Alicante, Spain	Valencia, Spain
Almeria, Spain	Malaga, Spain
Amman, Jordan	Jerusalem
Amristar, India	Lahore, Pakistan
Amsterdam, Netherlands	Rotterdam,
And cer dain; Neerier rands	Netherlands
Antwerp, Belgium	Brussels, Belgium
Arica, Chile	Tacna, Peru
Barcelona, Spain	Gerona, Spain
Barcelona, Spain	Reus, Spain
Basle, Switzerland	Mulhouse, France
Berlin, Germany	Dresden, Germany
Berlin, Germany	Leipzig, Germany
Berne, Switzerland	Geneva,
Berne, Swrezerrand	Switzerland
Berne, Switzerland	Zurich.
Berne, Swrezerrand	Switzerland
Bilboa, Spain	San Sebastian,
Bribou, Spain	Spain
Bilboa, Spain	Santander, Spain
Bilboa, Spain	Vitoria, Spain
Bologna, Italy	Florence/Pisa,
	Italy
Brazzaville, Congo Rep.	Kinsĥasa, Zaire
Bremen, Germany	Hamburg, Germany
Bremen, Germany	Munster, Germany
Brownsville, U.S.A.	Matamores, Mexico
Catania, Italy	Palermo, Italy
Ciudad Juarez, Mexico	El Paso, U.S.A.
Cologne, Germany	Dusseldorf,
	Germany
Cologne, Germany	Munster, Germany
Curitaba, Brazil	Joinville, Brazil
Cuzco, Peru	LA Paz, Bolivia
Detroit, U.S.A.	Windsor, Canada
Dresden, Germany	Leipzig, Germany
Dubai, United Arab Emirates	Sharjah, United
	<u> Arab Emirates</u>
Dusseldorf, Germany	Munster, Germany
Grenada, Spain	Malaga, Spain
<u>Guatamala, Guatamala</u>	Tapachula, Mexico
<u>Guayaramerin, Bolivia</u>	Porto Velho.
	<u>Brazil</u>

Hamburg, Germany	Hanover, Germany
Hamburg, Germany	Munster, Germany
Hilo, Hawaii, U.S.A.	Kona, Hawaii,
	U.S.A.
Hong Kong SAR, Hong Kong	Macau, Macau
Iguassu Falls, Argentina	Iguassu Falls,
	Brazil
Jerez DE LA Frontara, Spain	Seville, Spain
Kabul, Afghanistan	Peshawar,
	Pakistan
LA Coruna, Spain	Santiago DE
	Compostela, Spain
Laredo, Texas, U.S.A.	Nuevo Laredo,
	Mexico
Larnaca, Cyprus	Paphos, Cyprus
Leticia, Columbia	Tabatinga, Brazil
Livingstone, Zimbabwe	Victoria Fall,
	Zimbabwe
Livramento, Brazil	Rivera, Uruguay
Ljubijana, Croatia	Zagreb, Croatia
Mcallen, Texas, U.S.A	Reynosa, Mexico
Milan, Italy	Turin, Italy
Munich, Germany	Nuremberg,
	Germany
Nagoya, Japan	Osaka, Japan
Paso de Los Libres,	Uruguaiana,
Argentina	Brazil
Podgrorica, Montenegro	Tivat, Montenegro
Puerto Montt, Chile	San Carlos de
	Bariloche,
	Argentina
San Diego, U.S.A.	Tijuana, Mexico
Santiago de Composatala, Spain	Vigo, Spain
Split, Croatia	Zadar, Croatia
Stockholm, Sweden	Vasteras, Sweden
Swakopmund, Namibia	Walvis Bay,
	Namibia

(F) Construction rules for fare components
(1) Mixed class travel (travel via different class of
service)
(Applicable to normal fares only).
(a) Mixed class travel is when travel involves
two or more classes of service:
(i) On a sector(s) within a fare component
<u> </u>
(ii) In an entire fare component of a
<u>journey/subjourney with more than one</u>
<u>fare component</u>
(b) The fare for entire fare component traveled
<u>in a higher class of service shall be the</u>
applicable fare for the class used.
(c) All fares used in differential calculations
will be based on qualifying fares.

(d) The fare for mixed class travel within a fare
component is assessed as the sum of the
through fare in the lowest class of service used to assess the fare and, for each sector
traveled in a higher class of service; the
difference between the lowest applicable fare
for the lowest class used for the sector
concerned and the lowest applicable fare for
the higher class used for the same sector.
This process will be referred to as
<u>'differential'.</u>
(e) If consecutive sectors within the fare
component are flown in the higher class of
service, the differential may be assessed as
the difference between the applicable through
fare for the lowest class of service used and
<u>the applicable through fare for the higher</u>
class of service for the sectors concerned.
(f) HIPs must be checked when calculating
differentials, however the BHC does not apply.
Note: Minimum checks are not applicable
when calculating a differential.
(g) The differential is assessed in the same
direction as the fare used for the lowest
class of service.
(h) When half Round Trip fares are used, the
<u>differential is assessed using half round</u>
trip fares. When One Way fares are used, the
differential is assessed using One Way fares.
(i) Special fares may not be used in mixed class
differential calculations.
(j) The above rules may not be used to circumvent
any stopover or transfer restrictions
applicable to the through fare for the lowest class of service used.
(k) The total fare for a fare component assessed
with a class differential need not be higher
than:
(i) The through fare for the highest class
of travel, or
(ii) The sum of fares for sectors flown in
<u>different classes of service</u>
(1) Fare component checks (DMC, COM) will be
applied:
(i) In the lowest class used of a mixed
<u>class component where a differential has</u>
been applied (ii) In the applicable class used for an
(ii) In the applicable class used for an
entire component flown in a higher class (m) Journey subjourney checks which apply to more
than one fare component (CTM, COP, CPM, OSC,
RSC) will be applied in the lowest class of
service used and the class differential(s)
Service used and the class differential(s)

	<u>amount(s) added to the resultant fare for the</u>
	lowest class of service used
(n)	Where two applicable same class fares exist
	in a market, the applicable fare used for the
	through fare component and any intermediate
	fares used for HIP check purposes to the
	breakpoint, is also the same fare used in
	calculating the differential, i.e. Y and y2
	fares exist in a market. If the lower level
	y2 fare is used as the HIP check fare, it
	must also be used when calculating the
	differential.
(0)	Class differentials may not be assessed over
	a fare break point.
(g)	(Applicable between Area 1 and Area 2) When
(b)	the Transatlantic sector is flown in
	intermediate class and other sectors are in
-	the same class or a lower class, the
-	
	applicable through intermediate class fare
	shall be applied. A differential between
	economy and intermediate class is not
(~)	permitted.
(q)	(Applicable between Area 1 and Area 3 via the
	Atlantic) When the Area 2-3 and
	Transatlantic sectors are flown in
	intermediate class, the applicable through
()	intermediate class fare shall be applied.
(r)	(Applicable for travel between Area 1 and
	Europe only) When Transatlantic travel is
	flown in economy class and the intra-European
	sector is flown in intermediate class, the
	through applicable intermediate class fare
	applies, unless charging sector fares for the
	mixed class point(s) results in a lower fare.
	A differential between economy and
	<u>intermediate class is not permitted.</u>
(s)	(Applicable via the Atlantic-Pacific Oceans
	for travel between Europe and south west
	Pacific) When the sector between Europe and
	Area 1 and the sector between Area 1 and the
	south west Pacific are flown in intermediate
	class, the applicable through intermediate
	class fare applies. A differential between
	economy and intermediate class is not
	permitted.
(t)	(Applicable to Atlantic-Pacific travel
	between Europe and Japan/Korea) When the
	sector between Europe and Area 1 is in
	economy class and the sector between Area 1
	<u>and Japan/Korea is in intermediate class, the</u>
	and Japan/Korea is in intermediate class, the applicable through intermediate class fare
	and Japan/Korea is in intermediate class, the applicable through intermediate class fare applies. A differential between economy and
	applicable through intermediate class fare
(u)	applicable through intermediate class fare applies. A differential between economy and intermediate class is not permitted.

<u>between Europe and south east Asia) When the</u>
sector between the last point of departure in
Europe and the first point in arrival in area
3 are flown in intermediate class, the
applicable intermediate class fare applies.
A differential between economy and
intermediate class is not permitted.
(2) Surface sectors
(a) Apply the through fare or the sum of fares
<u>over the sectors actually flown, whichever is</u>
lower.
(b) In the case of normal fare travel, where the
mileage for an international surface break is
greater than the ticketed point mileage over
the routing traveled from origin of the
journey up to the point of commencement of
the surface break when normal fares are on
both sides of the surface break and journey
up to the surface break must be ticketed
separately.
Example: Travel: NYC-LON surface BKK-PAR-LON-NYC
TPMS 3458 5919 5860 220 3458
Construction could be:
NYC-LON RT 1 Pricing unit
BKK-PAR OW 1 Pricing unit
PAR-LON OW 1 Pricing unit * notwithstanding separate pus. the TPM
is undertaken from NYC
(c) The surface break is measured using TPMs. If
no TPM exists for the points concerned, the
shortest operated mileage shall be used (i.e.
MPM divided by 1.20); provided that in the
event there is no shortest operated mileage,
the ticketed point mileage shall be
established by a combination of TPMs.
(d) Surface breaks in section e.7. And between
Canada and the USA may be ignored.
(3) Higher Intermediate Point
(a) Normal fares
(i) If in any routing otherwise permissible
at the direct route normal fare, there
is a direct route normal fare(s) of the
same class of service between any two
ticketed points which is higher than the
direct route normal fare between the
fare construction points, the fare shall
not be less than the highest fare
referred to above (higher intermediate
fare). In the case of fares which are
established by seasonality (including
<u>blackout dates), or day of week or</u>
flight application, the check will be
<u>based on the applicable fare (by</u>
<u>based on the applicable fare (by</u> seasonality including blackouts, or by

	dates, or by day of week or by flight
	application).
(ii)	If in any indirect routing otherwise
(11)	permissible at the direct route normal
	fare plus a percentage, there is a
-	direct route normal fare(s) of the same
	class of service between the fare
	construction points, the fare for the
	indirect route shall not be less than
-	the highest fare referred to above
-	(higher intermediate fare), and the
-	surcharge percentage applicable to the
-	through fare shall be applied to such
-	higher intermediate fare.
(iii)	When there is no direct route fare
	between two ticketed points, a fare must
	be constructed over an intermediate
	ticketed point in order to apply the
	provisions of (i) and (ii) above.
	Note: The constructed fare is
	considered a 'direct route fare' and
	must be shown on the ticket as 'c/'.
(iv)	When comparing normal fares of the 'same
	class of service' in order to determine
	if there is a higher fare, the following
	sequence shall be followed:
	(aa) Sleeper seat fare is compared with
	sleeper seat; if no sleeper seat
	fare, compare with first class fare
	(bb) First class fare is compared with
	first class; if no first class
	fare, compare with intermediate
-	class fare (or next lower class
	fare)
	(cc) Intermediate class fare is compared with intermediate class fare: if no
	intermediate class fare, in ho
-	with economy class fare; provided
-	that where more than one economy
	class fare is published, compare
	with the highest economy class
	fare.
	(dd) Economy class fare is compared with
	economy class fare
(v)	When comparing normal fares, the
	comparison shall be made in the same
	direction as the fare component. When
	using half Round Trip fares the
	comparison shall be made using half
	Round Trip fares. When using One Way
	fares the comparison shall be made using
	One Way fares.
(vii)	Where more than one normal fare is
	published for the carrier and the class

	of service used, the lower/lowest level
	may be used subject to any stopover.
	transfer, seasonality, day of week
	limitations, or flight restrictions of
	the lower/lowest fare (excluding
	application of the stopover charges.)
(vii)	In establishing the day of week fare
	level to be used for the HIP check, the
	application of the day of week fares
	shall be applied solely to the sector(s)
	For which the check is being made. The
	day of travel on such sector(s) shall be
	used to determine the day of week fare
	level for the HIP check.
(viii)_	<u>In establishing the seasonal fare level</u>
	to be used for the HIP check, the rule
	for the application of the seasonal fare
	shall be applied solely to the sector(s)
	For which the check is being made. The
	seasonal rule for such sector shall be
	used to determine the seasonal fare
	level to be used for the HIP check.
	Where reference in a seasonal rule is to
	a specific segment of travel e.g. first
-	international sector, the specific
	segment shall be assessed within the
	sector(s) for which the HIP level is
	being established.
	Example: routing A-B-C-B-A
	1st fare component (A to C)
	<u>- Fare A-C is a non-seasonal</u> fare
	- Fare A-B is a non-seasonal
	fare
	- There are seasonal fares B-C
	with the rule that the first
	with the rule that the first international sector
	with the rule that the first international sector determines the seasonal fare
	with the rule that the first international sector determines the seasonal fare to be charged.
	with the rule that the first international sector determines the seasonal fare to be charged To establish the seasonal
	with the rule that the first international sector determines the seasonal fare to be charged To establish the seasonal fare level to be used for the
	with the rule that the first international sector determines the seasonal fare to be charged To establish the seasonal fare level to be used for the HIP check on
	with the rule that the first international sector determines the seasonal fare to be charged. - To establish the seasonal fare level to be used for the HIP check on the sector B-C the date of
	with the rule that the first international sector determines the seasonal fare to be charged To establish the seasonal fare level to be used for the HIP check on the sector B-C the date of travel B to C will be used
	with the rule that the first international sector determines the seasonal fare to be charged. - To establish the seasonal fare level to be used for the HIP check on the sector B-C the date of travel B to C will be used 2nd fare component (fare in
	with the rule that the first international sector determines the seasonal fare to be charged. - To establish the seasonal fare level to be used for the HIP check on the sector B-C the date of travel B to C will be used 2nd fare component (fare in the direction from A to C)
	with the rule that the first international sector determines the seasonal fare to be charged. - To establish the seasonal fare level to be used for the HIP check on the sector B-C the date of travel B to C will be used 2nd fare component (fare in the direction from A to C) - Fare A-C is a non-seasonal
	with the rule that the first international sector determines the seasonal fare to be charged. - To establish the seasonal fare level to be used for the HIP check on the sector B-C the date of travel B to C will be used 2nd fare component (fare in the direction from A to C) - Fare A-C is a non-seasonal fare
	with the rule that the first international sector determines the seasonal fare to be charged. - To establish the seasonal fare level to be used for the HIP check on the sector B-C the date of travel B to C will be used 2nd fare component (fare in the direction from A to C) - Fare A-C is a non-seasonal fare - Fare A-B is a non-seasonal
	with the rule that the first international sector determines the seasonal fare to be charged. - To establish the seasonal fare level to be used for the HIP check on the sector B-C the date of travel B to C will be used 2nd fare component (fare in the direction from A to C) - Fare A-C is a non-seasonal fare - Fare A-B is a non-seasonal fare
	with the rule that the first international sector determines the seasonal fare to be charged. - To establish the seasonal fare level to be used for the HIP check on the sector B-C the date of travel B to C will be used 2nd fare component (fare in the direction from A to C) - Fare A-C is a non-seasonal fare - Fare A-B is a non-seasonal fare
	with the rule that the first international sector determines the seasonal fare to be charged. - To establish the seasonal fare level to be used for the HIP check on the sector B-C the date of travel B to C will be used 2nd fare component (fare in the direction from A to C) - Fare A-C is a non-seasonal fare - Fare A-B is a non-seasonal fare - There are seasonal fares B-C with the rule that the first
	with the rule that the first international sector determines the seasonal fare to be charged. - To establish the seasonal fare level to be used for the HIP check on the sector B-C the date of travel B to C will be used 2nd fare component (fare in the direction from A to C) - Fare A-C is a non-seasonal fare - Fare A-B is a non-seasonal fare

to be charged.
- To establish the seasonal
fare level to be used for the
HIP check on the sector C-B the
date of travel C to B will be used.
(ix) For the purpose of the higher
intermediate fare check, when the ticket
shows no stopover at both the unit
origin and the unit destination point of
a side trip which has been charged for
separately (due to transfer connections
on both occasions) a stopover shall be
considered to be taken at such point
<u>unless the time interval between the</u>
<u>arrival immediately preceding the side</u>
trip and the departure immediately
following the side trip does not
constitute a stopover as defined in rule
<u>1.</u>
(x) When an itinerary required checking
fares in the next higher class of
<u> </u>
restrictions, HIPs must be checked in
the next higher class of service for all
points on that fare component.
(xi) When tickets are issued in the country
of commencement of travel, a higher
intermediate point check shall be
applicable only at intermediate ticketed
stopover point(s).
The points checked are:
(aa) The point of origin to any
intermediate stopover point; or
(bb) Any intermediate stopover point to
the destination; or
(cc) Any intermediate stopover points
to any other intermediate stopover
<u>point.</u> Exception 1: For the purpose of
this rule, EC member
states shall be
<u>considered as one</u>
<u>country, provided</u>
<u>that:</u>
(i) The journey is
wholly within
the Europe
<u>sub-area and</u>
all fare
<u>Construction</u>
points are in
EC member
states.
(ii) The journey

must commence
in the country
of the point of
origin shown on
the ticket.
Exception 2: Not used
Exception 3: For journeys
originating western
Africa, higher
intermediate points
check in each fare
component shall be
applied at all
ticketed points in
Western Africa.
Exception 4: applicable for
travel originating
in Israel, HIP's
will be checked on
fare components from
Israel to all
<u>ticketed points in</u>
the fare component
whether there is a
stopover or not.
This does not apply
to the HIP check
<u>from an intermediate</u>
<u>point or an</u>
<u>intermediate point</u>
to the fare
Construction point.
Example: TLV-FRA-X/
LON-NYC/TLV
the HIP
<u>check is</u>
TLV-FRA;
TLV-LON
<u>and</u>
FRA-NYC
and though
LON is a
<u>transfer</u>
<u>point,</u>
TLV-LON is
<u>checked</u>
but
LON-NYC is
not.
Note: Cancelled
Exception 5:
Exception 6:
Exception 7: When travel
originates in India

and destined to Canada/USA, when stopovers taken in Europe or UK higher fares shall not be applicable from points in Europe/UK to Canada/USA. (xii) For the purpose of this rule, when there is a surface break, the higher intermediate fare check applies to the point of arrival by air immediately preceding the surface sector and to the point of departure immediately following the surface sector, unless the time interval between the arrival and departure does not constitute a stopover as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
stopovers taken in Europe or UK higher fares shall not be applicable from points in Europe/UK to Canada/USA. (xii) For the purpose of this rule, when there is a surface break, the higher intermediate fare check applies to the point of arrival by air immediately preceding the surface sector and to the point of departure immediately following the surface sector, unless the time interval between the arrival and departure does not constitute a stopover as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
Europe or UK higher fares shall not be applicable from points in Europe/UK to Canada/USA. (xii) For the purpose of this rule, when there is a surface break, the higher intermediate fare check applies to the point of arrival by air immediately preceding the surface sector and to the point of departure immediately following the surface sector, unless the time interval between the arrival and departure does not constitute a stopover as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
fares shall not be applicable from points in Europe/UK to Canada/USA. (xii) For the purpose of this rule, when there is a surface break, the higher intermediate fare check applies to the point of arrival by air immediately preceding the surface sector and to the point of departure immediately following the surface sector, unless the time interval between the arrival and departure does not constitute a stopover as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
applicable from points in Europe/UK to Canada/USA. (xii) For the purpose of this rule, when there is a surface break, the higher intermediate fare check applies to the point of arrival by air immediately preceding the surface sector and to the point of departure immediately following the surface sector, unless the time interval between the arrival and departure does not constitute a stopover as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
points in Europe/UK to Canada/USA. (xii) For the purpose of this rule, when there is a surface break, the higher intermediate fare check applies to the point of arrival by air immediately preceding the surface sector and to the point of departure immediately following the surface sector, unless the time interval between the arrival and departure does not constitute a stopover as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
to Canada/USA. (xii) For the purpose of this rule, when there is a surface break, the higher intermediate fare check applies to the point of arrival by air immediately preceding the surface sector and to the point of departure immediately following the surface sector, unless the time interval between the arrival and departure does not constitute a stopover as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
(xii) For the purpose of this rule, when there is a surface break, the higher intermediate fare check applies to the point of arrival by air immediately preceding the surface sector and to the point of departure immediately following the surface sector, unless the time interval between the arrival and departure does not constitute a stopover as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
is a surface break, the higher intermediate fare check applies to the point of arrival by air immediately preceding the surface sector and to the point of departure immediately following the surface sector, unless the time interval between the arrival and departure does not constitute a stopover as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
intermediate fare check applies to the point of arrival by air immediately preceding the surface sector and to the point of departure immediately following the surface sector, unless the time interval between the arrival and departure does not constitute a stopover as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
point of arrival by air immediately preceding the surface sector and to the point of departure immediately following the surface sector, unless the time interval between the arrival and departure does not constitute a stopover as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
preceding the surface sector and to the point of departure immediately following the surface sector, unless the time interval between the arrival and departure does not constitute a stopover as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
point of departure immediately following the surface sector, unless the time interval between the arrival and departure does not constitute a stopover as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
the surface sector, unless the time interval between the arrival and departure does not constitute a stopover as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
interval between the arrival and departure does not constitute a stopover as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
departure does not constitute a stopover as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
as defined in Rule 1. (xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
(xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
(xiii) When tickets are issued outside the country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
country of commencement of travel, a higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
higher intermediate fare shall be applicable at all intermediate ticketed point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
point(s). (b) Special fares (i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
(i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
(i) A special fare may be applied if between either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
either fare construction point and any intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
intermediate ticketed point there is not higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
higher normal fare for the same class of service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
service than the normal fare between the fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
fare construction points as determined in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
in accordance with the normal fares section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
section (a) above. (ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
(ii) If there is a higher normal fare, as determined in accordance with paragraph a, above, the special fare for the
determined in accordance with paragraph a, above, the special fare for the
a, above, the special fare for the
component shall not be less than such
higher normal are, except:
(aa) If there is a special fare of the
same type at the same level or a
lower level on the sector for
which the normal fare applies, the
special fare from the origin to
the destination (surcharged if
necessary) shall apply, or
(bb) If there is a special fare of the
same type at a higher level on the
sector for which the higher normal
fare applies, the special fare for
the component shall not be less
than such higher special fare
(surcharged if necessary).
(cc) If there is no special fare of the
same type on the sector for which
the higher normal fare applies.
the frigher normal rare appries.

	the	<u>fare sha</u>	<u>11 not be</u>	<u>less than</u>	
the lowest of any higher type of					
special fare within the same					
	column as shown below:				
	(dd) In defining a 'fare of the same				
	typ	e', the c	omparison	of special	
	far	es shall	be limited	l to the	
	cla	ss of ser	vice and		
Column 1	C	column 2		Column 3	
Late booking fa	re or G	IT fare c	r	Group fare or	
APEX fare or	I	ndividual	IT or	Excursion fare	
PEX fare or	E	xcursion	fare		
Excursion fare					
	(ee) If	there is	more than	one special	
	far	e of the	same type	on the	
				nigher normal	
			, the fare		
	con	ditions m	ost simila	r to those	
	of.	the speci	al fares f	or the	
			all be use		
-		parison.	arr be ase	a ror ene	
-			s attached	l to the	
			for the co		
	app1		TOT LITE CO	<u>miporierre</u>	
Flow cha	ιrt (for Sp		(05)		
FIOW Clie	nere any hi	ghor norm	es) val faro	1	
lfor t	he same cl	acc of co	rvice from	<u></u>	
	oint of or			<u> </u>	
	intermediate ticketed point, and/ or any intermediate ticketed point				
			<u>eted point</u>	<u>. </u>	
	<u>ne destinat</u>	. TOTI ?	1		
·-	<u> </u>		<u></u>		
r	10		<u>yes</u>		
			_		
			_		
	<u>ial fare </u>				
	component				
	urged if	fc	<u>r this sec</u>	tor?	
neces	ssary)				
no					
<u>yes</u>					
				<u></u>	
Apply	/ higher	Is	this fare	<u>higher </u>	
inter	mediate	tha	n the spec	ial fare	
norma	ıl fare		on the sec	tor?	
(surcha	urged if			<u> </u>	
	sary)			1	
				\perp	
no					

<u>yes</u>	
Apply special fare	
for the component	higher special fare
(surcharged if	(surcharged if
necessary)	necessary)
(4) One Way Backhaul	Minimum
(a) This paragra	
	urneys wholly within Area 1
(ii) For jou	urneys wholly between Argentina,
Brazil,	Chile, Paraguay, Uruguay and
Area 2	
	icing units wholly within Europe
	aph applies only when using normal
or special (One Way fares.
(c) If in any fa	are component travel is via a
	d intermediate stopover point, the
	ch fare component shall be the
higher of:	licable fews between the fews
	plicable fare between the fare uction points, or
	re from fare component origin to
	phest rated intermediate stopover
	olus the difference between such
fare ar	nd the direct route fare between
	re construction points.
	e: A-B-C-D
	A to B NUC 50
	A to C 150
	A to D 140
	B to C 175
	B to D 160
Fare to	<u>be charged is:</u>
	B to C NUC 175
<u>or</u>	
	A to C NUC 150
	Plus the difference between
-	A to C and A to D 10
	total NUC 160
(d) The One Wav	<u>Whichever is higher</u> backhaul check need not be
annlied for	points which have been excluded
	section (3) (HIPS) above.
	num fare check (DMC)
The following add	ditional rules will apply.
(a) Normal fares	
	fares: the fare to be charged
	not be less than the direct route
One Way	fare for the highest rated pair
of poir	nts applicable in either direction

for the class of service used between
any ticketed points within the fare
component.
(ii) Normal Open Jaw fares: the fare to be
charged shall not be less than the
<u>direct route half Round Trip fare for</u> the highest rated pair of points
applicable in either direction for the
class of service used between any
ticketed points within each fare
component.
(iii) Where more than one normal fare is
published for the carrier and the class
of service used, the lower/lowest level
may be used.
(b) Special One Way fares
(i) Only one fare component: the fare to be
charged shall not be less than the
highest One Way direct route fare of the
same type in either direction between
any ticketed points within the fare
component. In the absence of a fare of
the same type, the next higher One Way
fare shall be used. (ii) More than one fare component: the rule
(ii) More than one fare component: the rule in (b)(i) above shall apply to each fare
component.
(iii) Fare of the same type will be as defined
in section (3)(b)(ii)(dd).
(c) Applicable fares
the fares to be used shall be those
applicable on the date of commencement of the
outbound transportation or in the case of
seasonal fares, those applicable on the date
which determines the seasonal level to be
used. This will apply in each component.
(d) Exceptions
The provisions in subparagraphs (a)(b) and (c)
above will not apply:
(i) For transportation wholly within Area 1 (ii) For sales made in Area 1 for
transportation commencing in Area 1
(iii) For sales made in Canada, USA/US
territories for transportation to
Canada, USA/US territories.
(iv) When travel originates in Benin, Burkina
Faso, Cameroon, Central African
Republic, Chad, Congo (Brazzaville),
Equatorial Guinea, Gabon, Ivory Coast,
Mali, Niger, Senegal or Togo and is sold
<u>in these countries.</u>
(v) For sales made in EC member states for
travel wholly within the Europe sub-area
when all fare construction points are in

(6)	.	toursties oules for Builder weits
		truction rules for Pricing units
	<u>(T)</u>	Round trip fares
		(a) Unless otherwise specified, the fare for a
		Round Trip will be twice the outbound One Way
		<u>fare.</u>
		(b) The reference to two fare components only,
		found in definitions, does not prohibit fares
		for end-on combination or side trips paid for
		separately, being shown on the same ticket.
		(c) Round trip fares are combinable with other
		Round Trip fares.
	(2)	<u>Circle Trip fares</u>
		(a) The fare for a Circle Trip shall be the
		lowest combination of half Round Trips in the
		direction of travel, beginning the
		<u>calculation from the point of unit origin of</u>
		the trip; provided that for any fare
		component which terminates in the country of
		unit origin, the fare applicable to such fare
		component from the country of unit origin
		<u>shall be used.</u>
		(b) Circle Trip Minimum (CTM)
		(i) (Not applicable for travel commencing in
		Australia/New Zealand other than within
		Area 3: the fare for a Circle Trip
		(excluding any side trip which has been
		charged as a separate Pricing unit)
		Shall not be less than the direct route
		normal or special Round Trip fare, the
		highest rated pair of points applicable
		to the class of service used from the
		point of unit origin to any stopover
		point on the route of travel.
		(ii) Cancelled
		(iii) Where more than one normal fare is
		published for the carrier and the class
		of service used, the lower/lowest level
		may be used.
		(iv) When there are Round Trip fares from the
		point of unit origin to any stopover
		point, which differ according to
		carrier(s) used outbound and inbound the
		fare to be used for the check shall be
		the lower of such Round Trip fares.
		(v) When checking the Circle Trip Minimum
		fare when special fares are used, the
		comparison is the same as provided in
		(3)(b)(ii)(dd); provided that when no
		special direct Round Trip fare is
		available from the point of unit origin
		to any higher rated normal fare stopover
		point, the total fare shall not be less

<u>than the direct Round Trip normal</u>
<u>economy class fare from the point of</u>
unit origin to such point.
(vii) The CTM check is not applied to a
Pricing unit, which contains a mixture
of normal and special fares combined on the outbound and inbound portions.
(vii) The CTM check is not applied to a
Pricing unit consisting of government
and/or military fares.
(viii) The CTM check is not applied to a
Pricing unit consisting of a combination
of government and/or military fares and
normal fares.
(ix) The CTM check need not be applied to
points, which have been disregarded
under provisions of the higher
intermediate point rule.
(c) Round the World Minimum (RWM)
The rule does not apply to any joint round
the world fares published by rule separately
in this or any other tariff.
(i) Round the world fares consist of
continuous EB or WB travel commencing
from and returning to the same point
<u>which involves only one crossing of the</u>
Atlantic Ocean and only one crossing of
the Pacific Ocean.
(ii) Unless otherwise indicated, only normal
fares may be used to construct a round
the world itinerary. One way special
fares must not be used to calculate
fares for round-the- world travel.
(iii) For Round the World travel originating
in Australia/New Zealand, the provisions
of subparagraph iv) below shall not apply.
(iv) The total fare for around the World
journey (excluding any side trip charged
separately) shall not be less than the
lower of the two direct route normal
Round Trip fares applicable to the class
of service used from the point of unit
origin to all stopover point(s) in both
global directions. If more than one
such lower fare exists, the highest of
these lower fares is used for the RWM.
(v) Where more than one normal fare is
published for the carrier and the class
of service used the lower/lowest level
may be used for the minimum check.
(vii) When there are Round Trip fares with
different global indicators from the
point of unit origin to any stopover

point, the fare to be used for the check
must be that applicable to the flown
itinerary.
(vii) When the flown itinerary incorporates
such different global indicators, the
fare must not be less than the lower of
such Round Trip fares from the point of
<u>unit origin.</u>
<u>Example: Travel</u>
<u>CHI-ZRH-BOM-CMB-HKG-YVR-CHI</u>
<u>Calculation based on: CHI-BOM at</u>
fare and CHI-BOM PA fare
at NUC PA
CHI-ZRH 1800 none
CHI-BOM 3100 3300
CHI-CMB 3830 3200
CHI-HKG 4600 2300 CHI-YVR none 285 (WH)
. The missing CHI-ZRH PA and
CHI-YVR at fares need to be
constructed by lowest
combination. However, as the
resulting fares would most
likely be higher than existing
fares in the opposite global
direction, they are ignored.
. The highest RT fare between
<u>each city pair is disregarded.</u>
. Of the remaining lower RT
fares, the highest RT fare
CHI-CMB PA constitutes the
RWM.
. If the calculation is not
higher than this amount, the
itinerary must be raised to the highest RT fare (CHI-CMB).
(3) Open jaw fares
(a) Normal Fare Open Jaw
Common Point Minimum check (CPM)
(i) The fare for a normal fare Open Jaw
Pricing unit shall be the sum of the
applicable Round Trip fares for both
international legs of the Open Jaw,
assessed from the country of unit
<u>origin.</u>
(ii) (aa) If there is a surface sector in the
<u>country of unit origin and there is</u>
a Common Ticketed Point(s) in the
country of unit origin, the fare
shall not be less than the highest
applicable fare from the common point(s).
(bb) If there is a surface sector in the
country of unit turnaround and
Country of unit cumaround and

<u>there is a Common Ticketed Point(s)</u>
in the country of unit turnaround,
the fare shall not be less than the
highest applicable fare to the
common point(s).
(cc) If there is a Common Ticketed
Point(s) in both the country of
unit origin and the country of unit
turnaround, the fare shall not be
less than the highest applicable
round or Circle Trip fare from the
Common Ticketed Point(s) in the
country of unit origin to the
Common Ticketed Point(s) in the
country of unit turnaround.
(dd) In applying the above, for travel
origination in Canada or USA, the
surface break may be permitted
between countries in the Europe
sub-area provided:
(i) Travel in both directions is
<u>via the Atlantic</u> (ii) The application of (a)(i) And
(ii) above, the CPM check shall
only apply to a common
point(s) in the country of
origin and/or the country of
the terminal point of a fare
<u>component. It shall not apply</u>
<u>to intermediate common point</u>
in other countries
Example: YMQ-LON-ZRH XXX
ROM-ZRH-LON-YMQ
the CPM check is
to be applied
YMQ-ZRH but not applied
<u>to YMQ-LON as LON is not in</u>
the country of a terminal
<u>point of a fare component.</u>
(ee) The reference in the Normal Fare
Open Jaw definition referencing two
<u>international fare components does</u>
not preclude fares for end-on
<u>combinations or side trips paid for</u>
separately being shown on the same
<u> </u>
(b) Special Fares Open Jaw
Except as specified in a fare rule, the fare
for an Open Jaw shall be the sum of half the
applicable Round Trip fares for both legs of
the Open Jaw; provided that when a fare
component terminates in the country of unit
origin, the fare applicable from the country
of unit origin shall be used.

Exception: Example:	For travel originating and terminating in Europe (except for travel wholly within Europe): Where an Open Jaw applies between countries in Europe, where a fare component terminated in the country of unit destination the fare applicable from the country of unit destination shall be used. AMS-WAS-MAD Fare construction: AMS - WAS 1/2 RT PEX
	fare
	MAD - WAS
	1/2_RT_PEX fare
(4) One way fares	Tare
	journeys, One Way fares must be
used	
	unit origin check (COM): when one
	units are used and travel on the
	ubsequent international pricing a country from which a previous
	t has already been assessed, the
	ch Pricing unit shall not be less
than the hig	ghest international fare from any
	nt in the country where the
	icing unit commenced to any other
	int in such unit. This rule
	<u>ther or not a stopover is made at</u>) in the country where the
	icing unit commenced.
	subjourneys, when the respective
	f both origin and destination
	Pricing unit have been used for
	ent of a previous Pricing unit,
	on of the last Pricing unit will
	<u>in the reverse direction of</u>
travel.	(A LON ATL W/7DH LON wains ON
	/A-LON-ATL-X/ZRH-LON using OW ares for each sector
	oth ZRH and LON have been used to
	ssess a previous Pricing unit so the
d-	irection of the Pricing unit for the
	ector ZRH-LON shall be from LON to ZRH.
	7.6
	secutive normal fare Pricing units
(1) Return subjourney travel to/from Ca	ys check (RSC) Not applicable for
	not apply between consecutive
	ts for return subjourneys.
(b) If the tota	l for the journey contains any
consecutive	normal fare Pricing units for

return subjourneys a minimum check will be
applied. The total fare assessed for the
consecutive Pricing units (excluding any side
<u>trips charged separately) must not be less</u>
than the direct route normal Round Trip fare,
applicable to the class of service used from
the unit origin of the first consecutive
Pricing units, to the highest rated stopover
point in any subsequent consecutive pricing

<u>units.</u>
<u>Example: Travel</u>
MAD-ROM-ATH-TYO-SYD-ATH-ROM-MAD
Construction could be:
MAD-ROM RT 1 Pricing unit
ROM-ATH RT 1 Pricing unit
<u>ATH-TYO 1/2 RT</u>
TYO-SYD 1/2 RT 1 Pricing unit
ATH-SYD 1/2 RT
. 3 consecutive Pricing units (RT > RT > CT)
. All are stopover points
. From unit origin of the first consecutive
Pricing unit to any stopover point in any
subsequent consecutive Pricing unit,
MAD-SYD being the highest direct route
Round Trip fare from mad
. Minimum check - the total fare of these
consecutive Pricing units must not be less
than MAD-SYD RT fare (which is the highest
RT fare)
<u>Exceptions:</u>
(i) (aa) If the first Pricing unit is for
an origin Open Jaw the direct
route Round Trip fare shall be
assessed as the sum of half the
direct route Round Trip fare
from the unit origin of such
Open Jaw Pricing unit and half
<u>the direct route Round Trip fare</u>
from the unit destination of
such Open Jaw Pricing unit to
each stopover point in any
subsequent consecutive pricing
<u>units.</u>
<u>Example: Travel:</u>
NCE-BRU-NBO-JNB-NBO-BRU-LYS
. Minimum check - total fare for
Pricing units must not be less
than the sum of 1/2 RTs
NCE-BRU > LYS-JNB, whichever
<u>is the highest.</u>
(bb) If any subsequent Pricing unit
is for an origin Open Jaw the
a og open dan ene

Pricing unit will be considered as a Round Trip Pricing unit and 1.B above will apply (i.e. close the surface sector)
(ii) If the last Pricing unit is for a
turnaround Open Jaw trip the direct route Round Trip fare to
stopover/terminal points in the open
jaw Pricing unit will be half the
direct route Round Trip fare from the
unit origin of the first consecutive
Pricing unit to the highest rate
stopover/terminal point in the open
jaw Pricing unit on the outbound
component and half the direct route
Round Trip fare from the unit origin
of the first consecutive Pricing unit
to the highest rated stopover/terminal point in the Open Jaw Pricing unit on
the inbound component.
Example:
Travel: BRU-NBO-LUN-DKR surf
CPT-JNB-LUN-NBO-BRU
<u>Construction could be:</u>
BRU-NBO RT 1 Pricing unit
NBO-LUN RT 1 Pricing unit
LUN-DUR 1/2 RT
<u>LUN-CPT 1/2 RT 1 Pricing unit</u> . Minimum check - total fare for
the Pricing units must not be
less than the BRU-LUN RT or
the sum of 1/2 RTs BRU-CPT >
BRU-CPT, whichever is the
highest
(iii) If both the first and any subsequent
<u>consecutive Pricing units are for</u>
origin/turnaround Open Jaw trips
respectively then both i and ii above
apply. (c) Where more than one normal fare is published
for the carrier and the class of service used
the lower/lowest level may be used.
(d) (i) When there are Round Trip fares with
different global indicators from the
point of origin to any stopover point,
the fare to be used for the check must
be the applicable fare to the flown
itinerary.
(ii) When the flown itinerary incorporates
<u>such different global indicators</u> (including Round the World journeys),
the fare must not be less than the lower
Round Trip fares from the point of
Nowing 11 19 141 CO 11 On the politic of

origin.	- 1-1-6-6-1
(e) When there ar	e Round Trip fares from the
point of orig	in to any stopover point which
differ accord	ling to carrier(s) used on the
<u>outbound and</u>	the inbound journeys, the fare
to be used for	r the checks shall be the lower
of such Round	Trip fares.
(2) One way subjourney	's check (OSC) Not applicable
for travel to/from	Canada
	surface break between two
	rneys, the minimum check is not
	rneys, the minimum check is not
applied.	1
	ing units assessed from a common
Pricing unit	<u>are not considered consecutive</u>
<u>to each other</u>	and the minimum check is not
applied to th	ese Pricing units.
(h) Example: Tra	
	struction could be:
TVC	-SFO RT 1 Pricing unit
	-LON RT 1 Pricing unit
	HUG DT 1 Pricing unit
IYC	-HKG RT 1 Pricing unit
HKG	-BOM RT 1 Pricing unit
	. Minimum check is applied
	twice: TYO-SFO > SFO-LON
	and TYO-HKG > HKG-BOM
	. There is no minimum check
	other than above.
(Not applicable to	journeys to/from via the US/US
territories)	Journeys 20, From Via the 65,65
	hrough fare must not be undercut
by a combinat	ion of fares
(b) The OCC will	. 1011 01 1ales
(b) The OSC will	apply between consecutive
	for One Way subjourneys.
Example 1 (SI	
A	-BD
100	100 100 C
A	C
	300 BD
	RD
	250
Λ	D
	500
Р А	<u> </u>
	100
<u>Р В</u>	100
	100
D	100
Н	A-C 100
H	A-D 100
Tot	al 500

Example 2: 0	PH-DEL-JED-BKK
OW(PU1)	OW(PU2) OW(PU3)
OW(FUI)	OW(FUZ) OW(FUZ)

CI	PHDEL		DEL	-JED	JEDBKK
					900 NUC
			<u>L Pricin</u>		600 NUC
		OW 1	<u>l Pricin</u>	<u>j unit</u>	475 NUC 1600 NUC
	CPH-JED				
	CPH-BKK				2200 NUC
	CPH-DEL plus	DEI - 16	ED < 1500) NUC. CO	mnared to
<u> </u>	CPH-JED resul				
	CPH-JED plus				
	CPH-BKK resul				
	The itinerary	must	be raise	ed 225 NU	C shown
	separately in	the t	fare cal	culation.	
	P CPH				
	p DEL	900			
	JED	600			
	BKK	<u>475</u>			
	Н	100			
	н	125			
	<u>Total</u>	2200			
	(-) vilos se se				
	(c) Where mo	re tha	an one no	ormai tar	e published for
	lower/le	rer ar	lovel may	be used	ervice used the
	(d) If the C	west scic	annlind	and two	<u>.</u> or more pricing
-	units ar	o more	appiteu	now sing	le Pricing unit
	is used	for a	ny furtha	er fare c	hacks
					s for One Way
					break between
					SC is applied
	to the P	ricino	units 1	for One W	ay subjourneys
	up to th	e stai	rt of the	e surface	break and then
					int at which
					(even if this
	point is	a pre	evious fa	are const	ruction point)
	<pre>Example:</pre>	Trav	<u>/el: MAI</u>	D-NBO-DAR	<u>surface</u>
			-LUN-JNB		
	. One wa	ıy fare	e compone	ents MAD-	NBO, NBO-DAR,
	NBO-LU				
(2)					DAR and NBO-JNB
(3)	Mixture of re	turn s	<u>sub Journe</u>	eys and o	<u>ne way</u>
-	<u>subjourneys</u> (a) When a i	OURDO	/ compri	oc Brici	ng units that
					for return
	subjourn	ALUI E	nd One Wa	ay subjou	rnevs no
	overall	checks	will be	annlied	. However, if
-	there ar	e two	or more	consecut	ive pricing
					s, (half round
	trip or	One Wa	ay) then	the appl	icable checks
	will be	applie	ed for th	nose Pric	ing units.
	I.e. if	there	are two	or more	<u>consecutive</u>
	Pricing	units	for One	way subj	ourneys the OSC
-	will be	<u>appli</u>	<u>ed betwee</u>	<u>en those</u>	<u>Pricing units.</u>

If there are two o	or more consecutive pricing
units for return s	subjourneys the RSC will be
	nit origin of the first of
	s to all stopover points
	itive Pricing unit(s) and
the OSC will not b	
Example: Travel:	ve apprica:
	-AMS-HKG-TYO-HKG-AMS
LUN-PAR-	AMS-RKG-110-RKG-AMS
Comptimus	and a second at the co
	tion could be:
<u>LON-PAR</u>	
PAR-AMS	
AMS-HKG	
HKG-TY0	RT 1 Pricing unit
	plies on the consecutive OWs
	AR and PAR-AMS; RSC applies on the
Consec	cutive RTs AMS-HKG and HKG-TYO
	LON-PAR-HKG-TYO-HKG
	surf PAR-LON
Construc	tion could be:
LON-PAR	RT 1 Pricing unit
	OW 1 Pricing unit
	RT 1 Pricing unit
	ecks across the Pricing units are
	red since there are no consecutive
	cing units or consecutive OW
	<u>ig units.</u>
	ore Pricing units for
	<u>ourneys have a common fare</u>
Construction	<u>n point but are separated</u>
	<u>ig unit for a One Way</u>
<u>subjourney</u> ,	the minimum check shall
apply from	the unit origin of the
first of th	nese Pricing units to all
	oints in the order
	consecutive pricing
units(s).	p
	ravel: JNB-ATH-IST surf
Example	ATH-STO-ATH-JNB
	AIII STO AIII SNB
	Construction could be:
	NB-ATH RT 1 Pricing unit
	TH-IST OW 1 Pricing unit
	ATH-STO RT 1 Pricing unit
. As ATH is	a common point on 2 contiguous
RT Pricir	ng units, the RSC is applied on
the conti	guous RT Pricing units JNB-ATH
and ATH-S	<u>5TO.</u>
(ii) If two or m	ore Pricing units for OW
subjournevs	have a common fare

Construction point but are separated
by a RT Pricing unit, the OSC is
applied to all fare construction
<u>points in the contiguous/consecutive</u>
<u>Pricing unit(s).</u>
Example: Travel:
NRK-X/CPH-GLA-CPH-FRA-X/MAD-PMI
Construction could be
<u>Construction could be:</u>
NRK-CPH OW 1 Pricing unit
CPH-GLA RT 1 Pricing unit
CPH-PMI OW 1 Pricing unit
. As CPH is a common point on 2 contiguous
OW Pricing units, the OSC is applied
NRK-CPH-CPH-PMI
<u>(b) Where a journey involves travel to/from/via</u>
the US/US territories, the OSC will not be
applied.
(4) The plus symbol when shown on the ticket is -H
(=)
(I) Special fare arrangements
Passengers occupying two seats.
If for reason of personal comfort or privacy, a
passenger choose to make advance arrangements for two
seats the charge per the additional seat shall be the
same as the charge for the first seat.

Rule 135 Stopovers

- (A) Except as otherwise provided in this rule, stopovers within the validity period of the ticket will be permitted at any scheduled stop unless carrier's tariffs or government regulations do not permit a stopover at any such stop.
- (B) Stopovers must be arranged with carrier in advance and specified on the ticket.
- (C) Cancelled
- (D) A stopover takes place when a passenger breaks the journey at an intermediate point and is not scheduled to depart on the day of arrival; or within 24 hours of arrival if there is no connection on the day of arrival. When there is no LH connecting departure scheduled on the date of arrival, departure on a LH flight the following day shall not be deemed a stopover.

Rule 145 Currency Applications

Azerbaijan

```
Local Currency Fares and Charges
(1) Fares and related charges are expressed in the local currency of the country of commencement of transportation (COC), except those countries listed below which are expressed (A) in US dollars or (B) in
     are c
Euro:
(A)
      Afghanistan
                                     Lebanon
      Angola
Anguilla
                                     Liberia
                                     Madagascar
      Antigua and Barbuda
                                     Malawi
                                     Maldives
      Argentina
      Bahamas
                                     Mexico
      Bangladesh
Barbados
                                     Mongolia
                                     Montserrat
      Belize
                                     Nicaragua
      Bermuda
                                     Nigeria
                                     Palestinian Territory
      Bolivia
      Bonaire
                                     Panama
      Brazi1
                                     Paraguay
      Burundi
                                     Peru
                                     Philippines
      Cambodia
      Cayman Islands
                                     Rwanda
      Chile
                                     Saba
      Colombia
                                     Saint Eustatius
      Congo, Dem. Rep. of
Costa Rica
                                     Saint Kitts
                                     and Nevis
Saint Lucia
      Cuba
      Dominica
                                     Saint Vincent and
      Dominican Republic
                                     the Grenadines
      Ecuador
                                     Sao Tome and
      El Salvador
Eritrea
                                     Principe
                                     Sierra Leone
      Ethiopia
                                     Somalia
      Gambia
                                     Suriname
                                     Tanzania, United
Republic of
      Ghana
      Grenada
      Guatemala
                                     Timor Leste
                                     Trinidad and
      Guinea
      Guyana
                                     Tobago
      Haiti
                                     Uganda
      Honduras
                                     UKraine
                                     United States and U.S. Territories
      Indonesia
      Iraq
      Israel
                                     Uruguay
                                     venézuéla
      Jamaica
      Kenya
                                     Vietnam
      Laos
                                     zambia
                                     zimbabwe
             (B)
      Albania
      Armenia
      Austria
```

```
Belarus
        Belgium
        Bosnia and Herzegovina
        Bulgaria
        Cape Verde
        Croatia
        Cyprus
        Estonia
        Finland
        France Except French Polynesia
        (Including Wallis and Futuna)
New Caledonia (Including Loyalty Islands)
        Georgia
        Germany
        Greece
        Ireland
        Italy
        Kyrgyzstan
Latvia
        Lithuania
        Luxembourg
        Macedonia (Fyrom)
        Malta
        Moldova, Republic of Monaco
        Montenearo
        Netherlands
        Portugal
        Romania
        Russia
        Serbia
        Slovakia
        Slovenia
        Spain
        Tajikistan
        Turkey
        Turkménistan
        Uzbekistan
(2) All add-ons shall be established in the currency of the
        country concerned, or where agreed, in U.S. dollars or in Euro or in any other currency.
Combination of Local Currency Fares
To combine two or more local currency fares, convert all
local currency fares into the currency of the country of
commencement of transportation.

Step 1: (a) Establish the NUC amount for each local
currency fare by dividing the local
currency fare by the applicable IATA
rate of exchange (ROE) shown in the
currency conversion table below for the
country in which the currency is
denominated.
                                  denominated.
                                 Calculate the resultant amount to two
                                 decimals places, ignoring any further
decimal_places.
        Step 2:
                         Add the resultant NUC amounts for the sectors
                         involved.
```

(a) Established the through local currency

Step 3:

fare by multiplying the total NUC amounts (derived from steps 1, 2, and 3 above) by the IATA rate of exchange (roe) shown in the currency conversion table below for the country of commencement of travel.

- (b) Calculate the resultant amount of one decimal place beyond the number of decimal places shown next to the local currency in the conversion table below, ignoring any further decimal places.
- currency in the conversion table below, ignoring any further decimal places.

 (c) Round up to the next higher rounding unit shown next to the local currency in the currency conversion table, unless otherwise indicated.

Exception: When an international ticket is comprised of all domestic fare components, but within different countries, the provisions outlines above shall apply.

Other Charges Other charges shall be separately converted to the currency of the country of sale using the bankers' selling rate using the rounding units shown next to other charges in the currency conversion table.

MCOs for Unspecified Transportation and PTAs MCOs for unspecified transportation and PTAs when honored for payment of air transportation shall be subject to the provisions of Rule 75 (Currency of Payment). The country of payment of the PTA or MCO shall be considered the country of original issue and determine construction rules to apply.

Currency Table For IATA Rate of Exchange (ROE) currency conversion table see pages 259-275.

Local Currency Rounding Table For those countries where fares are expressed in USA and the USD is not the local currency; see pages 280-Q thru 282.

Currency Table Abu Dhabi (See United Arab Emirates) Afghanistan USD ROE:1.0 US Dollar Note D Round Up: Local Currency - 1 Other Charges - 0.1 Albania EUR ROE:.888299 Euro Round Up: Local Currency - 1 Other Charges - 0.01 Algeria Algerian Dinar DZD ROE:119.700963 Note -Round Up: Local Currency - 1 Other Charges - 1 American Samoa Note -Other Charges - 0.1 US Dollar USD ROE:1.0 Round Up: Local Currency - 1 Angola US Dollar USD ROE:1.0 Note D Round Up: Local Currency - 1 Other Charges - 0.1

```
Anguilla
UŠ Dollar
                    USD ROE:1.0
                                               Note D
                                    Other Charges - 0.1
Round Up: Local Currency - 1
Antigua and
Barbuda
                                               Note D
  US Dollar
                    USD ROE:1.0
  Round Up: Local Currency - 1
                                    Other Charges - 0.1
Argentina 
                    USD ROE:1.0
us pollar
                                               Note D
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Armenia
                    EUR ROE:.888299
                                           Note E
Round Up: Local Currency - 1
                                    Other Charges - 0.1
Aruba
 Aruban Guilder
                    AWG ROE:1.8000000
                                    0000 Note -
Other Charges - 1
 Round Up: Local Currency - 1
Australia
Australian
                    AUD ROE:1.432645
  Dollar
                                           Note -
  Round Up: Local Currency - 1
                                   Other Charges - 0.1
Austria
Euro EUR ROE:.888299 Note - Round Up: Local Currency - 1 Other Charges - 0.01
                    EUR ROE: .888299
Azerbaijan
Euro EUR ROE:.888299
Round Up: Local Currency - 1 Of
                                           Note E
                                    Other Charges - 0.1
Bahamas
                                    Note -
Other Charges - 0.1
 US Dollar
                    USD ROE:1.0
 Round Up: Local Currency - 1
Bahrain
Bahraini Dinar BHD ROE: .376100
Round Up: Local Currency - 1 Oth
                                               Note -
                                    Other Charges - 1
Bangladesh
                    USD ROE:1.0
 US Dollar
                                               Note D
                                    Other Charges - 0.1
 Round Up: Local Currency - 1
Barbados
                    USD ROE:1.0
US Dollar
                                               Note -
                                    Other Charges - 0.1
Round Up: Local Currency - 1
Belarus
                    EUR ROE:.888299
 Euro
                                           Note E
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Belgium
                    EUR ROE:.888299
Furo
 Round Up: Local Currency - 1 Other Charges - 0.01
Belize
 US Dollar
                    USD ROE:1.0
                                               Note D
Round Up: Local Currency - 1
                                    Other Charges - 0.1
Benin, Rep. of
                    XOF ROE:582.686007 Note -
urrency - 100 Other Charges - 100
 CFA Franc
Round Up: Local Currency - 100
Bermuda
 US Dollar
                    USD ROE:1.0
                                               Note D
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Bhutan
                    BTN ROE:69.344359
                                           Note -
 Naultrum
Round Up: Local Currency - 1
                                    Other Charges - 1
Bolivia
US Dollar
                    USD ROE:1.0
                                               Note D
```

```
Round Up: Local Currency - 1
                                  Other Charges - 0.1
Bonaire
US Dollar
                   USD ROE:1.0
                                             Note -
                                  Other Charges - 0.1
 Round Up: Local Currency - 1
Bosnia and
Herzegovina
                   EUR ROE:.888299
  Euro
                                         Note E
  Round Up: Local Currency - 1 Other Charges - 0.01
Botswana
                   BWP ROE:11.007161
Pula
                                        Note -
                                  Other Charges - 0.1
 Round Up: Local Currency - 1
Brazil
US Dollar
                   USD ROE:1.0
                                             Note D
Round Up: Local Currency - 1
                                   Other Charges - 0.1
British Virgin
 Islands
                                             Note -
  US Dollar
                   USD ROE:1.0
                                   Other Charges - 0.1
  Round Up: Local Currency - 1
Brunei
Darussalam
  Brunei Dollar
                   BND ROE:1.366139
                                         Note -
  Round Up: Local Currency - 1
                                  Other Charges - 1
Bulgaria
                   EUR ROE:.888299
                                         Note E
Round Up: Local Currency - 1 Other Charges - 0.01
Burkina Faso
                   XOF ROE:582.686007 Note -
 CFA Franc
 Round Up: Local Currency - 100
                                  Other Charges - 100
Burundi
                   USD ROE:1.0
US Dollar
                                   Other Charges - 0.1
Round Up: Local Currency - 1
Cambodia
 US Dollar
                   USD ROE:1.0
                                             Note -
                                   Other Charges - 1.0
 Round Up: Local Currency - 1
Cameroon
                   XAF ROE:582.686007 Note -
 CFA Franc
Round Up: Local Currency - 100
                                  Other Charges - 100
Canada
                  Cad ROE:1.339292
 Canadian Dollar
                                         Note -
 Round Up: Local Currency - 1
                                  Other Charges - 0.1
Cape Verde
Euro EUR ROE:.888299
Round Up: Local Currency - 1 O
                                         Note E
                                  Other Charges - 0.1
Cayman Islands
                   USD ROE:1.0
 US Dollar
                                             Note D
 Round Up: Local Currency - 1
                                  Other Charges - 0.1
Central African
Republic
  CFA Franc XAF ROE:582.696007 Note -
Round Up: Local Currency - 100 Other Charges - 100
                   XAF ROE:582.686007 Note -
 Round Up: Local Currency - 100
                                  Other Charges - 100
Chile
 US Dollar
                   USD ROE:1.0
                                             Note D
                                  Other Charges - 0.1
Round Up: Local Currency - 1
China
 Yuan Renminbi
                   CNY ROE: 6.909927
                                         Note -
```

```
Round Up: Local Currency - 10
                                  Other Charges - 1
Chinese Taipei
                    TWD ROE:31.396602
  Dollar
                                          Note -
  Round Up: Local Currency - 1
                                    Other Charges - 0.5
 Colombia
                                              Note D
  US Dollar
                    USD ROE:1.0
  Round Up: Local Currency - 1
                                    Other Charges - 0.1
 Comoros
  Comoro
                    KMF ROE:437.014505 Note -
  Franc
  Round Up: Local Currency - 100 Other Charges - 50
 Congo (Brazzaville)
                    XAF ROE:582.686007 Note -
  CFA Franc
  Round Up: Local Currency - 100
                                   Other Charges - 100
Congo (Kinshasa)
US Dollar
                    USD ROE:1.0
                                              Note -
                                    Other Charges - 0.1
  Round Up: Local Currency - 1
 Cook Islands
  New Zealand
  Dollar NZD ROE:1.511449
Round Up: Local Currency - 1 Oth
                                          Note -
                                    Other Charges - 0.1
 Costa Rica
  US Dollar
                    USD ROE:1.0
                                    Other Charges - 0.1
  Round Up: Local Currency - 1
 Cote D'Ivoire
 CFA Franc XOF ROE:582.686007 Note -
Round Up: Local Currency - 100 Other Charge:
                                   Other Charges - 100
 Croatia
                    EUR ROE:.888299
  Round Up: Local Currency - 1 Other Charges - 0.01
 Cuba
  US Dollar
                    USD ROE:1.0
                                              Note D
                                   Other Charges - 0.1
  Round Up: Local Currency - 1
 Curacao
 Netherlands
 Antilles
  Guilder
                    ANG ROE:1.790000
                                              Note -
  Round Up: Local Currency - 1
                                   Other Charges - 0.1
                    EUR ROE:.888299
  Euro
  Round Up: Local Currency - 1
                                   Other Charges - 0.05
 Czech
  Republic
   Czech Koruna
                    CZK ROE:22.838593
                                          Note -
   Round Up: Local Currency - 1
                                    Other Charges - 1
  Danish Krone
                    DKK ROE: 6.633619
  Round Up: Local Currency - 5
                                   Other Charges - 1
Djibouti
  Ďjibouti Franc
                    DJF ROE:177.721000
                                              Note -
                                   Other Charges - 100
  Round Up: Local Currency - 100
 Dominica
  US Dollar
                    USD ROE:1.0
  Round Up: Local Currency - 1
                                    Other Charges - 0.1
 Dominican
  Republic
                    USD ROE:1.0
   US Dollar
                                              Note D
                                    Other Charges - 0.1
   Round Up: Local Currency - 1
```

```
Ecuador
US Dollar
                  USD ROE:1.0
                                            Note -
                                  Other Charges - 0.1
Round Up: Local Currency - 1
Egyptian Pound
                   EGP ROE:17.880000
                                            Note -
 Round Up: Local Currency - 1
                                  Other Charges - 1
El Salvador
                   USD ROE:1.0
US Dollar
                                            Note -
                                  Other Charges - 0.1
Round Up: Local Currency - 1
Equatorial Guinea
                   XAF ROE:582.686007 Note -
 CFA Franc
 Round Up: Local Currency - 100
                                  Other Charges - 100
Eritrea
US Dollar
                   USD ROE:1.0
                                            Note D
                                  Other Charges - 0.1
 Round Up: Local Currency - 1
Estonia
 Euro
                   EUR ROE:.888299
                                        Note -
 Round Up: Local Currency - 5
                                  Other Charges - 0.1
Ethiopia
                   USD ROE:1.0
 us pollar
                                            Note D
Round Up: Local Currency - .
                                  Other Charges - 0.1
European M. Union
                   EUR ROE:.888299
 Euro
                                        Note -
 Round Up: Local Currency - 1
                                  Other Charges - 0.5
Falkland Islands
Falkland Islands Pound FKP ROE: .787961
                                              Note
Round Up: Local Currency - 1
                                  Other Charges - 0.1
Faroe Islands
Danish Krone
                   DKK ROE:6.633619
                                        Note -
Round Up: Local Currency - 5
                                  Other Charges - 0.1
Fiji
Fiji Dollar
                   FJD ROE:2.167769
                                        Note -
 Round Up: Local Currency - 1
                                 Other Charges - 0.1
Finland
                   EUR ROE:.888299
Euro
Round Up: Local Currency - 1 Other Charges - 0.01
France
                   EUR ROE:.888299
Euro
                                        Note -
 Round Up: Local Currency - 1 Other Charges - 0.01
French Guiana
                   EUR ROE:.888299
Euro
                                        Note -
Round Up: Local Currency - 1 Other Charges - 0.01
French Polynesia
                   XPF ROE:106.002240 Note -
 CFP Franc
 Round Up: Local Currency - 5
                                  Other Charges - 1
Gabon
CFA Franc
                   XAF ROE:582.686007 Note -
 Round Up: Local Currency - 100
                                 Other Charges - 100
Gambia
 US Dollar
                   USD ROE:1.0
                                            Note -
 Round Up: Local Currency - 1
                                  Other Charges - 0.1
Georgia
Euro EUR ROE:.888299
Round Up: Local Currency - 1 O
                                        Note F
                                  Other Charges - 0.1
Germany
                   EUR ROE:.888299
 Euro
 Round Up: Local Currency - 1 Other Charges - 0.01
```

```
Ghana
 US Dollar
                    USD ROE:1.0
                                              Note D
 Round Up: Local Currency - 1
                                  Other Charges - 0.1
Gibraltar
 Gibraltar
                    GIP ROE:.787961
 Pound
                                          Note -
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Greece
                    EUR ROE:.888299
                                          Note -
 Furo
 Round Up: Local Currency - 100
                                  Other Charges - 10
Greenland
 Danish Krone
                    DKK ROE:6.633619
                                          Note -
 Round Up: Local Currency - 5
                                    Other Charges - 1
Grenada
 US Dollar
                    USD ROE:1.0
                                               Note D
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Guadeloupe
                    EUR ROE:.888299
 Round Up: Local Currency - 1 Other Charges - 0.01
Guam
 US Dollar
                                    Note -
Other Charges - 0.1
                    USD ROE:1.0
 Round Up: Local Currency - 1
Guatemala
                    USD ROE:1.0
 US Dollar
                                               Note D
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Guinea
 US Dollar
                    USD ROE:1.0
                                               Note D
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Guinea-Bissau
                    XOF ROE:582.686007 Note -
urrency - 1 Other Charges - 0.1
 CFA Franc
 Round Up: Local Currency - 1
Guyana
 US Dollar
                    USD ROE:1.0
                                               Note -
 Round Up: Local Currency - 1
                                    Other Charges - 1
Haiti
 US Dollar
                    USD ROE:1.0
                                              Note -
                                    Other Charges - 0.1
 Round Up: Local Currency - 1
Honduras
 US Dollar
                    USD ROE:1.0
                                               Note D
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Hong Kong
 Hong Kong Dollar HKD ROE:7.840588
Round Up: Local Currency - 10 Oth
                                          Note -
                                    Other Charges - 1
Hungary
                    HUF ROE:286.079249 Note -
 Forint
 Round Up: Local Currency - 10
                                    Other Charges - 10
Iceland
 Iceland Krone
                    ISK ROE:124.101625 Note -
 Round Up: Local Currency - 100
                                   Other Charges - 10
India
                    INR ROE:69.344359
 Indian Rupee
                                          Note -
 Round Up: Local Currency - 5
                                    Other Charges - 1
 Indonesian Rupiah IDR ROE:14354.200000 Note - Round Up: Local Currency - 1 Other Charges
                                    Other Charges - 0.1
Iran, Islamic
 Republic of
 Iranian Rial
                    IRR ROE:110241.000000 Note -
```

```
Round Up: Local Currency - 100 Other Charges - 100
Iraq
                  IQD ROE:1196.998378 Note D
 Tran Dinar
 Round Up: Local Currency - 0.1 Other Charges - 0.05
Ireland
                   EUR ROE:.888299
                                       Note -
 Euro
 Round Up: Local Currency - 1 Other Charges - 0.01
Israel
                  USD ROE:1.0
US Dollar
                                           Note D
                                 Other Charges - 0.1
 Round Up: Local Currency - 1
                   EUR ROE:.888299
 Round Up: Local Currency - 1 Other Charges - 0.01
Jamaica
                  USD ROE:1.0
 US Dollar
                                           Note -
 Round Up: Local Currency - 1
                                 Other Charges - 0.1
Japan
                  JPY ROE:108.210074 Note -
 Round Up: Local Currency - 100
                                Other Charges - 10
Jordan
                  JOD ROE: .709000
 Jordanian Dinar
                                           Note -
                                 Other Charges - 0.05
 Round Up: Local Currency - 1
Kazakhstan
                  KZT ROE:383.850000 Note D
 Round Up: Local Currency - 1
                                 Other Charges - 0.1
Kenya
 US Dollar
                  USD ROE:1.0
                                           Note D
 Round Up: Local Currency - 1
                                 Other Charges - 0.1
 Australian
                  AUD ROE:1.432645
 Dollar
                                       Note -
 Round Up: Local Currency - 1
                                 Other Charges - 0.1
Korea,
 Democratic
 People's
 Republic of
 North Korean
                  KPW ROE:107.250000
                                           Note -
  Won
 Round Up: Local Currency - 1
                                 Other Charges - 1
Korea,
 Republic of
                  KRW ROE:1128.635244 Note -
  Korean Won
  Round Up: Local Currency - 100 Other Charges - 100
Kuwait
 Kuwait Dinar
                  KWD ROE:.304962
                                       Note -
 Round Up: Local Currency - 1
                                 Other Charges - 0.05
Kyrgyzstan
                  EUR ROE:.888299
 Euro
 Round Up: Local Currency - 1
                                 Other Charges - 0.1
Laos, People's
 Democratic
 Republic of
  US Dollar
                  USD ROE:1.0
                                           Note D
  Round Up: Local Currency - 1
                                 Other Charges - 0.1
Latvia
                  EUR ROE:.888299
 Furo
                                       Note -
 Round Up: Local Currency - 1
                                 Other Charges - 0.1
Lebanon
```

```
Note -
Other Charges - 0.1
 US Dollar
                    USD ROE:1.0
 Round Up: Local Currency - 1
Lesotho
                    LSL ROE:14.694945
 Loti
                                          Note -
 Round Up: Local Currency - 10
                                    Other Charges - 0.1
 US Dollar
                    USD ROE:1.0
                                               Note -
Round Up: Local Currency - 1
Libyan Arab
                                    Other Charges - 0.1
 Jamahiriya
                    LYD ROE:1.420540
  Libyan Dinar
                                          Note -
  Round Up: Local Currency - 0.1 Other Charges - 0.05
Lithuania
                    EUR ROE:.888299
                                          Note -
 Furo
 Round Up: Local Currency - 1
                                   Other Charges - 0.1
Luxembourg
 Luxembourg
                    EUR ROE:.888299
 Round Up: Local Currency - 1 Other Charges - 0.01
Macao
                    MOP ROE:8.075805
                                          Note -
 Pataca
Round Up: Local Currency - 10
Macedonia, the
                                    Other Charges - 1
 Former Yúgoslav
 Republic of
                    EUR ROE: .888299
 Furo
                                          Note F
 Round Up: Local Currency - 1 Other Charges - 0.01
Madagascar
 US Dollar
                    USD ROE:1.0
 Round Up: Local Currency - 100
                                    Other Charges - 50
Malawi
 US Dollar
                    USD ROE:1.0
                                               Note D
                                    Other Charges - 0.1
 Round Up: Local Currency - 1
Malaysia
 Malaysian
 Ringgit MYR ROE:4.
Round Up: Local Currency - 1
                    MYR ROE:4.165836
                                          Note -
                                    Other Charges - 1
Maldives |
 US Dollar
                    USD ROE:1.0
                                               Note D
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
 CFA Franc
                    XOF ROE:582.686007 Note -
 Round Up: Local Currency - 100
                                   Other Charges - 100
Malta
                    EUR ROE:.888299
 Euro
                                          Note -
Round Up: Local Currency - 1
Marshall Islands
                                    Other Charges - 0.1
US Dollar
                    USD ROE:1.0
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Martinique
                    EUR ROE:.888299
 Euro
 Round Up: Local Currency - 1 Other Charges - 0.01
Mauritania
 Ouguiya MRO ROE:369.921158 Note -
Round Up: Local Currency - 20 Other Charge
                                    Other Charges - 10
Mauritius
                    MUR ROE:36.799593
 Mauritius Rupee
 Round Up: Local Currency - 5
                                  Other Charges - 1
```

```
Mayotte
                   EUR ROE:.888299
                                        Note -
 Euro
 Round Up: Local Currency - 1 Other Charges - 0.01
Mexico
 US Dollar
                   USD ROE:1.0
                                 Other Charges - 0.1
 Round Up: Local Currency - 1
Micronesia
 US Dollar
                   USD ROE:1.00
                                            Note -
                                 Other Charges - 0.1
 Round Up: Local Currency - 1
Moldova,
Republic of
                   EUR ROE:.888299
                                        Note E
  Round Up: Local Currency - 1
                                 Other Charges - 0.1
Monaco
                   EUR ROE:.888299
                                        Note -
 Euro
 Round Up: Local Currency - 1 Other Charges - 0.01
Mongolia
 US Dollar
                   USD ROE:1.0
 Round Up: Local Currency - 1
                                 Other Charges - 0.1
Montenegro
                   EUR ROE:.888299
 Euro
                                        Note -
 Round Up: Local Currency - 1
                                 Other Charges - 0.1
Montserrat
US Dollar
                   USD ROE:1.0
                                            Note D
 Round Up: Local Currency - 1
                                 Other Charges - 0.1
Morocco
                  MAD ROE: 9.719251
 Moroccan Dirham
                                        Note -
 Round Up: Local Currency - 5
                                 Other Charges - 1
Mozambique
                   MZM ROE:62.910000
 Metical
                                       Note -
 Round Up: Local Currency - 10000 Other Charges - 10000
Myanmar
Kyat
                   MMK ROE:1546.516236 Note D
 Round Up: Local Currency - 1
                                 Other Charges - 1
Namibia
 Namibian Dollar
                  NAD ROE:14.694945
 Round Up: Local Currency - 10
                                 Other Charges - 1
Nauru
 Australian
                   AUD ROE:1.432645
 Dollar
                                        Note -
 Round Up: Local Currency - 1
                                 Other Charges - 0.1
Nepal
 Nepalese Rupee
                  NPR ROE:110.950975 Note -
 Round Up: Local Currency - 1
                                 Other Charges - 0.1
Netherlands
 Netherlands
                   EUR ROE:.888299
                                        Note -
 Euro
 Round_Up: Local Currency - 1 Other Charges - 0.01
Netherlands
 Antilles
  Netherlands
  Antillean
                   ANG ROE:1.790000
  Guilder
 Round Up: Local Currency - 1
                                 Other Charges - 1
New Caledonia
 CFP Franc
                   XPF ROE:106.002240 Note -
 Round Up: Local Currency - 100 Other Charges - 10
New Zealand
```

```
New Zealand
 Dollar
                    NZD ROE:1.511449
                                          Note -
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Nicaragua
 US Dollar
                    USD ROE:1.0
                                               Note D
                                    Other Charges - 0.1
 Round Up: Local Currency - 1
Niger
 CFA Franc XOF ROE:582.686007 Note -
Round Up: Local Currency - 100 Other Charge
                                    Other Charges - 100
Nigeria
 UŠ Dollar
                    USD ROE:1.0
                                               Note D
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Niue
 New Zealand Dollar
                         NZD ROE:1.511449
                                                Note -
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Norfolk Island
 Australian Dollar AUD ROE:1.432645
                                           Note -
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Northern
 Mariana Islands
                    USD ROE:1.0
                                               Note -
 us pollar
                                    Other Charges - 0.1
 Round Up: Local Currency - 1
Norway
 Norwegian Krone
                   NOK ROE:8.695266
                                          Note -
Round Up: Local Currency - 5
Occupied Palestinian Territory
                                    Other Charges - 1
                   USD ROE:1.0
                                               Note -
 US Dollar
                                    Other Charges - 0.1
 Round Up: Local Currency - 1
 Rial Omani OMR ROE: .384500
Round Up: Local Currency - 1 Otl
                                               Note -
                                    Other Charges - 1
Pakistan
                    PKR ROE:148.387683 Note -
 Pakistan Rupee
 Round Up: Local Currency - 10
                                    Other Charges - 1
Palau
 US Dollar
                    USD ROE:1.0
                                               Note -
                                    Other Charges - 0.1
 Round Up: Local Currency - 1
Panama
 US Dollar
                    USD ROE:1.0
                                               Note D
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Papua New Guinea
                    PGK ROE:3.459640
                                          Note -
 Kina
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Paraguay
                    USD ROE:1.0
 US Dollar
                                               Note D
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Peru
US Dollar
                    USD ROE:1.0
                                               Note D
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Philippines
 US Dollar
                    USD ROE:1.0
                                               Note D
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Poland
 Pln PLN ROE:3.799713
Round Up: Local Currency - 1 Oth
                                           Note -
                                    Other Charges - 0.1
Portugal
 Portuguese
 Euro
                    EUR ROE:.888299
                                           Note -
```

```
Round Up: Local Currency - 1 Other Charges - 0.01
Puerto Rico
                   USD ROE:1.0
 us pollar
           Local Currency - 1 Other Charges - 0.1
 Round Up:
                   QAR ROE:3.640000
 Qatari Rial
 Round Up: Local Currency - 10
                                  Other Charges - 10
Reunion
                   EUR ROE:.888299
 Furo
                                        Note -
 Round Up: Local Currency - 1 Other Charges - 0.01
Romania
                   EUR ROE:.888299
 Round Up: Local Currency - 1 Other Charges - 0.01
Russian
 Federation
                   EUR ROE:.888299
 Euro
                                        Note E
 Round Up: Local Currency - 1
                                  Other Charges - 0.01
Rwanda
US Dollar
                   USD ROE:1.0
                                            Note D
 Round Up: Local Currency - 1
                                  Other Charges - 0.1
Saba
  US Dollar
                   USD ROE:1.0
                                            Note -
  Round Up: Local Currency - 1
                                  Other Charges - 0.1
Saint Helena
 Saint Helena
  Pound
                   SHP ROE:.787961
                                        Note -
  Round Up: Local Currency - 1
                                  Other Charges - 0.1
Saint Kitts and
  US Dollar
                                            Note D
                   USD ROE:1.0
  Round Up: Local Currency - 1
                                  Other Charges - 0.1
Saint Lucia
 US Dollar
                   USD ROE:1.0
                                            Note D
 Round Up: Local Currency - 1
                                  Other Charges - 0.1
Saint Maarten
 Guilder Netherlands
                       ANG ROE:1.790000
                                            Note -
 Antilles
                                  Other Charges - 0.1
 Round Up: Local Currency - 1
Saint Pierre and
 Miquelon
                   EUR ROE:.888299
 Euro
 Round Up: Local Currency - 0.01 Other Charges - 0.01
Saint Vincent and
 the Grenadines
                   USD ROE:1.0
  US Dollar
                                            Note D
  Round Up: Local Currency - 1
                                  Other Charges - 0.1
Samoa
 Tala
                   WST ROE:2.713072
 Round Up: Local Currency - 1
                                  Other Charges - 0.1
Sao Tome and
 Principe
  US Dollar
                   USD ROE:1.0
                                            Note -
  Round Up: Local Currency - 1
                                  Other Charges - 0.1
Saudi Arabia
Saudi Riyal
                   SAR ROE:3.750000
                                            Note -
                                  Other Charges - 1
 Round Up: Local Currency - 1
Senegal
 CFA Franc
                   XOF ROE:582.686007 Note -
```

```
Round Up: Local Currency - 100 Other Charges - 100
Serbia
                   EUR ROE: 888299
                                         Note F
Furo
 Round Up: Local Currency - 1
                                  Other Charges - 0.1
Seychelles
 Seychelles
                   SCR ROE:14.529489 Note -
Rupee
Round Up: Local Currency - 1
                                   Other Charges - 1
Sierra Leone
                                              Note -
US Dollar
                   USD ROE:1.0
 Round Up: Local Currency - 1
                                   Other Charges - 0.1
Singapore
Singapore
                   SGD ROE:1.366139
 Dollar
                                         Note -
Round Up: Local Currency - 1
                                   Other Charges - 1
slovakia
                EUR
                        ROE:.888299
                                         Note -
 Round Up: Local Currency - 1
                                  Other Charges - 1
Slovenia
Euro EUR ROE:.888299 Note -
Round Up:_Local Currency - 100 Other Charges - 1
Solomon Islands
 Solomon Islands
                   SBD ROE:8.481025
                                         Note -
 Dollar
Round Up: Local Currency - 1
                                  Other Charges - 0.1
Somalia
US Dollar
                   USD ROE:1.0
                                             Note D
 Round Up: Local Currency - 1
                                   Other Charges - 0.1
South Africa
                   ZAR ROE:14.694945
Rand
                                        Note -
Round Up: Local Currency - 10
                                  Other Charges - 1
South Sudan
South Sudanese Pound SSP ROE:157.810800 Note G
Round Up: Local Currency - 1 Other Charges - 1
Spain
                   EUR ROE:.888299
 Euro
Round Up: Local Currency - 1 Other Charges - 0.01
Sri Lanka
 Sri Lanka Rupee
                  LKR ROE:177.065044 Note -
 Round Up: Local Currency - 100 Other Charges - 1
 Sudanese Dinar
                   SDG ROE:45.225000
                                        Note G
 Round Up: Local Currency - 1
                                  Other Charges - 1
Suriname
                   USD ROE:1.0
 US Dollar
                                             Note D
Round Up: Local Currency - 1
                                   Other Charges - 0.1
Swazilan'd
Lilangeni
                   SZL ROE:14.557967
 Round Up: Local Currency - 10
                                   Other Charges - 1
Sweden
 Swedish Krone
                   SEK ROE: 9.438611
                                         Note -
 Round Up: Local Currency - 5
                                   Other Charges - 1
Switzerland
Swiss Franc CHF ROE:.992589
Round Up: Local Currency - 1 Ot
                                         Note -
                                  Other Charges - 0.5
Syrian Arab
 Republic
  Syrian Pound
                SYP ROE:436.000000
                                             Note G
```

```
Round Up: Local Currency - 1
                                     Other Charges - 1
Tajikistan
                     EUR ROE:.888299
                                            Note F
 Furo
                                     Other Charges - 0.1
 Round Up: Local Currency - 1
Tanzania, United
Republic of
  US Dollar
                     USD ROE:1.0
                                                Note D
Round Up: Local Currency - 1
Thailand
                                     Other Charges - 0.1
                     THB ROE:31.839020
 Baht
                                           Note -
 Round Up: Local Currency - 5
                                     Other Charges - 5
Timor - Leste
 US Dollar
                                     Note - Other Charges - 0.1
                     USD ROE:1.0
 Round Up: Local Currency - 5
Togo
                     XOF ROE:582.686007 Note -
 CFA Franc
                                     Other Charges - 100
 Round Up: Local Currency - 100
Tonga
                     TOP ROE:2.352005
                                            Note -
 Pa'anga
 Round Up: Local Currency - 1
                                     Other Charges - 0.1
Trinidad<sup>'</sup>
 and Tobago
                     USD ROE:1.0
  US Dollar
                                                Note D
  Round Up: Local Currency - 1
                                     Other Charges - 0.1
Tunisia
Tunisian Dinar TND ROE:3.095804
Round Up: Local Currency - 0.5 Otl
                                            Note -
                                     Other Charges - 0.5
Turkey
 Turkish
 Lira Try ROE:5.866640
Round Up: Local Currency - 1 Oth
                                            Note D
                                     Other Charges - 0.1
Turkmenistan
                     TMT ROE:3.500000
 New Manat
                                                Note D
 Round Up: Local Currency - 1
                                     Other Charges - 0.1
Turks and
 Caicos Islands
  US Dollar
                     USD ROE:1.0
                                            Note -
  Round Up: Local Currency - 1
                                     Other Charges - 0.1
Tuvalu
 Australian
 Dollar
                     AUD ROE:1.432645
                                            Note -
 Round Up: Local Currency - 1
                                     Other Charges - 0.1
 Uganda
 UŠ Dollar
                     USD ROE:1.0
                                                Note D
 Round Up: Local Currency - 1
                                     Other Charges - 0.1
Ukraine
 US Dollar
                     USD ROE:1.0
                                                Note D
 Round Up: Local Currency - 1
                                     Other Charges - 0.1
United Arab Emirates
(Comprised of
 Abu Dhabi, Ajman,
Dubai, Fujairah,
Ras-El-Khaimah,
 Sharjah,
Umm Al Qaiwain)
  UAE Dirham
                     AED ROE:3.672750
                                                Note -
Round Up: Local Currency - 10 Other Charges - 10 United Kingdom
```

```
Pound Sterling GBP ROE:.787961
Round Up: Local Currency - 1 Of
                                                           Note -
                                                  Other Charges - 0.1
 United States
                                                  {
m Note} - Other Charges - 0.1
   US Dollar
                             USD ROE:1.0
   Round Up: Local Currency - 1
 Uruguay
   US Dollar
                             USD ROE:1.0
                                                                 Note D
                                                  Other Charges - 0.1
   Round Up: Local Currency - 1
 Uzbekistan
                        EUR
                                    ROE:.888299
                                                           Note E
   Round Up: Local Currency - 1
                                                  Other Charges - 0.1
 Vanuatu
                             VUV ROE:114.140000 Note -
   Vatu
   Round Up: Local Currency - 100
                                                  Other Charges - 10
 Venezuela
                             USD ROE:1.0
   US Dollar
                                                                 Note D
                                                  Other Charges - 0.1
   Round Up: Local Currency - 1
 Viet Nam
   US Dollar
                             USD ROE:1.0
                                                                 Note D
 Round Up: Local Currency - 1
Wallis and
                                                  Other Charges - 0.1
   Futuna Islands
                             XPF ROE:106.002240 Note -
    CFP Franc
    Round Up: Local Currency - 100 Other Charges - 10
 Yemen.
   Republic of
                             YER ROE:250.000000
 Yemini Rial
                                                                 Note G
   Round Up: Local Currency - 1
                                                  Other Charges - 0.1
   US Dollar
                             USD ROE:1.0
                                                                 Note D
                                                  Other Charges - 0.1
   Round Up: Local Currency - 1
 zimbabwe
                                                                 Note -
   Zimbabwe Dollar
                           USD ROE:1.0
   Round Up: Local Currency - 1
                                                  Other Charges - 0.1
Notes:
     International fares from this country are published in US dollars. This rate of exchange is to be used
      solely to convert local currency domestic fares to US dollars. This will allow combination of domestic fares and international fares from this country on
     the same ticket and provide a common industry base. International fares from this country are published in Euro. This rate of exchange is to be used solely to convert local currency domestic fares to euro. this will allow combination of domestic fares and
     international fares from this country on the same ticket and provide a common industry base.
     This rate of exchange is established by government order and does not result from the application of
      resolution 024C.
Local Currency Rounding Table
 For those countries where fares are expressed in USD and the USD is not the local currency, and when payment is tendered in the local currency, the amounts shall be
 rounded up to next unit as per the following table,
 unless otherwise shown:
```

```
Afghanistan
 Afghani
                   AFA
                                                Note -
 Round Up: Local Currency - 1
                                     Other Charges - 1
Albania
 Lek
                                                Note -
 Round Up: Local Currency - 1
                                     Other Charges - 1
Angola
 Kwanza
                   AOK
                                                Note -
 Round Up: Local Currency - 1000000 Other Changes - 0.1
 Kwanza
  Reajustado
                   AOR
                                                Note -
                                     Other Charges - 100
 Round Up: Local Currency - 100
Anguilla 
 EČ Dollar
                                                Note 3
 Round Up: Local Currency - 1
                                     Other Charges - 0.1
Antigua and
 Barbuda
  EC Dollar
                   XCD
                                                Note -
  Round Up: Local Currency - 1
                                     Other Charges - 0.1
Argentina 
 Argentine Peso
                                                Note 1,3
                   ARS
 Round Up: Local Currency - 1000
                                     Other Charges -
                                     1000
Armenia
 Armenian Dram
                   AMD
                                                Note -
 Round Up: Local Currency - 100
                                     Other Charges - 10
Azerbaijan
 Azerbaijanian
                   AZM
                                                Note -
 Manat
 Round Up: Local Currency - 100
                                     Other Charges - 10
Bahamas
 Bahamian Dollar
                                     {
m Note} - Other Charges - 0.1
                   BSD
 Round Up: Local Currency - 1
Bangladesh
 така
 Round Up: Local Currency - 1
                                     Other Charges - 1
Barbados
 Barbados Dollar
                   BBD
                                                Note -
 Round Up: Local Currency - 1
                                     Other Charges - 0.1
Belarus
 Belarussian
 Ruble
                   BYB
                                                Note -
                                     Other Charges - 10
 Round Up: Local Currency - 100
Belize
 Belize Dollar
                                                Note 1
 Round Up: Local Currency - 1
                                     Other Charges - 0.1
Bermuda
Bermudian
 Dollar
                   BMD
                                   Note 3
Other Charges - 0.1
 Round Up: Local Currency - 1
Bolivia
 Boliviano
                    BOB
                                              Note 1
 Round Up: Local Currency - 1
                                   Other Charges - 0.1
Bosnia and
 Herzegovina
  Dinar
                   Bad
                                             Note -
                                   Other Charges - 1
 Round Up: Local Currency - 1
Brazil
```

```
Brazilian Real
                   BRL
                                              Note 1,2
 Round Up: Local Currency - 1
                                   Other Charges - 1
Burundi
 Burundi Franc
                   BIF
                                              Note -
                                   Other Charges - 5
 Round Up: Local Currency - 10
Bulgaria
                                              Note -
Round Up: Local Currency - 1
Cambodia
                                   Other Charges - 1
 Riel
                                              Note -
 Round Up: Local Currency - 10
                                   Other Charges - 10
Cape Verde
 Cape Verde
 Escudo
                   CVE
                                              Note -
 Round Up: Local Currency - 100
                                   Other Charges - 100
Cayman
 Islands
  Cayman Island
  Dollar
                   KYD
                                              Note 3
 Round Up: Local Currency - 0.1
                                   Other Charges - 0.1
Chile
 Chilean Peso
                   CLP
                                              Note 1
 Round Up: Local Currency - 1
                                   Other Charges - 1
Colombia
                                   Note 1
Other Charges - 100
 Colombian Peso
                   Cop
 Round Up: Local Currency - 100
Costa Rica
 Costa Rican
 Colon
                   CRC
                                              Note 1
 Round Up: Local Currency - 10
                                   Other Charges - 10
Croatia
 Croatian Kuna
                                              Note 3
                   HRK
                                   Other Charges - 1
 Round Up: Local Currency - 1
Cuba
 Cuban Peso
                                              Note -
 Round Up: Local Currency - 1
                                   Other Charges - 0.1
Dominica
 EC Dollar
                   XCD
                                              Note -
                                   Other Charges - 0.1
 Round Up: Local Currency - 1
Dominican
 Republic
                                   Note -
Other Charges - 0.1
  Dominican Peso
                   DOP
  Round Up: Local Currency - 1
Ecuador
 Sucre
                                              Note 1,3
                                   Other Charges - 0.1
 Round Up: Local Currency - 1
El Salvador
El Salvador
                                   Note -
Other Charges - 1
 Colon
                   SVC
 Round Up: Local Currency - 1
Eritrea
 Ethiopian Birr
                    ETB
                                              Note -
 Round Up: Local Currency - 1
                                   Other Charges - 1
Estonia
                   FFK
                                              Note -
 Kroon
                                   Other Charges - 0.1
 Round Up: Local Currency - 1
Ethiopia
 Ethiopian Birr
                    ETB
                                              Note -
```

```
Round Up: Local Currency - 1
                                    Other Charges - 1
Gambia
                    GMD
                                               Note -
 Dalasi
                                    Other Charges - 0.1
 Round Up: Local Currency - 1
Georgia
                                    Note -
Other Charges - 10
 Round Up: Local Currency - 100
Ghana
                    GHC
 Cedi
                                               Note -
                                    Other Charges - 0.1
 Round Up: Local Currency - 1
Grenada
 EC Dollar
                                               Note -
Round Up: Local Currency - 1
Guatemala
                                    Other Charges - 0.1
 Ouetzal
                    GTO
                                               Note 3
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
 Guinea Franc
 Round Up: Local Currency - 100
                                    Other Charges - 100
Guvana
 Guyana Dollar
                                    Note -
Other Charges - 0.1
                    GYD
 Round Up: Local Currency - 1
Haiti
 Gourde
                                               Note -
                                    Other Charges - 0.5
 Round Up: Local Currency - 1
Honduras
                                               Note 1
                    HNI
 Lempira
 Round Up: Local Currency - 1
                                    Other Charges - 0.2
Indonesia
                                    Note -
Other Charges - 100
 Rupiah
 Round Up: Local Currency - 100
Israel
 Sheke1
                    ILS
                                               Note 3
                                    Other Charges - 1
 Round Up: Local Currency - 1
Jamaica
 Jamaican Dollar
                                               Note -
Round Up: Local Currency - 1
Kazakhstan
                                    Other Charges - 0.1
 Kazakhstan
 Tenge
                                               Note -
 Round Up: Local Currency - 1
                                    Other Charges - 0.1
Kenva
 Kenyan Shilling
                                               Note -
 Round Up: Local Currency - 5
                                    Other Charges - 5
Kyrgyzstan
 Som
                                               Note -
 Round Up: Local Currency - 1
                                    Other Charges - .1
Laos, People's
 Demócratic
 Republic of
                                               Note -
  кір
                    LAK
  Round Up: Local Currency - 10
                                    Other Charges - 10
Latvia
                                    Note -
Other Charges - 0.1
 Latvian Lats
                    I VI
 Round Up: Local Currency - 1
Lebanon
 Lebanese Pound
                    LBP
                                               Note -
 Round Up: Local Currency - 100
                                    Other Charges - 100
```

```
Liberia
 Liberian Dollar
                     LRD
                                                 Note -
                                      Other Charges - 100
 Round Up: Local Currency - 100
Lithuania
 Lithuanian Litas LTL
                                                 Note -
 Round Up: Local Currency - 1
                                      Other Charges - 0.1
Macedonia, the
 Former Yugoslav
Republic of
 Dener
                     MKD
                                                 Note 3
 Round Up: Local Currency - 1
                                      Other Charges - 1
Madagascar
 Malagasy Franc MGF
Round Up: Local Currency -1000
                                      Note -
Other Charges - 50
Malawi
                                      Note -
Other Charges - 0.1
 Kwacha
                     MWK
 Round Up: Local Currency - 1
Maldives
 Rufiyaa
                                                 Note 1
                                      Other Charges - 1
 Round Up: Local Currency - 1
Mexico
 Mexican
 Peso
                     MXN
                                                 Note -
 Round Up: Local Currency - 1
                                      Other Charges - 1
Moldova,
Republic of
                     MDI
                                      Note -
Other Charges - 0.1
 Moldovan Leu
 Round Up: Local Currency - 1
Mongolia
                                      Note -
Other Charges - -
 Tugrik
 Round Up: Local Currency - -
Montserrat
 EC Dollar
                     XCD
                                                 Note 3
 Round Up: Local Currency - 1
                                      Other Charges - 0.1
Nepal
 Nepalese Rupee
                     NPR
                                                 Note -
                                      Other Charges - 1
 Round Up: Local Currency - 1
Nicaragua
 Cordoba Oro
                     NIO
                                                 Note 1
                                      Other Charges - 1
 Round Up: Local Currency - 1
Nigeria
                                      Note -
Other Charges - 0.1
 Naira
                     NGN
 Round Up: Local Currency - 1
Panama
                                      Note -
Other Charges - 0.1
 Balboa
 Round Up: Local Currency - 1
Paraguay
 Guarani
                                                 Note 1
 Round Up: Local Currency - 1000
                                      Other Charges - 1000
Peru
 Nuevo Sol PES
Round Up: Local Currency - 0.1
                                                 Note -
                                      Other Charges - 0.1
Philippines .
 Philippine Peso PHP
Round Up: Local Currency - 1
                                      {
m Note} - Other Charges - 1
Poland
 zloty
                     PLN
                                                 Note -
                                      Other Charges - 0.1
 Round Up: Local Currency - 1
```

```
Romania
                     ROL
                                                 Note -
 Leu
 Round Up: Local Currency - 1
                                      Other Charges - 1
Russian
 Federation
  Belarussian
  Ruble
                                                 Note -
 Round Up: Local Currency - 100
                                      Other Charges - 10
Rwanda
 Rwanda France
                     RWF
                                                 Note -
                                      Other Charges - 5
 Round Up: Local Currency - 10
Saint Kitts
 and Nevis
EC Dollar
                     XCD
                                                 Note -
 Round Up: Local Currency - 1
                                      Other Charges - 0.1
Saint Lucia
                                      Note -
Other Charges - 0.1
 EC Dollar
 Round Up: Local Currency - 1
Saint Vincent and
 the Grenadines
EC Dollar
                                      Note -
Other Charges - 0.1
                     XCD
  Round Up: Local Currency - 1
Sao Tome and
Principe
                                      Note -
Other Charges - 10
  Dobra
                     Std
  Round Up: Local Currency - 10
Sierra Leone
                                      Note -
Other Charges - 0.1
 Leone
                     SLL
 Round Up: Local Currency - 1
Somalia
Somali Shilling
                     SOS
                                                 Note -
 Round Up: Local Currency - 1
                                      Other Charges - 1
Surinam
 Surinam Guilder
                                                 Note -
 Round Up: Local Currency - 1
                                      Other Charges - 1
Tajikistan
 Tasik Ruble TJR
Round Up: Local Currency - 100
                                      Note -
Other Charges - 10
Tanzania,
 United Republic
 of
  Tanzanian
  Shilling
                     T75
                                                 Note -
  Round Up: Local Currency - 10
                                      Other Charges - 10
Trinidad
 and Tobago
Trinidad and
  Tobago Dollar
                     TTD
                                                 Note -
  Round Up: Local Currency - 1
                                      Other Charges - 0.1
Turkey
 Turkish Lina TRL Note -
Round Up: Local Currency - 1000 Other Charges - 100
Turkmenistan
 Turkmenistan
                     TMM
                                                 Note -
 Manat
                                      Other Charges - 0.1
 Round Up: Local Currency - 1
Uganda
 Ŭganda Shilling
                                                 Note -
```

```
Round Up: Local Currency - 1
                                    Other Charges - 1
Ukraine
                                    Note -
Other Charges - 0.1
Hryvnia
                    UAH
Round Up: Local Currency - 1
Uruguay
                                    Note -1,3 Other Charges -100
 Uruguayo Peso
Round Up: Local Currency - 100
Uzbekistan
Uzbekistan
 Sum
                    UZS
                                               Note -
Round Up: Local Currency - 100
                                    Other Charges - 10
Venezuela.
                                    Note -
Other Charges - 10
Bolivar
                    VEB
Round Up: Local Currency - 10
Viet Nam
                                    Note -
Other Charges - 1
Dong
 Round Up: Local Currency - 1
Yemen,
Republic of
                                    Note -
Other Charges - 1
 Yemeni Rial
                    YFR
Round Up: Local Currency - 1
Yugoslavia
 New Dinar
                    YUM
                                    Note 4
 Round Up: Local Currency - 1
                                    Other Charges - 1
zaire
New Zaire
                    ZRN
                                               Note -
                                    Other Charges - 0.05
Round Up: Local Currency - 1
zambia
                    ZMK
                                               Note -
Round Up: Local Currency - 1
                                    Other Charges - 5
```

Notes:

- For documents issued in the local currency of this country, refunds shall only be made in this country and in the currency of this country. No rounding is involved, all decimals beyond two shall be ignored.
- 2.
- Rounding of fares and other charges shall be to the nearest rounding unit.
 Rounding shall be accomplished by dropping amounts 3.
- 4. of 50 paras and less and increasing amounts of more than 50 paras to the next higher new dinar.

- Note 1: As used herein, "adult" shall mean someone at least 12 years of age.
- Note 2: The provisions/percentages in paragraphs (A), (B), (C) and (D) of this rule apply only to the extent provided/specified in the applicable fare rule making reference to this rule.
- (A) Accompanied children (infant(s)) under two years of age (1) When accompanied by an adult passenger, children who are less than two years of age throughout the journey and not occupying an individual seat will be assessed 10 percent of the applicable adult fare.

(2) Children under two years of age occupying individual seats or if more than 1 infant is travelling with one accompanying adult second infant is charged with the applicable child fare (75 percent).

- (B) Accompanied children two years of age or over, but under 12
 When accompanied by an adult passenger the fare for children who have reached their second birthday but have not reached their twelfth birthday on the date of commencement of their outward journey, will be 75 percent of the applicable adult fare.
- (C) Unaccompanied children under twelve years of age
 (1) Unaccompanied children under twelve years of age on the date of commencement of their outward journey will be 75 percent of the full applicable adult fare.

 Exception: Unaccompanied children under five years of age on the date of commencement of their outward journey will not be accepted for carriage via
 - (2) A service charge for unaccompanied child applies. The service will be offered on LH operating flights only.

LH.

(D) Other conditions for accompanied/unaccompanied children (1) Unless otherwise specified in an applicable fare rule, children's and infants' discounts apply to stopover charges, weekend surcharges, cancellation charges etc. Exception: For travel ex Germany: if not specified otherwise in a fare rule no children's discount applies on penalty charges.

"Adult passenger" as used herein, shall mean a passenger 12 years of age and older. (2)

- When Rule 200 is not applicable to a fare, as (3) indicated in paragraph (g) of a fare-rule, the full adult fare will apply instead of the discounted fares stated in this rule; provided that the passenger qualifies for such airfare in accordance with the other provisions of the fare-rule. When the application of Rule 200 is modified by the applicable fare-rule in paragraph (g), that modification will be applicable to unaccompanied as well as accompanied children in Rule 200; for example, when the exception for children (2 through 11 years old) is given as 67 percent, the "percent of the applicable adult fare" in Rule 200 paragraphs (b)(c) and (d) will be 67 percent instead of the 75 percent shown in Rule 200, and infants (under 2 years old) paying the children's fare as in paragraph (a)(2) Of Rule 200 will pay 67 percent, not 75 percent, of the applicable adult fare.
- Each unaccompanied minor travelling on LH shall be charged:

EUR70/CHF80/USD80/CAD110 within Europe; (a) (b)

- EUR80/CHF90/USD90/CAD120 between Europe and Lebanon, Israel, Kazakhstan, Egypt, Jordan, Turkmenistan, Iraq
- EUR100/CHF115/USD115/CAD150 between Europe and United (c) Arab Emirates, Qatar, Iran, Nigeria, Saudi Arabia,
- Arab Emirates, Qatar, Iran, Nigeria, Saudi Arabia, Ethiopia, Bahrain, Oman, Kuwait; EUR125/CHF140/USD140/CAD190 between Europe and Maldives, India, Equatorial Guinea, Kenya, Tanzania, Angola, Miami, Toronto, New York, Chicago, Charlotte, Orlando, Montreal, Washington, Atlanta, Philadelphia, Tampa, Boston, Detroit, Fort Myers; and EUR150/CHF170/USD170/CAD230 between Europe and Japan, China, Republic of Korea, Thailand, Singapore, South Africa, Seychelles, Mauritius, Colombia, Los Angeles, Denver, San Francisco, Mexico, Brazil, Dallas, Hong Kong, Panama, Vancouver, San Jose, Argentina. (d)
- Kong, Panama, Vancouver, San Jose, Argentina,

Houston, Seattle, San Diego, Costa Rica, St Johns. Exception 1: If a brother and/or sister residing at/destined to the same address travel together for the entire journey, the charges for one child as outlined above shall apply.

In case full adult fare has been Exception 2: charged no unaccompanied minor charge shall apply.

- (5) Please refer to the carrier's website for additional information and forms for unaccompanied minor bookings.
 (6) Age limits the age limits referred to in this
- (6) Age limits the age limits referred to in this rule shall be those in effect on the date of commencement of travel except. (a) For infants who will reach their second
 - (a) For infants who will reach their second birthday during the journey, in that case, due to safety regulations, a booked seat will be required for the remaining portions of the journey. When a separate seat is required on a portion of the journey child fare has to be used for the entire journey. Combinations are not required within a fare component.
 - (b) Children who will turn twelve years enroute, will have to pay the applicable adult fare for the entire journey.

- (A) General agents and general sales agents
 A general agent, or a general sales agent, duly
 appointed by any one of the participating carriers, and
 officials and employees (including members of their
 immediate families) of such a general agency, will be
 allowed free or reduced fare transportation over the
 lines of one or more of the carriers so represented by
 the agent, under the following conditions:
 - (1) When transportation is for the purpose of carrier's business Transportation will be issued free of charge to the general agent, general agency officials and employees when such transportation is on the carrier's business.
 - (2) When transportation is for the purpose of vacation Transportation will be issued free of charge to the general agent or to general agency officials or employees (including members of their immediate families) by their carriers when transportation is for the purpose of personal vacation of the general agent or an official or employee of a general agency, but not to exceed one trip per person per calendar year.
 - (3) Eligibility
 to be eligible for the reductions specified above,
 the general agent, the official or employee of the
 general agency must devote all, or substantially
 all, of his time to the business of the carrier;
 and with respect to (2) above, the appointment of
 the general agency must have been in effect
 continuously for at least 12 months prior to the
 commencement of the reduced fare transportation.
 - (4) Application for fare reduction
 In order to obtain the above fare reductions,
 application must be made in writing by the general
 agent or a senior official of the general agency
 to the carrier which is to furnish the
 transportation. Transportation will not be issued
 until approval has been given by an authorized
 official of the carrier which is furnishing the
 transportation.

Exception for Canada: The free and/or reduced fare transportation specified above is not applicable to carriage solely between points in Canada on the one hand and points in continental

U.S.A. Or Alaska on the other.

- (B) Passenger sales agents located outside the United states
 - (1) Application

Owners, officers, directors and employees of an authorized passenger sales agency of the carrier will be applied transportation over the lines of each such carrier on the following basis:

(a) Reduced fare transportation at twenty-five(25) percent of the applicable fare;

(b) Not more than two trips per calendar year per authorized agency office location;

- (c) The outward portion of travel must be commenced during the calendar year in which the ticket is issued and all travel must be completed within three (3) months from the date if issuance;
- (d) Owners, officers, directors or employees of the passenger sales agency may pool the total number of tickets which carrier will grant pursuant to subparagraphs (a) and (b) above within each country.
- (2) Spouses

The spouse of a person eligible under paragraph

(1) will be allowed:

- (a) Reduced fare transportation at 50 percent of the applicable fare;
- (b) Not more than one trip per calendar year for each spouse via each carrier.
- (c) The spouse must accompany the eligible person on the same aircraft to the point of turnaround.
- (3) Eligibility
 - (a) Reduced fare transportation will be granted provided that the agent has been on the IATA and/or carrier approved list of agents continuously for at least one year immediately prior to the issuance of the transportation.
 - (b) The reduced fare transportation will be granted whether or not there is a standard IATA sales agency agreement between each carrier participating in the transportation and the agent; provided that a standard IATA sales agency agreement exists between the carrier issuing the ticket and the agent.
- (4) Application for transportation
 In order to obtain the foregoing transportation,
 application shall be made in writing to the
 carrier which is to issue the ticket by a
 responsible official of the passenger sales
 agency. Such application shall include the point

of origin, stopover points, point of destination, carrier and flight to be used on each portion of the transportation and dates of travel.

(C) Passenger sales agents located in the United States (1) Application

Owners, officers, directors and employees of an authorized passenger sales agency of the carrier will be allowed transportation over the lines of such carriers on the following basis:

(a) Reduced fare transportation at twenty-five (25) percent of the applicable fare.

- (b) Not more than two trips per calendar year for each qualified person at each approved location will be permitted provided that no carrier will honor more than two such reduced fare tickets per approved location per calendar year; provided further that the carrier may pool among the qualified personnel of the agent the total number of tickets which the carrier is entitled to grant within the United States;
- (c) The outward portion of travel must be commenced during the calendar year in which the ticket is issued, and all travel shall be completed within three months from the date of issuance of ticket;
- (d) Owners, officers, directors or employees of the passenger sales agency may pool the total number of tickets which carrier(s) will grant pursuant to (a) and (b) above, within the United States.

(2) Spouses

- The spouse of a person eligible under paragraph (1) above will be allowed:
- (a) Reduced fare transportation at 50 percent of the applicable fare;
- (b) Not more than one trip per calendar year for each spouse via each carrier;
- (c) The spouse must accompany the eligible person on the same aircraft to the point of turnaround.

(3) Eligibility

(a) Reduced fare transportation will be granted by the carrier(s) as indicated above provided the agent has been on the IATA and/or carrier approved list of agents continuously for at least one year immediately prior to the date of application for such reduced fare transportation and provided the passenger has been in the service of the agent continuously and without interruption for a period of not less than one year immediately prior to the date of application for such reduced fare

transportation.

Exception: A person previously eligible for reduced rate transportation in the employ of another approved location or agent, may be granted such transportation after three months service with another approved location or agent provided the new employment is taken up immediately on termination of the old.

(b) The reduced fare transportation will be granted whether or not there is a standard IATA sales agency agreement between each carrier participating in the transportation and the agent; provided that a standard IATA sales agency agreement exists between the carrier issuing the ticket and the agent.
Application for transportation

(4)

(a) On or before December 1 of each year, passenger sales agents desiring to establish eligibility for the foregoing transportation for the next calendar year shall submit the names of agency personnel eligible or to become eligible during the subsequent calendar year for reduced fare transportation to the secretary, traffic conference 1 of the International Air Transport Association.

(b) The secretary of traffic conference 1 shall furnish each agent with one educational travel development trip authorization for

each permissible trip.

- (c) In order to obtain the foregoing transportation application shall be made in writing to the carrier which is to issue the ticket by a responsible official of the passenger sales agency, and countersigned by the person(s) who will make the trip(s). Such application shall be accompanied by the trip authorization as received in (3)(b) Above and must be received by the carrier at least 14 days prior to commencement of travel.
- (D) Cargo sales agents located outside the United States and Canada

Application

Sole proprietors, partners, officers, directors and employees of an authorized cargo sales agency of the carrier will be allowed international transportation over the lines of each such carrier on the following basis:

(a) Reduced fare transportation at 25 percent of the applicable fare. Not more than two (2)

Tickets per calendar year for each agent registered for a specific country; provided that a maximum of forty (40) Additional tickets may be issued per calendar year for each registered agent for a specific country as follows: two tickets may be issued for each 100 percent of commissionable sales or part thereof over and above the national average for the specific country in which the agent is registered.

(b) Reduced fare transportation at 50 percent of the applicable all year first class or economy class fare. Not more than 20 tickets may be issued per calendar year for each agent registered for a specific country.

- agent registered for a specific country.

 (c) The outward portion of travel must be commenced during the calendar year in which the ticket is issued, and all travel must be completed within 3 months from date of issuance.
- (d) Sole proprietors, partners, officers, directors and employees of the cargo sales agency may pool the total number of tickets which carrier will grant pursuant to (a), (b) And (c) above within each country.

(2) Eligibility

(a) Reduced fare transportation will be granted provided that the agent has been on the IATA approved list of agents - continuously for at least one year immediately prior to the date of application for such reduced fare transportation; provided that a period of not less than three months shall be the qualifying period if the agent WAS previously eligible for reduced fare transportation in the service of another IATA and/or carrier appointed cargo agent immediately prior to his present employment and this is so certified in writing by the IATA and/or carrier appointed cargo agent making the application.

(b) Reduced fare transportation may also be granted to the spouse of such eligible agent traveling provided that:

(i) The spouse travels together with the eligible person from the point of origin to the point of destination (in the case of one-way trips) or to the point of turnaround (in the case of round trips) Or to the highest rated point (in the case of circle trips).

(ii) The discount granted is no greater than 50 percent of the applicable fare, and in no event shall such spouse receive

- more than one ticket per year.

 (iii) The transportation shall not be charged against the agency's annual allotment noted under (1) (c) above.
- (c) The reduced fare transportation will be granted whether or not there is a standard IATA cargo agency agreement between each carrier participating in the transportation and the agent, provided that a standard IATA cargo agency agreement exists between the carrier issuing the ticket and the agent.
- (3) Application for transportation In order to obtain the foregoing transportation application shall be made in writing to the carrier which is to issue the ticket by an owner or officer of the cargo sales agency. Such application shall include the point of origin, stopover points, point of destination, carrier and flight to be used on each portion of the transportation, and dates of travel.
- (4) Additional free and reduced fare transportation (a) Attendance at official IATA/FIATA meeting Reduced fare international transportation at 25 percent of the applicable fare to and from the point where the meeting is being held will be provided by carrier to the person who represents FIATA in an official capacity at such meeting. In order to obtain the transportation, application shall be made in writing to the carrier. The agent shall attach to the application a certification by the director of the air freight institute of FIATA that the person is attending such meeting as an official representative of FIATA, showing the date, place and purpose of
 - (b) Training courses for cargo agents Carriers may individually or jointly provide programmed cargo training courses for instructions of employees of their cargo agents:

such meeting.

(i) Transportation
Carrier(s) providing the training will grant free transportation to the individual(s) to be trained on its own services between the individual's domicile and the training location. If the organizing carrier cannot provide the transportation within the time limits specified below, he may reroute the passenger on the services of another carrier, or if no air services are available by surface transportation. The value of the normal economy class

fare, and provided further that were air transportation over the service of another carrier is used, such carrier may absorb the cost of such transportation.

- (ii) Arrival and departure
 The employee to be trained must reach
 the airport of the specified training
 location not more than 24 hours prior to
 the commencement of a full-time training
 course, except that if the employee's
 journey exceeds 4,000 miles he must
 reach the specified training location
 airport not more than 48 hours prior to
 commencement of the course. The return
 journey must commence within 24 hours
 after completion of the course.
- (iii) Stopovers Stopovers are permitted only on the return journey provided the agent pays 25 percent of the applicable fare for the portion of transportation from the first stopover point to the last point of departure of the outward journey.
- (iv) All cargo carriers The organizing carrier may grant to an active all cargo carrier the same free transportation specified in (b) (1) above for the purpose of providing instructions to such all cargo carrier's agents.
 - (v) Size of group: Eligibility of trainees
 - (aa) The instruction must be a full-time training course for a minimum of eight trainees. The employees to be trained must have been employed by an IATA and/or carrier appointed cargo agent for not less than three consecutive months prior to date of commencement of travel and, further, the agent with whom they are employed must have been an IATA and/or carrier appointed cargo agent.
 - (bb) If at any time prior to commencement of travel there is a change affecting the eligibility of the IATA and/or carrier appointed cargo agent or person selected for travel (i.e., the agent comes under notice of default or the person selected leaves the employ of the agent), the agent shall immediately

so notify the issuing carrier to whom it shall also immediately return the ticket; provided that the carrier shall be responsible for cancelling the free or reduced fare transportation only if it knows or reasonably should have known, of the changed eligibility.

- known, of the changed eligibility.

 (cc) Notwithstanding subparagraph (aa) above, in the event that pursuant to subparagraph (bb) above a group organized in accordance with this rule is reduced to less than eight persons, the remaining members of the group shall be permitted to travel.
- (vii) Duration daily instructions The duration of the training course shall be not less than three nor more than five consecutive days on each of which there shall be not less than six hours of instruction per day. This may include instruction conducted at the carrier's cargo terminal facilities at the specified training location.
 (vii) Program names of trainees
- (vii) Program names of trainees
 A copy of the course program outlining the syllabus, the training location, the commencement and termination dates of the course, the names of the trainees attending each course and names of such trainees employers shall be retained by the organizing carrier for 12 months subsequent to the date of commencement of the course.
- (viii) Absorption of expenses Carrier(s) will arrange and pay for the expenses of such persons attending the training course as follows. (aa) At the point of instructions:
 - (aa) At the point of instructions: Hotel and meal expenses, local taxes, ground transportation between the destination airport and the hotel and between the hotel and the specified training location, also, between the specified training location/hotel/cargo terminal facilities, and entertainment.
 - (bb) EN route: Hotel and meal expenses, ground transportation, airport service charges and transit taxes.
 - (ix) Special one-day courses Carriers may also establish special

one-day courses which shall be subject to the above provisions except that:

- (aa) There shall be not less than four hours of instructions; and(bb) That the absorption of expenses
- (bb) That the absorption of expenses shall be limited to the day of instructions; provided that where the arrival/departure does not permit the use of the carriers' own services on the same day, expenses may also be absorbed for one night.
- (E) Cargo sales agents located in the United States or Canada
 - (1) Application Sole proprietors, partners, officers, directors and sales/traffic management employees of an authorized cargo sales agency of the carriers will be allowed international reduced fare transportation at 25 percent of the applicable fare over the lines of such carriers on the following basis.
 - (a) Not more than two trips per calendar year for each registered agent; provided that a maximum of forty (40) additional tickets may be issued per calendar year for each registered agent as follows; six (6) tickets may be issued for each 100 percent of commissionable sales or part thereof over and above the national average.
 - (b) The outward portion of travel must be commenced during the calendar year in which the ticket is issued and all travel must be complete within three months from date of issuance:
 - (c) Sole proprietors, partners, officers, directors and sales/traffic management employees of the cargo sales agency may pool the total number of tickets which carrier(s) will grant pursuant to subparagraphs (a) and (b) above, within each country.
 - (2) Eligibility
 - (a) Reduced-fare transportation will be granted provided that the agent has been on the IATA approved list of agents continuously for at least one year immediately prior to the date of application for such reduced fare transportation; provided that a period of not less than three months shall be the qualifying period if the agent WAS previously eligible for reduced fare transportation in the service of another IATA and/or carrier appointed cargo agent immediately prior to his present employment and this is so

certified in writing by the IATA and/or carrier appointed cargo agent making the application.

(b) Reduced fare transportation may also be granted to the spouse of such eligible agent

traveling provided that:

(i) The spouse travels together with the eligible person from the point of origin to the point of destination (in the case of one-way trips) or to the point of turnaround (in the case of round trips) or to the highest rated point (in the case of circle trips).

(ii) The discount granted is no greater than 50 percent of the applicable fare and in no event shall such spouse receive more

than one ticket per year.

(iii) The transportation shall not be charged against the agency's annual allotment

noted under (1) (c) above.

(c) The reduced fare transportation will be granted whether or not there is a standard IATA cargo agency agreement between each carrier participating in the transportation and the agent, provided that a standard IATA cargo agency agreement exists between the carrier issuing the ticket and the agent.
 (d) Application for transportation

(i) The secretary of traffic conference 1 shall furnish each cargo sales agent with two educational and market development trip authorizations for each

approved location.

(ii) In order to obtain the foregoing transportation, application shall be made in writing to the carrier which is to issue the ticket by an owner or officer of the carrier cargo sales agency. Such application together with an educational and market development trip authorization, must be received by the carrier at least 14 days prior to commencement of travel.

Rule 210 Free and Reduced Fare Transportation for Tour Conductors

- (A) General Subject to the provisions and conditions of this rule, an individual (hereinafter called "tour conductor will be carried by the participating air carriers at the appropriate fare reduction from the applicable adult air fare effective between the points and via the routing to be used by the tour conductor.
- (B) Definitions: As used herein(1) The term "initial carrier" means the carrier performing the initial transportation under the tour itinerary or the carrier selling and issuing the transportation on behalf of the carrier(s) participating in the tour itinerary. The initial carrier shall determine whether the group traveling hereunder qualifies in accordance with this rule and whether tour conductor's transportation at free or reduced fares may be issued in accordance herewith.
 - The term "travel agent" means an agent duly appointed by the carrier to sell air passenger transportation over its lines.
 - (3) The term "travel organizer" means a person who, with the approval and consent of the carrier, organizes and arranges an advertised group tour for a group of passengers.
 - The term "advertised group tour" means a tour involving a round or circle trip, in whole or in part on the lines of one or more carriers which is advertised and described, including descriptive copy covering hotel accommodations and other facilities and attractions available at stopover point included in the tour in literature circulated for the purpose of promoting the sale of the tour. The cost of the advertised group tour must be paid in full, prior to commencement of travel. However, special groups such as amateur or professional groups whose principal purpose of travel is to appear in specific engagements before the public do not qualify for
 - the "advertised group tour" as defined herein. The term "tour conductor" means an individual who is in charge of or guides the advertised group tour in person, and accompanies a group of passengers traveling together on an advertised group tour over all or a portion of their itinerary for the purpose of supervising the travel arrangements of and guiding the group.
 - (6) The term "passenger" means a passenger paying the

adult fare or the equivalent of one adult fare, such as two half fares.

- (7) The term "free or reduced fare transportation" means transportation issued to a tour conductor free or at the reduced fare according to this rule.
- (8) The term "round trip" and "circle trip" shall include transportation partly by air and partly by surface means.
- (C) Number of booked passengers required for tour conductor transportation Where the group of passengers on the advertised tour, whose passage has been booked and fully paid for, consists of;

(1) Fifteen (15) or more passengers, one free passage for a tour conductor will be issued for each 15 passengers in the group.

passengers in the group.

(2) Not less than ten (10) nor more than fourteen (14) passengers, a reduction of fifty percent of the fare will be granted for the tour conductor.

- (D) Application for and issuance of transportation (1) Transportation will not be issued to tour conductors unless application is made in writing by the travel agent or the travel organizer to the initial carrier accompanied by a sample or facsimile of all matter advertising the tour. Such written application shall designate the name of the tour conductor. Written application must be directed to the office of the initial carrier which will arrange the transportation and must also include a description of the purpose itinerary of the group with all pertinent information describing the group if not fully set forth in the advertising matter submitted.
 - (2) The passengers included in the tour must travel as an organized touring group, and for that purpose the initial carrier must approve the itinerary of the various passengers forming the group and coordinate their transportation under the advertised group tour. All members of the group shall with respect to the air portion of the tour, commence transportation on the same airplane and shall,

(a) If round trip passengers, travel together to the point of turnaround;

(b) If circle trip passengers, travel together to the first point of stopover; provided that where lack of seating accommodation or where other operating conditions prevent passengers from commencing transportation on the flight scheduled, the carrier will transport some members of the group on the next preceding or succeeding flight on which space is available or on such flight of another carrier.

Exception:

where passengers are transported over the lines of one or more carriers from more than one departure point within a country to an assembly point for the purpose of an advertised group tour, the passengers will be considered to be traveling together and the tour conductor will be accorded free or reduced fare transportation between his departure point and the assembly point, subject to the following conditions.

- (i) The tour conductor and all passengers travel together from the assembly point to the point of turnaround, if a round trip, or to the first point of stopover if a circle trip;
- (ii) All such passengers and the tour conductor travel between the departure points and the assembly point within a period of seven days prior to the scheduled departure of the entire group from the assembly point;
- (iii) At least one passenger of the group travels from the same departure point as the tour conductor to the assembly point on the services of the carrier transporting the tour conductor;
- (iv) Where the total number of passengers traveling between one or more departure points and the assembly point is 10 or more, but less than 15, the tour conductor will receive a reduction of 50 percent of the applicable fare, and where the total number of passengers traveling between one or more departure points and the assembly point is 15 or more, one free

transportation passage for a tour conductor will be issued for each 15 passengers; provided that: (aa) If the tour conductor

- travels from a departure point to the assembly point on the services of the carrier transporting the group from the assembly point onwards, the qualifying number of passengers referred to above may travel from the departure points to the assembly point on the services of any carrier, subject to the provision of (c) above.
- (bb) If the tour conductor travels from a departure point to the assembly point on the services of a carrier who does not transport the group from the assembly point onwards, the qualifying number of passengers referred to above shall all travel from the departure points to the assembly point on the services of such carrier, subject to the provision of (c) above.
- (3) Upon determination that the application meets the requirements of this rule, the initial carrier will advise the agent or organizer that the tour conductor's transportation either free or at the reduced fare, as the case may be will be issued by each carrier in the itinerary, and the initial carrier will notify each carrier which as indicated that it will participate. In cases where two or more carriers may have arrangements between them for the issuance of tour conductor's transportation, the initial carrier will issue such transportation on all such carriers.

- (4) In obtaining approval to accept free or reduced fare transportation of a tour conductor as provided herein, written authorization must be given by one of the authorized officials of the carrier(s) furnishing the transportation.
- (E) Baggage, meals and transfers
 Free baggage allowance for a tour conductor will be the same as if he were traveling at the normal adult fare.
 The reduction for a tour conductor is applicable only to air transportation and will include meals, hotel accommodations, and ground transfers only where included in the normal air fare. In no case will the reduction apply to any other charges or services, such as charges for excess baggage.

This rule is governed by LH-1 general Rule 220 (paper), LH IPRG rules 1val (electronic).

- (A) For change requests made before departure of the journey:
 - All changes must be made within the ticket validity.

(2) No carrier may override.

(3) No charge will apply to any change.

(4) If a refund is due to the passenger, it will be returned in the original form of payment.

- (5) The endorsement box of the new ticket must include the higher non-refundable amount of the previous and new ticket and any endorsements of the new fare.
- (6) The reissue transaction is restricted to 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/MS/NH/ NZ/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ZH only.
- (7) The ticket must be re-priced per one of the following options:
 - (a) Use LH fares that were in effect at the time the ticket WAS issued provided -
 - (i) No change is made to stopover, connection, or fare break points.
 - (ii) The new fare is the same fare class and is governed by the same rule number as the previous fare.
 - (iii) The advance reservation requirements of the new fare are met by measuring from the reissue ticket date to the departure of the pricing unit.
 - (b) Use 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/ MS/NH/NZ/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ ZH fares that were in effect at the time the ticket WAS issued provided -
 - (i) No change is made to the 1st flight coupon.
 - (ii) The advance reservation requirements of the new fare are met by measuring from original ticket date to the departure of the pricing unit.
 - (c) Use LH fares that were in effect at the time the ticket is presented for re-issue provided the advance reservation requirements of the new fare are met by measuring from the reissue ticket date to the departure of the pricing unit.

- (B) For change requests made after departure of the journey:
 - (1) All changes must be made within the ticket validity.
 - No carrier may override.
 - No charge will apply to any change. (3)
 - (4) If a refund is due to the passenger, it will be
 - returned in the original form of payment. The endorsement box of the new ticket must include the higher non-refundable amount of the previous and new ticket and any endorsements of the new fare.
 - The reissue transaction is restricted to 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/MS/NH/ NZ/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ZH only.
 - The ticket must be re-priced per one of the following options:
 - (a) Use LH fares that were in effect at the time the ticket WAS issued provided -
 - (i) No change is made to stopover, connection, or fare break points.
 - When no international coupons remain, all new travel must be domestic.
 - (iii) Fully flown fare components are not extended to further points.
 - (iv) The new fare is governed by the same rule number as the previous fare.
 - (v) The advance reservation requirements of the new fare are met by measuring from the original ticket date to the departure of the pricing unit.
 - (b) Use 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/ MS/NH/NZ/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ ZH fares that were in effect at the time the ticket WAS issued provided -
 - (i) When no international coupons remain all new travel must be domestic.
 - Fully flown fare components are not extended to further points.
 - when the same fare as the previous fare is used - advance reservation requirements need not be met.
 - The advance reservation requirements of (iv) the new fare are met by measuring from the original ticket date to the departure of the pricing unit.

This rule is governed by LH-1 general Rule 230 (paper), LH IPRG rules 2VA1/2VA2/2VA3/2VA4/2VA6/ 3VA1/3VA2/3VA3/3VA4/3VA5/3VA6/4VA1/4VA2/4VA3/4VA4/5VA1/5VA2/ 5VA4/9VA1/9VA2/9VA4 (electronic).

- (A) For change requests made before departure of the journey and before departure of the originally scheduled flight.
 - All changes must be made within the ticket (1)validity.
 - (2) No carrier may override.
 - (3) A charge, as outlined in the chart below, will apply to any change. No charge will apply to infants not occupying a seat. No charge will apply if the new fare is a higher OW fare or equal or higher normal fare.
 - (4) If more than one fare component exists on the ticket, the highest fee of any changed fare component within journey will be assessed.
 - If a refund is due to the passenger, it will be returned in the original form of payment.
 The endorsement box of the new ticket must include
 - the higher non-refundable amount of the previous and new ticket and any endorsements of the new fare.
 - The reissue transaction is restricted to 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/MS/NH/ NZ/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ZH only.
 - The ticket must be re-priced per one of the following options:
 - Use LH fares that were in effect at the time the ticket WAS issued provided -
 - (i) No change is made to stopover,
 - connection or fare break points.
 The new fare is the same fare class and (ii) is governed by the same rule number as the previous fare.
 - The advance reservation requirements of the new fare are met by measuring from original ticket date to the departure of the pricing unit.
 - (b) Use 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/ MS/NH/NZ/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ ZH fares that were in effect at the time the ticket WAS issued provided -
 - (i) No change is made to the 1st flight coupon.
 - (ii) The advance reservation requirements of

the new fare are met by measuring from original ticket date to the departure of the pricing unit.

- (c) Use
 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/
 MS/NH/NZ/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/
 ZH round trip fares that were in effect at the time the ticket is presented for re-issue provided the advance reservation requirements of the new fare are met by measuring from the reissue ticket date to the departure of the pricing unit.
- (d) Use

 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/

 MS/NH/NZ/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/

 ZH one-way fares that are in effect at the time the ticket is presented for reissue provided:
 - (i) No change is made to fare break points.(ii) The value of the new fare is higher than the value of the previous fare.
 - (iii) The advance reservation requirements of the new fare are met by measuring from the reissue ticket date to the departure of the pricing unit.
 - (iv) Use

 4u/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/
 LX/MS/NH/nz/OS/OU/OZ/SA/SK/SN/SQ/TG/
 TK/TP/UA/ZH normal fares that were in effect at the time the ticket WAS issued provided:
 - (a) No change is made to the 1st flight coupon.
 - (b) The advance reservation requirements of the new fare are met by measuring from original ticket date to the departure of the pricing unit.
 - (v) Use
 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/
 LX/MS/NH/NZ/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/
 TP/UA/ZH normal fares that were in effect at the time the ticket WAS issued provided:
 The advance reservation requirements of the new fare are met by measuring from the reissue ticket date to the departure of the pricing unit.
- (B) For change request made before departure of the journey and after departure of the originally schedule flight. Changes are not permitted.
- (C) For change requests made after departure of the journey

and before departure of the originally scheduled flight:

(1) All changes must be made within the ticket validity.

No carrier may override.

- (3) A charge, as outlined in the chart below, will apply to any change. No charge will apply to infants not occupying a seat. No charge will apply if the new fare is a higher OW fare or equal or higher normal fare.
- If more than one fare component exists on the ticket, the highest fee of any changed fare component within journey.
- If a refund is due to the passenger, it will be
- returned to the original form of payment.
 The endorsement box of the new ticket must include the higher non-refundable amount of the previous and new ticket and any endorsements of the new fare.
- The reissue transaction is restricted to 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/MS/NH/ NZ/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ZH only.
- The ticket must be re-priced per one of the following options:
 - (a) Use LH fares that were in effect at the time the ticket WAS issued provided;
 - (i) No change is made to stopover, connection, or fare break points.
 - (ii) when no international coupons remain all new travel must be domestic.
 - (iii) Fully flown fare components are not extended to further points.
 - (iv) The new fare is the same fare class and is governed by the same rule number as the previous fare.
 - (v) The advance reservation requirements of the new fare are met by measuring from the original ticket date to the departure of the pricing unit.
 - (b) Use 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/ MS/NH/NZ/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ ZH fares that were in effect at the time the ticket WAS issued provided:
 - (i) When no international coupons remain all new travel must be domestic.
 - (ii) Fully flown fare components are not extended to further points.
 - (iii) when the same fare as the previous fare is used advance reservation requirements need not be met.
 - The advance reservation requirements of the new fare are met by measuring from the original ticket date to the

departure of the pricing unit.

- (c) Use 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/ MS/NH/NZ/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ZH one way fares that were in effect at the time the ticket WAS issued provided;
 - (i) No change is made to fare break points. (ii) When no international coupons remain all new travel must be domestic.
 - (iii) Fully flown fare components are not
 - extended to further points.
 The value of the new fare is higher than the value of the previous fare. (iv)
 - (v) The advance reservation requirements of the new fare are met by measuring from the original ticket date to the departure of the pricing unit.
- (d) Use 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/ MS/NH/NZ/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ ZH normal fares that were in effect at the time the ticket WAS issued provided;
 - (a) When no international coupons remain all new travel must be domestic.
 - Fully flown fare components are not extended to further points.
 - when the same fare as the previous fare is used-advance reservation requirements need not be met.
 - (d) The advance reservation requirements of the new fare are met by measuring from the original ticket date to the departure of the pricing unit.
- (D) For change request made after departure of the journey and after departure of the originally scheduled flight. Changes not permitted.
- (E) Voluntary changes chart

Assess the change fees based on the electronic rule number below.

	Change	
Rule	Fee	Currency
05C7	160	CAD
07C7	240	CAD
09C7	310	CAD
11C7	510	CAD
04C4	80	USD
06C4	160	USD
08C4	240	USD
10C4	310	USD
12C4	510	USD
06C3	130	GBP
08C3	190	GBP

10C3	250	GBP
12C3	410	GBP
04C2	105	CHF
06C2	210	CHF
08C2	260	CHF
10C2	310	CHF
12C2	510	CHF
BFM2	75	CHF
04C1	65	EUR
06C1	130	EUR
08C1	190	EUR
10C1	250	EUR
12C1	410	EUR

This rule is governed by LH-1 general Rule 240 (paper), LH IPRG rules 4iv1/4iv2/4iv3/4iv4/4iv5 (electronic).

- (A) For change requests made before departure of the journey:
 - (1) All changes must be made within the ticket validity.
 - No carrier may override.
 - No charge will apply to any change. (3)
 - If a refund is due to the passenger, it will be returned in the original form of payment.
 - The endorsement box of the new ticket must include the higher non-refundable amount of the previous and new ticket and any endorsements of the new fare.
 - The reissue transaction is restricted to 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/MS/NH/ nz/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ZH only.
 - The ticket must be re-priced per one of the following options:
 - Use LH fares that were in effect at the time the ticket WAS issued provided -
 - (i) No change is made to stopover,
 - connection or fare break points. The new fare is the same fare class and (ii) is governed by the same rule number as the previous fare.
 - (iii) The advance reservation requirements of the new fare are met by measuring from the reissue ticket date to the departure of the pricing unit.
 - (b) Use 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/ MS/NH/NZ/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/ UA/ZH round trip fares that were in effect at the time the ticket WAS issued provided -
 - (i) No change is made to the 1st flight coupon.
 - The advance reservation requirements of the new fare are met by measuring from the reissue ticket date to the departure of the pricing unit.
 - (c) Use 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/ MS/NH/NZ/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ ZH round trip fares that were in effect at the time the ticket is presented for re-issue provided the advance reservation requirements

of the new fare are met by measuring from the reissue ticket date to the departure of the pricing unit.

- (d) Use

 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/
 MS/NH/NZ/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/
 ZH one-way fares that are in effect at the time the ticket is presented for fare reissue provided -
 - (i) No change is made to fare break points.(ii) The value of the new fare is higher than the value of the previous fare.
 - (iii) The advance reservation requirements of the new fare are met by measuring from the reissue ticket date to the departure of the pricing unit.
- (B) For change requests made before departure of the journey and after departure of the originally scheduled flight: changes are not permitted.
- (C) For change requests made after departure of the journey:
 - All changes must be made within the ticket validity.
 - (2) No carrier may override.
 - (3) No charge will apply to any change.
 - (5) If a refund is due to the passenger, it will be returned in the original form of payment.(6) The endorsement box of the new ticket must include
 - (6) The endorsement box of the new ticket must include the higher non-refundable amount of the previous and new ticket and any endorsements of the new fare.
 - (7) The reissue transaction is restricted to 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/MS/NH/nz/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ZH only.
 - (8) The ticket must be re-priced per one of the following options:
 - (a) Use LH fares that were in effect at the time the ticket WAS issued provided -
 - (i) No change is made to stopover, connection, or fare break points.
 - (ii) When no international coupons remain, all new travel must be domestic.
 - (iii) Fully flown fare components are not extended to further points.
 - (iv) The new fare is governed by the same rule number as the previous fare.
 - (v) The advance reservation requirements of the new fare are met by measuring from the original ticket date to the departure of the pricing unit.
 - (b) Use LH round trip fares that were in effect at the time the ticket WAS issued provided;

- No change is made to fare break points.
- When no international coupons remain all (ii) new travel must be domestic.
- (iii) Fully flown fare components are not extended to further points.
- (iv) when the same fare as the previous fare is used advance reservation requirements need not be met.
- (v) The advance reservation requirements of the new fare are met by measuring from the original ticket date to the departure of the pricing unit.
- (c) Use LH one way fares in effect at the time
 - the ticket WAS issued provided -
 - No change is made to fare break points. When no international coupons remain all (i)
 - (ii) new travel must be domestic.
 - (iii) Fully flown fare components are not extended to further points.(iv) The value of the new fare is higher than
 - the value of the previous fare.
 - (v) The advance reservation requirements of the new fare are met by measuring from the original ticket date to the departure of the pricing unit.
- For change requests made after departure of the journey and after departure of the originally scheduled flight: Changes are not permitted.

This rule is governed by LH-1 general Rule 250 (paper), LH IPRG rules 6val (electronic).

- (A) For change requests made before departure of the journey and before departure of the originally scheduled flight.
 - All changes must be made within the ticket validity.
 - The international fare component may not override certain reissue provisions of the domestic fare component. No carrier may override.
 - Changes not permitted except the new fare is higher ow.
 - (4) No charge will apply if the new fare is a higher OW.
 - (5) If a refund is due to the passenger, it will be
 - returned in the original form of payment.
 The endorsement box of the new ticket must include the higher non-refundable amount of the previous and new ticket and any endorsements of the new fare.
 - The reissue transaction is restricted to 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/MS/NH/ nz/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ZH only.
 - The ticket must be re-priced per one of the following options: Use LH one way fares that were in effect at the time the ticket is presented for reissue provided
 - (a) No change is made to fare break points.
 - The value of the new fare is higher than the (b) value of the previous fare.
 - The advance reservation requirements of the new fare are met by measuring from the reissue ticket date to the departure of the pricing unit.
- (B) For change requests made before departure of the journey and after departure of the originally scheduled flight: Changes are not permitted.
- For change requests made after departure of the journey and before departure of the originally scheduled flight:
 - (1)All changes must be made within the ticket validity.
 - The international fare component may not override (2) certain reissue provisions of the domestic fare

- component. No carrier may override.
- (3) Changes not permitted except the new fare is higher OW.
- (4) No charge will apply if the new fare is a higher OW.
- (5) If a refund is due to the passenger, it will be returned in the original form of payment.
- (6) The endorsement box of the new ticket must include the higher non-refundable amount of the previous and new ticket and any endorsements of the new fare.
- (7) The reissue transaction is restricted to 4U/A3/AC/AV/BR/CA/CM/EN/ET/JP/LG/LH/LO/LX/MS/NH/nz/OS/OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ZH only.
- (8) The ticket must be re-priced per one of the following options: Use LH one-way fares in effect at the time the
 - ticket WAS issued provided -
 - (a) No change is made to fare break points.
 - (b) When no international coupons remain all new travel must be domestic.
 - (c) Fully flown fare components are not extended to further points.
 - (d) The value of the new fare is higher than the value of the previous fare.
 - (e) The advance reservation requirements of the new fare are met by measuring from the reissue ticket date to the departure of the pricing unit.
- (D) For change requests made after departure of the journey and after departure of the originally scheduled flight: Changes are not permitted.

Rule 500 Passengers on Stretchers

- (A) Passengers traveling on a stretcher will be accepted for transportation subject to Rule 25 (Refusal to Transport- Limitations of Carrier) herein, provided advance arrangements are made and space and appropriate equipment for mounting within the aircraft are available; and subject to the conditions and charges indicated provided that:
 - (1) The cost of ambulances, hospitalization and other ground expenses will be borne by the passenger occupying the stretcher.
 - (2) Except as otherwise provided, the normal free baggage allowances will apply to each fare paid.
- (B) Carrier will carry an incapacitated passenger on a stretcher provided such passenger is accompanied by at least one able-bodied attendant who shall care for the stretcher passenger during the trip. The one-way charge for the stretcher will be 3 one-way business class fares. The stretcher passenger and accompanying attendant will each be charged the applicable business class fare.

Rule 550 Passengers Occupying Two Seats

Upon request and advance arrangement, a passenger will be permitted the exclusive use of two seats subject to payment of two applicable fares for the points between which the two seats will be used. A ticket will be issued for each seat, and the normal free baggage allowance will apply in connection with each such ticket presented to the carrier.

Rule 600 Attendant Accompanying Cargo Shipment

Carrier will transport attendants and their personal baggage on all-cargo aircraft or in the cargo compartment of a mixed cargo-passenger aircraft for the purpose of accompanying the consignment. The fare for such attendant shall be as follows: Lowest fare level irrespective of applicable conditions (i.e. Special fare conditions may be ignored, except that seasonal levels must be observed). This fare is only applicable on LH services and it must be in accordance with the routing actually flown. The airway bill number must be shown in the endorsement box of the ticket.

Rule 1100 Lufthansa Corporate Mileage Dividend Plan - North America

(A) Application

The provisions of this rule apply only to international transportation solely over the scheduled passenger services of LH.

Participation will be limited to businesses with addresses in the U.S.A. who elect to participate. LH will provide enrollment information to all corporations wishing to participate as well as rules and regulations governing such participation.

(B) Mileage accumulation

(1) Tickets used to accumulate mileage must have been purchased and issued in the United States and travel must originate in the U.S.A. And must include one Transatlantic sector.

(2) Mileage shall be credited to the participant as follows:

Purchasers of economy class tickets (H class) Accumulate mileage credit of 100 percent of the actual mileage flown. Purchasers of economy class tickets (B/L class) Accumulate mileage credit of 50 percent of the actual mileage flown.

Purchasers of business class tickets (C/D class) Accumulate mileage credit of 125 percent of

the actual mileage flown. Purchasers of first class tickets (F class)

Accumulate mileage credit of 200 percent of the

actual mileage flown.

(3) Bonus flights and/or upgrading awards are earned by the participant according to the "Lufthansa corporate mileage dividend plan award schedule" whose terms and conditions govern the distribution of all such awards.

(4) The accrual of miles will be based on the date of travel.

(C) Restrictions

- (1) Industry discounts, government discounts, prepaid tickets, agency discount tickets or any other reduced fare tickets do not qualify for mileage accumulation.
- (2) The bonus program shall not apply to non-revenue
- transportation provided by LH.

 (3) Mileage earned by the participant under this plan may not be accumulated or used by the participant for credit in any other corporate mileage plan without the express written consent of LH.

- (D) Mileage notification procedure
 - (1) Lufthansa corporate mileage dividend plan North America participants will be provided with a printed form to record its tickets purchases/accumulated mileage. Whenever the participant has qualified for an award and desires to redeem it, he must submit the completed form to LH for processing.
 - (2) LH shall assign each participant an account number and shall continually tabulate the participant's mileage accumulation. LH shall forward monthly statements to the participants listing its accumulated mileage. In the event that the participant fails to document its mileage accumulation, in order to get credit for these miles, the participant shall submit the original or a photocopy of the ticket stub to LH. All such irregular mileage claims for mileage credit must be submitted no later than six (6) months from the date that travel has commenced.
 - (3) LH may from time to time, give additional bonus mileage for specified purposes, or reduce, or eliminate previously announced bonus mileage.

(E)

Each participant who has followed the procedures in (b) and (d) above for accumulation of mileage, will receive an award based on the amount of mileage accumulated pursuant to the redemption schedule below. Participants will have the option of continuing to a higher award level. Free transportation will apply to round trip or open jaw tickets.

The Transatlantic awards are distributed by three groups of gateways as follows:

Ğroup i: from New York, NY/Newark,

NJ/Boston, MS/Washington, D.C. To

points in Germany.

from Chicago, IL/Atlanta, GA/Miami, FL/San Juan, PR to points in Group ii:

Germany.

Group iii from Dallas, TX./Houston, TX./Los Angeles, CA./San Francisco, CA. To points in Germany.

Award Type	Number Of Awards	Group I Miles	Group Ii Miles	Group Iii Miles
Upgrade	1	40,000	45,000	60,000
Free Ticket E	1	70,000	80,000	110,000
Free Ticket C	1	90,000	100,000	140,000

180,000 235,000 Free Ticket F 160,000

The Area 2/3 awards to be issued in combination with the Transatlantic awards are distributed as follows:

Group 1: Special Destinations in Germany

AT/BE/BG/HR/CZ/DK/FI/FR/GB/HU/IE/IT/NL/N Group 2:

O/PL/RO/SI/ES/SE/CH

Group 3: BY/CY/EE/RU/GR/IS/LV/LT/MT/PT/TR/UA

Canary Island, EG/IL/MA/SY/TN Group 4:

Group 5: BH/IR/KW/SA/AE/YE

Group 6: CM/ER/ET/GM/GH/KE/MU/NA/SN/SC/ZA/SD/TZ/Z

R/ZW

XU/CN/HK/IN/ID/JP/KZ/MY/MV/NP/PK/PH/SG/L K/KR/TW

TH/UZ/VN

AG/AR/BO/BR/CL/CO/EC/PE/AN/VE

Group 7: Australia

Award Type	Group 1	Group 2	Group 3	Group 4	
First Rt	N/A	N/A	N/A	75,000	
Business Rt	15,000	25,000	35,000	55,000	
Economy Rt	10,000	15,000	30,000	45,000	
Upgrades	5,000	10,000	25,000	40,000	
Award Type	Group 5	Group 6	Gro	up 7	
First Rt	100,000	135,000	160	,000	
Business Rt	75,000	100,000	120	,000	
Economy Rt	60,000	85,000	100	,000	
Upgrades	50,000	60,000	70	,000	

(F) Redemption

- The award will be given to the person designated by the LH corporate plan participant. Once the award has been given it cannot be transferred or refunded.
- Awards cannot be redeemed for cash.
- Request for redemption of miles will be deducted from the oldest banked annual mileage account.
- (G) Expiration of miles All mileage accrued but not redeemed in the plan prior to December 31, 1992 will be banked and begin to age effective January 1, 1993. These miles, if not

redeemed, will expire on December 31, 1994. Subsequently, all mileage accrued but not redeemed, in each successive year will be banked on the last day of the calendar year and begin to age on the first day of the following calendar year. The unused accrued miles banked at the end of each calendar year will expire two years thereafter on December 31st.

(H) Travel conditions for awards

- (1) All award travel must be solely on LH from an LH gateway in the U.S.A. To points in Germany and points in Area 2/3 designated in (e)(2) above.
- (2) A free ticket is good for passage for one year from the date of issue.
- (3) LH reserves the right to limit or exclude travel on free award ticket for specific periods and/or specified flights. If period of exclusion exceeding thirty days in length falls within one month after the date of commencement of travel, the validity of an award ticket will be extended for an additional 48 days.

(I) Other conditions

- (1) LH reserves the right to cancel this program with three months advance notice. When this program is cancelled, an award will be effective for six months after the date of cancellation of this program.
- (2) LH reserves the right to disqualify participants from further participation in the program and to cancel all previously accumulated mileage if in LH's sole judgement, such participants have violated any of the eligibility, mileage accumulation, award utilization or any other rules governing the Lufthansa corporate mileage dividend plan.

(A) Application This discount applies to business/economy class service, as applicable, from and to any point worldwide to create international RT/CT/SOJ journeys except not applicable to/from Japan or from Australia/New Zealand. Valid for international travel on star alliance partners only . A3/AC/AI/AV/TA/BR/CA/CM/ET/JP/LH/LO/LX/MS/NH/NZ/06/OS/ OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ZH. if a star partner decides not to participate in a specific convention fare or on specific convention fare or on specific flight no's such exclusion(s) shall be identified in the CRS systems. Accredited convention delegate and a companion must travel together to and from the event except in case of illness of either passenger after commencement of travel which is substantiated by a medical certificate travel together may be waived but the ticket validity may not be extended. The delegate must submit proof of attending the convention to which destination the ticket(s) is purchased. The PNR must reflect all the convention details, including authorization (the tour code) Number. booking class (RBD) As per applicable fare rule.

(B) Discount

10 percent off any valid star alliance carrier filed fare.

Exception 1: Not applicable to senior citizen, youth, agency discount, industry discount, web saver or bilateral/star around-the-world

fares.
Exception 2: Applicable to SQ only: 10 percent discount shall apply to IATA published

fares only.
Note: Fare, published means a fare, the
 amount of which is specifically

set forth in the carrier's tariff. This discount is also available to accompanying companion. Additional discounts are not permitted.

(C) Routing

If a carrier/routing specific fare is used the routing may be changed to MPM provided that all construction rules apply in accordance with IATA fare construction rules, and provided all transportation is via star

alliance carriers only.

- (D) Transfers As per applicable fare rule - note when a fare is valid on a non-stop flight transfers are not permitted.
- (E) Flight application
 Fares apply on any
 A3/AC/ai/AV/ta/BR/CA/CM/ET/JP/LH/LO/LX/MS/NH/nz/o6/OS/
 OU/OZ/SA/SK/SN/SQ/TG/TK/TP/UA/ZH flight.
 Exceptions can be looked up in the individual fare rules.
- (F) Capacity limitations
 The carrier shall limit the number of passengers
 carried on any one flight at fares governed by this
 rule and such fares will not necessarily be
 available on all flights. The number of seats which
 the carrier shall make available on a given flight
 will be determined by the carrier's best judgment.
- (G) Reservations
 As per applicable fare rule.
- (H) Ticketing As per applicable fare rule. Valid on participating star carriers ticket stock only. Cross reference of ticket numbers are required.
- (I) Fare basis As per fare rule. Add "co10" at the end of appropriate fare basis code preceded by a slash "/".
- (J) Min/max stay
 As per fare rules.
- (K) Cancellations/refunds/changes/reissues As per applicable fare rules.
- (L) Open jaw/circle trip As per applicable fare rule used.
- (M) Combinations As per fare rule. May only be combined as end-on-end with other star carrier fares.
- (N) Stopover As per applicable fare rule. If the governing fare rule does not permit a stopover then 1 stopover shall be permitted at transfer point, plus point of turnaround.
- (0) Refunds
 As per applicable fare rule.

- (P) Open ticket As per applicable fare rule.
- (Q) Tour Code Appropriate star convention event code must appear in the tour code box on ticket.
- (R) Airport Improvement Fee/Taxes Applicable (no discount permitted).
- (S) Restrictions The Star Convention Discount cannot be claimed retroactively.
- (T) Endorsement Valid on Star Alliance Carriers - AC, AN, BD, LH, MX, NG, NH, NZ, OS, RG, SK, SQ, TG, UA, VO - only.
- (U) Name Changes Not Permitted.
- (V) PTA's As Per Applicable Fare Rule.
- (W) Discounts Additional discounts are not permitted. Children and infants discounts are not permitted. Agents And Tour Conductor Discounts Are Not Permitted. (X) Other conditions

Passenger expenses not permitted.

Rule 9998 LH-1 Table of Contents

Title	Rule No
Acceptance of Pets and Animals Application of Tariff Baggage Regulations - Piece Concept Baggage Regulations - Weight Concept (WC) Definitions Fares Liability of Carriers Passenger Baggage Provisions Refusal to Transport - Limitations of Carrier	105 5 99 100 1 130 55 99
Standard Format of Electronic Rules Taxes	2 40